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About CertyIQ

We here at CertyIQ eventually got enough of the industry's greedy exam paid for. Our team of IT professionals comes with years of experience in the IT industry Prior to training CertyIQ we worked in test areas where we observed the horrors of the paywall exam preparation system.

The misuse of the preparation system has left our team disillusioned. And for that reason, we decided it was time to make a difference. We had to make In this way, CertyIQ was created to provide quality materials without stealing from everyday people who are trying to make a living.

Doubt Support

We have developed a very scalable solution using which we are able to solve 400+ doubts every single day with an average rating of 4.8 out of 5.

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John

October 19, 2022



Thanks you so much for your help. I scored 972 in my exam today. More than 90% were from your PDFs!

Dana

September 04, 2022



Thanks a lot for this updated AZ-900 Q&A. I just passed my exam and got 974, I followed both of your Az-900 videos and the 6 PDF, the PDFs are very much valid, all answers are correct. Could you please create a similar video/PDF for DP900, your content/PDF's is really awesome. The team did a really good job. Thank You 😊.

Ahamed Shibly

2 months ago



Customer support is really fast and helpful, I just finished my exam and this video along with the 6 PDF helped me pass! Definitely recommend getting the PDFs. Thank you!

October 22, 2022



Passed my exam today with 891 marks. Out of 52 questions, 51 were from certyiq PDFs including Contoso case study. Thank You certyiq team!

Henry Rome

2 months ago



These questions are real and 100 % valid. Thank you so much for your efforts, also your 4 PDFs are awesome, I passed the DP900 exam on 1 Sept. With 968 marks. Thanks a lot, buddy!

Esmaria

2 months ago



Simple easy to understand explanations. To anyone out there wanting to write AZ900, I highly recommend 6 PDF's. Thank you so much, appreciate all your hard work in having such great content. Passed my exam Today - 3 September with 942 score.

Microsoft

(MS-900)

Microsoft 365 Fundamentals

Total: **463 Questions**

Link: <https://certyiq.com/papers/microsoft/ms-900>

Question: 1

DRAG DROP -

Your company plans to migrate from on-premises to a hybrid cloud deployment.

You are required to make sure that the Microsoft platform used for the migration offers hybrid abilities.

Which of the following options meet the requirement? Answer by dragging the correct option/s from the list to the answer area.

Select and Place:

Options

Answer

Microsoft Office Delve

Microsoft SharePoint

Microsoft Yammer

Microsoft Skype for
Business

Microsoft Teams

Answer:

Options

Microsoft Office Delve

Microsoft Yammer

Microsoft Teams

Answer

Microsoft SharePoint

Microsoft Skype for
Business

Explanation:

Microsoft sharepoint

MICROSOFT Skype for business

References:

<https://docs.microsoft.com/en-us/office365/enterprise/architecture-of-microsoft-hybrid-cloud-scenarios>

Question: 2

CertyIQ

You need to consider the underlined segment to establish whether it is accurate.
All applications will remain in a hybrid environment after migrating to Microsoft Azure.
Select 'No adjustment required' if the underlined segment is accurate. If the underlined segment is inaccurate, select the accurate option.

- A. No adjustment required.
- B. Applications that manage sensitive information
- C. Applications where access requires a USB-token device
- D. All legacy applications

Answer: D

Explanation:

Applications that don't contain sensitive data are good candidates for the cloud; those that do may be a better fit for a hybrid cloud. However, legacy apps - Older versions of some applications that have been around for a long time cannot be moved to the cloud without first carrying out several upgrades. Also, many organizations customized their applications to fit their needs, and they might find it challenging to find a cloud solution

suitable for them. Legacy applications need extra care.

Reference:

<https://cloudblogs.microsoft.com/industry-blog/financial-services/2019/04/18/microsoft-honors-legacy-systems-with-hybrid-cloud/>

Question: 3

CertyIQ

Note: The question is included in a number of questions that depicts the identical set-up. However, every question has a distinctive result. Establish if the solution satisfies the requirements.

Your company plans to move their Server environment to the cloud.

You have been tasked with identifying a cloud model that allows for the current email environment to be upgraded, while also reducing server and application maintenance.

You need to make sure that the requirements are met.

Solution: You recommend the Platform as a service (PaaS) model.

Does the solution meet the goal?

A. Yes

B. No

Answer: B

Explanation:

email environment" so answer is SaaS; no

References:

<https://www.cmswire.com/cms/information-management/cloud-service-models-iaas-saas-paas-how-microsoft-office-365-azure-fit-in-021672.php>

Question: 4

CertyIQ

Note: The question is included in a number of questions that depicts the identical set-up. However, every question has a distinctive result. Establish if the solution satisfies the requirements.

Your company plans to move their Server environment to the cloud.

You have been tasked with identifying a cloud model that allows for the current email environment to be upgraded, while also reducing server and application maintenance.

You need to make sure that the requirements are met.

Solution: You recommend the Infrastructure as a service (IaaS) model.

Does the solution meet the goal?

A. Yes

B. No

Answer: B

Explanation:

you can move your server in IaaS, anyway the answer is B because the question is how to manage Emails service and reduce its maintenance, so SaaS. You can not reduce server and application maintenance with IaaS hence B. It's just not about moving servers "You have been tasked with identifying a cloud model that allows for the current EMAIL environment to be upgraded". That's Exchange Online which is SaaS as mentioned above. Answer is NO.

References:

<https://www.cmswire.com/cms/information-management/cloud-service-models-iaas-saas-paas-how-microsoft-office-365-azure-fit-in-021672.php>

Question: 5

CertyIQ

Note: The question is included in a number of questions that depicts the identical set-up. However, every question has a distinctive result. Establish if the solution satisfies the requirements.

Your company plans to move their Server environment to the cloud.

You have been tasked with identifying a cloud model that allows for the current email environment to be upgraded, while also reducing server and application maintenance.

You need to make sure that the requirements are met.

Solution: You recommend the Software as a service (SaaS) model.

Does the solution meet the goal?

A. Yes

B. No

Answer: A

Explanation:

reducing server and application maintenance - SaaS is software that is centrally hosted and managed for end customer, meaning there is less server and application maintenance. Yes

References:

<https://www.cmswire.com/cms/information-management/cloud-service-models-iaas-saas-paas-how-microsoft-office-365-azure-fit-in-021672.php>

Question: 6

CertyIQ

Your company makes use of Platform as a Service (PaaS) for their Azure solution.

Which of the following options are components that your IT employees are responsible for?

A. Networks.

B. Databases.

C. Applications.

D. Servers.

Answer: C

Explanation:

You manage the applications and services you develop, and the cloud service provider typically manages everything else.

References:

<https://www.itprotoday.com/industry-perspectives/choosing-cloud-model-saas-versus-paas>

Question: 7**CertyIQ**

Your company makes use of Platform as a Service (PaaS) for their Azure solution. Which of the following options are components that Microsoft are responsible for? (Choose all that apply).

- A. Storage.
- B. Databases.
- C. Applications.
- D. Operating system.

Answer: ABD**Explanation:**

If the question had said "Data" then that is the user's responsibility. Database can imply the structure that the data is kept in which would be the cloud providers responsibility or it can imply the data itself. That would mean if the SQL (or other database) server fails the customer is responsible ABD is correct

References:

<https://www.itprotoday.com/industry-perspectives/choosing-cloud-model-saas-versus-paas>

Question: 8**CertyIQ**

Your company is planning to migrate to Microsoft Azure and Microsoft 365. You are required to identify a cloud service that allows for website hosting. Which of the following is the model you should choose?

- A. Software as a Service (SaaS)
- B. Platform as a Service (PaaS)
- C. Infrastructure as a Service (IaaS)
- D. Container as a Service (CaaS)

Answer: B**Explanation:**

"PaaS provides all of the capabilities that you need to support the complete web application life cycle: building, testing, deploying, managing and updating within the same integrated environment."

Reference:

<https://azure.microsoft.com/en-gb/overview/what-is-paas>

Question: 9**CertyIQ**

Your company is planning to migrate to Microsoft Azure and Microsoft 365. You are required to identify a cloud service that allows for the deployment of a Linux virtual machine. Which of the following is the model you should choose?

- A. Software as a Service (SaaS)
- B. Platform as a Service (PaaS)
- C. Infrastructure as a Service (IaaS)

Answer: C

Explanation:

so azure is not Linux but if you use the IaaS then you will be responsible for the platform Linux and the application process that follow it! Deploying and using Virtual Machines (VMA) are Infrastructure as a Service (IaaS).

Question: 10

CertyIQ

DRAG DROP -

Your company has a Microsoft 365 subscription.

You have been tasked making sure that the IT department users can obtain Office 365 preview features prior to it being deployed to the rest of the company's users.

Which of the following are the two actions that would meet your goal? Answer by dragging the correct options from the list to the answer area.

Select and Place:

Options

Answer

Instruct all users to sign up for Office Insider.

Instruct IT users to sign up for Office Insider.

Set the update preference to Targeted release for selected users in the organizational profile.

Set the update preference to Targeted release for everyone in the organizational profile.

Set the update preference to Standard in the organizational profile.

Answer:

Options

Instruct all users to sign up for Office Insider.

Set the update preference to Targeted release for everyone in the organizational profile.

Set the update preference to Standard in the organizational profile.

Answer

Instruct IT users to sign up for Office Insider.

Set the update preference to Targeted release for selected users in the organizational profile.

Explanation:

instruct IT users sign up for officeInsider, or an admin sets update preference to Targeted release for selected users (IT).

References:

<https://insider.office.com/en-us/>

<https://docs.microsoft.com/en-us/office365/admin/manage/release-options-in-office-365?view=o365-worldwide>

Question: 11

CertyIQ

You need to consider the underlined segment to establish whether it is accurate.

To ensure that when a new Microsoft Word feature is available for worker to install as soon as it becomes available, you should subscribe to the Targeted release channel.

Select 'No adjustment required' if the underlined segment is accurate. If the underlined segment is inaccurate, select the accurate option.

- A. No adjustment required.
- B. Standard release
- C. Semi-annual

D. Annual

Answer: A

Explanation:

Targeted release. In the scenario of this question, It doesn't matter who the workers are or what their skill levels are, or what we would do. it just states to install AS SOON as they are available, nothing more.

References:

<https://docs.microsoft.com/en-us/office365/admin/manage/release-options-in-office-365?view=o365-worldwide>

Question: 12

CertyIQ

You are employed as a Microsoft 365 administrator. Your company plans to make use of MyAnalytics. You need to identify the different features of MyAnalytics and Workspace Analytics. Which of the following are features of MyAnalytics? (Choose all that apply.)

- A. It can only be acquired as an added reference-on license.
- B. It provides team work and collaboration metrics.
- C. It is included in the Office 365 ProPlus license.
- D. It provides employee work and collaboration metrics

Answer: D

Explanation:

Myanalytics is a part of Enterprise E5 plan, or can be purchased as an add-on to other plans at \$4 a month.

Reference :

<https://www.google.com/amp/s/searchcontentmanagement.techtarget.com/definition/Microsoft-MyAnalytics%3famp=1>

Question: 13

CertyIQ

Your company has a Microsoft Office 365 subscription. As an administrator for this subscription, you are educating users on which component to use to register their personal home device with the company. Which of the following is the component that should be used?

- A. Microsoft Azure AD Identity Protection
- B. Enterprise Mobility + Security
- C. Microsoft Teams
- D. Microsoft Yammer

Answer: B

Explanation:

Enterprise Mobility + Security (EMS) is a mobility management and security platform that includes services

such as Azure Active Directory (Azure AD), Microsoft Intune, Azure Information Protection and Microsoft Advanced Threat Analytics

References:

<https://www.microsoft.com/en-cy/cloud-platform/enterprise-mobility-security>

Question: 14

CertyIQ

Your company has a Microsoft Office 365 subscription.

As an administrator for this subscription, you are educating new users on which component to use for audio and visual communications with colleagues.

Which of the following is the component that should be used?

- A. Microsoft Exchange Online
- B. Enterprise Mobility + Security
- C. Microsoft Teams
- D. Microsoft SharePoint Online

Answer: C

Explanation:

The only correct answer is microsoft teams

References:

<https://products.office.com/en-us/microsoft-teams/group-chat-software>

Question: 15

CertyIQ

Your company plans to acquire a Microsoft 365 subscription.

One of the services included in the subscription is described as a cloud service that allows you to do the following:

- Store and protect files.
- Share files.
- Make use of an app or web-browser to access files from anywhere.
- Restore files to an earlier date and time.

Which of the following is the service being described above?

- A. Office 365 Pro Plus.
- B. Microsoft Yammer.
- C. Microsoft Office Delve.
- D. Microsoft OneDrive for Business.

Answer: D

Explanation:

absolutely not to mix with SharePoint intra website Microsoft OneDrive for Business

References:

<https://products.office.com/en-za/onedrive-for-business/online-cloud-storage>

Question: 16**CertyIQ**

Your company plans to acquire a Microsoft 365 subscription. One of the services included in the subscription is described as a private social network that can be used to effectively sort out support problems. It can also be used to collect feedback on projects and documents. Which of the following is the service being described above?

- A. Microsoft Teams.
- B. Microsoft Yammer.
- C. Microsoft Office Delve.
- D. Microsoft SharePoint Online.

Answer: B**Explanation:**

"private social network "

Answer is Yammer; B

References:

<https://products.office.com/en-za/yammer/yammer-overview>

Question: 17**CertyIQ**

Your company intends to deploy a number of Microsoft Surface devices that run Windows 10, using Windows AutoPilot. You have been tasked with preparing the devices for the deployment by importing a CSV file via the Microsoft 365 Device Management portal. Which of the following combinations of blades will help you achieve your goal?

- A. The Dashboard and Device Configuration blades.
- B. The Device Enrollment and Devices blades.
- C. The Device Enrollment and Devices Compliance blades.
- D. The Device Compliance and Device Configuration blades.

Answer: B**Explanation:**

The navigation model in the Azure portal is built around the concept of blades. Blades are the visualization elements used to describe a resource or to display a form as part of a workflow. Blades open from left to right in a continuous manner, so you always know what your position in a flow is and can always go back.

References:

<https://docs.microsoft.com/en-us/intune/enrollment-autopilot>

Question: 18**CertyIQ**

Your company has a Microsoft Office 365 subscription. As an administrator for this subscription, you have been tasked with recommending a solution that will allow users

to make use of unsuited applications on their Windows 10 devices.
Which of the following should you recommend?

- A. Azure AD Connect.
- B. Configuration Manager.
- C. Windows AutoPilot.
- D. Windows Virtual Desktop.

Answer: D

Explanation:

Unsuited applications mean unsupported apps that you can run it on windows virtual desktop where you can can deploy older version of windows to avoid compatibility issues

References:

<https://www.microsoft.com/en-us/microsoft-365/modern-desktop/enterprise/windows-virtual-desktop>

Question: 19

CertyIQ

Your company has a Microsoft Office 365 subscription.
As an administrator for this subscription, you have been tasked with recommending a solution that forces cloud-based applications to use the same credentials as on-premises applications.
Which of the following should you recommend?

- A. Azure AD Connect.
- B. Configuration Manager.
- C. Windows AutoPilot.
- D. Azure AD Application Proxy.

Answer: A

Explanation:

Azure AD Connect is an on-premises Microsoft application that's designed to meet and accomplish your hybrid identity goals.

References:

<https://docs.microsoft.com/en-us/azure/active-directory/hybrid/whatis-azure-ad-connect>

Question: 20

CertyIQ

Your company has a Microsoft Office 365 subscription.
As an administrator for this subscription, you have been tasked with recommending a solution that prohibits users from copying corporate information from managed applications installed on unmanaged devices.
Which of the following should you recommend?

- A. Windows Virtual Desktop.
- B. Microsoft Intune.
- C. Windows AutoPilot.

Answer: B

Explanation:

Microsoft Intune is a cloud-based service that focuses on mobile device management (MDM) and mobile application management (MAM). You control how your organization's devices are used, including mobile phones, tablets, and laptops. You can also configure specific policies to control applications. For example, you can prevent emails from being sent to people outside your organization. Intune also allows people in your organization to use their personal devices for school or work. On personal devices, Intune helps make sure your organization data stays protected, and can isolate organization data from personal data.

References:

<https://docs.microsoft.com/en-us/intune/what-is-intune>

Question: 21

CertyIQ

Note: The question is included in a number of questions that depicts the identical set-up. However, every question has a distinctive result. Establish if the solution satisfies the requirements.

You have recently made use of Windows Autopilot to deploy Windows 10 devices in your company's environment. You have been asked to make sure that data that stored in OneDrive for Business is available to users from remote locations.

Solution: You enable Microsoft Azure AD multi-factor authentication for the users.

Does the solution meet the goal?

A. Yes

B. No

Answer: B

Explanation:

Deployment with autopilot means the user can logon and access his resources immediately. But the Onedrive storage may not have been made available to him (permissions issue)

Reference:

<https://docs.microsoft.com/en-us/onedrive/developer/rest-api/getting-started/aad-oauth?view=odsp-graph-online>

Question: 22

CertyIQ

Note: The question is included in a number of questions that depicts the identical set-up. However, every question has a distinctive result. Establish if the solution satisfies the requirements.

You have recently made use of Windows Autopilot to deploy Windows 10 devices in your company's environment. You have been asked to make sure that data that stored in OneDrive for Business is available to users from remote locations.

Solution: You enroll the devices in Microsoft Intune.

Does the solution meet the goal?

A. Yes

B. No

Answer: B

Explanation:

With Autopilot, since device is not known in advance, scope set for all devices and profile is ready for deployment once someone login with a user ID with relevant license and deployment set

Reference:

<https://docs.microsoft.com/en-us/onedrive/developer/rest-api/getting-started/aad-oauth?view=odsp-graph-online>

Question: 23

CertyIQ

Note: The question is included in a number of questions that depicts the identical set-up. However, every question has a distinctive result. Establish if the solution satisfies the requirements.

You have recently made use of Windows Autopilot to deploy Windows 10 devices in your company's environment. You have been asked to make sure that data that stored in OneDrive for Business is available to users from remote locations.

Solution: You inform users that they should use their Microsoft Azure AD credentials to sign in to their devices. Does the solution meet the goal?

- A. Yes
- B. No

Answer: A

Explanation:

Reference:

<https://docs.microsoft.com/en-us/onedrive/developer/rest-api/getting-started/aad-oauth?view=odsp-graph-online>

Question: 24

CertyIQ

Your company makes use of Microsoft 365 in their environment.

You have been tasked with making sure that admin roles are protected. The feature you use should achieve this by requiring approvals.

Which of the following is a feature you should use?

- A. Mobile application protection policy.
- B. Microsoft Azure AD Identity Protection.
- C. Microsoft Azure AD Privilege Identity Protection.
- D. Microsoft Azure AD Conditional Access.

Answer: C

Explanation:

Microsoft Azure AD Identity Protection” is not a service nor is it a product, it is a concept, therefore, there are no “features” that can be used. “Azure AD Privileged Identity Management,” which is a service, has a feature to configure admin accounts.

Reference:

Question: 25

CertyIQ

Your company makes use of Microsoft 365 in their environment.

You have been tasked with making sure that members of the Global Administrators group are protected. The feature you use should achieve this by making use of dynamic risk profiles.

Which of the following is a feature you should use?

- A. Mobile application protection policy.
- B. Device configuration policy.
- C. Microsoft Azure AD Privilege Identity Protection.
- D. Microsoft Azure AD Conditional Access.

Answer: D

Explanation:

We will enable Conditional Access policy and then select the user sign in risk or login risk settings (i wish we had AD identity Protection here as an Option.A sign-in risk represents the probability that a given authentication request isn't authorized by the identity owner. Organizations with Azure AD Premium P2 licenses can create Conditional Access policies incorporating Azure AD Identity Protection sign-in risk detections.

Reference :

<https://docs.microsoft.com/en-us/azure/active-directory/identity-protection/howto-identity-protection-configure-risk-policies>

Question: 26

CertyIQ

Note: The question is included in a number of questions that depicts the identical set-up. However, every question has a distinctive result. Establish if the solution satisfies the requirements.

You have been tasked with deploying Microsoft 365 for your company in a hybrid configuration.

You want to make sure that a smart card can be used by staff for authentication purposes.

Solution: You configure the use of password hash synchronization with single-on as the hybrid identity solution.

Does the solution meet the goal?

- A. Yes
- B. No

Answer: B

Explanation:

Password hash synchronization with single-on is for cloud only

AD FS would be the hybrid answer

Reference:

<https://docs.microsoft.com/en-us/azure/active-directory/hybrid/choose-ad-authn>

Question: 27**CertyIQ**

Note: The question is included in a number of questions that depicts the identical set-up. However, every question has a distinctive result. Establish if the solution satisfies the requirements.

You have been tasked with deploying Microsoft 365 for your company in a hybrid configuration.

You want to make sure that a smart card can be used by staff for authentication purposes.

Solution: You configure the use of pass-through authentication and single sign-on as the hybrid identity solution. Does the solution meet the goal?

- A. Yes
- B. No

Answer: B**Explanation:**

Single sign on triggers this design option as No. The requirement is to integrate smart card

Question: 28**CertyIQ**

Note: The question is included in a number of questions that depicts the identical set-up. However, every question has a distinctive result. Establish if the solution satisfies the requirements.

You have been tasked with deploying Microsoft 365 for your company in a hybrid configuration.

You want to make sure that a smart card can be used by staff for authentication purposes.

Solution: You configure the use of Active Directory Federation Services (AD FS) as the hybrid identity solution. Does the solution meet the goal?

- A. Yes
- B. No

Answer: A**Explanation:**

The authentication system can provide additional advanced authentication requirements. Examples are smartcard-based authentication or third-party multifactor authentication. For more information, see Deploying Active Directory Federation Services.

Reference:

<https://docs.microsoft.com/en-us/azure/active-directory/hybrid/choose-ad-authn>

Question: 29**CertyIQ**

You need to consider the underlined segment to establish whether it is accurate.

To retrieve data for employees who request personal data under General Data Protection Regulation (GDPR) guidelines, you have to create a GDPR assessment.

Select 'No adjustment required' if the underlined segment is accurate. If the underlined segment is inaccurate, select the accurate option.

What should you do?

- A. No adjustment required
- B. mobile application protection policy
- C. device configuration policy
- D. data subject request case

Answer: D

Explanation:

Regulations provide people with rights to help manage the personal data that organizations or employers collect from them. These regulations often refer to people as data subjects or consumers, and the organizations or employers with that data as data controllers, or controllers. The GDPR provides these rights to data subject within the territorial reach of the GDPR. In the United States, the CCPA provides these rights to California consumers.

References:

<https://docs.microsoft.com/en-us/microsoft-365/compliance/gdpr-dsr-office365>

Question: 30

CertyIQ

You need to consider the underlined segment to establish whether it is accurate.
You are a Microsoft 365 administrator for a company whose employees are allowed to access corporate information located in the cloud via their personal devices.
You have been tasked with making sure that employees are prohibited from copying this information to their personal OneDrive folders.
You should make use of Intune App Protection.
Select 'No adjustment required' if the underlined segment is accurate. If the underlined segment is inaccurate, select the accurate option.

- A. No adjustment required
- B. Information Rights Management
- C. Microsoft Azure AD Privilege Identity Protection
- D. Microsoft Azure AD Identity Protection

Answer: A

Explanation:

A policy rule can be a rule that is being enforced when a user tries to access or move company data, or a set of actions that are prohibited or monitored when the user is in the app. A managed app is an app that has app protection policies applied and can be managed by Intune.

Question: 31

CertyIQ

DRAG DROP -

Your company has a Microsoft Office 365 ProPlus subscription.

You are required to make use of Microsoft Azure Information Protection for document classification and protection.

Which of the following options should you use to achieve your goal? Answer by dragging the correct options from the list to the answer area.

Select and Place:

Options

Answer

Add an Azure subscription to your Microsoft 365 tenant

Enable the default Microsoft Azure AD Privilege Identity Protection policy

Install the Azure Information Protection client

Create a custom Azure Information Protection policy with the Confidential label

Enable the default Azure Information Protection policy

Answer:

Options

Add an Azure subscription to your Microsoft 365 tenant

Enable the default Microsoft Azure AD Privilege Identity Protection policy

Install the Azure Information Protection client

Create a custom Azure Information Protection policy with the Confidential label

Enable the default Azure Information Protection policy

Answer

Add an Azure subscription to your Microsoft 365 tenant

Enable the default Azure Information Protection policy

Explanation:

1. Add an Azure subscription (<https://learn.microsoft.com/en-us/azure/information-protection/deployment-roadmap-classify-label-protect>)
2. Enable the default AIP policy (<https://learn.microsoft.com/en-us/purview/mip-easy-trials>)

References:

<https://docs.microsoft.com/en-us/azure/information-protection/requirements> <https://docs.microsoft.com/en-us/azure/information-protection/configure-policy-default>

Question: 32

CertyIQ

Your company has a Microsoft Office 365 subscription.

You have been tasked with removing customer information in compliance with General Data Protection Regulation (GDPR), after the customer generated data subject request (DSR). You want to make sure that legal holds are placed on relevant information if the opportunity arises.

You want to start searching for the client's information by using Content Search eDiscovery.

Which of the following applications can be searched with this method? (Choose two.)

- A. Microsoft PowerApps
- B. Microsoft Outlook
- C. Microsoft Access

Answer: BD

Explanation:

You can use the Content search eDiscovery tool in the Microsoft 365 compliance center to search for in-place content such as email, documents, and instant messaging conversations in your organization. Use this tool to search for content in these cloud-based Microsoft 365 data sources: Exchange Online mailboxes SharePoint Online sites and OneDrive for Business accounts Microsoft Teams Microsoft 365 Groups Yammer Groups

Reference:

<https://docs.microsoft.com/en-us/microsoft-365/compliance/gdpr-dsr-office365#part-1-responding-to-dsrs-for-customer-data>

Question: 33

CertyIQ

You have been tasked with configuring a data governance strategy that allows for data classification. It should also allow for these classifications to be enforced.

Which of the following should form part of your strategy? (Choose two.)

- A. Apply Microsoft SharePoint permissions.
- B. Publish labels.
- C. Configure Microsoft Outlook Mail Tips.
- D. Apply supervision policies.
- E. Apply retention policies.
- F. Apply preservation policies.

Answer: BE

Explanation:

Publishing labels to clearly communicate the type of data and level of protection required, and applying retention policies to manage the lifecycle of data including when to delete or archive it, should be part of the data governance strategy, as it promotes awareness, accountability and reduces risk of data breaches while adhering to regulatory requirements.

Question: 34

CertyIQ

Your company has a Microsoft Office 365 subscription.

As an administrator for this subscription, you are required to configure the use of a cloud security feature that allows for emails and documents to be classified and labeled.

Which of the following is the feature you should use?

- A. Microsoft Azure Information Protection.
- B. Microsoft Azure AD Identity Protection.
- C. Microsoft Azure AD Privilege Identity Protection.
- D. Intune App Protection.

Answer: A

Explanation:

Reference:

<https://www.microsoft.com/en-us/itshowcase/using-azure-information-protection-to-classify-and-label-corporate-data>

Question: 35**CertyIQ**

After acquiring a Microsoft 365 E5 subscription, you are tasked with applying security features. You are currently configuring a security feature that allows you to control how a Microsoft support engineer accesses information during a help session. Which of the following is the feature you are configuring?

- A. Customer Lockbox.
- B. Data Governance.
- C. Data Loss Prevention.
- D. Microsoft Office 365 Advanced Threat Protection.

Answer: A**Explanation:**

Customer Lockbox ensures that Microsoft can't access your content to do service operations without your explicit approval.

Reference:

<https://docs.microsoft.com/en-us/microsoft-365/compliance/customer-lockbox-requests?view=o365-worldwide>

Question: 36**CertyIQ**

After acquiring a Microsoft 365 E5 subscription, you are tasked with applying security features. You are currently configuring a security feature that allows you to protect against unidentified malware, viruses, and malicious URLs. Which of the following is the feature you are configuring?

- A. Microsoft Azure AD Identity Protection.
- B. Data Governance.
- C. Microsoft Azure AD Conditional Access.
- D. Microsoft Office 365 Advanced Threat Protection.

Answer: D**Explanation:**

The name of "Microsoft Office 365 Advanced Threat Protection" is changed to "Microsoft Defender for Office 365".

Question: 37**CertyIQ**

DRAG DROP -
Your company is changing their existing IT environment to Microsoft 365.
Which of the following are benefits of the change? Answer by dragging the correct options from the list to the answer area.
Select and Place:

Options

- Predictable Microsoft licensing costs
- Decreased service scalability
- Increased service scalability
- Decreased on-premises infrastructure maintenance

Answer

Answer:

Options

-
- Decreased service scalability
-
-

Answer

- Predictable Microsoft licensing costs
- Increased service scalability
- Decreased on-premises infrastructure maintenance

Explanation:

Predictable microsoft licensing costs

increased service scalability

decreased on-premises infrastructure maintenance

Question: 38

CertyIQ

DRAG DROP -

Your company has a Microsoft Office 365 subscription.

As an administrator for this subscription, you have been tasked with acquiring added licenses. You do, however, need to be assigned the necessary admin role.

Which of the following are admin roles that could achieve your goal? Answer by dragging the correct options from the list to the answer area.

Select and Place:

Options

Answer

Billing Admin role

User Admin role

Global Admin role

Helpdesk Admin role

Answer:

Options

Answer

User Admin role

Helpdesk Admin role

Billing Admin role

Global Admin role

Explanation:

Purchase can be done by either Global or Billing admin and here the operative word is acquiring so answer holds correct.

Assigning license though would need user admin or global admin or license admin

References:

<https://docs.microsoft.com/en-us/office365/admin/subscriptions-and-billing/buy-licenses?view=o365-worldwide>

Question: 39

CertyIQ

You need to consider the underlined segment to establish whether it is accurate. You have been tasked with acquiring Microsoft 365 Enterprise licenses for your organization. You should contact a Cloud Solution Provider (CSP) or subscribe to a Microsoft Enterprise Agreement (EA). Select 'No adjustment required' if the underlined segment is accurate. If the underlined segment is inaccurate, select the accurate option. Which two options can you use? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. No adjustment required
- B. contact a Cloud Solution Provider (CSP) or use a company credit card via the Microsoft website
- C. subscribe to a Microsoft Enterprise Agreement (EA) or visit a Microsoft retail store
- D. use a company credit card via the Microsoft website or visit a Microsoft retail store subscription from

Answer: A

Explanation:

If you want to get Microsoft Enterprise Agreement (EA) you have to contact a specialist. So you can not do this with a credit card.

Question: 40

CertyIQ

Your company has a Microsoft 365 subscription.

After a Microsoft 365 outage, the Service Health Dashboard indicates no issues with the service.

You check the Service Health Dashboard and observe that the service is healthy.

You then access the Post-Incident Review (PIR).

Which of the following is the maximum time, after an incident has been resolved, that you have to wait for a preliminary Post-Incident Review (PIR) to be delivered via your Service Health Dashboard?

- A. 12 hours.
- B. 24 hours.
- C. 48 hours.
- D. 5 business days.

Answer: C

Explanation:

"For unplanned customer-impacting service incidents in which there was broad and noticeable impact across a large number of organizations, a preliminary Post-Incident Review (PIR) will be delivered via your Service Health Dashboard within 48 hours of incident resolution, followed by a final PIR within five business days."

References:

<https://docs.microsoft.com/en-us/office365/servicedescriptions/office-365-platform-service-description/service-health-and-continuity>

Question: 41

CertyIQ

A retail company is planning to upgrade their Windows 7 point-of-sale terminals to Windows 10.

You have been informed that the terminals should only be upgraded again after a minimum of five years. Your solution has to allow for the scheduling of upgrades and updates to be executed consistently for all devices, while also keeping costs to a minimum.

Which of the following is the version of windows you should upgrade to?

- A. Windows 10 Home
- B. Windows 10 Pro
- C. Windows 10 Enterprise
- D. Windows 10 Enterprise LTSC

Answer: D

Explanation:

LTSC = Long Term Servicing Channel" is the keywords here.

References:

<https://docs.microsoft.com/en-us/windows/deployment/update/waas-overview#long-term-servicing-channel>

Question: 42**CertyIQ**

A retail company is planning to upgrade their Windows 7 point-of-sale terminals to Windows 10. You have been informed that the terminals should only be upgraded again after a minimum of five years. Your solution has to allow for the scheduling of upgrades and updates to be executed consistently for all devices, while also keeping costs to a minimum. Which of the following is the servicing tool that you should use?

- A. Windows Autopilot
- B. Windows Server Update Services
- C. Microsoft Intune
- D. Azure AD Connect

Answer: B**Explanation:**

Windows Server Update Services (WSUS) provides extensive control over Windows 10 updates and is natively available in the Windows Server operating system. In addition to the ability to defer updates, organizations can add an approval layer for updates and choose to deploy them to specific computers or groups of computers whenever ready.

Question: 43**CertyIQ**

You need to consider the underlined segment to establish whether it is accurate. Your company has a Microsoft Office 365 subscription. As an administrator for this subscription, you want to check what the repercussions are if the availability terms of the Microsoft Office 365 services are not satisfied. You analyze the Service Level agreement. Select 'No adjustment required' if the underlined segment is accurate. If the underlined segment is inaccurate, select the accurate option.

- A. No adjustment required.
- B. analyze the Microsoft Cloud agreement
- C. access Data Governance
- D. analyze the Microsoft Enterprise agreement

Answer: A**Explanation:**

Service Level Agreement for Microsoft Online Services

References:

<https://docs.microsoft.com/en-us/office365/servicedescriptions/office-365-platform-service-description/service-level-agreement>

Question: 44**CertyIQ**

Note: The question is included in a number of questions that depicts the identical set-up. However, every question has a distinctive result. Establish if the solution satisfies the requirements. You have been tasked with deploying Microsoft Office to company using a subscription-based licensing model.

The version of Office you deploy should allow for Office application settings to be enforced via group policy.
Solution: You deploy Office Professional Plus 2016.
Does the solution meet the goal?

- A. Yes
- B. No

Answer: B

Explanation:

Only Office 365 ProPlus can be bought with subscription, other version of office, including the 2016 version can be bought only by license, so the answer is B.

References:

<https://products.office.com/en-za/business/compare-more-office-365-for-business-plans>

Question: 45

CertyIQ

Note: The question is included in a number of questions that depicts the identical set-up. However, every question has a distinctive result. Establish if the solution satisfies the requirements.

You have been tasked with deploying Microsoft Office to company using a subscription-based licensing model. The version of Office you deploy should allow for Office application settings to be enforced via group policy.

Solution: You deploy Office Home and Business 2016.

Does the solution meet the goal?

- A. Yes
- B. No

Answer: B

Explanation:

Only Office 365 ProPlus can be bought with subscription, other version of office, including the 2016 version can be bought only by license, so the answer is B.

References:

<https://products.office.com/en-za/business/compare-more-office-365-for-business-plans>

Question: 46

CertyIQ

Note: The question is included in a number of questions that depicts the identical set-up. However, every question has a distinctive result. Establish if the solution satisfies the requirements.

You have been tasked with deploying Microsoft Office to company using a subscription-based licensing model. The version of Office you deploy should allow for Office application settings to be enforced via group policy.

Solution: You deploy Office 365 ProPlus.

Does the solution meet the goal?

- A. Yes
- B. No

Answer: A

Explanation:

Office 365 ProPlus is a desktop portion of an M365 subscription that is installed on a computer and can be managed via GPO in a hybrid environment.

References:

<https://products.office.com/en-za/business/compare-more-office-365-for-business-plans>

Question: 47**CertyIQ**

Your company has a Microsoft Office 365 subscription.

As an administrator for this subscription, you have been tasked with assigning Microsoft 365 licenses to users in a department where audio-conferencing is not required. The department does, however, require office desktop products to complete tasks.

Which of the following is the license that would help you achieve this?

- A. Office 365 ProPlus
- B. Microsoft 365 E1
- C. Office 365 E3
- D. Office 365 E5

Answer: C**Explanation:**

For ProPlus(Microsoft 365 Apps for enterprise), emails apps are partially included. For E1, office apps are partially include. So we E3 is right. M365 Apps for Enterprise does not provide exchange server, just Outlook. However, the question specifies that they only need desktop apps, no mention of needing to move to exchange. Per the question, the "desktop app" that is needed for email is Outlook.

Reference:

<https://www.microsoft.com/en-us/microsoft-365/enterprise/compare-office-365-plans>

Question: 48**CertyIQ**

Your company has a Microsoft Office 365 subscription.

As an administrator for this subscription, you have been tasked with assigning Microsoft 365 licenses for a department where users need to collaborate with other users and also check their job schedules on a weekly basis. The department does not, however, require office desktop products to complete tasks.

Which of the following is the license that would help you achieve this?

- A. Office 365 F1
- B. Microsoft 365 E1
- C. Office 365 E3
- D. Office 365 E5

Answer: A**Explanation:**

except, that It should be written as M365 F3. Note that M365 E1 does not exists, it's O365 E1. Microsoft 365 F3 = Formerly Microsoft 365 F1 >

Reference:

<https://www.microsoft.com/en-us/microsoft-365>

Question: 49

CertyIQ

DRAG DROP -

You are implementing cloud services.

Match each scenario to its service. To answer, drag the appropriate scenario from the column on the left to its cloud service on the right. Each scenario may be used only once.

NOTE: Each correct selection is worth one point.

Select and Place:

Answer Area

Scenarios	Service	Scenario
Exchange Online integrated with on-premises Skype for Business Server	Software as a service (SaaS)	
Custom web and mobile application securely connected to an on-premises data store	Platform as a service (PaaS)	
Server-based workloads on a virtual machine connected to an on-premises network	Infrastructure as a service (IaaS)	

Answer:

Answer Area

Scenarios	Service	Scenario
Exchange Online integrated with on-premises Skype for Business Server	Software as a service (SaaS)	Exchange Online integrated with on-premises Skype for Business Server
Custom web and mobile application securely connected to an on-premises data store	Platform as a service (PaaS)	Custom web and mobile application securely connected to an on-premises data store
Server-based workloads on a virtual machine connected to an on-premises network	Infrastructure as a service (IaaS)	Server-based workloads on a virtual machine connected to an on-premises network

Explanation:

VM -> IaaS

Application -> PaaS

Exchange online -> SaaS

Reference:

<https://docs.microsoft.com/en-us/office365/enterprise/hybrid-cloud-overview>

Question: 50**CertyIQ**

You need to identify which Microsoft platforms provide hybrid capabilities for migrating from an on-premises deployment.
Which two platforms provide hybrid capabilities for migration? Each correct answer provides a complete solution.
NOTE: Each correct selection is worth one point.

- A. Microsoft Skype for Business
- B. Microsoft Yammer
- C. Microsoft Exchange
- D. Microsoft Teams

Answer: CD**Explanation:**

Microsoft Teams works with Exchange and SharePoint Online. These are cloud hosted apps and not available as on-premise tools.

Question: 51**CertyIQ**

A company is moving to Microsoft Azure. Some applications cannot be moved.
You need to identify which applications will remain in a hybrid environment after the migration.
Which applications will remain in a hybrid environment?

- A. applications that manage sensitive information
- B. applications that use a USB-token device to control access
- C. legacy applications that use a message-based interface
- D. a new server that runs several line-of-business applications

Answer: C**Explanation:**

Legacy apps: If you're just "lifting and shifting" an inefficient, poorly designed application to the cloud, with no plans to rewrite or re-architect it to take advantage of the benefits of the cloud environment, it might be better to leave it on-premises.

Reference:

<https://www.linkedin.com/pulse/5-reasons-move-some-apps-cloud-rené-j-aerds>

Question: 52**CertyIQ**

HOTSPOT -
For each of the following statements, select Yes if the statement is true. Otherwise, select No.
NOTE: Each correct selection is worth one point.
Hot Area:

Answer Area

Statement	Yes	No
Microsoft cloud services offer significant energy savings for Microsoft and its customers.	<input type="radio"/>	<input type="radio"/>
Lower costs, no hardware maintenance, near-unlimited scalability, and high reliability are all advantages of a private cloud.	<input type="radio"/>	<input type="radio"/>
Microsoft cloud services offer security options and have the ability to provision resources quickly.	<input type="radio"/>	<input type="radio"/>

Answer:

Answer Area

Statement	Yes	No
Microsoft cloud services offer significant energy savings for Microsoft and its customers.	<input checked="" type="radio"/>	<input type="radio"/>
Lower costs, no hardware maintenance, near-unlimited scalability, and high reliability are all advantages of a private cloud.	<input type="radio"/>	<input checked="" type="radio"/>
Microsoft cloud services offer security options and have the ability to provision resources quickly.	<input checked="" type="radio"/>	<input type="radio"/>

Explanation:

YES

NO

YES

Reference:

<https://blogs.microsoft.com/on-the-issues/2018/05/17/microsoft-cloud-delivers-when-it-comes-to-energy-efficiency-and-carbon-emission-reductions-study-finds/> <https://www.liquidweb.com/blog/private-cloud/>
<https://docs.microsoft.com/en-us/azure/architecture/cloud-adoption/getting-started/azure-resource-access>
<https://azure.microsoft.com/en-gb/product-categories/security/>

Question: 53

CertyIQ

DRAG DROP -

You are the Microsoft 365 administrator for a company.

You must provide infrastructure recommendations. All proposed solutions must minimize costs.

You need to identify the appropriate cloud model for the given scenarios.

Which cloud models should you use? To answer, drag the appropriate cloud models to the correct requirements. Each cloud model may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

Answer area

Cloud models	Requirement	Cloud model
Private	Provide an on-demand sandbox environment.	Cloud model
Public	Provide failover capabilities between resources that you manage and resources in other regions.	Cloud model
Hybrid	Deploy virtual machines that supports USB devices.	Cloud model

Answer:

Answer area

Cloud models	Requirement	Cloud model
Private	Provide an on-demand sandbox environment.	Public
Public	Provide failover capabilities between resources that you manage and resources in other regions.	Hybrid
Hybrid	Deploy virtual machines that supports USB devices.	Private

Explanation:

The consensus among users suggests the following mappings:

Provide an on-demand sandbox environment.

Cloud Model: Public

Justification: Public clouds offer scalable and cost-effective resources, making them ideal for temporary

environments like sandboxes.

Provide failover capabilities between resources that you manage and resources in other regions.

Cloud Model: Hybrid

Justification: A hybrid cloud integrates on-premises resources with public cloud services, facilitating failover and redundancy across different locations.

Deploy virtual machines that support USB devices.

Cloud Model: Private

Justification: Private clouds offer greater control over hardware configurations, essential for supporting specific peripherals like USB devices.

These selections align with standard cloud computing practices, where public clouds are used for scalable, on-demand resources; hybrid clouds combine on-premises and cloud resources for flexibility and resilience; and private clouds provide dedicated environments tailored to specific hardware or security requirements.

Reference:

<https://azure.microsoft.com/en-us/overview/what-are-private-public-hybrid-clouds/>
<https://www.thinksys.com/cloud/private-vs-public-vs-hybrid-cloud/>

Question: 54

CertyIQ

You are the Microsoft 365 administrator for a company. The company runs SharePoint Server and Exchange Server in an on-premises datacenter. The site collection for the finance department is currently encrypted using third-party software. You need to move as many services to Microsoft 365 as possible. What should you do?

- A. Migrate all SharePoint data and Exchange mailboxes to Microsoft 365.
- B. Leave SharePoint data for finance department users on-premises. Migrate all other SharePoint data and Exchange mailboxes to Microsoft 365.
- C. Leave mailboxes for finance department users on-premises. Migrate all other SharePoint data and Exchange mailboxes to Microsoft 365.
- D. Leave SharePoint data and mailboxes for finance department users on-premises. Migrate all other SharePoint data and Exchange mailboxes to Microsoft 365.

Answer: A

Explanation:

Third-party software doesn't indicated directly with sharepoint and exchange service. So I rate for A. all data is encrypted in M365. But in real life there are steps and considerations ahead, like decryption, considering compatibilities etc., so the real life answer would probably B. But this does not matter - you need to view the

world 100% from Microsofts perspective, therefore A has to be correct.

Question: 55

CertyIQ

A company has an Exchange Server environment. The company plans to migrate to the cloud. You need to recommend a cloud model that meets the following requirements:

- ⇒ Upgrade the existing email environment
- ⇒ Minimize server and application maintenance

Which model should you recommend?

- A. Platform as a service (PaaS)
- B. Windows as a service (WaaS)
- C. Software as a service (SaaS)
- D. Infrastructure as a service (IaaS)

Answer: C

Explanation:

Software as a service is a method for delivering software applications over the Internet, on demand and typically on a subscription basis. With SaaS, cloud providers host and manage the software application and underlying infrastructure, and handle any maintenance, like software upgrades and security patching. Users connect to the application over the Internet, usually with a web browser on their phone, tablet, or PC.

Reference:

<https://www.cmswire.com/cms/information-management/cloud-service-models-iaas-saas-paas-how-microsoft-office-365-azure-fit-in-021672.php>

Question: 56

CertyIQ

DRAG DROP -

You are the Azure administrator for a company. The company uses only Platform as a Service (PaaS).

You need to identify which solution components Microsoft must manage and which solution components your IT staff must manage.

Match each management owner to its component. To answer, drag the responsible party from the column on the left to its component on the right. Each party may be used once, more than once, or not at all.

NOTE: Each correct selection is worth one point.

Select and Place:

Answer Area

Responsible parties

- ☐ IT staff
- ☐ Microsoft

Component

Applications

Operating systems

Storage

Application data

Responsible party

Answer:

Answer Area

Responsible parties

- ☒ IT staff
- ☒ Microsoft

Component

Applications

Operating systems

Storage

Application data

Responsible party

Explanation:

APPLICATIONS-IT-staff

operating systems- Microsoft

storage- microsoft

application data -it staff

Reference:

<https://www.itprotoday.com/industry-perspectives/choosing-cloud-model-saas-versus-paas>

Question: 57

DRAG DROP -

An organization is moving to Microsoft Azure and Microsoft 365.

You need to classify the following components:

- ⇒ website hosting
- ⇒ a virtual machine that runs Linux
- ⇒ document storage that uses OneDrive for Business

Match each component to its classification. To answer, drag the appropriate components from the column on the left to its classifications on the right. Each component may be used once, more than once, or not at all.

NOTE: Each correct selection is worth one point.

Select and Place:

Classifications	Component	Classification
Platform as a service (PaaS)	website hosting	
Software as a service (SaaS)	a virtual machine that runs Linux	
Infrastructure as a service (IaaS)	document storage that uses OneDrive for Business	

Answer:

Classifications	Component	Classification
	website hosting	Platform as a service (PaaS)
	a virtual machine that runs Linux	Infrastructure as a service (IaaS)
	document storage that uses OneDrive for Business	Software as a service (SaaS)

Explanation:

Website Hosting is PaaS, Virtual Machines are IaaS, and OneDrive is SaaS.

Question: 58

HOTSPOT -

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Statement	Yes	No
It is possible to connect cloud services to on-premises server resources.	<input type="radio"/>	<input type="radio"/>
Scaling cloud-hosted infrastructure components includes expanding Azure server resources and networking components.	<input type="radio"/>	<input type="radio"/>

Answer:

Answer Area

Statement	Yes	No
It is possible to connect cloud services to on-premises server resources.	<input checked="" type="radio"/>	<input type="radio"/>
Scaling cloud-hosted infrastructure components includes expanding Azure server resources and networking components.	<input checked="" type="radio"/>	<input type="radio"/>

Explanation:

yes

yes

Question: 59

CertyIQ

HOTSPOT -

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Statement	Yes	No
Adopting cloud applications reduces the number of on-premises servers and services to manage.	<input type="radio"/>	<input type="radio"/>
For remote users, accessing applications stored in the cloud is easier than accessing applications stored on a company network.	<input type="radio"/>	<input type="radio"/>
A loss of internet connectivity will not significantly impact functionality for users accessing applications and services in the cloud.	<input type="radio"/>	<input type="radio"/>

Answer:

Answer Area

Statement	Yes	No
Adopting cloud applications reduces the number of on-premises servers and services to manage.	<input checked="" type="radio"/>	<input type="radio"/>
For remote users, accessing applications stored in the cloud is easier than accessing applications stored on a company network.	<input checked="" type="radio"/>	<input type="radio"/>
A loss of internet connectivity will not significantly impact functionality for users accessing applications and services in the cloud.	<input type="radio"/>	<input checked="" type="radio"/>

Explanation:

yes

yes

no

Question: 60

CertyIQ

DRAG DROP -

You are the Microsoft 365 administrator for a company that uses only on-premises resources. The company does not have a private cloud.

You need to deploy cloud-based resources for the company that minimize costs.

Which cloud models should you use? To answer, drag the appropriate cloud models to the correct requirements. Each cloud model may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

Answer Area

Cloud models	Requirement	Cloud model
<div>Private</div>	Provide an on-demand sandbox environment.	<div></div>
<div>Public</div>	Provide failover capabilities between local resources that you manage and resources in other regions.	<div></div>
<div>Hybrid</div>	Deploy virtual machines that use custom peripheral devices.	<div></div>

Answer:

Answer Area

Cloud models

Private

Public

Hybrid

Requirement

Provide an on-demand sandbox environment.

Provide failover capabilities between local resources that you manage and resources in other regions.

Deploy virtual machines that use custom peripheral devices.

Cloud model

Public

Hybrid

Hybrid

Explanation:

sandbox = public

failover between local resources, and those in other regions = hybrid

virtual machines using custom peripheral devices = hybrid

A hybrid cloud — sometimes called a cloud hybrid — is a computing environment that combines an on-premises datacenter (also called a private cloud) with a public cloud, allowing data and applications to be shared between them.

Question: 61

CertyIQ

This question requires that you evaluate the underlined text to determine if it is correct.

Microsoft 365 is a Platform as a service (PaaS).

Review the underlined text. If it makes the statement correct, select 'No change is needed.' If the statement is incorrect, select the answer choice that makes the statement correct.

- A. Infrastructure as a service (IaaS)
- B. Windows as a service (WaaS)
- C. Software as a service (SaaS)
- D. No change is needed

Answer: C

Explanation:

Microsoft 365 is SaaS, which provides an online version of MS Office Suite (Office Web Apps) along with SharePoint Server, Exchange Server and Lync Server.

Reference:

<https://www.cmswire.com/cms/information-management/cloud-service-models-iaas-saas-paas-how-microsoft-office-365-azure-fit-in-021672.php>

Question: 62

DRAG DROP -

Match each scenario to its platform or platforms.

Instructions: To answer, drag the appropriate scenario from the column on the left to its platform or platforms on the right. Each scenario may be used only once.

NOTE: Each correct match is worth one point.

Select and Place:

Answer Area

Scenarios	Platform	Scenario
Provide physical access to the hardware.	On-premises only	
Do not require patching of operating systems.	Cloud only	
Monitor usage of the file storage.	Both cloud and on-premises	

Answer:

Answer Area

Scenarios	Platform	Scenario
	On-premises only	Provide physical access to the hardware.
	Cloud only	Do not require patching of operating systems.
	Both cloud and on-premises	Monitor usage of the file storage.

Explanation:

on-premises only - Provide physical access to the hardware

cloud only-Do not require patching of operating systems

Both cloud and on-premises-MONITOR USAGE OF THE file storage

Question: 63

HOTSPOT -

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Statement	Yes	No
You can secure web apps that are published through Azure AD Application Proxy by using Multi-Factor Authentication (MFA) in the cloud.	<input type="radio"/>	<input type="radio"/>
You can secure web apps that are published through Azure AD Application Proxy by using MFA Server on-premises.	<input type="radio"/>	<input type="radio"/>

Answer:

Answer Area

Statement	Yes	No
You can secure web apps that are published through Azure AD Application Proxy by using Multi-Factor Authentication (MFA) in the cloud.	<input checked="" type="radio"/>	<input type="radio"/>
You can secure web apps that are published through Azure AD Application Proxy by using MFA Server on-premises.	<input checked="" type="radio"/>	<input type="radio"/>

Explanation:

You can use Conditional Access to configure Multi-Factor Authentication policies. Conditional Access runs on Azure AD

"Support multi-factor authentication for apps in the cloud and on-premises"

<https://learn.microsoft.com/en-us/azure/active-directory/app-proxy/what-is-application-proxy>

Reference:

<https://docs.microsoft.com/en-us/azure/active-directory/manage-apps/application-proxy-security>

<https://thesleepyadmins.com/2019/02/10/configure-mfa-for-azure-application-proxy/>

Question: 64

CertyIQ

HOTSPOT -

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Statement	Yes	No
Using OneDrive for Business as a target for backups is an example of platform as a service (PaaS).	<input type="radio"/>	<input type="radio"/>
Using OneDrive for Business in Office 365 Excel Online to open Excel files is an example of software as a service (SaaS).	<input type="radio"/>	<input type="radio"/>

Answer:

Answer Area

Statement	Yes	No
Using OneDrive for Business as a target for backups is an example of platform as a service (PaaS).	<input type="radio"/>	<input checked="" type="radio"/>
Using OneDrive for Business in Office 365 Excel Online to open Excel files is an example of software as a service (SaaS).	<input checked="" type="radio"/>	<input type="radio"/>

Explanation:

NO

YES

OneDrive is a SaaS product regardless of how you use it.

Question: 65

CertyIQ

You need to deploy an application to Microsoft Infrastructure as a Service (IaaS). Which three features are part of IaaS? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. business analytics
- B. real-time monitoring
- C. operating system
- D. servers and storage
- E. firewall and network security

Answer: BDE

Explanation:

- A. business analytics - PAAS
- B. real-time monitoring - IAAS

C. operating system - PAAS

D. servers and storage - IAAS

E. firewall and network security - IAAS

IAAS - Servers and Storage, Networking Firewalls Security, Datacenter and Physical Building.

PAAS - Operating Systems, Business Analytics

Reference:

<https://azure.microsoft.com/en-us/overview/what-is-iaas/#overview>

Question: 66

CertyIQ

HOTSPOT -

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Statement	Yes	No
Cloud computing delivers software on demand.	<input type="radio"/>	<input type="radio"/>
Cloud computing provides backup and recovery.	<input type="radio"/>	<input type="radio"/>
Cloud computing enables low-cost infrastructure scaling.	<input type="radio"/>	<input type="radio"/>

Answer:

Answer Area

Statement	Yes	No
Cloud computing delivers software on demand.	<input checked="" type="radio"/>	<input type="radio"/>
Cloud computing provides backup and recovery.	<input checked="" type="radio"/>	<input type="radio"/>
Cloud computing enables low-cost infrastructure scaling.	<input checked="" type="radio"/>	<input type="radio"/>

Explanation:

yes

yes

yes

Question: 67

CertyIQ

Which type of cloud model provides access to Microsoft Office apps?

- A. platform as a service (PaaS)
- B. infrastructure as a service (IaaS)
- C. software as a service (SaaS)

Answer: C

Explanation:

Microsoft 365 is SaaS, which provides an online version of MS Office Suite (Office Web Apps) along with SharePoint Server, Exchange Server and Lync Server.

Reference:

<https://www.cmswire.com/cms/information-management/cloud-service-models-iaas-saas-paas-how-microsoft-office-365-azure-fit-in-021672.php>

Question: 68

CertyIQ

HOTSPOT -

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Statement	Yes	No
Companies that have recently invested in hardware and software can use a hybrid cloud model.	<input type="radio"/>	<input type="radio"/>
Companies that have few on-premises resources can use a hybrid cloud model.	<input type="radio"/>	<input type="radio"/>

Answer:

Answer Area

Statement	Yes	No
Companies that have recently invested in hardware and software can use a hybrid cloud model.	<input checked="" type="radio"/>	<input type="radio"/>
Companies that have few on-premises resources can use a hybrid cloud model.	<input checked="" type="radio"/>	<input type="radio"/>

Explanation:

"Even you have something which has to be kept in on-premises, you have a choice to use a hybrid cloud model"

(so why don't you get started with Azure?!)". I answer Yes and Yes.

Question: 69

CertyIQ

HOTSPOT -

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Statement	Yes	No
You can purchase additional storage capacity on demand.	<input type="radio"/>	<input type="radio"/>
Cloud services are guaranteed to be available 100 percent of the time.	<input type="radio"/>	<input type="radio"/>
Cloud services use less energy than an enterprise on-premises datacenter.	<input type="radio"/>	<input type="radio"/>

Answer:

Answer Area

Statement	Yes	No
You can purchase additional storage capacity on demand.	<input checked="" type="radio"/>	<input type="radio"/>
Cloud services are guaranteed to be available 100 percent of the time.	<input type="radio"/>	<input checked="" type="radio"/>
Cloud services use less energy than an enterprise on-premises datacenter.	<input checked="" type="radio"/>	<input type="radio"/>

Explanation:

yes

no

yes

Question: 70

CertyIQ

HOTSPOT -

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Statement	Yes	No
Azure virtual machine is an infrastructure as a service (IaaS) solution.	<input type="radio"/>	<input type="radio"/>
SharePoint Online is an IaaS solution.	<input type="radio"/>	<input type="radio"/>
Microsoft Teams is an IaaS solution.	<input type="radio"/>	<input type="radio"/>

Answer:

Answer Area

Statement	Yes	No
Azure virtual machine is an infrastructure as a service (IaaS) solution.	<input checked="" type="radio"/>	<input type="radio"/>
SharePoint Online is an IaaS solution.	<input type="radio"/>	<input checked="" type="radio"/>
Microsoft Teams is an IaaS solution.	<input type="radio"/>	<input checked="" type="radio"/>

Explanation:

yes

no

no

Share Point and Teams are SaaS

Question: 71

CertyIQ

HOTSPOT -

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Statement	Yes	No
Infrastructure as a Service (IaaS) provides servers, virtual machines (VMs), storage, networks, and operating systems to customers.	<input type="radio"/>	<input type="radio"/>
Platform as a Service (PaaS) provides an environment for building, testing, and deploying software applications.	<input type="radio"/>	<input type="radio"/>
Software as a Service (SaaS) provides an environment that is centrally hosted and managed for customers.	<input type="radio"/>	<input type="radio"/>

Answer:

Answer Area

Statement	Yes	No
Infrastructure as a Service (IaaS) provides servers, virtual machines (VMs), storage, networks, and operating systems to customers.	<input type="radio"/>	<input checked="" type="radio"/>
Platform as a Service (PaaS) provides an environment for building, testing, and deploying software applications.	<input checked="" type="radio"/>	<input type="radio"/>
Software as a Service (SaaS) provides an environment that is centrally hosted and managed for customers.	<input checked="" type="radio"/>	<input type="radio"/>

Explanation:

Box 1: No -

IaaS does not include operating systems

Box 2: Yes -

Box 3: Yes -

Reference:

<https://azure.microsoft.com/en-us/overview/what-is-iaas/>

Question: 72

CertyIQ

A company has an on-premises application server.

The company wants to use some of the services in Microsoft 365 with the on-premises application server.

You need to choose a cloud deployment model that meets the requirement.

What should you choose?

- A. Private
- B. Hybrid
- C. Public

Answer: B

Explanation:

Key words 'to use some of the service' > means both. So answer B: Hybrid

Question: 73

CertyIQ

DRAG DROP -

CompanyA, CompanyB, and CompanyC use cloud resources as shown in the following table.

Company	Cloud scenario
CompanyA	Computing resources run on systems used by this company only
CompanyB	Computing resources run on systems that are shared with multiple companies
CompanyC	Cloud resources are integrated with an on-premises Exchange server

Match each cloud model to the appropriate company. To answer, drag the appropriate cloud model from the column on the left to the company on the right. Each cloud model may be used once, more than once, or not at all.
NOTE: Each correct match is worth one point.

Select and Place:

Cloud models

Private

Public

Hybrid

Answer Area

Company	Cloud model
CompanyA	Cloud model
CompanyB	Cloud model
CompanyC	Cloud model

Answer:

Cloud models

Answer Area

Company	Cloud model
CompanyA	Private
CompanyB	Public
CompanyC	Hybrid

Explanation:

used by company only -> private for sure

shared with other companies -> public definitely

on-premises server -> hybrid since there is on-prem

Question: 74

CertyIQ

DRAG DROP -

You need to identify the software as a service (SaaS), platform as a service (PaaS), and infrastructure as a service (IaaS) services provided by Microsoft 365.

What type of cloud service model does each cloud service represent?

To answer, drag the appropriate cloud service models to the correct cloud services. Each cloud service model may be used once, more than once, or not at all.

You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.
Select and Place:

Cloud service models

SaaS

PaaS

IaaS

Answer Area

Cloud service	Cloud service model
Power Apps	Cloud service model
Microsoft 365 apps	Cloud service model
Azure virtual machines	Cloud service model

Answer:

Answer Area

Cloud service models

SaaS

PaaS

IaaS

Answer Area

Cloud service	Cloud service model
Power Apps	SaaS
Microsoft 365 apps	SaaS
Azure virtual machines	IaaS

Explanation:

Power Apps = SAAS
MS 365 Apps = SAAS
Azure VM= IAAS

Microsoft PowerApps is a configurable SaaS application that can be used to create beautiful, secure, and data-aware applications quickly.

<https://www.microsoft.com/en-us/us-partner-blog/2018/04/16/powerapps-rock-forget-the-slick-code-and-deliver-on-robust-maintainable-business-solutions/>

Question: 75

DRAG DROP -
You are planning to deploy Microsoft 365 for a company.

You need to determine which cloud services to use.
Which cloud services should you use? To answer, drag the appropriate cloud services to the correct requirements. Each cloud service may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.
Select and Place:

Cloud services

Infrastructure as a service (IaaS)

Software as a service (SaaS)

Windows as a service (WaaS)

Answer Area

Requirement	Cloud service
Use Microsoft Outlook on the web.	Cloud service
Test Microsoft Insider Preview Branch versions of Windows software.	Cloud service
Deploy virtual machines quickly.	Cloud service

Answer:

Cloud services

Infrastructure as a service (IaaS)

Software as a service (SaaS)

Windows as a service (WaaS)

Answer Area

Requirement	Cloud service
Use Microsoft Outlook on the web.	Software as a service (SaaS)
Test Microsoft Insider Preview Branch versions of Windows software.	Windows as a service (WaaS)
Deploy virtual machines quickly.	Infrastructure as a service (IaaS)

Explanation:

(Saas)

(waas)

(IaaS)

Question: 76

CertyIQ

HOTSPOT -

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Statement	Yes	No
Platform as a Service (PaaS) services include Office 365, Microsoft Intune, and Dynamics 365.	<input type="radio"/>	<input type="radio"/>
Infrastructure as a Service (IaaS) enables users to build server-based IT workloads in the cloud.	<input type="radio"/>	<input type="radio"/>
Software as a Service (SaaS) consists of IT workloads that run on customer virtual machines.	<input type="radio"/>	<input type="radio"/>

Answer:

Answer Area

Statement	Yes	No
Platform as a Service (PaaS) services include Office 365, Microsoft Intune, and Dynamics 365.	<input type="radio"/>	<input checked="" type="radio"/>
Infrastructure as a Service (IaaS) enables users to build server-based IT workloads in the cloud.	<input checked="" type="radio"/>	<input type="radio"/>
Software as a Service (SaaS) consists of IT workloads that run on customer virtual machines.	<input type="radio"/>	<input checked="" type="radio"/>

Explanation:

1 - No

2 - Yes

3 - No (is IaaS)

Reference:

<https://pipol.com/what-is-microsoft-dynamics-365/>

Question: 77

CertyIQ

A company plans to migrate on-premises infrastructure to the cloud. What are three benefits of migrating to the cloud? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. Reduce configuration requirements on desktop computers.
- B. Reduce on-site network latency.
- C. Automate data backup and disaster recovery.
- D. Scale and extend applications.
- E. Eliminate the cost of buying server hardware.

Answer: CDE

Explanation:

C: Most cloud providers help to improve business continuity by offering built-in, one-click backup and recovery capabilities. Some providers also offer the ability to store backups in different geographic regions.

D: When demand spikes or the organization needs more powerful compute resources, organizations can alter their resources instantly on demand.

E: There are significant savings in resource, maintenance, and real estate costs, in addition to the ability to optimize workloads so that they cost less to run.

Reference:

<https://azure.microsoft.com/en-us/overview/cloud-migration-benefits-challenges/#overview>

Question: 78



DRAG DROP -
A company is evaluating Microsoft cloud service offerings.
Match each offering to the cloud service.
Instructions: To answer, drag the appropriate offering from the column on the left to the cloud service on the right.
Each offering might be used once, more than once, or not at all.
NOTE: Each correct selection is worth one point.
Select and Place:

Offerings	Answer Area	
	Cloud service	Offering
Booking calendar	Infrastructure as a service (IaaS)	
Booking page	Platform as a service (PaaS)	
Staff page	Software as a service (SaaS)	
Services page		

Answer:

Offerings

Booking calendar

Booking page

Staff page

Services page

Answer Area

Cloud service

Infrastructure as a service (IaaS)

Platform as a service (PaaS)

Software as a service (SaaS)

Offering

Services page

Booking page

Booking calendar

Explanation:

services page

booking page

booking calendar

Question: 79

CertyIQ

HOTSPOT -

A company is evaluating Microsoft Dynamics 365.

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Statements	Yes	No
Microsoft Dynamics 365 provides a remote assistance solution.	<input type="radio"/>	<input type="radio"/>
Microsoft Dynamics 365 provides a customer relationship management solution.	<input type="radio"/>	<input type="radio"/>
Microsoft Dynamics 365 provides an endpoint protection security solution.	<input type="radio"/>	<input type="radio"/>

Answer:

Answer Area

Statements	Yes	No
Microsoft Dynamics 365 provides a remote assistance solution.	<input checked="" type="radio"/>	<input type="radio"/>
Microsoft Dynamics 365 provides a customer relationship management solution.	<input checked="" type="radio"/>	<input type="radio"/>
Microsoft Dynamics 365 provides an endpoint protection security solution.	<input type="radio"/>	<input checked="" type="radio"/>

Explanation:

Reference:

<https://docs.microsoft.com/en-us/dynamics365/mixed-reality/remote-assist/ra-overview>

<https://community.dynamics.com/crm/b/choruscrmblog/posts/what-is-dynamics-365-an-overview-and-visuals>

Question: 80**CertyIQ**

HOTSPOT -

A company is evaluating Microsoft cloud services.

Instructions: For each of the following statement, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Statements	Yes	No
Microsoft Teams can run as a service on-premises.	<input type="radio"/>	<input type="radio"/>
Microsoft Exchange Server 2019 can run as a service on-premises.	<input type="radio"/>	<input type="radio"/>
Microsoft Bookings can run as a service in the cloud.	<input type="radio"/>	<input type="radio"/>

Answer:

Answer Area

Statements	Yes	No
Microsoft Teams can run as a service on-premises.	<input type="radio"/>	<input checked="" type="radio"/>
Microsoft Exchange Server 2019 can run as a service on-premises.	<input checked="" type="radio"/>	<input type="radio"/>
Microsoft Bookings can run as a service in the cloud.	<input checked="" type="radio"/>	<input type="radio"/>

Explanation:

Box 1: No -

Is Microsoft teams available on premise?

No, Microsoft Teams is designed to function with SharePoint Online and the Azure Active Directory. While it may be possible to gain some functionality in a hybrid environment, the full features of Microsoft Teams are not available in an on-premises installation.

Box 2: Yes -

Exchange 2019 helps lower the total cost of ownership whether you deploy Exchange 2019 on-premises or provision your mailboxes in the cloud.

Box 3: Yes -

Bookings in Microsoft Teams lets you track, manage, and organize your team's appointments and calendars all in one place. You can create a Bookings calendar and add team members to it, build new appointment types, and create and manage in-person and virtual visits for your staff and attendees.

Bookings is integrated with your Microsoft 365 or Office 365 calendar to help your customers quickly find available times and avoid double-booking.

Reference:

<https://messagingui.com/microsoft-teams-on-premises-alternative-for-enterprises> <https://docs.microsoft.com/en-us/exchange/new-features/new-features> <https://www.microsoft.com/en-us/microsoft-365/business/sc>

Question: 81

CertyIQ

HOTSPOT -

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Statements	Yes	No
A cloud provider can provide maintenance and security protection for server hardware.	<input type="radio"/>	<input type="radio"/>
A cloud storage provider can include built-in redundancy and automatic logging.	<input type="radio"/>	<input type="radio"/>
A cloud provider can manage on-premises resource hardware.	<input type="radio"/>	<input type="radio"/>

Answer:

Statements	Yes	No
A cloud provider can provide maintenance and security protection for server hardware.	<input checked="" type="radio"/>	<input type="radio"/>
A cloud storage provider can include built-in redundancy and automatic logging.	<input checked="" type="radio"/>	<input type="radio"/>
A cloud provider can manage on-premises resource hardware.	<input type="radio"/>	<input checked="" type="radio"/>

Explanation:

A cloud service provider is a third-party company offering a cloud-based platform, infrastructure, application, or storage services.

Besides the pay-per-use model, cloud service providers also give companies a wide range of benefits.

Businesses can take advantage of scalability and flexibility by not being limited to physical constraints of on-premises servers, the reliability of multiple data centers with multiple redundancies, customization by configuring servers to your preferences, and responsive load balancing that can easily respond to changing demands.

Reference:

<https://azure.microsoft.com/en-us/overview/what-is-a-cloud-provider/>
Question: 82

CertyIQ

DRAG DROP -

A company is evaluating Microsoft cloud service offerings.

Match each offering to the cloud service.

Instructions: To answer, drag the appropriate offering from the column on the left to the cloud service on the right. Each offering might be used once, more than once, or not at all.

NOTE: Each correct selection is worth one point.

Select and Place:

Offerings

Microsoft Azure virtual network

Microsoft Azure Logic Apps

Microsoft Dynamics 365

Answer Area**Cloud service**

Infrastructure as a service (IaaS)

Platform as a service (PaaS)

Software as a service (SaaS)

Offering

Answer:

Offerings	Answer Area	
Microsoft Azure virtual network	Cloud service	Offering
Microsoft Azure Logic Apps	Infrastructure as a service (IaaS)	Microsoft Azure virtual network
Microsoft Dynamics 365	Platform as a service (PaaS)	Microsoft Azure Logic Apps
	Software as a service (SaaS)	Microsoft Dynamics 365

Explanation:

Box 1: Microsoft Azure virtual network

Microsoft announced the release of Windows Azure Virtual Machines, an Infrastructure-as-a-Service (IaaS) offering in Windows Azure.

Box 2: Microsoft Azure Logic Apps

Azure Logic Apps is a cloud-based platform for creating and running automated workflows that integrate your apps, data, services, and systems. With this platform, you can quickly develop highly scalable integration solutions for your enterprise and business-to-business (B2B) scenarios. As a member of Azure Integration Services, Azure Logic Apps simplifies the way that you connect legacy, modern, and cutting-edge systems across cloud, on premises, and hybrid environments.

Box 3: Microsoft Dynamics 365 -

Dynamics 365 is a set of interconnected, modular Software-as-a-Service (SaaS) applications and services designed to both transform and enable your core customers, employees, and business activities.

Reference:

<https://azure.microsoft.com/en-gb/blog/infrastructure-as-a-service-series-virtual-machines-and-windows/> <https://pipol.com/what-is-microsoft-dynamics-365/>

Question: 83

CertyIQ

HOTSPOT -

A company is investigating Microsoft cloud services.

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Statements	Yes	No
Servers in a public cloud are owned and operated by the hosting company.	<input type="radio"/>	<input type="radio"/>
Storage in a public cloud is owned and operated by the hosting company.	<input type="radio"/>	<input type="radio"/>
Microsoft Azure is an example of a public cloud.	<input type="radio"/>	<input type="radio"/>

Answer:

Statements**Yes****No**

Servers in a public cloud are owned and operated by the hosting company.

☒☐

Storage in a public cloud is owned and operated by the hosting company.

☒☐

Microsoft Azure is an example of a public cloud.

☒☐**Explanation:**

Box 1: Yes -

A public cloud is a web-based service model in which a hosting provider offers shared resources, like apps, servers and storage, to the general public. It's a multi-tenant environment, with different customers using the same pool of IT infrastructure. You pay for these shared resources on a pay-as-you-go basis.

Box 2: Yes -

Box 3: Yes -

Microsoft Azure is an example of a public cloud. In a public cloud, you share the same hardware, storage and network devices with other organizations or cloud tenants, and you access services and manage your account using a web browser.

Reference:

<https://www.rackspace.com/library/what-is-a-public-cloud>

<https://www.techtarget.com/searchcloudcomputing/definition/Windows-Azure>

Question: 84**CertyIQ**

You need to reduce the amount of time that the IT team spends on user support. What are three possible ways to achieve this goal? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. Enable Microsoft Office 365 Customer Lockbox
- B. Upgrade all client devices to Windows 10
- C. Use Windows AutoPilot to deploy devices
- D. Deploy Microsoft MyAnalytics to devices
- E. Deploy Microsoft Office 365 Professional Plus to all client devices

Answer: BCE**Explanation:**

You need auto pilot to ensure that onboarding becomes automated. Vendor delivers laptop directly and its configured just by login. Can't happen without Windows 10 so comes B. Windows 10 means can be managed via Intune and policy/ apps can be pushed. VPN auto config, OneDrive auto-config, backup auto config etc. E because with Office, its self service installation without need of support

Reference:

<https://social.technet.microsoft.com/wiki/contents/articles/35748.office-365-what-is-customer-lockbox-and-how-to-enable-it.aspx> <https://docs.microsoft.com/en-us/windows/deployment/windows-autopilot/windows-autopilot> <https://www.microsoft.com/en-us/microsoft-365/blog/2015/03/19/office-365-proplus-it-control-and-management-update/>

Question: 85**CertyIQ**

DRAG DROP -

An organization plans to deploy Microsoft Office to all employees.

You need to select the appropriate Office plans and minimize costs.

Which Office plans should you use? To answer, drag the appropriate Office plans to the correct options. Each Office plan may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

Answer Area**Office plans**

Office 365 ProPlus

Office Standard

Option

Automatically install updates and new features

Install on more than one laptop or mobile phone.

Office plan

Office plan

Office plan

Answer:

Answer Area**Office plans**

Office 365 ProPlus

Office Standard

Option

Automatically install updates and new features

Install on more than one laptop or mobile phone.

Office plan

Office 365 ProPlus

Office 365 ProPlus

Explanation:

Standard versions do not receive new features

ProPlus needed to install on more than one device

Reference:

<https://docs.microsoft.com/en-us/deployoffice/about-office-365-proplus-in-the-enterprise>**Question: 86****CertyIQ**

HOTSPOT -

A company plans to deploy Microsoft Intune.

Which types of apps can be managed by Intune?

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Statement	Yes	No
Intune supports management of apps from third-party stores.	<input type="radio"/>	<input type="radio"/>
Intune supports volume licensing of iOS and Android store apps.	<input type="radio"/>	<input type="radio"/>
Intune supports the management of line-of-business and public-facing apps.	<input type="radio"/>	<input type="radio"/>

Answer:

Answer Area

Statement	Yes	No
Intune supports management of apps from third-party stores.	<input type="radio"/>	<input checked="" type="radio"/>
Intune supports volume licensing of iOS and Android store apps.	<input checked="" type="radio"/>	<input type="radio"/>
Intune supports the management of line-of-business and public-facing apps.	<input checked="" type="radio"/>	<input type="radio"/>

Explanation:

The tricky thing about the first question is, that you have to deploy the app from intune in order to manage it. Of course, you can deploy apps from 3rd party stores with Intune, but if a user installed it from the app store directly, it's not a managed app for Intune...

Question: 87

CertyIQ

You are the Microsoft 365 administrator for a company. You install Microsoft Office 365 ProPlus on five devices. You deactivate the Microsoft Office 365 ProPlus license on one device. Which task can you perform on the deactivated device?

- A. Edit a column
- B. Create a document
- C. Co-author a document
- D. View a document

Answer: D

Explanation:

When you deactivate a Microsoft Office 365 ProPlus license, Office 365 ProPlus remains installed on the computer, but you can only view and print documents. All features for editing or creating new documents are disabled.

Note:

There are several versions of this question in the exam. The question has two possible correct answers:

1. View a document

2. Print a document

Other incorrect answer options you may see on the exam include the following:

1. Leave a comment in a document.
2. Start a new document from a template.
3. Set properties on a document.
4. Create a document
5. Edit a document
6. Co-author a document
7. Edit a column

Reference:

<https://docs.microsoft.com/en-us/deployoffice/overview-of-licensing-and-activation-in-office-365-proplus>

Question: 88

CertyIQ

DRAG DROP -

Match each Microsoft 365 feature to its availability.

Instructions: To answer, drag the appropriate feature from the column on the left to its availability on the right.

Each feature may be used once, more than once, or not at all.

NOTE:

Each correct match is worth one point.

Select and Place:

Answer Area

Features

Availability

Feature

Private preview

Can be turned on for evaluation.

Public preview

Available to specific customers

General availability

Compliance testing completed

Available for purchase

Answer:

Answer Area

Features

Availability

Feature

Private preview

Can be turned on for evaluation.

Public preview

Public preview

Available to specific customers

Private preview

General availability

Compliance testing completed

General availability

Available for purchase

General availability

Explanation:

1-Private, 2-Public, 3-GA, 4-GA

Private Preview:

Limited access only for trusted testers or partners.

Not announced to a wide audience.

Public Preview:

Available to a limited number of external customers who, for example, applied for testing.

Already announced, but it may have bugs or limitations.

General Availability (GA) covers two levels: after testing is completed (Compliance testing completed) and when it becomes available for purchase (Available for purchase).

<https://vunvular.medium.com/differences-between-ga-private-and-public-preview-on-azure-services-and-features-7ccdd42aa294>

Question: 89

CertyIQ

HOTSPOT -

A company plans to change from supporting servers on-premises to using Microsoft 365 services. You need to determine which Microsoft 365 workload is appropriate to replace each on-premises service. Which workloads should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

On-premises service

Microsoft 365 workload

Get updates on the latest news and announcements from an intranet site hosted on an internal web server.

	▼
SharePoint Online	
Microsoft Stream	
OneDrive for Business	
Microsoft Delve	

View videos hosted on an internal web server.

	▼
Microsoft Planner	
Microsoft Flow	
Microsoft Stream	
PowerApps	

Store and retrieve shared documents on a local file server.

	▼
Microsoft Flow	
Power BI	
Microsoft Stream	
SharePoint Online	

Store documents in a personalized folder on a local file server.

	▼
OneDrive for Business	
Microsoft To-Do	
MyAnalytics	
Microsoft Sream	

Chat with other employees by using an on-premises Skype for Business server.

	▼
Microsoft Bookings	
Microsoft People	
Microsoft Teams	
Sway	

Answer:

Answer Area

On-premises service

Get updates on the latest news and announcements from an intranet site hosted on an internal web server.

View videos hosted on an internal web server.

Store and retrieve shared documents on a local file server.

Store documents in a personalized folder on a local file server.

Chat with other employees by using an on-premises Skype for Business server.

Microsoft 365 workload

	▼
SharePoint Online	
Microsoft Stream	
OneDrive for Business	
Microsoft Delve	

	▼
Microsoft Planner	
Microsoft Flow	
Microsoft Stream	
PowerApps	

	▼
Microsoft Flow	
Power BI	
Microsoft Stream	
SharePoint Online	

	▼
OneDrive for Business	
Microsoft To-Do	
MyAnalytics	
Microsoft Sream	

	▼
Microsoft Bookings	
Microsoft People	
Microsoft Teams	
Sway	

Explanation:

SHAREPOINT For internal web server

Stream for videos

SharePoint online for storing documents

OneDrive for personalised folder

Teams for chat with Skype

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/teams-and-skypeforbusiness-coexistence-and-interopability>)

Question: 90

Your company has a Microsoft Office 365 subscription.
You need to co-author files with other users.
Which tool should you use?

- A. Microsoft SharePoint Online
- B. Microsoft Skype for Business Online
- C. Microsoft Office Delve
- D. Microsoft Exchange Online

Answer: A**Explanation:**

Microsoft SharePoint Online

Question: 91

You are the Microsoft 365 administrator for a company.
You install Microsoft Office 365 ProPlus on five devices. You deactivate one device.
Which task can you perform on the deactivated device?

- A. Print a document.
- B. Leave a comment in a document.
- C. Start a new document from a template.
- D. Set properties on a document.

Answer: A**Explanation:**

When you deactivate a Microsoft Office 365 ProPlus license, Office 365 ProPlus remains installed on the computer, but you can only view and print documents. All features for editing or creating new documents are disabled.

Note:

There are several versions of this question in the exam. The question has two possible correct answers:

1. View a document
2. Print a document

Other incorrect answer options you may see on the exam include the following:

1. Leave a comment in a document.
2. Start a new document from a template.
3. Set properties on a document.
4. Create a document
5. Edit a document
6. Co-author a document
7. Edit a column

Reference:

https://blogs.technet.microsoft.com/office_resource_kit/2014/01/17/office-365-proplus-multiple-devices-and-deactivation/

Question: 92**CertyIQ**

You are the Microsoft 365 administrator for a company.

Users in the IT department must receive new Office 365 preview features before the features are deployed to other users in the company.

You need to ensure only the users in the IT department receive preview features.

Which two actions should you perform? Each correct answer represents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Instruct users to navigate to <http://insider.office.com> and sign up for Office Insider.
- B. Instruct users to update Office ProPlus.
- C. In the organizational profile, set the update preference to Targeted release for selected users.
- D. Instruct users to uninstall Office ProPlus and then reinstall the software.
- E. In the organizational profile, set the update preference to Standard release.

Answer: AC**Explanation:**

Reference:

<https://insider.office.com/en-us/>

<https://docs.microsoft.com/en-us/office365/admin/manage/release-options-in-office-365?view=o365-worldwide>

Question: 93**CertyIQ**

A company has a Microsoft 365 subscription. You deploy Windows 10 devices by using Windows Autopilot. You need to ensure that team members can access data that is stored in OneDrive for Business when team members are at remote sites.

What should you do?

- A. Enroll team members in Microsoft Azure AD multi-factor authentication.
- B. Add the devices to Microsoft 365 using the Devices tile.
- C. Enroll devices in Microsoft Intune.
- D. Direct team members to sign in to their devices using their Microsoft Azure AD credentials.

Answer: D**Explanation:**

The only way to access OneDrive is via credentials. Because it is a cloud solution, you can login from anywhere you can reach the internet. The other options are simply there to throw you off.

Question: 94**CertyIQ**

You are a Microsoft 365 administrator for a company.

Microsoft plans to release a new feature for Microsoft Excel.

You need to ensure that the feature becomes available for employees to install as soon as possible.

To which release channel should you subscribe?

- A. Microsoft release
- B. Standard release
- C. Office 365 team release

D. Targeted release

Answer: D

Explanation:

With this option, you and your users can be the first to see the latest updates and help shape the product by providing early feedback. You can choose to have individuals or the entire organization receive updates early." The standard release refers to a product that has been tested and ready for everyone. Targeted comes before that for mainly testing purposes by those who opt in

Reference:

<https://docs.microsoft.com/en-us/office365/admin/manage/release-options-in-office-365?view=o365-worldwide>

Question: 95

CertyIQ

DRAG DROP -

You are a member of a Microsoft Office 365 group named Sales. You create a proposal for a customer by using Word Online.

All team members must be able to review and make changes to the proposal at the same time. After the proposal is completed, you must share the final document with the customer in read-only format.

You need to ensure that the customer sees the most recent versions of the document.

Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Select and Place:

Actions

Steps

Add the proposal to the Sales team site in SharePoint Online.

Create a sharing link to the proposal with read-only access.

Add the proposal to OnDrive for Business.

Email the customer and include the proposal as an attachment.

Email the customer and include the link to the document.

Answer:

Actions

Add the proposal to the Sales team site in SharePoint Online.

Create a sharing link to the proposal with read-only access.

Add the proposal to OnDrive for Business.

Email the customer and include the proposal as an attachment.

Email the customer and include the link to the document.

Steps

Add the proposal to the Sales team site in SharePoint Online.

Create a sharing link to the proposal with read-only access.

Email the customer and include the link to the document.

Explanation:

1. Add the doc to sharepoint (Since you need team members to work on it, this is the right way to do it. You could also do it with onedrive, but this requires additional set up in order to share the info with the team members)
2. Create a link with read only properties, since you don't want the customer to edit the document.
3. Send the customer THE LINK (if you send the document, you are sending an editable copy of the document in SPO. By sending the link, you ensure that the customer access to the document with the proper read only rights that you have configured in your SPO environment)

Reference:

<https://docs.microsoft.com/en-us/office365/admin/setup/set-up-file-storage-and-sharing>

<https://docs.microsoft.com/en-us/sharepoint/external-sharing-overview>

Question: 96

CertyIQ

DRAG DROP -

You are the Microsoft 365 administrator for a company.

You need to identify the different features of MyAnalytics and Workspace Analytics.

What are the different features? To answer, drag the appropriate applications to the correct features. Each application may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

Answer Area

Applications	Feature	Application
MyAnalytics	Included in office 365 E5 license	Application
Workspace Analytics	Can be purchased only as an add-on license	Application
	Provides employee work and collaboration metrics	Application
	Permits upload of custom organizational data	Application
	Provides team work and collaboration metrics	Application

Answer:

Answer Area		
Applications	Feature	Application
MyAnalytics	Included in office 365 E5 license	MyAnalytics
Workspace Analytics	Can be purchased only as an add-on license	Workspace Analytics
	Provides employee work and collaboration metrics	MyAnalytics
	Permits upload of custom organizational data	Workspace Analytics
	Provides team work and collaboration metrics	Workspace Analytics

Explanation:

Included in E5 -> MyAnalytics

Purchase as add-on -> Workspace Analytics

employee work and collaboration -> MyAnalytics

organisation and team -> Workspace Analytics

Reference:

(<https://docs.microsoft.com/en-us/workplace-analytics/myanalytics/overview/plans-environments>)

(<https://docs.microsoft.com/en-us/workplace-analytics/setup/environment-requirements>)

(<https://docs.microsoft.com/en-us/workplace-analytics/myanalytics/use/collaboration>)

(<https://docs.microsoft.com/en-us/office365/servicedescriptions/workplace-analytics-service-description>)

Question: 97**CertyIQ**

Your company is evaluating the differences between deployments of Office 365 ProPlus and Office 2016. You need to determine the installation features of each deployment. Which installation feature is unique to Office 365 ProPlus?

- A. Installation can be completed by using Click-to-Run.
- B. Installation can be completed by using System Center Configuration Manager.
- C. Installation is available in both 32-bit and 64-bit versions.
- D. Installation is on the user's local computer.

Answer: A**Explanation:**

Proplus is now named Microsoft 365 apps for Enterprise

<https://docs.microsoft.com/en-us/deployoffice/about-microsoft-365-apps>

Question: 98**CertyIQ**

You use Microsoft 365 Usage Analytics. You need to know the number of users who are active today and were also active last month. Which adoption metric should you use?

- A. MoMReturningUsers
- B. EnabledUsers
- C. ActiveUsers
- D. CumulativeActiveUsers

Answer: A**Explanation:**

MoMReturningUsers:

Number of users active in the month that were also active in the preceding month.

Reference:

<https://docs.microsoft.com/en-us/office365/admin/usage-analytics/active-user-in-usage-reports?view=o365-worldwide>

Question: 99**CertyIQ**

You are a Microsoft 365 administrator for a company. You use products that are in private preview, public preview, or general availability (GA). You need to determine at which phases you can receive support from the Microsoft 365 admin center. For which product phase or phases can you receive support?

- A. GA, private preview, and public preview
- B. GA and private preview only
- C. GA only

- D. GA and public preview only
- E. public preview and private preview only

Answer: C

Explanation:

This question explicitly mentions 'Microsoft 365 admin center', Public preview support is only available through Microsoft Customer Support Services.

Question: 100

CertyIQ

DRAG DROP -

You are the Microsoft 365 administrator for a company.

Which Microsoft 365 components should employees use?

Match each component to its task. To answer, drag the appropriate components from the column on the left to the tasks on the right. Each component may be used once, more than once, or not at all.

NOTE: Each correct match is worth one point.

Select and Place:

Answer Area

Components

- Windows 10 Enterprise
- Microsoft Exchange Online
- Microsoft SharePoint Online
- Microsoft Teams
- Microsoft Enterprise Mobility + Security

Task

- Send an email to a distribution list.
- Author a document at the same time as someone else and use document versioning.
- Hold a voice and video conversation with other employees.
- Register a personal device with the company.
- View a personal calendar.

Component

-
-
-
-
-

Answer:

Answer Area

Components

- Windows 10 Enterprise
- Microsoft Exchange Online
- Microsoft SharePoint Online
- Microsoft Teams
- Microsoft Enterprise Mobility + Security

Task

- Send an email to a distribution list.
- Author a document at the same time as someone else and use document versioning.
- Hold a voice and video conversation with other employees.
- Register a personal device with the company.
- View a personal calendar.

Component

- Microsoft Exchange Online
- Microsoft SharePoint Online
- Microsoft Teams
- Microsoft Enterprise Mobility + Security
- Microsoft Exchange Online

Explanation:

Reference:

<https://products.office.com/en-us/microsoft-teams/group-chat-software> <https://www.microsoft.com/en-cy/cloud-platform/enterprise-mobility-security>

<https://support.microsoft.com/en-us/office/share-your-calendar-in-outlook-on-the-web-7ecef8ae-139c-40d9-bae2-a23977ee58d5>

Question: 101

CertyIQ

DRAG DROP -

Your organization is considering subscribing to Microsoft 365.

You need to educate stakeholders about how Microsoft 365 components enable effective collaboration.

Match each Microsoft 365 service to the best service description. To answer, drag the appropriate services to the correct descriptions. Each service may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct match is worth one point.

Select and Place:

Services

- Microsoft Teams
- OneDrive for Business
- SharePoint Online
- Microsoft Yammer
- Office 365 ProPlus

Answer Area

Description	Service
A chat-based workspace that facilitates real-time collaboration and enables members of an organization to have conversations and create work plans.	Service
A cloud service that enables you to store and protect files, share files with others, access files from anywhere using an app or a web-browser, and restore all files to a previous date and time.	Service
A cloud service that enables you to store, organize, add third-party apps, access information from almost any device, allow sharing with external people by default, all by using a web-browser.	Service
A private social network that you can use to efficiently resolve support issues and gather feedback on projects and documents.	Service

Answer:

Services	Answer Area	Service
	A chat-based workspace that facilitates real-time collaboration and enables members of an organization to have conversations and create work plans.	Microsoft Teams
	A cloud service that enables you to store and protect files, share files with others, access files from anywhere using an app or a web-browser, and restore all files to a previous date and time.	OneDrive for Business
Office 365 ProPlus	A cloud service that enables you to store, organize, add third-party apps, access information from almost any device, allow sharing with external people by default, all by using a web-browser.	SharePoint Online
	A private social network that you can use to efficiently resolve support issues and gather feedback on projects and documents.	Microsoft Yammer

Explanation:

Reference:

<https://products.office.com/en-us/microsoft-teams/group-chat-software> <https://products.office.com/en-za/onedrive-for-business/online-cloud-storage> <https://products.office.com/en-us/sharepoint/sharepoint-online-collaboration-software> <https://products.office.com/en-za/yammer/yammer-overview>

Question: 102

CertyIQ

HOTSPOT -

You need to ensure that all users in your tenant have access to the earliest release of updates in Microsoft 365.

Which organizational release option should you use? To answer, select the appropriate options in the answer area.

Hot Area:

Answer Area

Use the

	▼
Targeted release for entire organization	
Standard release	
Targeted release for select users	
First release	

Answer:

Answer Area

Use the

	▼
Targeted release for entire organization	
Standard release	
Targeted release for select users	
First release	

Explanation:

Standard release is the default setting. It implements updates on final release rather than early release. First release is now called Targeted release. Targeted release is the early release of updates for early feedback. You can choose to have individuals or the entire organization receive updates early.

Reference:

<https://docs.microsoft.com/en-us/office365/admin/manage/release-options-in-office-365>

Question: 103

CertyIQ

DRAG DROP -

An organization is considering migrating resources to the cloud. The company does not plan to deploy Microsoft Azure ExpressRoute or site-to-site VPNs.

You need to identify which workloads you can migrate to the cloud.

Which workloads you can migrate to the cloud? To answer, drag the appropriate actions to the correct workloads. Each action may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

Answer Area

Actions

Migrate to the cloud

Remain on-premises

Workload

You have a legacy application that requires connectivity with an on-premises data store.

You need to deploy an external-facing website.

You need to deploy a Microsoft SharePoint collaboration site for partners.

Action

Action

Action

Action

Answer:

Answer Area

Actions

Migrate to the cloud

Remain on-premises

Workload

You have a legacy application that requires connectivity with an on-premises data store.

You need to deploy an external-facing website.

You need to deploy a Microsoft SharePoint collaboration site for partners.

Action

Remain on-premises

Migrate to the cloud

Migrate to the cloud

Explanation:

Remain on- premises

migrate to the cloud

migrate to the cloud

Question: 104

CertyIQ

You are the desktop administrator for an organization.

You need to ensure that Office 365 ProPlus is installed on all employee computers.

Which three tools can you use to deploy Office 365 ProPlus? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Microsoft Intune
- B. System Center Operations Manager
- C. Windows Installer (MSI) package
- D. System Center Configuration Manager
- E. Office Deployment Tool

Answer: ADE

Explanation:

Microsoft Intune allows you to to deploy Office 365 ProPlus applications to Windows 10 devices from the cloud.

System Center Configuration Manager allows you to deploy Office 365 ProPlus to client computers from a local source, using your Configuration Manager distribution points.

The Office Deployment Tool (ODT) allows you to deploy Office 365 ProPlus to client computers from the

Office Content Delivery Network (CDN) or from a shared folder on your network.

Reference:

<https://techcommunity.microsoft.com/t5/enterprise-mobility-security/deploying-office-365-proplus-with-microsoft-intune/ba-p/250292> <https://docs.microsoft.com/en-us/DeployOffice/deploy-office-365-proplus-from-the-cloud> <https://docs.microsoft.com/en-us/DeployOffice/deploy-office-365-proplus-from-a-local-source>

Question: 105

CertyIQ

DRAG DROP -

A company plans to deploy Microsoft 365.

You need to identify differences between the features in Exchange Online and Exchange Server.

Match the appropriate features to the corresponding supported environments. To answer, drag the appropriate environments to the correct features. Each environment may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

Answer area

Supported environments

Exchange Server only
Exchange Online only
Exchange Server and Exchange Online

Feature

Exchange Web Services (EWS) access to accounts

Custom EWS throttling settings

Information rights management, archiving, and legal holds

Supported environments

Supported environment
Supported environment
Supported environment

Answer:

Answer area

Supported environments

Exchange Server only
Exchange Online only
Exchange Server and Exchange Online

Feature

Exchange Web Services (EWS) access to accounts

Custom EWS throttling settings

Information rights management, archiving, and legal holds

Supported environments

Exchange Server and Exchange Online
Exchange Server only
Exchange Server and Exchange Online

Explanation:

Reference:

<https://docs.microsoft.com/en-us/exchange/policy-and-compliance/information-rights-management?view=exchserver-2019> <https://docs.microsoft.com/en-us/office365/servicedescriptions/exchange-online-archiving-service-description/compliance-and-security-features>

Question: 106

HOTSPOT -

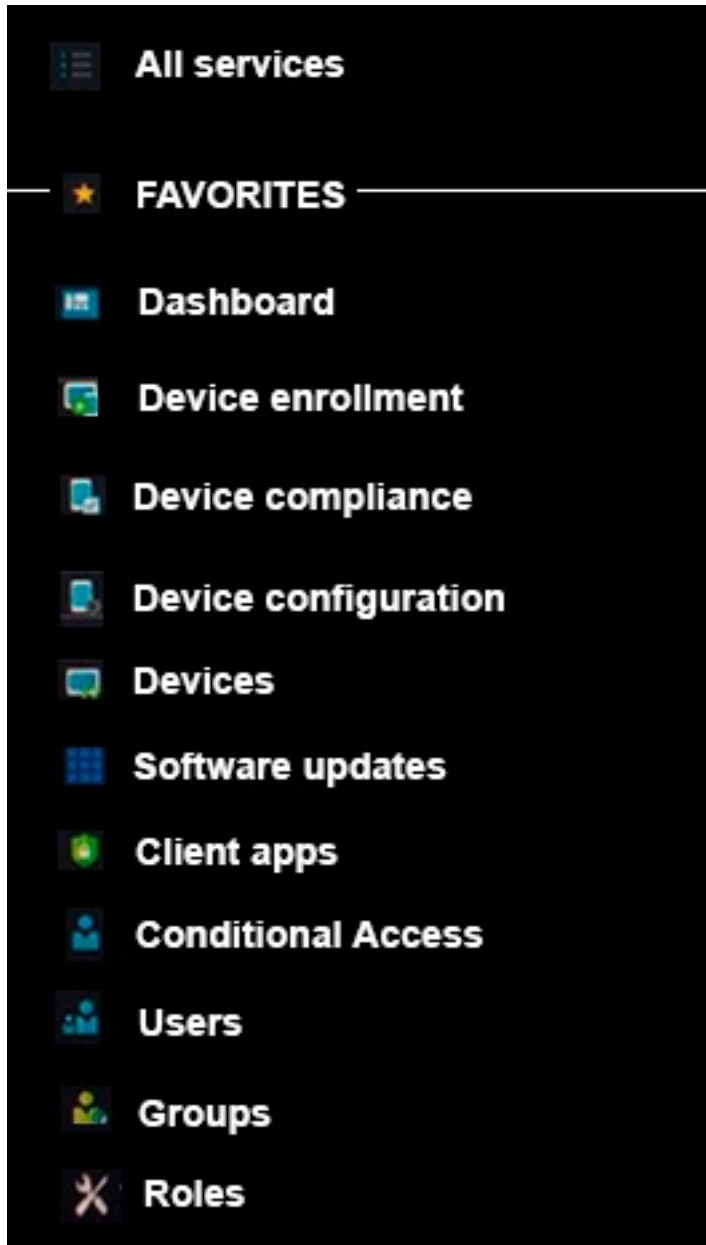
A company has Microsoft Surface devices that run Windows 10. The company plans to deploy devices by using Windows AutoPilot.

You need to import a CSV file to ensure that the devices are ready for deployment.

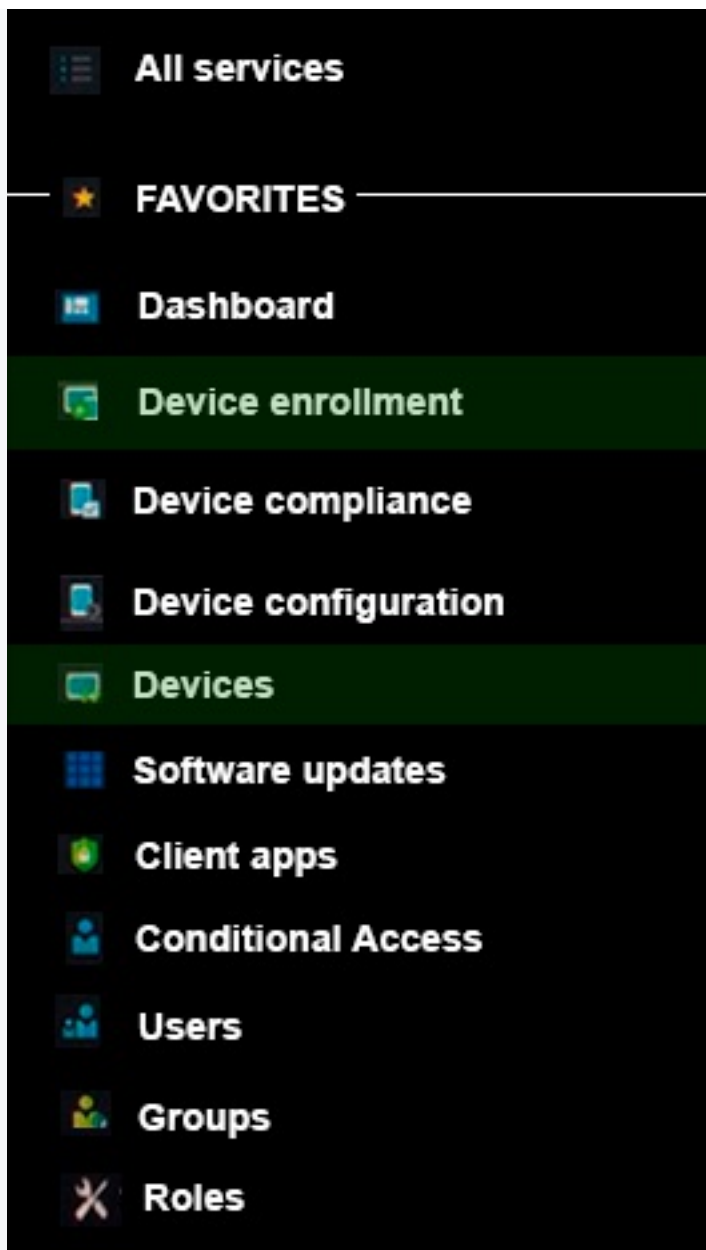
In the Microsoft 365 Device Management portal, which two blades should you use? To answer, select the appropriate options in the dialog box in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:



Answer:



Explanation:

choose Devices > Windows > Windows enrollment > Devices "

Reference:

<https://docs.microsoft.com/en-us/intune/enrollment-autopilot>

Question: 107

CertyIQ

DRAG DROP -

You are the Microsoft 365 administrator for a company. The company supports an aggressive rollout of features. You need to release features as soon as they are released.

Which feature phase should you use for each development step? To answer, drag the appropriate feature phases to the correct development steps. Each feature phase may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

Answer Area

Feature Phases

Private
Public Preview
General Availability

Development step

Complete compliance testing.

Complete QA testing for recently released features.

Prepare QA results and end-user documentation.

Feature phase

Feature phase
Feature phase
Feature phase

Answer:

Answer Area

Feature Phases

Private
Public Preview
General Availability

Development step

Complete compliance testing.

Complete QA testing for recently released features.

Prepare QA results and end-user documentation.

Feature phase

Private
Public Preview
General Availability

Explanation:

company supports an aggressive rollout of features"

compliance is done after private as the first step

QA is done for public review as second step

Documentation is done at general availability at last step

Question: 108

CertyIQ

A company has offices in multiple regions. The company has a Microsoft 365 subscription. The company is developing a line-of-business (LOB) app. The app must meet the following requirements.

- Ensure availability regardless of an employee's location.
- Track the devices on which the app is installed by using Microsoft cloud services.
- Minimize costs.

What should you do?

- A. Copy the app to Microsoft OneDrive. Allow employees to download and install the app from One Drive.
- B. Deploy the app to all devices by using Microsoft Intune.
- C. Copy the app to local servers. Allow employees to download and install the app from the servers.
- D. Deploy the app to all devices by using group policy.

Answer: B

Explanation:

This is the only option that allows you to track the devices on which the app is installed on while ensuring the app is installed. This ticks all the boxes for the question. I mean, you could share the app using OneDrive or

other means but that will not ensure the install on the user's devices.

Reference:

<https://docs.microsoft.com/en-us/mem/intune/apps/apps-windows-10-app-deploy>

<https://docs.microsoft.com/en-us/mem/intune/apps/apps-monitor>

Question: 109

CertyIQ

You need to determine the lifecycle of products and features in Microsoft 365. What should you use?

- A. support.microsoft.com
- B. Microsoft Lifecycle Services
- C. docs.microsoft.com
- D. Microsoft 365 Roadmap

Answer: C

Explanation:

docs.microsoft.com.

Reference:

<https://docs.microsoft.com/en-us/lifecycle>

Question: 110

CertyIQ

A company plans to migrate to Microsoft 365. Corporate devices run Windows 7 or Windows 10. You must upgrade all devices to use Office 365 ProPlus and minimize costs. You need to standardize corporate device deployments. Which three actions should you perform? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. Implement Windows AutoPilot
- B. Deploy policies by using Configuration Manager
- C. Upgrade all devices to Windows 10
- D. Deploy policies by using Microsoft Intune
- E. Instruct users to download and install a Windows Installer package for Office 365 ProPlus

Answer: ACD

Explanation:

1 - implement Autopilot

2 - Windows 7 is no longer supported, so upgrade all to Windows 10

3 - Deploy policies using Intune

The question says they are migrating to Microsoft 365, so that eliminates Configuration manager, and B

Office 365 ProPlus does not use MSI packages, so that eliminates answer E

Question: 111

CertyIQ

HOTSPOT -

You are the Microsoft Office 365 administrator for a company.

The company has the following requirements:

⇒ Users must be able to use incompatible applications on a Windows 10 device.

Cloud-based applications must use the same credentials as on-premises applications.

■
⇒ Users must be prevented from copying company data from managed applications installed on unmanaged devices.

You need to determine which technologies should be used for each requirement.

Which technologies should be used? To answer, select the appropriate options in the answer area.

Hot Area:

Answer Area

Requirement

Service

Users must be able to use incompatible applications on a Windows 10 device.

	▼
Windows Virtual Desktop	
Azure AD Application Proxy	
Azure AD Connect	
Microsoft Intune	

Cloud-based applications must use the same credentials as on-premises applications.

	▼
Windows Virtual Desktop	
Azure AD Application Proxy	
Azure AD Connect	
Microsoft Intune	

Users must be prevented from copying company data from managed applications installed on unmanaged devices.

	▼
Windows Virtual Desktop	
Azure AD Application Proxy	
Azure AD Connect	
Microsoft Intune	

Answer:

Answer Area

Requirement

Service

Users must be able to use incompatible applications on a Windows 10 device.

	▼
Windows Virtual Desktop	
Azure AD Application Proxy	
Azure AD Connect	
Microsoft Intune	

Cloud-based applications must use the same credentials as on-premises applications.

	▼
Windows Virtual Desktop	
Azure AD Application Proxy	
Azure AD Connect	
Microsoft Intune	

Users must be prevented from copying company data from managed applications installed on unmanaged devices.

	▼
Windows Virtual Desktop	
Azure AD Application Proxy	
Azure AD Connect	
Microsoft Intune	

Explanation:

First is Virtual Desktop (VM) because you try to run apps which are incompatible with Windows 10, so you would run a VM which runs an OS which is supported by the application.

Reference:

<https://www.microsoft.com/en-us/microsoft-365/modern-desktop/enterprise/windows-virtual-desktop>

<https://docs.microsoft.com/en-us/azure/active-directory/hybrid/whatis-azure-ad-connect>

<https://docs.microsoft.com/en-us/intune/what-is-intune>

Question: 112

CertyIQ

HOTSPOT -

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Statements	Yes	No
Microsoft 365 global administrators use Microsoft Workplace Analytics to examine network traffic patterns for troubleshooting purposes	<input type="radio"/>	<input type="radio"/>
Microsoft Workplace Analytics can be helpful in understanding the usage patterns of various Microsoft 365 services	<input type="radio"/>	<input type="radio"/>
Microsoft Workplace Analytics helps business examine the work of teams so that they can become more productive	<input type="radio"/>	<input type="radio"/>

Answer:

Answer Area

Statements	Yes	No
Microsoft 365 global administrators use Microsoft Workplace Analytics to examine network traffic patterns for troubleshooting purposes	<input type="radio"/>	<input checked="" type="radio"/>
Microsoft Workplace Analytics can be helpful in understanding the usage patterns of various Microsoft 365 services	<input checked="" type="radio"/>	<input type="radio"/>
Microsoft Workplace Analytics helps business examine the work of teams so that they can become more productive	<input checked="" type="radio"/>	<input type="radio"/>

Explanation:

Microsoft 365 global administrators use Microsoft Workplace Analytics to examine network traffic patterns for troubleshooting purposes.

Answer: No

Justification: Microsoft Workplace Analytics is designed to provide insights into organizational productivity and collaboration patterns by analyzing data from Microsoft 365 applications. It does not monitor or analyze network traffic patterns for troubleshooting purposes. Network traffic analysis and troubleshooting are typically handled by tools like Azure Network Watcher's Traffic Analytics. [Microsoft Learn](#)

Microsoft Workplace Analytics can be helpful in understanding the usage patterns of various Microsoft 365 services.

Answer: Yes

Justification: Workplace Analytics provides insights into how employees use Microsoft 365 services, helping organizations understand collaboration habits, meeting frequencies, and communication patterns. This information can be used to drive productivity improvements and optimize the use of Microsoft 365 tools. [Microsoft Learn](#)

Microsoft Workplace Analytics helps businesses examine the work of teams so that they can become more productive.

Answer: Yes

Justification: By analyzing collaboration data, Workplace Analytics enables businesses to identify inefficiencies and areas for improvement within teams. It offers actionable insights that can help teams enhance their productivity and work more effectively. [Microsoft](#)

Reference:

<https://docs.microsoft.com/en-us/workplace-analytics/index-orig> <https://docs.microsoft.com/en-us/workplace-analytics/overview/get-started>

Question: 113

CertyIQ

A company assigns a Microsoft 365 license to each employee. You need to install Microsoft Office 365 ProPlus on each employee laptop computer. Which three methods can you use? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. Use System Center Configuration Manager (SCCM) to deploy Office 365 ProPlus from a local distribution source.
- B. Use System Center Configuration Manager (SCCM) to deploy Office 365 ProPlus from an Office Windows Installer (MSI) package.
- C. Download the Office 365 ProPlus Windows Installer (MSI) package. Install Office 365 ProPlus from a local distribution source.
- D. Use the Office Deployment Tool (ODT) to download installation files to a local distribution source. Install Office 365 ProPlus by using the downloaded files.
- E. Enable users to download and install Office 365 ProPlus from the Office 365 portal.

Answer: ADE

Explanation:

- A. Use System Center Configuration Manager (SCCM) to deploy Office 365 ProPlus from a local distribution source.
- D. Use the Office Deployment Tool (ODT) to download installation files to a local distribution source. Install Office 365 ProPlus by using the downloaded files.
- E. Enable users to download and install Office 365 ProPlus from the Office 365 portal.

Reference:

<https://docs.microsoft.com/en-us/deployoffice/teams-install>

<https://docs.microsoft.com/en-us/deployoffice/deploy-office-365-proplus-from-the-cloud>

<https://docs.microsoft.com/en-us/deployoffice/deploy-office-365-proplus-with-system-center-configuration-manager> <https://docs.microsoft.com/en-us/deployoffice/deploy-office-365-proplus-from-a-local-source>

Question: 114

CertyIQ

HOTSPOT -

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Statement	Yes	No
The Microsoft 365 user portal allows users to install desktop apps, use web apps, and share files in OneDrive.	<input type="radio"/>	<input type="radio"/>
The Microsoft 365 admin center allows administrators to manage applications and services available to users.	<input type="radio"/>	<input type="radio"/>

Answer:

Answer Area

Statement	Yes	No
The Microsoft 365 user portal allows users to install desktop apps, use web apps, and share files in OneDrive.	<input checked="" type="radio"/>	<input type="radio"/>
The Microsoft 365 admin center allows administrators to manage applications and services available to users.	<input checked="" type="radio"/>	<input type="radio"/>

Question: 115

CertyIQ

DRAG DROP -

A company uses Microsoft 365 and Windows 10.

You need to identify which servicing tools the company should use for Windows 10.

Which servicing tool should you choose for each description? To answer, drag the appropriate servicing tools to the correct servicing tool descriptions. Each servicing tool may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

Servicing Tools

Windows Update

Microsoft Endpoint Configuration Manager

Answer Area

Servicing tool description

- Limited control over feature updates and the ability to manually defer updates
- Full control over feature updates and multiple deployment options

Servicing tool

Answer:

Servicing Tools

Answer Area

Servicing tool description

- Limited control over feature updates and the ability to manually defer updates
- Full control over feature updates and multiple deployment options

Servicing tool

Windows Update

Microsoft Endpoint
Configuration Manager

Question: 116

CertyIQ

HOTSPOT -

A company plans to deploy Microsoft 365.

You need to identify the appropriate collaboration solution for each task.

Which solution should you choose for each task? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Task

Service

Host meetings with employees and guests.

Microsoft Teams

Azure DevOps

SharePoint Online

Dynamics 365

Deploy a web page for a team or project.

Microsoft Teams

SharePoint Online

Dynamics 365

Microsoft 365 apps

Manage team and work progress on a project.

Microsoft Teams

SharePoint Online

Microsoft Planner

Dynamics 365

Answer:

Answer Area

Task

Service

Host meetings with employees and guests.

	▼
Microsoft Teams	
Azure DevOps	
SharePoint Online	
Dynamics 365	

Deploy a web page for a team or project.

	▼
Microsoft Teams	
SharePoint Online	
Dynamics 365	
Microsoft 365 apps	

Manage team and work progress on a project.

	▼
Microsoft Teams	
SharePoint Online	
Microsoft Planner	
Dynamics 365	

Explanation:

Microsoft teams

sharepoint online

microsoft planner

Question: 117

CertyIQ

A company plans to deploy automated workflows for managers to approve.
You need to determine which Microsoft 365 products allow access to personal workflows.
Which two products should the managers use? Each correct answer presents a partial solution.
NOTE: Each correct selection is worth one point.

- A. Power Automate
- B. Microsoft Excel
- C. Yammer
- D. Microsoft Teams

Answer: AD

Explanation:

Power Automate is the new name for Microsoft Flow.

Reference:

<https://flow.microsoft.com/en-us/blog/microsoft-flow-in-microsoft-teams/>

Question: 118

CertyIQ

A company deploys Windows 10 to all devices.

Feature updates to Windows as a service must be installed as frequently as possible.

Which Windows 10 service channel installs updates most frequently?

- A. Windows Insider Program Servicing channel
- B. Long-term Servicing channel
- C. Semi-Annual Servicing channel

Answer: A

Explanation:

"For many IT pros, gaining visibility into feature updates early — before they're available to the Semi-Annual Channel — can be both intriguing and valuable for future end user communications as well as provide the means to test for any issues on the next Semi-Annual Channel release. With Windows 10, feature flighting enables Windows Insiders to consume and deploy preproduction code to their test machines, gaining early visibility into the next build. Testing the early builds of Windows 10 helps both Microsoft and its customers because they have the opportunity to discover possible issues before the update is ever publicly available and can report it to Microsoft."

Reference:

<https://docs.microsoft.com/en-us/windows/deployment/update/waas-overview:>

Question: 119

CertyIQ

A company uses Microsoft 365.

The company wants to provide workflows of business tasks that connect to Microsoft Outlook and Microsoft Teams.

You need to choose a solution that meets the requirement.

Which solution should you choose?

- A. Power Automate
- B. Microsoft Bookings
- C. Microsoft Planner
- D. Power BI

Answer: A

Explanation:

Power Automate is the new name for Microsoft Flow."Connect workflows to hundreds of data sources using a library of connectors and Microsoft Dataverse"

You'll find Teams and Outlook so answer is A

Reference:

<https://flow.microsoft.com/en-us/>

Question: 120**CertyIQ**

DRAG DROP -

A company uses Microsoft 365.

A manager wants to increase the efficiency of team members.

You need to identify the tools that can help improve team effectiveness.

Which tool should you identify for each requirement? To answer, drag the appropriate tools to the correct requirements. Each tool may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

Tools**Answer Area**

	Requirement	Tool
<input type="text" value="MyAnalytics"/>	Analyze collective insight into the effectiveness of meetings that team members attend.	<input type="text"/>
<input type="text" value="Workplace Analytics"/>	Automatically recommend actions to individuals within Microsoft Outlook that can potentially increase productivity.	<input type="text"/>
<input type="text" value="Microsoft Teams"/>		
<input type="text" value="Power Platform"/>		

Answer:**Tools****Answer Area**

	Requirement	Tool
<input type="text"/>	Analyze collective insight into the effectiveness of meetings that team members attend.	<input type="text" value="Workplace Analytics"/>
<input type="text"/>	Automatically recommend actions to individuals within Microsoft Outlook that can potentially increase productivity.	<input type="text" value="MyAnalytics"/>
<input type="text" value="Microsoft Teams"/>		
<input type="text" value="Power Platform"/>		

Explanation:

Reference:

<https://docs.microsoft.com/en-us/workplace-analytics/use/explore-metrics-meetings-overview>**Question: 121****CertyIQ**

HOTSPOT -

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Statement	Yes	No
Microsoft Bookings can modify or cancel an existing booking.	<input type="radio"/>	<input type="radio"/>
Microsoft Bookings can only use a corporate website to create a booking.	<input type="radio"/>	<input type="radio"/>
Microsoft Bookings can create a booking based on a user's schedule.	<input type="radio"/>	<input type="radio"/>

Answer:

Answer Area

Statement	Yes	No
Microsoft Bookings can modify or cancel an existing booking.	<input checked="" type="radio"/>	<input type="radio"/>
Microsoft Bookings can only use a corporate website to create a booking.	<input type="radio"/>	<input checked="" type="radio"/>
Microsoft Bookings can create a booking based on a user's schedule.	<input checked="" type="radio"/>	<input type="radio"/>

Explanation:

Reference:

<https://office365adoption.com/better-manage-customer-appointments-microsoft-bookings/>

<https://www.microsoft.com/en-us/microsoft-365/blog/2016/07/20/bring-in-business-247-with-microsoft-bookings/>

Question: 122

CertyIQ

HOTSPOT -

What happens when you enable external access by using the Microsoft 365 admin portal? To answer, select the appropriate options in the answer area.

Hot Area:

Answer Area

When you enable external access,

- users can send sharing invitations for specific content.
- data becomes available to anonymous users.
- you must configure Active Directory Federation Services (AD FS).
- the Everyone group is applied to all shares and granted full control.

Answer:

Answer Area

When you enable external access,

- users can send sharing invitations for specific content.
- data becomes available to anonymous users.
- you must configure Active Directory Federation Services (AD FS).
- the Everyone group is applied to all shares and granted full control.

Explanation:

users can send sharing invitations for specific content

Reference:

<https://docs.microsoft.com/en-us/sharepoint/external-sharing-overview>

Question: 123

CertyIQ

You are the Microsoft 365 administrator for a company. You deploy Windows 10 to all devices by using Windows Autopilot.

You need to ensure that employees can install Microsoft Office 365 ProPlus on their devices.

What are two possible ways to achieve this goal? Each correct answer presents a part of a solution.

NOTE: Each correct selection is worth one point.

- A. Use the self-install option on the Office 365 dashboard
- B. Download and install the Office ProPlus Windows Installer (MSI) package
- C. Enable auto-deployment of Office 365 apps for all devices
- D. Update the Windows AutoPilot deployment profile to include the Office 365 apps

Answer: AC

Explanation:

Office 365 ProPlus doesn't use MSIs. The answer cannot be B.

Windows 10 is already deployed. Autopilot is only in effect during the initial deployment. The answer cannot be D.

Reference:

<https://docs.microsoft.com/en-us/deployoffice/deploy-office-365-proplus-from-a-local-source>

<https://docs.microsoft.com/en-us/microsoft-365/business/add-autopilot-devices-and-profile>

Question: 124

CertyIQ

A company plans to deploy a customer relationship management (CRM) solution.

The solution must provide enterprise resource planning (ERP) integration as well as artificial intelligence (AI) tools.

You need to choose a solution that meets the requirements. What should you choose?

- A. SharePoint Online
- B. Microsoft 365
- C. Power Platform
- D. Dynamics 365

Answer: D

Explanation:

Reference:

<https://dynamics.microsoft.com/en-us/crm/what-is-crm/>

<https://dynamics.microsoft.com/en->

[: https://dynamics.microsoft.com/en-us/ai/overview/](https://dynamics.microsoft.com/en-us/ai/overview/)

Question: 125**CertyIQ**

A company uses Microsoft 365.

You need to assign licenses to users.

Which two portals can you use? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Azure Active Directory admin center
- B. Microsoft Compliance Manager
- C. Microsoft 365 admin center
- D. Security & Compliance Center

Answer: AC**Explanation:**

A and C for sure; compliance does not give you license

Question: 126**CertyIQ**

HOTSPOT -

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Statements	Yes	No
OneDrive for Business provides version control for shared documents	<input type="radio"/>	<input type="radio"/>
Power Automate provides automated workflows between apps	<input type="radio"/>	<input type="radio"/>
SharePoint provides shared calendars and shared task lists	<input type="radio"/>	<input type="radio"/>

Answer:

Answer Area

Statements	Yes	No
OneDrive for Business provides version control for shared documents	<input checked="" type="radio"/>	<input type="radio"/>
Power Automate provides automated workflows between apps	<input checked="" type="radio"/>	<input type="radio"/>
SharePoint provides shared calendars and shared task lists	<input checked="" type="radio"/>	<input type="radio"/>

Explanation:

OneDrive and version control: YES

Power Automate is self explanatory - YES

Initially, I thought this would be Outlook/Exchange, but the answer appears to be correct: - YES

SharePoint Group calendars and shared tasks:

Reference:

<https://support.microsoft.com/en-us/office/restore-a-previous-version-of-a-file-stored-in-onedrive-159cad6d-d76e-4981-88ef-de6e96c93893>

<https://support.microsoft.com/en-us/office/use-a-group-calendar-7f559b2e-1f90-49b4-a0fe-2d235994945e>

<https://support.microsoft.com/en-us/office/create-and-manage-a-project-task-list-466ad207-46fd-4c77-9af1-41bc23cec21a>

Question: 127

CertyIQ

A company uses Microsoft 365.
Employees frequently work from home. They must be able to access custom applications that are not installed on their personal laptops.
You need to identify a solution that meets the requirement.
Which solution should you choose?

- A. Microsoft Access
- B. Power Virtual Agent
- C. Microsoft Remote Assist
- D. Windows Virtual Desktop
- E. Microsoft Teams

Answer: D

Explanation:

Windows virtual desktop is a correct answer

Reference:

Question: 128

CertyIQ

DRAG DROP -

You are investigating Microsoft 365 services and capabilities.

Match each scenario to its Microsoft 365 service. To answer, drag the appropriate Microsoft 365 service from the column on the left to its scenario on the right.

Each Microsoft 365 service may be used once, more than once, or not at all.

NOTE: Each correct match is worth one point.

Select and Place:

Microsoft 365 services

Answer Area

Exchange Online

Microsoft Teams

Microsoft Stream

Scenario

Users need to communicate in email, use a calendar, and store contacts.

Users need a central hub for meetings, chat, content, and calling.

Microsoft 365 service

Microsoft 365 service

Microsoft 365 service

Answer:

Microsoft 365 services

Answer Area

Scenario

Users need to communicate in email, use a calendar, and store contacts.

Users need a central hub for meetings, chat, content, and calling.

Microsoft 365 service

Exchange Online

Microsoft Teams

Explanation:

Exchange online

microsoft teams

Question: 129

CertyIQ

DRAG DROP -

A company that uses Microsoft 365 plans to deploy updates to computers.

You need to choose the appropriate update channel based on each requirement.

Which update channel should you use for each requirement? To answer, drag the appropriate update channels to the correct requirements. Each update channel may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct match is worth one point.

Select and Place:

Update channels

Current

Monthly Enterprise

Semi-Annual Enterprise

Answer Area

Requirement

Provides the newest features as soon as they are ready

Provides the newest feature updates on a schedule

Provides the most amount of time to test feature updates

Update channel

Update channel

Update channel

Update channel

Answer:

Update channels

Answer Area

Requirement

Provides the newest features as soon as they are ready

Provides the newest feature updates on a schedule

Provides the most amount of time to test feature updates

Update channel

Current

Monthly Enterprise

Semi-Annual Enterprise

Explanation:

Reference:

<https://docs.microsoft.com/en-us/deployoffice/overview-update-channels>

Question: 130

CertyIQ

A company uses Microsoft 365.

The company is considering using MyAnalytics.

You need to identify the features of MyAnalytics.

What are two features of MyAnalytics? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. suggestions in Microsoft Outlook to review outstanding tasks
- B. suggestions in Microsoft Teams to delay delivery of chat messages
- C. suggestions in Microsoft Outlook to delay delivery of emails
- D. suggestions in Teams to review outstanding tasks

Answer: AC

Explanation:

No tasks to be configured on teams app

Reference:

<https://docs.microsoft.com/en-us/workplace-analytics/myanalytics/use/mya-notifications>

Question: 131

CertyIQ

HOTSPOT -

You are evaluating Office 365 ProPlus for a company.

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Statements	Yes	No
Employees must use a browser to co-author documents, spreadsheets, and presentations.	<input type="radio"/>	<input type="radio"/>
Employees can edit documents, spreadsheets, and presentations by using a browser or the desktop app.	<input type="radio"/>	<input type="radio"/>
Employees can use mobile devices, tablets, and laptops to edit documents, spreadsheets, and presentations.	<input type="radio"/>	<input type="radio"/>

Answer:

Answer Area

Statements	Yes	No
Employees must use a browser to co-author documents, spreadsheets, and presentations.	<input type="radio"/>	<input checked="" type="radio"/>
Employees can edit documents, spreadsheets, and presentations by using a browser or the desktop app.	<input checked="" type="radio"/>	<input type="radio"/>
Employees can use mobile devices, tablets, and laptops to edit documents, spreadsheets, and presentations.	<input checked="" type="radio"/>	<input type="radio"/>

Explanation:

no

yes

yes

Question: 132

CertyIQ

A company uses Microsoft 365.

The company wants to create a chat bot for integration with Microsoft Teams.

You need to identify a solution to create the chat bot.

Which solution should you choose?

- A. Remote Assist
- B. Dynamics 365 Customer Service
- C. Power Virtual Agent
- D. Dynamics 365 Guides

Answer: C

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/platform/bots/what-are-bots>

Question: 133

CertyIQ

DRAG DROP -

A company plans to migrate from a Microsoft volume licensing model to a subscription-based model. Updates to devices must meet the following requirements:

Team	Requirement
Engineering	Application and operating system updates to laptop computers and mobile phones must start from an on-premises server.
Sales	Laptop computers and mobile phones must be updated periodically and not require an on-premises server.
Finance	Laptop computers and mobile phones must be updated periodically and monitored by using a single system.
Developers	Choose when updates are installed.

You need to recommend the appropriate servicing models to update employee laptop computers and mobile phones.

Which servicing models should you recommend? To answer, drag the appropriate servicing models to the correct teams. Each servicing model may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

Answer Area

Servicing models	Team	Servicing model
Windows Update (stand-alone)	Engineering	
Windows Update for Business	Sales	
Windows Server Update Services	Finance	
System Center Configuration Manager	App developers	

Answer:

Answer Area

Servicing models	Team	Servicing model
Windows Update (stand-alone)	Engineering	Windows Server Update Services
Windows Update for Business	Sales	Windows Update for Business
Windows Server Update Services	Finance	System Center Configuration Manager
System Center Configuration Manager	App developers	Windows Update (stand-alone)

Explanation:

Engineering team to work with on-premises server so use Windows Server Update Services

Sales to update without on-premises so use Windows Update for Business ("In addition to being able to use Group Policy to manage Windows Update for Business, either option can be configured without requiring any on-premises infrastructure by using Intune." from the link)

Finance to have monitoring so use Configuration Manager

Developer to choose when to update so use Windows Update (stand-alone) ("with IT pros manually configuring the device to be in the Semi-Annual Channel" from the link)

Reference:

<https://docs.microsoft.com/en-us/windows/deployment/update/waas-overview#servicing-tools>

Question: 134

CertyIQ

You are the Microsoft 365 administrator for a company.
You need to customize a usage report for Microsoft Yammer.
Which two tools can you use? Each correct answer presents a complete solution.
NOTE: Each correct selection is worth one point.

- A. Microsoft SQL Server Analysis Services
- B. Microsoft SQL Server Reporting Services
- C. Microsoft Power BI in a browser
- D. Microsoft Power BI Desktop
- E. Microsoft Visual Studio

Answer: CD

Explanation:

- C. Microsoft Power BI in a browser
- D. Microsoft Power BI Desktop

Reference:

<https://docs.microsoft.com/en-us/office365/admin/usage-analytics/customize-reports?view=o365-worldwide>

Question: 135**DRAG DROP -**

You are the Microsoft 365 administrator for a company. The company plans to upgrade client operating systems to Windows 10.

You need to explain the concepts of Windows as a Service (WaaS) to the management team.

Match each term to its definition. To answer, drag the appropriate terms from the column on the left to its definitions on the right. Each term may be used once, more than once, or not at all.

NOTE: Each correct selection is worth one point.

Select and Place:

Answer Area**Terms****Definition**

Early builds that are released to the public during the feature-development phase

A method for controlling the frequency at which organizations deploy Windows 10 features

A method of gradually deploying Windows 10 features by using multiple sets of targeted devices

Term**Answer:****Answer Area****Terms****Definition**

Early builds that are released to the public during the feature-development phase

A method for controlling the frequency at which organizations deploy Windows 10 features

A method of gradually deploying Windows 10 features by using multiple sets of targeted devices

Term**Explanation:**

Windows Insider for early builds

Servicing channels "to allow customers to designate how frequently their individual devices are updated"

Deployment rings to "categorize the combination of a deployment group and a servicing channel to group devices "

Reference:

<https://docs.microsoft.com/en-us/windows/deployment/update/waas-overview>

<https://docs.microsoft.com/en-us/windows/deployment/update/waas-deployment-rings-windows-10-updates>

Question: 136**HOTSPOT -**

A company uses Microsoft 365.

The company requires the sales team to record all live demonstrations for training purposes.

You need to select the Microsoft tool that the sales team should use for each requirement.

Which tool should you select for each requirement? To answer, select the appropriate tools in the answer area.

NOTE: Each correct selection is worth one point.

Answer Area

Requirement	Tool
Host and record a live event for customers to discuss new product offerings.	<div><div></div><div>Dynamics 365 Sales</div><div>Microsoft Teams</div><div>Microsoft Sway</div></div>
Store recorded presentations and create searchable closed captions and speech-to-text information for the files.	<div><div></div><div>Microsoft Stream</div><div>Microsoft Sway</div><div>Power Automate</div><div>Microsoft OneDrive</div></div>

Answer:

Answer Area

Requirement	Tool
Host and record a live event for customers to discuss new product offerings.	<div><div></div><div>Dynamics 365 Sales</div><div>Microsoft Teams</div><div>Microsoft Sway</div></div>
Store recorded presentations and create searchable closed captions and speech-to-text information for the files.	<div><div></div><div>Microsoft Stream</div><div>Microsoft Sway</div><div>Power Automate</div><div>Microsoft OneDrive</div></div>

Explanation:

Reference:
<https://docs.microsoft.com/en-us/microsoftteams/teams-live-events/set-up-for-teams-live-events> <https://docs.microsoft.com/en-us/stream/portal-add-subtitles-captions>

Question: 137

DRAG DROP -

A company plan to deploy Microsoft 365 services.

You need to choose the appropriate cloud service for each requirement.

Which cloud service should you choose for each requirement? To answer, drag the appropriate cloud services to the correct requirements. Each cloud service may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct match is worth one point.

Select and Place:

Cloud services

Exchange Online

Microsoft Teams

Yammer

Microsoft Stream

Answer Area**Requirement**

Users must be able to chat, host meetings, and make calls with internal and external users.

Users must be able to create posts, tag people and communities, and use social tagging.

Cloud service

Cloud service

Cloud service

Answer:**Cloud services**

Exchange Online

Microsoft Teams

Yammer

Microsoft Stream

Answer Area**Requirement**

Users must be able to chat, host meetings, and make calls with internal and external users.

Users must be able to create posts, tag people and communities, and use social tagging.

Cloud service

Microsoft Teams

Yammer

Explanation:

microsoft teams

yammer

Question: 138

A company uses Microsoft 365.

The company needs information about the collaboration patterns that impact employee productivity.

You need to identify the solution that meets the requirement.

Which solution should you choose?

- A. MyAnalytics
- B. Workplace Analytics
- C. Microsoft 365 admin center
- D. Azure Analytics

Answer: B**Explanation:**

Collaboration = Team work = Workplace Analytics

Reference:

<https://www.microsoft.com/en-gb/microsoft-365/business/workplace-analytics>

Question: 139

CertyIQ

A company uses Microsoft cloud services.

You need to change the update channels for the Microsoft 365 Apps for enterprise by using a Microsoft supported method.

Which two methods can you use? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Windows 10 Update Assistant
- B. Group Policy
- C. Client app
- D. Office Deployment Tool
- E. Readiness Toolkit

Answer: BD

Explanation:

After deploying Microsoft 365 Apps, you can change the update channel with Group Policy or the Office Deployment Tool (ODT).

Reference:

<https://docs.microsoft.com/en-us/deployoffice/change-update-channels>

Question: 140

CertyIQ

HOTSPOT -

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

	Yes	No
Microsoft 365 applications can access Dynamics 365 data by using existing connectors.	<input type="radio"/>	<input type="radio"/>
Microsoft Teams allows you to access customer information in Dynamics 365.	<input type="radio"/>	<input type="radio"/>
Power Platform allows you to build custom apps to automate processes in Dynamics 365.	<input type="radio"/>	<input type="radio"/>

Answer:

Answer Area

	Yes	No
Microsoft 365 applications can access Dynamics 365 data by using existing connectors.	<input checked="" type="radio"/>	<input type="radio"/>
Microsoft Teams allows you to access customer information in Dynamics 365.	<input checked="" type="radio"/>	<input type="radio"/>
Power Platform allows you to build custom apps to automate processes in Dynamics 365.	<input checked="" type="radio"/>	<input type="radio"/>

Explanation:

Box 1: Yes -

The Microsoft Dataverse connector is used to connect to Dynamics 365 data

Box 2: Yes -

Microsoft Teams users get license-free access to Dynamics 365 data

Box 3: Yes -

The Microsoft Dataverse connector allows you to connect Power Platform to Dynamic 365 data

Reference:

<https://docs.microsoft.com/en-us/power-platform/important-changes-coming#dynamics-365-connector-is-deprecated> <https://docs.microsoft.com/en-us/connectors/commondataserviceforapps/> <https://www.cigconsultants.com/post/microsoft-teams-users-get-license-free-access-to-dynamics-365-data>

Question: 141**CertyIQ**

HOTSPOT -

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

	Yes	No
Dynamics 365 is an infrastructure as a service (IaaS) solution.	<input type="radio"/>	<input type="radio"/>
A Microsoft 365 subscription includes a free subscription to Dynamics 365.	<input type="radio"/>	<input type="radio"/>
Dynamics 365 has an integrated customer relationship management (CRM) application that uses Microsoft 365 Apps.	<input type="radio"/>	<input type="radio"/>

Answer:**Answer Area**

	Yes	No
Dynamics 365 is an infrastructure as a service (IaaS) solution.	<input type="radio"/>	<input checked="" type="radio"/>
A Microsoft 365 subscription includes a free subscription to Dynamics 365.	<input type="radio"/>	<input checked="" type="radio"/>
Dynamics 365 has an integrated customer relationship management (CRM) application that uses Microsoft 365 Apps.	<input checked="" type="radio"/>	<input type="radio"/>

Explanation:

Box 1: No -

Dynamics 365 is SaaS -

Box 2: No -

Dynamics 365 is not part of Microsoft 365

Box 3: Yes-

you can integrate CRM with sharepoint etc

Reference:

<https://docs.microsoft.com/en-us/dynamics365/get-started/developers>

Question: 142**CertyIQ**

A group of employees and users outside the company must be able to collaborate on a project in real time by using a whiteboard.

In the Microsoft 365 admin portal, which Office 365 product should you configure?

- A. Microsoft Yammer
- B. Microsoft Office Delve
- C. Microsoft SharePoint Online
- D. Microsoft Teams

Answer: D**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/manage-whiteboard>

Question: 143**CertyIQ**

A company uses Microsoft 365.

You need to identify new Microsoft 365 features that have released to General Availability in the last month.

Which tool should you choose?

- A. SharePoint Online landing page
- B. Azure portal
- C. Security & Compliance Center
- D. Microsoft 365 Roadmap

Answer: D

Explanation:

Micorosoft 365 Roadmap lists updates that are currently planned for applicable subscribers.

Reference:

<https://www.microsoft.com/en-us/microsoft-365/roadmap?filters=>

Question: 144**CertyIQ**

HOTSPOT -

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct match is worth one point.

Hot Area:

Answer Area

Statements	Yes	No
MyAnalytics recommends outstanding tasks based on emails that you have received in the last 14 days	<input type="radio"/>	<input type="radio"/>
MyAnalytics recommends scheduling email delivery based on the working hours of the recipient	<input type="radio"/>	<input type="radio"/>
Workplace MyAnalytics recommends shortening one-hour meetings that you schedule by 15 minutes	<input type="radio"/>	<input type="radio"/>

Answer:

Answer Area

Statements	Yes	No
MyAnalytics recommends outstanding tasks based on emails that you have received in the last 14 days	<input checked="" type="radio"/>	<input type="radio"/>
MyAnalytics recommends scheduling email delivery based on the working hours of the recipient	<input checked="" type="radio"/>	<input type="radio"/>
Workplace MyAnalytics recommends shortening one-hour meetings that you schedule by 15 minutes	<input type="radio"/>	<input checked="" type="radio"/>

Explanation:

1. MyAnalytics recommends outstanding tasks based on emails that you have received in the last 14 days.
 - **Answer:** Yes
 - **Justification:** MyAnalytics identifies potential outstanding tasks by analyzing recent emails (including the last 14 days). This feature helps users track pending actions or follow-ups based on email content.
2. MyAnalytics recommends scheduling email delivery based on the working hours of the recipient.
 - **Answer:** Yes
 - **Justification:** MyAnalytics provides insights to improve communication, including suggestions for sending emails during recipients' working hours for better engagement and response times.
3. MyAnalytics recommends shortening one-hour meetings that you schedule by 15 minutes.
 - **Answer:** No
 - **Justification:** While MyAnalytics does provide suggestions for shortening one-hour meetings by 15 minutes, this feature is only available to users enrolled in a MyAnalytics (Full) service plan. This limitation means it is not broadly applicable across all scenarios.

Reference:

<https://docs.microsoft.com/en-us/viva/insights/personal/use/mya-notifications#suggested-outstanding-tasks>

Question: 145

CertyIQ

HOTSPOT -

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct match is worth one point.

Hot Area:

Answer Area

Statements	Yes	No
Azure Virtual Desktop (formerly Windows Virtual Desktop) provides user access to a full desktop through a web browser	<input type="radio"/>	<input type="radio"/>
Azure Virtual Desktop (formerly Windows Virtual Desktop) provides user access to a virtualized application in the cloud	<input type="radio"/>	<input type="radio"/>
Azure Virtual Desktop (formerly Windows Virtual Desktop) provides user access to a full desktop environment when the user's device is offline	<input type="radio"/>	<input type="radio"/>

Answer:

Answer Area

Statements	Yes	No
Azure Virtual Desktop (formerly Windows Virtual Desktop) provides user access to a full desktop through a web browser	<input checked="" type="radio"/>	<input type="radio"/>
Azure Virtual Desktop (formerly Windows Virtual Desktop) provides user access to a virtualized application in the cloud	<input checked="" type="radio"/>	<input type="radio"/>
Azure Virtual Desktop (formerly Windows Virtual Desktop) provides user access to a full desktop environment when the user's device is offline	<input type="radio"/>	<input checked="" type="radio"/>

Explanation:

YES YES NO. You can connect through a web client/browser and you must have internet for all connection methods.

Reference:

<https://learn.microsoft.com/en-us/azure/virtual-desktop/users/connect-web>

<https://docs.microsoft.com/en-us/azure/virtual-desktop/overview>

Question: 146

CertyIQ

HOTSPOT -

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct match is worth one point.

Hot Area:

Answer Area

Statements	Yes	No
You can use co-management if you use Configuration Manager to deploy apps and need to deploy Conditional Access policies	<input type="radio"/>	<input type="radio"/>
You can use Windows Autopilot to manage Microsoft Office, Microsoft Edge, and Windows settings by using administrative templates	<input type="radio"/>	<input type="radio"/>
You can use Desktop Analytics if you use Configuration Manager and need to identify application compatibility issues with Windows 10 feature updates	<input type="radio"/>	<input type="radio"/>

Answer:

Answer Area

Statements	Yes	No
You can use co-management if you use Configuration Manager to deploy apps and need to deploy Conditional Access policies	<input checked="" type="radio"/>	<input type="radio"/>
You can use Windows Autopilot to manage Microsoft Office, Microsoft Edge, and Windows settings by using administrative templates	<input type="radio"/>	<input checked="" type="radio"/>
You can use Desktop Analytics if you use Configuration Manager and need to identify application compatibility issues with Windows 10 feature updates	<input type="radio"/>	<input checked="" type="radio"/>

Explanation:

You can use co-management if you use Configuration Manager to deploy apps and need to deploy Conditional Access policies.

Answer: Yes

Justification: Co-management allows organizations to manage Windows devices using both Configuration Manager and Microsoft Intune. This setup enables the deployment of Conditional Access policies, ensuring that only compliant devices can access organizational resources. [Microsoft Learn](#)

You can use Windows Autopilot to manage Microsoft Office, Microsoft Edge, and Windows settings by using administrative templates.

Answer: No

Justification: Windows Autopilot is primarily used for the deployment and provisioning of new devices, automating the setup process. While it streamlines device enrollment, the management of applications like Microsoft Office, Microsoft Edge, and Windows settings is handled through Microsoft Intune using administrative templates. [Microsoft Learn](#)

You can use Desktop Analytics if you use Configuration Manager and need to identify application compatibility issues with Windows 10 feature updates.

Answer: No

Justification: Desktop Analytics was a service that provided insights to help organizations assess application compatibility with Windows 10 feature updates. However, Microsoft retired Desktop Analytics on November 30, 2022. Organizations are now encouraged to use alternative tools within Microsoft Endpoint Manager for similar functionalities. [Petri IT Knowledgebase](#)

Reference:

<https://docs.microsoft.com/en-us/mem/configmgr/comanage/tutorial-co-manage-clients>

<https://docs.microsoft.com/en-us/mem/autopilot/windows-autopilot> <https://docs.microsoft.com/en-us/mem/configmgr/desktop-analytics/overview>

Question: 147

DRAG DROP -

A company plans to deploy Microsoft 365.

Match each collaboration solution to its description. To answer, drag the appropriate collaboration solution from the column on the left to its description on the right. Each collaboration solution may be used once, more than once, or not at all.

NOTE: Each correct match is worth one point.

Select and Place:

Collaboration solutions

Microsoft Forms

Microsoft Planner

Azure AD Premium P2

Microsoft Delve

Answer Area**Description**

Create online surveys and polls and track the responses in real time

Create, assign, and track tasks and work items

Collaboration Solution**Answer:****Collaboration solutions**

Microsoft Forms

Microsoft Planner

Azure AD Premium P2

Microsoft Delve

Answer Area**Description**

Create online surveys and polls and track the responses in real time

Create, assign, and track tasks and work items

Collaboration Solution

Microsoft Forms

Microsoft Planner

Explanation:

Reference:

<https://support.microsoft.com/en-us/office/what-is-microsoft-forms-6b391205-523c-45d2-b53a-fc10b22017c8> <https://www.chorus.co/resources/news/what-is-office-365-planner-a-beginners-guide>

Question: 148

A company implements Microsoft 365.

The company needs to deploy Microsoft 365 Apps for enterprise to their client computers from the cloud.

You need to identify the solution that meets the requirement.

Which solution should you select?

- A. Office Deployment Tool
- B. Windows Update
- C. Microsoft Remote Connectivity Analyzer
- D. Microsoft FastTrack

Answer: A

Explanation:

Microsoft 365 Apps to client computers from the Office Content Delivery Network (CDN) by using the Office Deployment Tool (ODT)."

Reference:

<https://docs.microsoft.com/en-us/deployoffice/deploy-microsoft-365-apps-cloud>

Question: 149

CertyIQ

DRAG DROP -

An automobile repair company uses Microsoft Bookings.

Customers can schedule appointments for automobile services with technicians.

Match each component to its description.

Instructions: To answer, drag the appropriate component from the column on the left to its description on the right. Each component may be used once, more than once, or not at all.

NOTE: Each correct match is worth one point.

Select and Place:

Components

Booking calendar

Booking page

Staff page

Services page

Answer Area

Description

Schedule vacation time for technicians and business closures for the company

Schedule customer appointments

View a technician's working hours

Component

Answer:

Components

Booking calendar

Booking page

Staff page

Services page

Answer Area

Description

Schedule vacation time for technicians and business closures for the company

Schedule customer appointments

View a technician's working hours

Component

Booking calendar

Booking page

Staff page

Explanation:

1. Schedule vacation time for technicians and business closures for the company

- **Component:** Booking calendar
- **Justification:** The Booking calendar is used to manage the availability of technicians and business hours, including vacation time and closures.

2. Schedule customer appointments

- **Component:** Booking page
- **Justification:** The Booking page is a customer-facing interface where clients can book appointments based on available time slots.

3. View a technician's working hours

- **Component:** Staff page
- **Justification:** The Staff page contains information about individual staff members, including their working hours and schedules.

<https://docs.microsoft.com/en-us/microsoft-365/bookings/bookings-overview?view=o365-worldwide>

Question: 150

CertyIQ

HOTSPOT -

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Statement	Yes	No
Microsoft MyAnalytics supports Microsoft PowerBI templates.	<input type="radio"/>	<input type="radio"/>
Microsoft MyAnalytics supports Microsoft Outlook add-ins.	<input type="radio"/>	<input type="radio"/>
Microsoft Workplace Analytics supports weekly email digests.	<input type="radio"/>	<input type="radio"/>

Answer:

Answer Area

Statement	Yes	No
Microsoft MyAnalytics supports Microsoft PowerBI templates.	<input type="radio"/>	<input checked="" type="radio"/>
Microsoft MyAnalytics supports Microsoft Outlook add-ins.	<input checked="" type="radio"/>	<input type="radio"/>
Microsoft Workplace Analytics supports weekly email digests.	<input type="radio"/>	<input checked="" type="radio"/>

Explanation:

1 - No,

this is a feature of Workplace Analytics NOT MyAnalytics:

2 - Yes

3 - No

email digests are related to Myanalytics

Reference:

<https://docs.microsoft.com/en-us/workplace-analytics/myanalytics/use/add-in> <https://docs.microsoft.com/en-us/workplace-analytics/myanalytics/mya-landing-page> <https://docs.microsoft.com/en-us/workplace-analytics/index-orig>

Question: 151**CertyIQ**

A company uses Microsoft 365.

The company wants to automate an approval process for invoices by using Microsoft Teams.

You need to identify the solution to create the workflow.

Which three solutions can achieve the goal? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Power Automate
- B. Power Virtual Agents
- C. Power BI
- D. Microsoft Forms
- E. Power Apps

Answer: ADE**Explanation:**

Arcane knowledge required to pass a test, with typos in the reference!

“There are so many possibilities if you connect Teams to the Power Platform. The add some extra spice to the solution above you could also run the flow from a Power App or even a Bot (with Power Virtual Agents) that lives and works in Teams.”

Question: 152**CertyIQ**

A company uses Microsoft 365 Analytics.

The company wants employees to complete top priority work by:

- ☞ Scheduling up to two hours every day to spend on top priority work.
- ☞ Silencing chats in Microsoft Teams during this time.

Which feature should you use?

- A. Focus plans
- B. Work patterns
- C. Digests
- D. Habit playbooks

E. Insights add-ins

Answer: A

Explanation:

Reference:

<https://docs.microsoft.com/en-us/viva/insights/personal/use/focus>

Question: 153

CertyIQ

A company uses Microsoft 365.
The company wants to create a workflow that integrates with Microsoft Teams.
What should you use to create the workflow?

- A. Dynamics 365 Customer Service
- B. Power BI
- C. Power Automate
- D. SharePoint Online
- E. Dynamics 365 Commerce

Answer: C

Explanation:

Reference:

<https://docs.microsoft.com/en-us/power-automate/flows-teams>

Question: 154

CertyIQ

DRAG DROP -

A company is evaluating the differences between Microsoft Exchange on-premises and Exchange online.
You need to select the appropriate product for each requirement.
Which product should you select? To answer, drag the appropriate products to the correct requirements. Each product may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

Products

Exchange online

Exchange on-premises

Answer Area

Requirement

The company needs to directly apply security updates to the Exchange server application.

The company needs to use Microsoft 365 groups to send and receive email.

The company needs to use Microsoft Bookings.

Product

Product

Product

Product

Answer:

Products

Exchange online

Exchange on-premises

Answer Area

Requirement

The company needs to directly apply security updates to the Exchange server application.

The company needs to use Microsoft 365 groups to send and receive email.

The company needs to use Microsoft Bookings.

Product

Exchange on-premises

Exchange online

Exchange online

Explanation:

- Exchange On prem
- Exchange Online
- Exchange Online

1. The company needs to directly apply security updates to the Exchange server application.

- **Product:** Exchange On-Premises
- **Justification:** In an on-premises Exchange deployment, the organization is responsible for applying security updates, as they manage the infrastructure and application.

2. The company needs to use Microsoft 365 groups to send and receive email.

- **Product:** Exchange Online
- **Justification:** Microsoft 365 groups are integrated with Exchange Online and allow collaboration features such as sending and receiving group emails.

3. The company needs to use Microsoft Bookings.

- **Product:** Exchange Online
- **Justification:** Microsoft Bookings is part of the Microsoft 365 suite and relies on Exchange Online for scheduling and email functionalities.

Question: 155

CertyIQ

HOTSPOT -

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Statements	Yes	No
Microsoft Intune allows companies to manage users' personal devices that have been enrolled in Azure AD.	<input type="radio"/>	<input type="radio"/>
Microsoft Intune allows companies to manage organization-owned phones.	<input type="radio"/>	<input type="radio"/>
Microsoft Intune can use Conditional Access policies.	<input type="radio"/>	<input type="radio"/>

Answer:

Answer Area

Statements	Yes	No
Microsoft Intune allows companies to manage users' personal devices that have been enrolled in Azure AD.	<input checked="" type="radio"/>	<input type="radio"/>
Microsoft Intune allows companies to manage organization-owned phones.	<input checked="" type="radio"/>	<input type="radio"/>
Microsoft Intune can use Conditional Access policies.	<input checked="" type="radio"/>	<input type="radio"/>

Explanation:

Reference:

<https://docs.microsoft.com/en-us/mem/intune/fundamentals/what-is-intune>

Question: 156

CertyIQ

A company plans to deploy a collaboration solution that allows users inside and outside the company access to the same documents, tasks, and conversations.

You need to identify which product meets the requirement.

Which product should you select?

- A. Outlook 365
- B. Microsoft Teams
- C. Microsoft OneDrive
- D. Exchange Online

Answer: B

Explanation:

Conversations = Teams

Question: 157**CertyIQ**

HOTSPOT -

You add a comment to a Word document that includes the @ sign and a user's name.

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Statements	Yes	No
The email notification that the user receives displays a preview of the document text and the associated comment.	<input type="radio"/>	<input type="radio"/>
When the user clicks the link in the email, the document opens to the comment in the file.	<input type="radio"/>	<input type="radio"/>
The user can respond to the comment in the document directly from the email.	<input type="radio"/>	<input type="radio"/>

Answer:**Answer Area**

Statements	Yes	No
The email notification that the user receives displays a preview of the document text and the associated comment.	<input checked="" type="radio"/>	<input type="radio"/>
When the user clicks the link in the email, the document opens to the comment in the file.	<input checked="" type="radio"/>	<input type="radio"/>
The user can respond to the comment in the document directly from the email.	<input checked="" type="radio"/>	<input type="radio"/>

Explanation:

Reference:

<https://techcommunity.microsoft.com/t5/microsoft-365-blog/introducing-modern-comments-in-microsoft-word/ba-p/2263182>

Question: 158**DRAG DROP -**

You need to identify which reports provide the information that the company requests.

Which reports should you select? To answer, drag the appropriate reports to the correct type of information. Each report may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

Reports

Active users

Forms Pro activity

Supervisory review

Data loss prevention

Answer Area**Information**

Identifies the number of product licenses assigned to employees.

Identifies the rules applied to information that is classified as sensitive.

Answer:**Reports**

Active users

Forms Pro activity

Supervisory review

Data loss prevention

Answer Area**Information**

Identifies the number of product licenses assigned to employees.

Identifies the rules applied to information that is classified as sensitive.

Active users

Data loss prevention

Explanation:

Box 1: Active users -

You can use the Active Users report to find out how many product licenses are being used by individuals in your organization, and drill down for information about which users are using what products.

Box 2: Data loss prevention -

Reference:

<https://docs.microsoft.com/en-us/microsoft-365/admin/activity-reports/active-users-ww?view=o365-worldwide>
<https://docs.microsoft.com/en-us/microsoft-365/compliance/view-the-dlp-reports?view=o365-worldwide>

Question: 159**HOTSPOT -**

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Statements	Yes	No
You can track the activity of files that are accessed in a SharePoint team site.	<input type="radio"/>	<input type="radio"/>
A SharePoint team site is created when you create a Microsoft 365 group.	<input type="radio"/>	<input type="radio"/>
A Microsoft 365 group is created when you create a new SharePoint team site.	<input type="radio"/>	<input type="radio"/>

Answer:

Answer Area

Statements	Yes	No
You can track the activity of files that are accessed in a SharePoint team site.	<input checked="" type="radio"/>	<input type="radio"/>
A SharePoint team site is created when you create a Microsoft 365 group.	<input checked="" type="radio"/>	<input type="radio"/>
A Microsoft 365 group is created when you create a new SharePoint team site.	<input checked="" type="radio"/>	<input type="radio"/>

Explanation:

A SharePoint team site connects you and your team to shared content and resources. Use team sites to store and collaborate on files or to create and manage lists of information as well as:

Track and stay updated on project status

Organize and co-author shared content

Connect to a Microsoft 365 group to access team resources

Reference:

<https://docs.microsoft.com/en-us/microsoft-365/community/team-site-or-communication-site>

Question: 160

CertyIQ

DRAG DROP -

A company plans to use the reports that are available in Microsoft 365 usage analytics.

Match each report to its description. To answer, drag the appropriate report from the column on the left to its description on the right. Each term may be used once, more than once, or not at all.

NOTE: Each correct selection is worth one point.

Select and Place:

Reports

Communication

Collaboration

Mobility

Storage

Usage

Answer Area

Description

Provides the number of active users and the primary activities of each product for the last 12 months

Identifies patterns in the use of Microsoft Teams and Yammer among users

Identifies the number of documents that are shared internally or externally

Report

Answer:

Reports

Communication

Collaboration

Mobility

Storage

Usage

Answer Area

Description

Provides the number of active users and the primary activities of each product for the last 12 months

Identifies patterns in the use of Microsoft Teams and Yammer among users

Identifies the number of documents that are shared internally or externally

Report

Usage

Communication

Collaboration

Explanation:

Usage " Offers a drill-down view into the volume of active users and the key activities for each product for the last 12 months. Use the reports in this section to learn how people in your organization are using Microsoft 365.

Communication " You can see at a glance whether people in your organization prefer to stay in touch by using Teams, Yammer, email, or Skype calls. You can observe if there are shifts in patterns in the use of communication tools among your employees.

Collaboration " See how people in your organization use OneDrive and SharePoint to store documents and collaborate with each other, and how these trends evolve month over month. You can also see how many users shared documents internally or externally and how many users used SharePoint sites or OneDrive accounts, broken out by owners and other collaborators.

Storage " Use this report to track cloud storage for mailboxes, OneDrive, and SharePoint sites.

Mobility " Track which clients and devices people use to connect to email, Teams, Skype, or Yammer.

Reference:

<https://docs.microsoft.com/en-us/microsoft-365/admin/usage-analytics/usage-analytics?view=o365-worldwi>

Question: 161

HOTSPOT -

A company plans to deploy Microsoft 365 Apps.

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Statements	Yes	No
Microsoft 365 Apps can be deployed from the cloud.	<input type="radio"/>	<input type="radio"/>
Microsoft 365 Apps can be deployed from an on-premises network share.	<input type="radio"/>	<input type="radio"/>
Microsoft 365 Apps can be deployed by using Microsoft Endpoint Configuration Manager.	<input type="radio"/>	<input type="radio"/>

Answer:**Answer Area**

Statements	Yes	No
Microsoft 365 Apps can be deployed from the cloud.	<input checked="" type="radio"/>	<input type="radio"/>
Microsoft 365 Apps can be deployed from an on-premises network share.	<input checked="" type="radio"/>	<input type="radio"/>
Microsoft 365 Apps can be deployed by using Microsoft Endpoint Configuration Manager.	<input checked="" type="radio"/>	<input type="radio"/>

Explanation:

Learn about your deployment options, how to deploy from a local source, and how to use Microsoft Endpoint Configuration Manager to deploy Microsoft 365 Apps;

Deploy Microsoft 365 Apps from the cloud

Deploy Microsoft 365 Apps from a local source

Deploy with Configuration Manager (current branch)

Reference:

<https://docs.microsoft.com/en-us/deployoffice/deploy-microsoft-365-apps-cloud>

<https://docs.microsoft.com/en-us/deployoffice/deploy-microsoft-365-apps-local-source>

<https://docs.microsoft.com/en-us/deployoffice/deploy-microsoft-365-apps-configuration-manager>

Question: 162

CertyIQ

A company plans to send surveys and polls to their customers.
The company needs to view responses and collect feedback from the surveys and polls.
You need to identify which product meets the requirements.
Which product should you select?

- A. Microsoft 365 Apps for enterprise
- B. SharePoint
- C. Microsoft Teams
- D. Microsoft Forms

Answer: D

Explanation:

With Microsoft Forms you can create a form, such as a survey or quiz, invite others to respond to it using almost any web browser or mobile device, see real-time results as they're submitted, use built-in analytics to evaluate responses, and export results to Excel for additional analysis or grading.

Reference:

<https://support.microsoft.com/en-us/office/introduction-to-microsoft-forms-bb1dd261-260f-49aa-9af0-d3dd-dcea6d69>

Question: 163

CertyIQ

You are an IT director that is evaluating the capabilities of Microsoft Viva Insights.
You need to describe the capabilities to the key stakeholders.
Which three capacities describe Viva Insights? Each correct answer presents a complete solution.
NOTE: Each correct selection is worth one point.

- A. Viva Insights integrates directly with Microsoft Yammer.
- B. You can add Viva Insights as an app in Microsoft Teams.
- C. Microsoft Outlook includes an add-in for Viva Insights.
- D. A web-based dashboard is available for Viva Insights.
- E. Insights integrates directly with Microsoft Bookings.

Answer: BCD

Explanation:

A is incorrect as it is Yammer content being pulled into Viva, not Viva being integrated into Yammer.

D should also be an answer because you don't install any apps to use Viva. It is all via web browser and therefore, web dashboard.

Question: 164

HOTSPOT -

You plan to deploy the Report Message add-in to Microsoft Outlook.

How can you deploy the add-in? For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Statement	Yes	No
Use the Services & add-ins menu in the Microsoft 365 admin center to deploy the add-in.	<input type="checkbox"/>	<input type="checkbox"/>
Create a Microsoft Intune application policy to deploy the add-in.	<input type="checkbox"/>	<input type="checkbox"/>
Use Configuration Manager to deploy the add-in.	<input type="checkbox"/>	<input type="checkbox"/>

Answer:

Answer Area

Statement	Yes	No
Use the Services & add-ins menu in the Microsoft 365 admin center to deploy the add-in.	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Create a Microsoft Intune application policy to deploy the add-in.	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Use Configuration Manager to deploy the add-in.	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Explanation:

Looks like Microsoft have renamed the 365 menu yet again(!). Go to the Microsoft 365 admin center > Settings > Integrated apps > Get Apps > search for the 'Report message' add-in

....to advance manage the add-in go to <https://admin.microsoft.com/#/Settings/AddIns>

Reference:

<https://docs.microsoft.com/en-us/office365/securitycompliance/enable-the-report-message-add-in>

Question: 165

HOTSPOT -

A company needs to optimize the search functionality of important information from meetings.

You need to recommend a solution for the company.

Select the answer that correctly completes the sentence.

Hot Area:

A user that needs to automatically create a transcript of a recorded meeting should use

	▼
Microsoft SharePoint	
Microsoft Viva	
Microsoft Stream	
Microsoft Publisher	
Microsoft Word	

Answer:

A user that needs to automatically create a transcript of a recorded meeting should use

	▼
Microsoft SharePoint	
Microsoft Viva	
Microsoft Stream	
Microsoft Publisher	
Microsoft Word	

Explanation:

You can generate automatic captions and a transcript for your Microsoft Stream (Classic) videos.

Reference:

<https://docs.microsoft.com/en-us/stream/portal-autogenerate-captions>

Question: 166

CertyIQ

A company is evaluating Microsoft 365 Apps.

The company needs to track all travel reservations and itineraries for its team members by project in a single file. Each project must have its own tab.

You need to recommend the correct solution for the company.

Which solution should you recommend?

- A. Microsoft Access
- B. Microsoft OneNote
- C. Microsoft Word
- D. Microsoft OneDrive
- E. Microsoft Publisher

Answer: B

Explanation:

With OneNote, you can easily keep everything you need for your trip, organized and with you. Create sections for different needs such as brainstorming, travel notes, itineraries, and more.

Reference:

<https://support.microsoft.com/en-us/office/plan-a-trip-or-a-vacation-2d3a348c-42be-4e5b-ad18-8fd9de453fc2>

Question: 167

CertyIQ

HOTSPOT -

A company is creating their Windows as a service (WaaS) strategy.

You need to determine which type of release should be used.

Select the answer that correctly completes the sentence.

Hot Area:

The company will validate quality updates in an early release prior to a combined security release through

B releases
Non-security releases
C releases
Out-of-band (OOB) releases

Answer:

The company will validate quality updates in an early release prior to a combined security release through

B releases
Non-security releases
C releases
Out-of-band (OOB) releases

Explanation:

IT admins have the option to test and validate production-quality releases ahead of the planned B release for the following month. These updates are optional, cumulative, non-security preview releases known as C releases. These releases are only offered to the most recent, supported versions of Windows.

Incorrect:

* Non-security releases

Quality updates -

Quality updates are provided on a monthly schedule, as two types of releases:

1. Non-security releases

2. Combined security + non-security releases

Non-security releases provide IT admins an opportunity for early validation of that content prior to the combined release. Releases can also be provided outside of the monthly schedule when there is an exceptional need.

* OOB releases

Out-of-band (OOB) releases might be provided to fix a recently identified issue or vulnerability. They are used in atypical cases when an issue is detected and cannot wait for the next monthly release, because devices must be updated immediately to address security vulnerabilities or to resolve a quality issue impacting many devices.

* B releases

Most people are familiar with what is commonly referred to as Patch Tuesday or Update Tuesday. These updates are released on the second Tuesday of each month, and are known as the B release (where B refers to the second week in the month). B releases are typically published at 10:00 AM Pacific Time (PST/PDT).

Because they are cumulative, B releases include both new and previously released security fixes, along with non-security content introduced in the prior month's

Preview C release (see the next section). These updates help keep Windows devices secure and compliant by deploying stability fixes and addressing security vulnerabilities. B releases are mandatory.

Reference:

<https://docs.microsoft.com/en-us/windows/deployment/update/quality-updates>

Question: 168

HOTSPOT -

You are recommending strategies for a hybrid work environment.
For each of the following statements, select Yes if the statement is true. Otherwise, select No.
NOTE: Each correct selection is worth one point.

Hot Area:

Statements	Yes	No
Support from managers is critical to making hybrid work a success.	<input type="radio"/>	<input type="radio"/>
SharePoint Online provides insights for managers and leaders to understand employee wellbeing and engagement.	<input type="radio"/>	<input type="radio"/>
Workers can define a flexible work policy that gives people a choice in how, when, and where they work.	<input type="radio"/>	<input type="radio"/>

Answer:

Statements	Yes	No
Support from managers is critical to making hybrid work a success.	<input checked="" type="radio"/>	<input type="radio"/>
SharePoint Online provides insights for managers and leaders to understand employee wellbeing and engagement.	<input type="radio"/>	<input checked="" type="radio"/>
Workers can define a flexible work policy that gives people a choice in how, when, and where they work.	<input checked="" type="radio"/>	<input type="radio"/>

Explanation:

Box 1: Yes -

Box 2: No -

Instead use Microsoft Viva.

With Microsoft Viva, we're creating an employee experience platform that brings together employee engagement, learning and training, wellbeing experiences, and knowledge discovery directly in the flow of work. Employee engagement entails keeping people up to date on company news, making company resources readily accessible, and enabling people to connect across the organization to create communities and share knowledge.

Box 3: Yes -

Reference:

<https://www.microsoft.com/en-us/microsoft-365/blog/2021/07/28/new-communities-experiences-bolster-employee-engagement-in-the-age-of-hybrid-work/>

Question: 169

CertyIQ

A company is evaluating Microsoft 365.
You need to describe the features of Microsoft Bookings.
What are two features of Microsoft Bookings? Each correct answer presents part of the solution.
NOTE: Each correct selection is worth one point.

- A. Uses Microsoft Teams for virtual meetings.
- B. Provides SMS notification for appointments.
- C. Uses Yammer for virtual meetings.
- D. Provides phone call notification for appointments.

Answer: AB

Explanation:

Bookings in Microsoft Teams lets you track, manage, and organize your team's appointments and calendars all in one place. You can create a Bookings calendar and add team members to it, build new appointment types, and create and manage in-person and virtual visits for your staff and attendees.

Schedule appointments - Select New appointment, choose an appointment type, and make it a Teams meeting or an in-person one.

With Microsoft Bookings, you can set up SMS text notifications to be sent to the person booking an appointment.

Reference:

<https://support.microsoft.com/en-us/office/what-is-bookings-42d4e852-8e99-4d8f-9b70-d7fc93973cb5> <https://docs.microsoft.com/en-us/microsoft-365/bookings/bookings-sms?view=o365-worldwide>

Question: 170

CertyIQ

HOTSPOT -

Instructions: For each of the following statement, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Statements	Yes	No
Microsoft Endpoint Manager helps manage and monitor Android OS –based mobile devices.	<input type="radio"/>	<input type="radio"/>
Microsoft Endpoint Manager helps manage and monitor Windows 10 personal desktop computers.	<input type="radio"/>	<input type="radio"/>
Microsoft Endpoint Manager is used to manage company-owned devices only.	<input type="radio"/>	<input type="radio"/>

Answer:

Statements	Yes	No
Microsoft Endpoint Manager helps manage and monitor Android OS –based mobile devices.	<input checked="" type="radio"/>	<input type="radio"/>
Microsoft Endpoint Manager helps manage and monitor Windows 10 personal desktop computers.	<input checked="" type="radio"/>	<input type="radio"/>
Microsoft Endpoint Manager is used to manage company-owned devices only.	<input type="radio"/>	<input checked="" type="radio"/>

Explanation:

Box 1: Yes -

You can manage Android devices in Microsoft Intune.

Use the Microsoft Endpoint Manager admin center Dashboard to display overall details about the devices and client apps in your Intune tenant. Dashboards provide a way for you to create a focused and organized view in the Microsoft Endpoint Manager admin center. Use dashboards as a workspace where you can quickly launch tasks for day-to-day operations and monitor resources.

Note: Microsoft Intune, which is a part of Microsoft Endpoint Manager, provides the cloud infrastructure, the cloud-based mobile device management (MDM), cloud-based mobile application management (MAM), and

cloud-based PC management for your organization.

Box 2: Yes -

Microsoft Intune is not just for mobile devices, it can be used for laptop and desktop management as well.

Box 3: No -

Microsoft Intune enables mobile device management for:

Personal devices, including personally owned phones, tablets, and PCs.

Corporate-owned devices, including phones, tablets, and PCs owned by your organization and distributed to employees and students for use at work or school.

Reference:

<https://docs.microsoft.com/en-us/mem/intune/fundamentals/deployment-guide-platform-android> <https://docs.microsoft.com/en-us/mem/intune/fundamentals/tutorial-walkthrough-endpoint-manager>

Question: 171

CertyIQ

DRAG DROP -

A company is using Microsoft cloud services.

You need to select the correct reports in the Microsoft 365 admin center.

Match each report to its definition. Each report may be used once, more than once, or not at all.

NOTE: Each correct match is worth one point.

Select and Place:

Reports

Email activity

Mailbox usage

Email apps usage

Active users

Answer Area

Definition

Report that shows the number of meeting interactions by users.

Report that shows the amount of storage used by users.

Report that shows the number of unique users that use Outlook on the web.

Report

Answer:

Reports

Email activity

Mailbox usage

Email apps usage

Active users

Answer Area

Definition

Report that shows the number of meeting interactions by users.

Report that shows the amount of storage used by users.

Report that shows the number of unique users that use Outlook on the web.

Report

Email activity

Mailbox usage

Email apps usage

Explanation:

Box 1: Email activity -

The Activity chart enables you to understand the trend of the amount of email activity going on in your organization. You can understand the split of email send, email read, email received, meeting created, or meeting interacted activities.

Incorrect:

You can use the Active Users report to find out how many product licenses are being used by individuals in your organization, and drill down for information about which users are using what products. This report can help administrators identify underutilized products or users that might need additional training or information.

Box 2: Mailbox usage -

The Mailbox usage report provides information about users with a user mailbox and the level of activity by each based on the email send, read, create appointment, send meeting, accept meeting, decline meeting and cancel meeting activity. It also provides information about how much storage has been consumed by each user mailbox, and how many of them are approaching storage quotas.

Box 3: Email apps usage -

In the email apps usage report, you can see how many email apps are connecting to Exchange Online. You can also see the version information of Outlook apps that users are using, which will allow you to follow up with those who are using unsupported versions to install supported versions of Outlook.

Reference:

<https://docs.microsoft.com/en-us/microsoft-365/admin/activity-reports/mailbox-usage?view=o365-worldwide>
<https://docs.microsoft.com/en-us/microsoft-365/admin/activity-reports/email-apps-usage-ww?view=o365-worldwide>

Question: 172

CertyIQ

HOTSPOT -

A company uses Microsoft Teams.

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Statements	Yes	No
Third-party apps can be installed in Microsoft Teams.	<input type="radio"/>	<input type="radio"/>
Custom apps created by a company can be installed in Microsoft Teams.	<input type="radio"/>	<input type="radio"/>
Microsoft Store apps can be installed in Microsoft Teams.	<input type="radio"/>	<input type="radio"/>

Answer:

Statements	Yes	No
Third-party apps can be installed in Microsoft Teams.	<input checked="" type="radio"/>	<input type="radio"/>
Custom apps created by a company can be installed in Microsoft Teams.	<input checked="" type="radio"/>	<input type="radio"/>
Microsoft Store apps can be installed in Microsoft Teams.	<input type="radio"/>	<input checked="" type="radio"/>

Explanation:

Box 1: Yes -

Microsoft is allowing third-party app developers to integrate into the Microsoft Teams meeting experience for the first time. The new developer-focused features will let apps integrate into Teams meetings during video calls, and even before and after meetings.

You can purchase third-party apps for Teams.

Box 2: Yes -

Box 3: No -

You purchase and manage the apps through Microsoft Teams admin center.

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/purchase-third-party-apps>

Question: 173

CertyIQ

DRAG DROP -

A company is migrating to Microsoft 365.

You need to recommend solutions for the company.

Which Microsoft 365 Apps apps should you use? To answer, drag the appropriate apps to the correct features. Each app may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

Apps	Answer Area	
	Feature	App
Microsoft Excel	Provides a service to help you find and incorporate reliable sources and content with automatic bibliography updates.	
Microsoft OneNote	Provides a service that uses machine learning and natural language processing for advanced proofing and editing.	
Microsoft PowerPoint	Provides a service that matches content in a slide to professionally designed layout recommendations.	
Microsoft Word		

Answer:

Apps	Answer Area	
	Feature	App
Microsoft Excel	Provides a service to help you find and incorporate reliable sources and content with automatic bibliography updates.	Microsoft OneNote
Microsoft OneNote	Provides a service that uses machine learning and natural language processing for advanced proofing and editing.	Microsoft Word
Microsoft PowerPoint	Provides a service that matches content in a slide to professionally designed layout recommendations.	Microsoft PowerPoint
Microsoft Word		

Explanation:

Box 1: Microsoft OneNote -

What does Microsoft OneNote do?

OneNote is a digital notebook that automatically saves and syncs your notes as you work. Type information in your notebook or insert it from other apps and web pages. Take handwritten notes or draw your ideas. Use highlighting and tags for easy follow-up.

Box 2: Microsoft Word -

A new feature now being rolled out in Editor in Word can use more sophisticated AI to offer suggestions for rewriting full sentences rather than offering spelling or grammar fixes one at a time. In internal evaluations, it was nearly 15 percent more effective than previous approaches in catching mistakes commonly made by people who have dyslexia, Microsoft says.

That's largely because the deep learning algorithms that can offer those rewrites were trained on large and diverse datasets, including documents written in the real world by people with dyslexia, rather than a narrow and finite set of linguistic rules.

Box 3: Microsoft PowerPoint -

Reference:

<https://support.microsoft.com/en-us/office/create-a-notebook-in-onenote-6be33cf9-f7c3-4421-9d74-469a259952d3> <https://blogs.microsoft.com/ai/microsoft-365-ai-tools/>

Question: 174

CertyIQ

DRAG DROP -

A company plans to adopt Microsoft cloud solutions.

You need to identify which platform is appropriate for each solution component.

Which platform should you select? To answer, drag the appropriate platforms to the correct solution components. Each platform may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

Platforms

Dynamics 365

Microsoft Azure

Answer Area

Solution component	Platform
Microsoft-developed customer relationship management (CRM) application	
Windows virtual machine	
Microsoft-developed enterprise resource planning (ERP) application	

Answer:

Platforms

Dynamics 365

Microsoft Azure

Answer Area

Solution component	Platform
Microsoft-developed customer relationship management (CRM) application	Dynamics 365
Windows virtual machine	Microsoft Azure
Microsoft-developed enterprise resource planning (ERP) application	Dynamics 365

Explanation:

Box 1: Dynamics 365 -

Why use Dynamics 365 for CRM?

With Dynamics 365, you get a flexible solution that's customizable to suit your business requirements. Choose a stand-alone application to meet the needs of a specific line of business or use multiple CRM tools that work together as a powerful integrated solution.

Box 2: Microsoft Azure -

Box 3: Dynamics 365 -

Transform your business with Microsoft Dynamics 365 intelligent business solutions that seamlessly integrate ERP capabilities. Based in the cloud, Dynamics 365 apps help break down silos across your business by giving your team a unified view of operations.

Reference:

<https://dynamics.microsoft.com/en-us/crm/what-is-crm/>

<https://dynamics.microsoft.com/en-us/erp/enterprise-resource-planning-system/>

Question: 175**CertyIQ**

A company is evaluating Microsoft 365 services. You need to determine which payment options are supported with a billing profile. Which three options are supported? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. money order
- B. debit card
- C. check
- D. cash
- E. credit card

Answer: BCE**Explanation:**

If your billing profile is backed by invoice payments, you can't change the payment method. You can use the Pay now button on your invoice to pay with a credit or debit card, or by check or EFT.

Reference:

<https://github.com/MicrosoftDocs/microsoft-365-docs/blob/public/microsoft-365/commerce/billing-and-payments/pay-for-subscription-billing-profile.md>

Question: 176**CertyIQ**

HOTSPOT -

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Statements	Yes	No
You can use Microsoft Teams and SharePoint Newsfeed to provide enterprise social features in SharePoint.	<input type="radio"/>	<input type="radio"/>
You can disable the enterprise social collaboration feature in SharePoint.	<input type="radio"/>	<input type="radio"/>
You can use different enterprise social collaboration services in SharePoint simultaneously.	<input type="radio"/>	<input type="radio"/>

Answer:**Answer Area**

Statements	Yes	No
You can use Microsoft Teams and SharePoint Newsfeed to provide enterprise social features in SharePoint.	<input type="radio"/>	<input checked="" type="radio"/>
You can disable the enterprise social collaboration feature in SharePoint.	<input type="radio"/>	<input checked="" type="radio"/>
You can use different enterprise social collaboration services in SharePoint simultaneously.	<input type="radio"/>	<input checked="" type="radio"/>

Explanation:

Box 1: NO

Box 2: **NO**

Box 3: No -

Office 365 includes two options for enterprise social features in SharePoint: Yammer and Newsfeed. The SharePoint administrator selects which option users see when they click Conversations in SharePoint. By default, users see Newsfeed.

Question: 177

CertyIQ

HOTSPOT -

A company is evaluating solutions to improve their customer service capabilities.

When customers call the company, they should be directly routed to the appropriate customer service person.

You need to recommend solutions for the company's requirements.

Which solutions should you recommend? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

Requirement

Implement Direct Routing.

Solution

Microsoft Teams Phone
Outlook People
Yammer
Microsoft Viva

Connect the correct customer service associate to a customer.

Microsoft Viva
Outlook People
Microsoft Teams Phone
Microsoft Stream

Answer:

Requirement

Implement Direct Routing.

Solution

Microsoft Teams Phone
Outlook People
Yammer
Microsoft Viva

Connect the correct customer service associate to a customer.

Microsoft Viva
Outlook People
Microsoft Teams Phone
Microsoft Stream

Explanation:

Box 1: Microsoft Teams Phone -

Microsoft Teams Phone supports Direct Routing.

Box 2: Microsoft Viva -

Microsoft Viva is an employee experience platform that brings together communications, knowledge, learning, resources, and insights in the flow of work. Powered by Microsoft 365 and experienced through Microsoft Teams, Viva fosters a culture that empowers employees and teams to be their best from anywhere.

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/direct-routing-landing-page> <https://www.microsoft.com/en-us/microsoft-viva>

Question: 178

CertyIQ

HOTSPOT -

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Statements	Yes	No
The Microsoft 365 user portal allows users to install desktop apps, use web apps, and share files in OneDrive.	<input type="radio"/>	<input type="radio"/>
The Microsoft 365 admin center allows administrators to manage applications and services available to users.	<input type="radio"/>	<input type="radio"/>

Answer:

Statements	Yes	No
The Microsoft 365 user portal allows users to install desktop apps, use web apps, and share files in OneDrive.	<input checked="" type="radio"/>	<input type="radio"/>
The Microsoft 365 admin center allows administrators to manage applications and services available to users.	<input checked="" type="radio"/>	<input type="radio"/>

Explanation:

Box 1: Yes -

When you are away from your workstation, the Office 365 portal is the tool that allows you to access email, calendar, and files saved to OneDrive for Business.

The portal also offers online versions of Word, Excel, and PowerPoint, which allows for quick and easy viewing and editing of files.

Box 2: Yes -

With the Microsoft 365 admin center, you can reset passwords, view your invoice, add or remove users, and much more all in one place.

The Microsoft 365 Apps admin center provides modern management in the cloud for admins who deploy and manage Microsoft 365 Apps in the enterprise.

Reference:

<https://wp.umaryland.edu/what-is-the-office-365-portal-and-why-use-it/> <https://docs.microsoft.com/en-us/deployoffice/admincenter/overview>

Question: 179

CertyIQ

A company is evaluating Microsoft 365.

You need to identify the features of Microsoft Stream.

What are three features of Microsoft Stream? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Video files are stored in SharePoint Online.
- B. Video files are stored in Yammer.
- C. Video files are stored in Exchange Online.
- D. Video files can be accessed from Microsoft Teams.
- E. Video files can be accessed from Yammer.

Answer: ADE

Explanation:

A: New version of Microsoft stream (July 2022).

Where will video files be stored?

Videos in Stream (on SharePoint) will be stored in the same place you store your Office files, in Teams, SharePoint, OneDrive, and Yammer. Stream will enhance those videos"powering the playback and adding intelligent video experiences on top.

ADE: Video and audio files will be stored on the SharePoint files platform within Microsoft 365 like all other file types. Already today, SharePoint powers file experiences for Microsoft Teams, OneDrive, Yammer, and Outlook.

Reference:

<https://docs.microsoft.com/en-us/stream/streamnew/new-stream>

Question: 180

CertyIQ

A company uses Microsoft 365 to track progress and issues for construction projects.

Project tasks must be tracked within a Microsoft-maintained unified interface that can be shared and updated across multiple users.

You need to recommend a solution for the company.

What should you recommend?

- A. Microsoft Outlook

- B. Microsoft Planner
- C. Microsoft Stream
- D. Microsoft To Do

Answer: B

Explanation:

Microsoft Planner is a planning application available on the Microsoft 365 platform. The application is available to premium, business, and educational subscribers to Microsoft 365. Microsoft Planner is a team-work oriented tool that can be used in a variety of ways. Some of Planner's uses include team management, file sharing, and organization.

Incorrect:

Not D: A smart daily planner -

Set yourself up for success with My Day, intelligent and personalized suggestions to update your daily or weekly to do list. With both a Microsoft to do desktop app and mobile app available, it is easy to stay on task all day long.

Reference:

https://en.wikipedia.org/wiki/Microsoft_Planner

Question: 181

CertyIQ

A company is evaluating Microsoft's virtualization services.
Which feature is unique to Windows 365?

- A. Users can connect to a virtual machine by using the Microsoft Remote Desktop app.
- B. Users can connect to a virtual machine by using a web site.
- C. A virtual machine can authenticate users to Active Directory Domain Services (AD DS).
- D. A virtual machine can be provisioned from a custom image.
- E. A virtual machine is automatically provisioned after assigning a license to a user.

Answer: E

Explanation:

Windows 365 is a cloud-based service that automatically creates a new type of Windows virtual machine (Cloud PCs) for your end users. Each Cloud PC is assigned to an individual user and is their dedicated Windows device. Windows 365 provides the productivity, security, and collaboration benefits of Microsoft 365.

Reference:

<https://docs.microsoft.com/en-us/windows-365/overview>

Question: 182

CertyIQ

A company is planning to migrate to Microsoft 365.

The company requires a service that meets the following requirements:

- Aggregates third-party training content and internal company content.
- Allows managers to assign, track, and report on training.

You need to recommend a Microsoft Viva solution that meets the requirements.

Which solution should you recommend?

- A. Microsoft Viva Topics

- B. Microsoft Viva Insights
- C. Microsoft Viva Learning
- D. Microsoft Viva Connections

Answer: C

Explanation:

Managers -
Keep your team engaged and up to date with necessary skills without the need to coordinate learning across platforms. You can recommend learning content to individuals, share content with your team, and track the reported completion status of learning that you've recommended.
Viva Learning can integrate with select third-party content providers and learning management systems.

Reference:
<https://docs.microsoft.com/en-us/viva/learning/overview-viva-learning>

Question: 183

CertyIQ

HOTSPOT -
A company uses Microsoft 365.
Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.
NOTE: Each correct selection is worth one point.
Hot Area:

Answer Area

Statements	Yes	No
The Microsoft 365 Roadmap portal displays the specific month and year that a new feature of Microsoft Teams will be generally available.	<input type="radio"/>	<input type="radio"/>
The Microsoft 365 Roadmap portal displays the specific day and month that a new feature of Microsoft Yammer will be available in a company's tenant.	<input type="radio"/>	<input type="radio"/>
The Microsoft 365 Roadmap portal allows for a company to provide feedback about specific Microsoft Office 365 features that are listed in the portal.	<input type="radio"/>	<input type="radio"/>

Answer:

Answer Area

Statements	Yes	No
The Microsoft 365 Roadmap portal displays the specific month and year that a new feature of Microsoft Teams will be generally available.	<input checked="" type="radio"/>	<input type="radio"/>
The Microsoft 365 Roadmap portal displays the specific day and month that a new feature of Microsoft Yammer will be available in a company's tenant.	<input type="radio"/>	<input checked="" type="radio"/>
The Microsoft 365 Roadmap portal allows for a company to provide feedback about specific Microsoft Office 365 features that are listed in the portal.	<input checked="" type="radio"/>	<input type="radio"/>

Explanation:

Box 1: Yes -

The Microsoft 365 roadmap provides estimated release dates and descriptions for commercial features. All information is subject to change. As a feature or product becomes generally available, is cancelled or postponed, information will be removed from this website.

Box 2: No-

MS365 roadmap portal displays specific day and month that a new feature of Yammer will be available in a company's tenant

Box 3: Yes -

Reference:

<https://www.microsoft.com/en-us/microsoft-365/roadmap>

Question: 184**CertyIQ**

HOTSPOT -

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Statements	Yes	No
Files that are stored in OneDrive can be opened from File Explorer without the need for files to persist on the users' devices.	<input type="radio"/>	<input type="radio"/>
OneDrive supports hybrid scenarios with SharePoint on-premises and cloud applications.	<input type="radio"/>	<input type="radio"/>
OneDrive requires that data be stored at a location closest to a user's region.	<input type="radio"/>	<input type="radio"/>

Answer:

Answer Area

Statements	Yes	No
Files that are stored in OneDrive can be opened from File Explorer without the need for files to persist on the users' devices.	<input checked="" type="radio"/>	<input type="radio"/>
OneDrive supports hybrid scenarios with SharePoint on-premises and cloud applications.	<input checked="" type="radio"/>	<input type="radio"/>
OneDrive requires that data be stored at a location closest to a user's region.	<input type="radio"/>	<input checked="" type="radio"/>

Explanation:

Box 1: Yes -

OneDrive Files On-Demand helps you access all your cloud storage in OneDrive without having to download all of them and use file storage space on your Windows device.

When you turn on Files On-Demand, you'll see all your files in File Explorer and get new information about each file. New files created online or on another device appear as online-only files, which don't take up space on your device. When you're connected to the Internet, you'll be able to use the files like every other file on your device.

Box 2: Yes -

Box 3: No -

Data Center Geographies -

The following global geographies can store data at rest. The locations where customer data may be stored can change.

Global Geographies	Locations where customer data may be stored
Global Geography 1 – EMEA (Europe, Middle East and Africa)	Austria, Finland, France, Ireland, Netherlands, Sweden
Global Geography 2 – Asia Pacific	Hong Kong, Japan, Malaysia, Singapore, South Korea
Global Geography 3 - Americas	Brazil, Chile, United States

Note: Within Microsoft 365, OneDrive is built on top of the SharePoint file platform.

Reference:

<https://support.microsoft.com/en-us/office/save-disk-space-with-onedrive-files-on-demand-for-windows-10-0e6860d3-d9f3-4971-b321-7092438fb38e> <https://docs.microsoft.com/en-us/sharepoint/hybrid/configure-hybrid-onedrive-for-business> <https://docs.microsoft.com/en-us/microsoft-365/enterprise/o365-data-locations?view=o365-worldwide#data-center-locations>

Question: 185**CertyIQ**

A company deploys Microsoft Azure AD. You enable multi-factor authentication. You need to inform users about the multi-factor authentication methods that they can use. Which of the following methods is NOT a valid multi-factor authentication method in Microsoft 365?

- A. Receive an automated call on the desk phone that includes a verification code
- B. Insert a small card in to a desktop computer and provide a PIN code when prompted
- C. Receive a call on a mobile phone and select the pound sign (#) when prompted
- D. Receive an SMS text message that includes a verification code

Answer: A

Explanation:

Hardware tokens are an MFA option. Phone option does not give you a verification code. Answer is A.

Reference:

<https://docs.microsoft.com/en-us/azure/active-directory/authentication/howto-mfa-mfasettings#verification-methods>

Question: 186

CertyIQ

DRAG DROP -

Match each tool to its definition.

Instructions: To answer, drag the appropriate tool from the column on the left to its definition on the right. Each tool may be used once, more than once, or not at all.

NOTE: Each correct selection is worth one point.

Select and Place:

Tools

Azure Active Directory Identity Protection

Azure Advanced Threat Protection

Microsoft Exchange Online Protection

Office 365 Threat Intelligence

Answer Area

Requirement

Use artificial intelligence to detect anomalies and suspicious incidents.

Identify and detect malicious insider actions to make it more difficult to compromise user credentials.

Protect against spam and help prevent messaging policy violations.

Scan emails and URLs to identify impersonation and malicious files.

Tool

Tool

Tool

Tool

Tool

Answer:

Tools

Azure Active Directory Identity Protection

Azure Advanced Threat Protection

Microsoft Exchange Online Protection

Office 365 Threat Intelligence

Answer Area

Requirement

Use artificial intelligence to detect anomalies and suspicious incidents.

Identify and detect malicious insider actions to make it more difficult to compromise user credentials.

Protect against spam and help prevent messaging policy violations.

Scan emails and URLs to identify impersonation and malicious files.

Tool

Azure Active Directory Identity Protection

Azure Advanced Threat Protection

Microsoft Exchange Online Protection

Office 365 Threat Intelligence

Explanation:

Use artificial intelligence to detect anomalies and suspicious incidents

->Azure Active Directory Identity Protection

<https://docs.microsoft.com/en-us/azure/security/fundamentals/threat-detection>

Identify and detect malicious insider action to make it more difficult to compromise user credentials

->Azure Advanced Threat Protection

<https://docs.microsoft.com/en-us/defender-for-identity/what-is>

Protect against spam and help prevent messaging policy violations

->Microsoft Exchange Online Protection

<https://docs.microsoft.com/en-us/microsoft-365/security/office-365-security/exchange-online-protection-overview?view=o365-worldwide>

Scan emails and URLs to identify impersonation and malicious files

->Office 365 Threat Intelligence

<https://www.mimecast.com/content/office-365-threat-intelligence/>

Reference:

<https://docs.microsoft.com/en-us/azure-advanced-threat-protection/what-is-atp>

<https://docs.microsoft.com/en-us/microsoft-365/security/office-365-security/office-365-atp>

<https://docs.microsoft.com/en-us/microsoft-365/security/office-365-security/exchange-online-protection-overview> <https://docs.microsoft.com/en-us/azure/active-directory/identity-protection/overview-identity-protection>

Question: 187

CertyIQ

HOTSPOT -

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Statement	Yes	No
Protected emails can be read on any device when using Azure Information Protection with Exchange Online.	<input type="radio"/>	<input type="radio"/>
Users can configure custom permissions in File Explorer when using Azure Information Protection.	<input type="radio"/>	<input type="radio"/>
You can protect information shared with internal and external users by using Azure Information Protection.	<input type="radio"/>	<input type="radio"/>

Answer:

Answer Area

Statement	Yes	No
Protected emails can be read on any device when using Azure Information Protection with Exchange Online.	<input checked="" type="radio"/>	<input type="radio"/>
Users can configure custom permissions in File Explorer when using Azure Information Protection.	<input checked="" type="radio"/>	<input type="radio"/>
You can protect information shared with internal and external users by using Azure Information Protection.	<input checked="" type="radio"/>	<input type="radio"/>

Explanation:

1 - "the protection is set by the Exchange service rather than by the client. Because protection is set by the service, it doesn't matter what device or what operating system the users have"

2 - "By default, users see an option named Protect with custom permissions when they right-click in File Explorer and choose Classify and protect. This option lets them set their own protection settings that can override any protection settings that you might have included with a label configuration."

3 - "The protection settings that you can configure in the Azure portal let you add permissions to users and groups from outside your organization"

Reference:

<https://docs.microsoft.com/en-us/azure/information-protection/what-is-information-protection>

Question: 188

CertyIQ

HOTSPOT -

You implement Compliance Manager.

You need to retrieve status information for a control task.

Which two options can you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

< Back To Dashboard

Export to E

• Lamna Healthcare Company	Office 365	GDPR	50/114	<div><div></div></div>	In Progress	14/11/2018	<div><div>270</div><div>1625</div></div>
Group Name	Product	Assessment	Assessed Controls	44% Assessed	Status	Last Modified	Compliance

Office 365 in-Scope Cloud Services

Microsoft Managed Controls

Conditions for collection and processing	5/5 Assessed
PII sharing, transfer, and disclosure	8/8 Assessed
Privacy by design and by default	3/3 Assessed
Rights of PII principals	1/1 Assessed
Security	32/32 Assessed

Customer Managed Controls

Conditions for collection and processing	1/7 Assessed
--	--------------

Answer:

Answer Area

< Back To Dashboard

Export to E

• Lamna Healthcare Company Office 365

GDPR

50/114



In Progress

14/11/2018



Group Name

Product

Assessment

Assessed Controls

44% Assessed

Status

Last Modified

Compliance

Office 365 in-Scope Cloud Services

Microsoft Managed Controls

Conditions for collection and processing

5/5 Assessed

PII sharing, transfer, and disclosure

8/8 Assessed

Privacy by design and by default

3/3 Assessed

Rights of PII principals

1/1 Assessed

Security

32/32 Assessed

Customer Managed Controls

Conditions for collection and processing

1/7 Assessed

Explanation:

Reference:

<https://content.cloudguides.com/guides/Compliance%20Manager>

Question: 189

CertyIQ

You are a Microsoft 365 administrator for a company.

Several users report that they receive emails which have a PDF attachment. The PDF attachment launches malicious code.

You need to remove the message from inboxes and disable the PDF threat if an affected document is opened.

Which feature should you implement?

- A. Microsoft Exchange Admin Center block lists
- B. Sender Policy Framework
- C. Advanced Threat Protection anti-phishing
- D. zero-hour auto purge
- E. DKIM signed messages with mail flow rules

Answer: C

Explanation:

Advanced Threat Protection anti-phishing' is the answer

Question: 190

CertyIQ

DRAG DROP -

You are a Microsoft 365 administrator for a company.

A customer submits a data subject request (DSR) to delete customer information in compliance with General Data Protection Regulation (GDPR). You must place legal holds on related data whenever possible.

You need to respond to the request by searching for the customer's data in various Microsoft 365 tools.

How should you search for the data? To answer, drag the appropriate search methods to the correct Microsoft 365 applications. Each search method may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

Select and Place:

Answer Area

Search methods

Content Search eDiscovery

In the app

Microsoft 365 application

Microsoft SharePoint Online

Microsoft Access

Microsoft Outlook

Microsoft PowerApps

Search method

Answer:

Answer Area

Search methods

Content Search eDiscovery

In the app

Microsoft 365 application

Microsoft SharePoint Online

Microsoft Access

Microsoft Outlook

Microsoft PowerApps

Search method

Content Search eDiscovery

In the app

Content Search eDiscovery

In the app

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoft-365/compliance/gdpr-dsr-office365#part-1-responding-to-dsrs-for-customer-data>

Question: 191

CertyIQ

HOTSPOT -

A company deploys Microsoft Intune.

An employee loses a Windows 10 device that contains corporate data.

You need to ensure that the corporate data on the device is secured as quickly as possible.

Which four options can you use? To answer, select the appropriate actions in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

The screenshot shows the Microsoft Azure portal interface. On the left is a sidebar with navigation options like 'Create a resource', 'All services', and 'FAVORITES'. The main area displays the 'DESKTOP-LPAU20S' device page. At the top, there's a search bar and a breadcrumb trail: 'Home > Microsoft Intune > Devices - All devices > DESKTOP-LPAU20S'. Below the breadcrumb, the device name 'DESKTOP-LPAU20S' is prominently displayed. A search bar for the device is also present. To the right of the search bar, there are several action buttons: 'Retire' (with a red X icon), 'Wipe' (with a circular arrow icon), 'Delete' (with a trash can icon), 'Remote lock' (with a padlock icon), 'Sync' (with a circular arrow icon), 'Restart' (with a power icon), and 'Fresh' (with a circular arrow icon). Below these buttons, the device details are listed: 'Device name: DESKTOP-LPAU20S', 'Management name: andrew_Windows', 'Ownership: Corporate', and 'Serial number: 7747-0779-4946-5631-4165'. On the left side of the device details, there are tabs for 'Overview', 'Manage', 'Properties', and 'Monitor', with 'Overview' currently selected.

Answer:

This is a duplicate of the screenshot above, showing the Microsoft Azure portal interface for the 'DESKTOP-LPAU20S' device. It highlights the management actions and device details available in the portal.

Explanation:

Retire, Wipe, Delete and Fresh start options all provide data removal in various forms

Question: 192

CertyIQ

You are the Microsoft 365 administrator for a company. All staff must use Microsoft Outlook to access corporate email. When users access Outlook on mobile devices, they must use a PIN to open the application. You need to implement a Microsoft Intune policy to enforce the security requirements. Which policy should you use?

- A. device compliance
- B. device configuration
- C. app protection
- D. app configuration

Answer: C

Explanation:

"App protection policies makes sure that the app-layer protections are in place. For example, you can:

Require a PIN to open an app in a work context"

Reference:

Question: 193

HOTSPOT -

You need to configure a data governance solution for your company. The solution must meet the following requirements:

- Classify documents
- Ensure that classifications are enforced
- Delete documents that are no longer used

Which actions should you perform? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Requirement	Action
Classify documents	<div><div></div><div><div>Publish labels.</div><div>Define file and folder structures.</div><div>Apply Microsoft SharePoint permissions.</div></div></div>
Ensure that classifications are enforced.	<div><div></div><div><div>Apply supervision policies.</div><div>Configure document approval</div><div>Configure Microsoft Outlook Mail Tips.</div></div></div>
Delete documents that are no longer used.	<div><div></div><div><div>Apply retention policies.</div><div>Apply preservation policies.</div><div>Configure the Microsoft SharePoint second-stage recycle bin.</div></div></div>

Answer:

Answer Area

Requirement	Action
Classify documents	<div><div></div><div><div>Publish labels.</div><div>Define file and folder structures.</div><div>Apply Microsoft SharePoint permissions.</div></div></div>
Ensure that classifications are enforced.	<div><div></div><div><div>Apply supervision policies.</div><div>Configure document approval</div><div>Configure Microsoft Outlook Mail Tips.</div></div></div>
Delete documents that are no longer used.	<div><div></div><div><div>Apply retention policies.</div><div>Apply preservation policies.</div><div>Configure the Microsoft SharePoint second-stage recycle bin.</div></div></div>

Explanation:

Reference:

<https://www.recordpoint.com/advanced-data-governance-labels/>

Question: 194

CertyIQ

DRAG DROP -

You are the Microsoft 365 administrator for a company.

You need to identify available cloud security features.

Match each feature to the correct description. To answer, drag the appropriate feature from the column on the left to its description on the right. Each feature may be used once, more than once, or not at all.

NOTE: Each correct selection is worth one point.

Select and Place:

Answer Area

Features	Description	Feature
Cloud Discovery dashboard	Classify and label emails and documents in the organization.	
Microsoft Azure AD Conditional Access	Block users from accessing cloud apps from certain devices.	
Microsoft Azure Security Center	Provide insight into which apps are being used in the organization and the risk levels for the apps.	
Microsoft Azure Information Protection	Manage security policies, monitor attacks against virtual machines, and provide remediation for vulnerabilities.	

Answer:

Answer Area

Features	Description	Feature
Cloud Discovery dashboard	Classify and label emails and documents in the organization.	Microsoft Azure Information Protection
Microsoft Azure AD Conditional Access	Block users from accessing cloud apps from certain devices.	Microsoft Azure AD Conditional Access
Microsoft Azure Security Center	Provide insight into which apps are being used in the organization and the risk levels for the apps.	Cloud Discovery dashboard
Microsoft Azure Information Protection	Manage security policies, monitor attacks against virtual machines, and provide remediation for vulnerabilities.	Microsoft Azure Security Center

Explanation:

Reference:

<https://docs.microsoft.com/en-us/cloud-app-security/discovered-apps> <https://www.microsoft.com/en-us/itsho/wcase/using-azure-information-protection-to-classify-and-label-corporate-data> <https://docs.microsoft.com/en-us/azure/active-directory/conditional-access/overview> <https://docs.microsoft.com/en-us/azure/security-center/security-center-virtual-machine-protection>

Question: 195

CertyIQ

A company deploys Exchange Online and SharePoint Online.

You must audit and assessment reports for the Microsoft 365 cloud services that the company uses.

You need to provide the required documents.

Which Microsoft site should you use to obtain this information?

- A. Compliance Manager
- B. Service Trust Portal
- C. Office 365 Security and Compliance Center
- D. Azure portal

Answer: B

Explanation:

Service Trust Portal is the correct site to obtain audit and assessment reports for Microsoft 365 cloud services, including Exchange Online and SharePoint Online. The Service Trust Portal provides customers with a comprehensive view of how Microsoft implements and supports security, compliance, and privacy in Microsoft cloud services. It includes audit reports and other compliance documentation that can be used to assess Microsoft's security and compliance controls. The Compliance Manager (A) is a tool within the Office 365 Security and Compliance Center (C) that helps organizations manage their compliance activities. The Office 365 Security and Compliance Center (C) provides a centralized location for managing security and compliance across various Office 365 services, but it does not provide audit and assessment reports. The Azure portal (D) is primarily used for managing Azure resources and does not provide audit and assessment reports for Office 365 services.

Reference:

https://servicetrust.microsoft.com/ViewPage/TrustDocumentsV3?docTab=7f51cb60-3d6c-11e9-b2af-7bb9f5d2d913_FAQ_and_White_Papers

Question: 196

CertyIQ

HOTSPOT -

A company uses Microsoft 365 Business to address its compliance needs. A customer requests a complete disclosure of all personal data that relates to them.

You need to create a new data subject request (DSR) case and ensure that compliance managers can view all DSR case findings.

In which two areas must you perform actions? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

Home
Alerts
Permissions
Classifications
Data governance
Threat management
Mail flow
Data privacy
Search & Investigation
Reports
Service assurance

Welcome to the Microsoft 365 Security & Compliance Center

We've built a one-stop portal to help you manage security and compliance across all Microsoft 365 products, including Office 365, Windows, Enterprise Mobility + Security, and Cloud App Security. [Learn more.](#)

Data admin

Microsoft 365 helps you track, protect, and mitigate risks to your data.

[Learn more about protections](#)

- Manage DLP policies
- Manage labels
- Azure IP
- App discovery reports

Security admin

Review threat analysis across Microsoft 365 and stay informed on the threat landscape.

[Learn about security management](#)

- Office 365 Secure Score
- Windows Secure Score
- Connect Office to Cloud App
- Threats in the news

Compliance officer

Maintain data governance policies across Microsoft 365 to help stay compliant with any regulatory requirements.

[Learn about compliance solutions](#)

- Manage eDiscovery cases
- Manage retention policies
- View Office 365 label usage
- Manage Supervision policies

Security operator

View, investigate, and respond to active threats to your users, devices, and content.

[Learn about threat protection](#)

- Azure ATP
- Windows ATP
- Office 365 threat explorer
- Cloud App Security

Answer:

Explanation:

Data admin: app discovery reports

Maintain data policy: manage eDiscover cases

Question: 197

CertyIQ

HOTSPOT -

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Statement	Yes	No
You can assign apps to devices that are not enrolled with Microsoft Intune.	<input type="radio"/>	<input type="radio"/>
You can assign wrapped apps, or apps that incorporate the Intune SDK, only if the device is enrolled with Intune.	<input type="radio"/>	<input type="radio"/>
You can install available apps from the web-based Company Portal app regardless of whether the device is enrolled with Intune.	<input type="radio"/>	<input type="radio"/>

Answer:

Answer Area

Statement

Yes

No

You can assign apps to devices that are not enrolled with Microsoft Intune.

☒☐

You can assign wrapped apps, or apps that incorporate the Intune SDK, only if the device is enrolled with Intune.

☐☒

You can install available apps from the web-based Company Portal app regardless of whether the device is enrolled with Intune.

☒☐

Explanation:

Box 1: Yes -

you can assign iOS/iPadOS and Android apps (line-of-business and store-purchased apps) to devices that aren't enrolled with Intune. <https://docs.microsoft.com/en-us/mem/intune/apps/apps-deploy>

Box 2: No -

You can assign wrapped apps or apps that incorporate the Intune SDK to devices that are not enrolled with Intune.

Box 3: Yes -

You can install available apps from the web-based Company Portal to devices that are enrolled with Intune and devices that are not enrolled with Intune.

Reference:

<https://docs.microsoft.com/en-us/mem/intune/apps/apps-deploy>

Question: 198

CertyIQ

HOTSPOT -

A company needs to protect documents and emails by automatically applying classifications and labels. You must minimize costs.

What should the company implement? To answer, select the appropriate option in the answer area.

Hot Area:

Answer Area

The company should implement

	▼
Azure Information Protection P1	
Azure Information Protection P2	
Microsoft 365 E3	

Answer:

Answer Area

The company should implement

	▼
Azure Information Protection P1	
Azure Information Protection P2	
Microsoft 365 E3	

Explanation:

Reference:

<https://azure.microsoft.com/en-us/pricing/details/information-protection/>

Question: 199

CertyIQ

HOTSPOT -

An organization has a Microsoft 365 subscription. You plan to implement multi-factor authentication. For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Statement	Yes	No
After users are enrolled in multi-factor authentication, they must configure a second authentication factor the next time they sign in.	<input type="radio"/>	<input type="radio"/>
Enabling multi-factor authentication requires an additional subscription purchase.	<input type="radio"/>	<input type="radio"/>
Complete multi-factor authentication by using text messages, a smartphone app, or a phone call.	<input type="radio"/>	<input type="radio"/>

Answer:

Answer Area

Statement

Yes

No

After users are enrolled in multi-factor authentication, they must configure a second authentication factor the next time they sign in.

☒☐

Enabling multi-factor authentication requires an additional subscription purchase.

☐☒

Complete multi-factor authentication by using text messages, a smartphone app, or a phone call.

☒☐

Explanation:

yes

no

yes

Reference:

<https://docs.microsoft.com/en-us/office365/enterprise/multi-factor-authentication-for-your-office-365-dev-test-environment>

<https://support.microsoft.com/en-us/topic/set-up-your-microsoft-365-sign-in-for-multi-factor-authentication-ace1d096-61e5-449b-a875-58eb3d74de14>

Question: 200

CertyIQ

DRAG DROP -

A company has Microsoft 365 and uses Microsoft Endpoint Manager.

You need to identify the endpoint management tool associated with each action.

Which tool should you identify for each action? To answer, drag the appropriate tools to the correct actions. Each tool may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

Tools

Software Center

Configuration Manager

Microsoft Intune

Autopilot

Answer Area

Requirement

Manage employees' personal devices from the cloud.

Manage power settings for on-premises servers.

Tool

Answer:

Tools**Answer Area****Requirement**

Manage employees' personal devices from the cloud.

Manage power settings for on-premises servers.

Tool**Question: 201****CertyIQ**

A company is planning to use Microsoft 365 Defender.

The company needs to protect Windows 10 client computers from malicious viruses. The company also needs to identify unauthorized cloud apps that are used by end users.

You need to identify the Microsoft 365 Defender solutions that meet the requirements.

Which two solutions should you choose? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Microsoft Defender for Identity
- B. Microsoft Defender for Endpoint
- C. Microsoft Defender for Office 365
- D. Microsoft Cloud App Security

Answer: BD**Explanation:**

Microsoft Defender for Endpoint - protect Windows 10 client computers from malicious viruses

Microsoft Cloud App Security - identify unauthorized cloud apps that are used by end users.

Question: 202**CertyIQ**

A company has Microsoft 365.

The company needs to secure their environment. They start by identifying the highest risks to security according to Microsoft.

You need to identify the security changes that are recommended by Microsoft 365.

Which tool should you choose?

- A. Microsoft Intune
- B. Microsoft Secure Score
- C. Azure Information Protection scanner
- D. Advanced Threat Analytics
- E. Microsoft 365 compliance center

Answer: B**Explanation:**

MS Secure Score is correct

Question: 203

DRAG DROP -

A company plans to deploy a compliance solution in Microsoft 365.

Match each compliance solution to its description. To answer, drag the appropriate compliance solution from the column on the left to its description on the right.

Each compliance solution may be used once, more than once, or not at all.

NOTE: Each correct match is worth one point.

Select and Place:

Compliance solutions

Records management

Insider risk management

Advanced eDiscovery

Answer Area

Compliance description

Provides policies to automatically apply retention labels to documents in an organization

Provides policies to discover and act on malicious and inadvertent risk activities in an organization

Provides a workflow to preserve, collect, and manage content for an organization's internal and external investigations

Compliance solution

Answer:

Compliance solutions

Answer Area

Compliance description

Provides policies to automatically apply retention labels to documents in an organization

Provides policies to discover and act on malicious and inadvertent risk activities in an organization

Provides a workflow to preserve, collect, and manage content for an organization's internal and external investigations

Compliance solution

Records management

Insider risk management

Advanced eDiscovery

Explanation:

Records management

"Insider risk management is a compliance solution in Microsoft 365 that helps minimize internal risks by enabling you to detect, investigate, and act on malicious and inadvertent activities in your organization"

"Advanced eDiscovery provides an end-to-end workflow to preserve, collect, analyze, review, and export content that's responsive to your organization's internal and external investigations"

Reference:

<https://docs.microsoft.com/en-us/microsoft-365/compliance/records-management?view=o365-worldwide>

<https://docs.microsoft.com/en-us/microsoft-365/compliance/insider-risk-management?view=o365-worldwide>

<https://docs.microsoft.com/en-us/microsoft-365/compliance/overview-ediscovery-20?view=o365-worldwide>:

Question: 204

DRAG DROP -

A company deploys Microsoft 365.

You need to identify the appropriate cloud service for each requirement.

Which cloud service should you choose for each requirement? To answer, drag the appropriate cloud services to the correct requirements. Each cloud service may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

Cloud services		Requirement	Cloud service
Microsoft Intune			
Windows Information Protection		Detect sensitive content when files are uploaded to cloud storage devices.	
Azure Information Protection Scanner		Detect sensitive data across third-party software as a service (SaaS) apps.	

Answer:

Cloud services		Requirement	Cloud service
Microsoft Intune			
		Detect sensitive content when files are uploaded to cloud storage devices.	Azure Information Protection Scanner
		Detect sensitive data across third-party software as a service (SaaS) apps.	Windows Information Protection

Explanation:

Reference:

<https://docs.microsoft.com/en-us/windows/security/information-protection/windows-information-protection/protect-enterprise-data-using-wip>

Question: 205

CertyIQ

A company uses Microsoft 365.

The company wants users to be prompted for additional verification when they access a federated third-party application. However, users must not be prompted for additional verification when they access Microsoft Outlook.

You need to identify a solution that meets the requirements.

Which solution should you choose?

- A. Conditional Access
- B. Multi-factor authentication (MFA)
- C. Active Directory Federation Services (AD FS)
- D. Self-service password reset (SSPR)

Answer: A

Explanation:

Conditional access is the right answer

Question: 206**CertyIQ**

A company plans to migrate to Microsoft 365.

You need to advise the company about how Microsoft provides protection in a multitenancy environment.

What are three ways that Microsoft provides protection? Each correct answer presents part of the solution. (Choose three.)

NOTE: Each correct selection is worth one point.

- A. Customer content at rest is encrypted on the server by using BitLocker.
- B. Microsoft Azure AD provides authorization and role-based access control at the tenant layer.
- C. Customer content at rest is encrypted on the server by using transport-layer security (TLS).
- D. Microsoft Azure AD provides authorization and role-based access control at the transport layer.
- E. Mailbox databases in Microsoft Exchange Online contain only mailboxes from a single tenant.
- F. Mailbox databases in Microsoft Exchange Online contain mailboxes from multiple tenants.

Answer: ABF**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/office365/enterprise/office-365-isolation-in-office-365>

Question: 207**CertyIQ**

You are the Microsoft 365 administrator for a company.

Your company plans to open a new office in the United Kingdom.

You need to provide penetration test and security assessment reports for the new office.

Where can you locate the required reports?

- A. Data Governance page of the Security and Compliance portal
- B. Compliance Manager page of the Services Trust portal
- C. Data Loss Prevention page of the Security and Compliance portal
- D. Regional Compliance page of the Services Trust portal

Answer: D**Explanation:**

"Compliance Manager has moved from the Service Trust Portal to its new location in the Microsoft 365 compliance center" Answer is D

Reference:

<https://docs.microsoft.com/en-us/microsoft-365/compliance/get-started-with-service-trust-portal?view=o365-worldwide>

Question: 208**CertyIQ**

HOTSPOT -

An organization plans to deploy Microsoft Intune.

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Statement	Yes	No
Data protection can be selectively applied to applications.	<input type="radio"/>	<input type="radio"/>
Microsoft intune can define where corporate data is stored.	<input type="radio"/>	<input type="radio"/>
Once a device is registered with Microsoft Intune, device wipe will include the user's personal data.	<input type="radio"/>	<input type="radio"/>

Answer:

Answer Area

Statement	Yes	No
Data protection can be selectively applied to applications.	<input checked="" type="radio"/>	<input type="radio"/>
Microsoft intune can define where corporate data is stored.	<input checked="" type="radio"/>	<input type="radio"/>
Once a device is registered with Microsoft Intune, device wipe will include the user's personal data.	<input type="radio"/>	<input checked="" type="radio"/>

Explanation:

yes

yes

no

"But you might not want to remove personal data on the device, especially if the device is an employee-owned device"

Reference:

[https://docs.microsoft.com/en-us/mem/intune/apps/apps-selective-wipe:](https://docs.microsoft.com/en-us/mem/intune/apps/apps-selective-wipe)

Question: 209

CertyIQ

You are the Microsoft Office 365 administrator for a company. You need to perform security and compliance reviews before new updates are distributed to the entire company. What should you implement?

- A. standard releases
- B. Microsoft 365 Enterprise Test Lab
- C. targeted releases
- D. FastTrack

Answer: C

Explanation:

Targeted releases

Reference:

<https://docs.microsoft.com/en-us/office365/admin/manage/release-options-in-office-365?view=o365-worldwide>

Question: 210



DRAG DROP -
A company purchases Microsoft 365 E5.
You need to determine which security features you should implement.
Which features should you implement? To answer, drag the appropriate policies that help prevent users from accidentally or intentionally sharing the data. Each feature may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.
Select and Place:

Features	Answer Area	Scenario	Feature
Microsoft Office 365 Secure Score		Provide recommendations to reduce risk.	feature
Customer Lockbox		Control how a Microsoft support engineer accesses data during a help session.	feature
Microsoft Defender for Office 365		Protect against unknown malware, viruses, and harmful URLs.	feature
Data Loss Prevention		Identify sensitive data and create policies that help prevent users from accidentally or intentionally sharing the data.	feature

Answer:

Features	Answer Area	Scenario	Feature
		Provide recommendations to reduce risk.	Microsoft Office 365 Secure Score
		Control how a Microsoft support engineer accesses data during a help session.	Customer Lockbox
		Protect against unknown malware, viruses, and harmful URLs.	Microsoft Defender for Office 365
		Identify sensitive data and create policies that help prevent users from accidentally or intentionally sharing the data.	Data Loss Prevention

Explanation:

microsoft office 365 secure score

customer lockbox

microsoft defender for office 365

data loss prevention

Question: 211

CertyIQ

A company has a Microsoft 365 subscription that includes Office apps.

A user has identified a new issue while working with an app. When the user attempts to create a support request, the following message displays:

`You don't have permission to access this page or perform this action.`

You need to determine the cause of the error message.

What is the cause?

- A. The user account is disabled.
- B. The user does not have a license assigned for the app.
- C. The user account is not a member of the global admin role.
- D. The company does not have Premier support.

Answer: C

Explanation:

A is wrong for sure; if it is disabled you can't even use it

B and D don't address the issue of permission

C is correct

Question: 212

CertyIQ

Your company purchases Microsoft 365 E3 and Azure AD P2 licenses.

You need to provide identity protection against login attempts by unauthorized users.

What should you implement?

- A. Azure AD Identity Protection
- B. Azure AD Privileged Identity Management
- C. Azure Information Protection
- D. Azure Identity and Access Management

Answer: A

Explanation:

"Azure Active Directory (Azure AD) Identity Protection helps keep you informed of suspicious user and sign-in behavior in your environment"

Reference:

<https://docs.microsoft.com/en-us/azure/active-directory/identity-protection/overview>

Question: 213

HOTSPOT -

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Statement	Yes	No
A sensitivity label can be used to prevent data loss from Windows devices by turning on the endpoint protection in Microsoft Intune.	<input type="radio"/>	<input type="radio"/>
You can use a sensitivity label to mark the content of documents by adding a custom watermark.	<input type="radio"/>	<input type="radio"/>
After a sensitivity level is applied, the content of documents is encrypted, but the content of email is not encrypted.	<input type="radio"/>	<input type="radio"/>

Answer:**Answer Area**

Statement	Yes	No
A sensitivity label can be used to prevent data loss from Windows devices by turning on the endpoint protection in Microsoft Intune.	<input checked="" type="radio"/>	<input type="radio"/>
You can use a sensitivity label to mark the content of documents by adding a custom watermark.	<input checked="" type="radio"/>	<input type="radio"/>
After a sensitivity level is applied, the content of documents is encrypted, but the content of email is not encrypted.	<input type="radio"/>	<input checked="" type="radio"/>

Explanation:

A sensitivity label can be used to prevent data loss from Windows devices by turning on the endpoint protection in Microsoft Intune

--->Yes

"Prevent sensitive content from leaving your organization on devices running Windows, by using endpoint protection in Microsoft Intune."

You can use a sensitivity label to mark the content of documents by adding a custom watermark

--->Yes

"Mark the content when you use Office apps, by adding watermarks, headers, or footers to email or documents that have the label applied."

After a sensitivity level is applied, the content of documents is encrypted, but the content of email is not encrypted

--->No

"Encrypt emails and documents to prevent unauthorized people from accessing this data"

Reference:

<https://docs.microsoft.com/en-us/office365/securitycompliance/sensitivity-labels>

<https://github.com/MicrosoftDocs/OfficeDocs-o365seccomp/blob/public/SecurityCompliance/sensitivity-labels.md>

<https://docs.microsoft.com/en-us/microsoft-365/compliance/sensitivity-labels?view=o365-worldwide>

<https://docs.microsoft.com/en-us/microsoft-365/compliance/sensitivity-labels?view=o365-worldwide>

Question: 214

CertyIQ

You are a Microsoft 365 administrator for a company. Employees use Microsoft Office 365 ProPlus to create documents.

You need to implement document classification and protection by using Microsoft Azure Information Protection. Which two actions should you perform? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Add an Azure subscription to your Microsoft 365 tenant
- B. Install the Azure Information Protection client
- C. Create a custom Azure Information Protection policy with the Confidential label
- D. Enable the default Azure Information Protection policy
- E. Install the Rights Management Service client

Answer: AD

Explanation:

Reference:

<https://docs.microsoft.com/en-us/azure/information-protection/requirements> <https://docs.microsoft.com/en-us/azure/information-protection/configure-policy-default>

Question: 215

CertyIQ

DRAG DROP -

Your company has a Microsoft 365 subscription.

You need to implement security policies to ensure that sensitive data is protected.

Which tools should you use? To answer, drag the appropriate tools to the correct scenarios. Each tool may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

Answer Area

Tools	Scenario	
Compliance Manager	Use the Microsoft Authenticator app to enable multi-factor authentication.	Tool
Identity and access management (IAM)	Classify documents to restrict permission to content.	Tool
Information rights management (IRM)	Use a dashboard for data-protection recommendations.	Tool
	Provide auditors and regulators with reports on data-protection status.	Tool

Answer:

Answer Area		
Tools	Scenario	
Compliance Manager	Use the Microsoft Authenticator app to enable multi-factor authentication.	Identity and access management (IAM)
Identity and access management (IAM)	Classify documents to restrict permission to content.	Information rights management (IRM)
Information rights management (IRM)	Use a dashboard for data-protection recommendations.	Compliance Manager
	Provide auditors and regulators with reports on data-protection status.	Compliance Manager

Explanation:

Use the Microsoft Authenticator app to enable multi-factor authentication

--->Identity and access management(IAM)
<https://docs.microsoft.com/en-us/azure/security/fundamentals/identity-management-best-practices>

"Enforce multi-factor verification for users"

Classify documents to restrict permission to content

--->Information rights management(IRM)

"select the Restrict permission to documents in this library on download check box to apply restricted permission to documents users download from this list or library."

Use a dashboard for data-protection recommendations

--->Compliance Manager

Provide auditors and regulators with reports on data-protection status

--->Compliance Manager

Reference:

<https://docs.microsoft.com/en-us/azure/security/fundamentals/identity-management-best-practices>

<https://docs.microsoft.com/en-us/microsoft-365/compliance/apply-irm-to-a-list-or-library?view=o365->

worldwide

<https://docs.microsoft.com/en-us/microsoft-365/compliance/compliance-manager?view=o365-worldwide>

<https://docs.microsoft.com/en-us/microsoft-365/compliance/compliance-manager?view=o365-worldwide>

Question: 216

CertyIQ

HOTSPOT -

You are planning a Microsoft Azure AD solution for a company.

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Statement	Yes	No
You can manage Azure AD-joined machines by using group policy.	<input type="radio"/>	<input type="radio"/>
Azure AD requires integration with Active Directory Domain Services by using secure Lightweight Directory Access Protocol (LDAP).	<input type="radio"/>	<input type="radio"/>
Azure AD supports Azure AD Authentication Library (ADAL) authentication.	<input type="radio"/>	<input type="radio"/>

Answer:

Answer Area

Statement	Yes	No
You can manage Azure AD-joined machines by using group policy.	<input type="radio"/>	<input checked="" type="radio"/>
Azure AD requires integration with Active Directory Domain Services by using secure Lightweight Directory Access Protocol (LDAP).	<input type="radio"/>	<input checked="" type="radio"/>
Azure AD supports Azure AD Authentication Library (ADAL) authentication.	<input checked="" type="radio"/>	<input type="radio"/>

Explanation:

NO, NO, YES

1. Azure AD joined/registered machines DO NOT support group policies unless hybrid. If need to apply policy on Azure AD joined machine then you go Intune route, which provides loose translation of those policies.

2. Note the language, if you enable AD DS feature of Azure AD since you starting from Cloud not from OnPremise, only then LDAP comes in picture. Azure AD itself DOES NOT **REQUIRE** the same.

Question: 217

CertyIQ

HOTSPOT -

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Statements	Yes	No
Multi-factor authentication (MFA) supports single sign-on by allowing a user to access Microsoft 365 services using only a username and password.	<input type="radio"/>	<input type="radio"/>
MFA-enabled accounts can be compromised with only a stolen user name and password.	<input type="radio"/>	<input type="radio"/>
MFA protects against brute-force attacks.	<input type="radio"/>	<input type="radio"/>

Answer:

Answer Area

Statements	Yes	No
Multi-factor authentication (MFA) supports single sign-on by allowing a user to access Microsoft 365 services using only a username and password.	<input type="radio"/>	<input checked="" type="radio"/>
MFA-enabled accounts can be compromised with only a stolen user name and password.	<input type="radio"/>	<input checked="" type="radio"/>
MFA protects against brute-force attacks.	<input checked="" type="radio"/>	<input type="radio"/>

Question: 218

CertyIQ

HOTSPOT -

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Statements	Yes	No
You can use sensitivity labels to encrypt emails and documents.	<input type="radio"/>	<input type="radio"/>
You can use sensitivity labels to control read and write access to a Word document as well as permission levels to modify the contents.	<input type="radio"/>	<input type="radio"/>
Sensitivity labels can apply watermarks within a Word document to indicate that the document is for internal company use only.	<input type="radio"/>	<input type="radio"/>

Answer:

Answer Area

Statements	Yes	No
You can use sensitivity labels to encrypt emails and documents.	<input checked="" type="radio"/>	<input type="radio"/>
You can use sensitivity labels to control read and write access to a Word document as well as permission levels to modify the contents.	<input checked="" type="radio"/>	<input type="radio"/>
Sensitivity labels can apply watermarks within a Word document to indicate that the document is for internal company use only.	<input checked="" type="radio"/>	<input type="radio"/>

Explanation:

yes

yes

yes

Reference:

<https://docs.microsoft.com/en-us/microsoft-365/compliance/sensitivity-labels?view=o365-worldwide>

Question: 219

CertyIQ

A company uses Microsoft 365.
The company needs to label emails and documents that contain confidential text.
You need to identify a feature that meets this requirement.
Which feature should you choose?

- A. Customer Key
- B. Sensitivity label
- C. Microsoft Outlook rule
- D. Retention label

Answer: B

Explanation:

sensitivity label

Reference:

<https://docs.microsoft.com/en-us/microsoft-365/compliance/sensitivity-labels?view=o365-worldwide>

Question: 220

CertyIQ

HOTSPOT -

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Statements	Yes	No
Microsoft Defender for Cloud Apps integrates with the Intelligent Security Graph to generate Microsoft Defender for Identity alerts.	<input type="radio"/>	<input type="radio"/>
Microsoft Defender for Cloud Apps integrates with Secure Score to report the available security features that may reduce risk.	<input type="radio"/>	<input type="radio"/>
Microsoft Defender for Cloud Apps integrates with Microsoft Power BI to automate a response when alerts are triggered.	<input type="radio"/>	<input type="radio"/>

Answer:

Answer Area

Statements	Yes	No
Microsoft Defender for Cloud Apps integrates with the Intelligent Security Graph to generate Microsoft Defender for Identity alerts.	<input checked="" type="radio"/>	<input type="radio"/>
Microsoft Defender for Cloud Apps integrates with Secure Score to report the available security features that may reduce risk.	<input checked="" type="radio"/>	<input type="radio"/>
Microsoft Defender for Cloud Apps integrates with Microsoft Power BI to automate a response when alerts are triggered.	<input checked="" type="radio"/>	<input type="radio"/>

Explanation:

Reference:

<https://www.microsoft.com/en-ww/security/business/graph-security-api> <https://docs.microsoft.com/en-us/azure/defender-for-cloud/secure-score-security-controls> <https://docs.microsoft.com/en-us/power-bi/admin/service-security-using-defender-for-cloud-apps-controls>

Question: 221

CertyIQ

DRAG DROP -

A company uses Microsoft 365.

You need to identify the appropriate report for each definition.

Which report should you choose for each definition? To answer, drag the appropriate reports to the correct definitions. Each report may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

Reports

Answer Area

Threat Protection Status

Malware Detections

Discover Shadow IT

Requirement

Provide information about malicious emails detected by Exchange Online.

Provide information about email received that contains software designed to disrupt or damage computers.

Provide information about unauthorized cloud applications.

Report

Report

Report

Report

Answer:

Reports

Answer Area

Requirement

Provide information about malicious emails detected by Exchange Online.

Provide information about email received that contains software designed to disrupt or damage computers.

Provide information about unauthorized cloud applications.

Report

Threat Protection Status

Malware Detections

Discover Shadow IT

Explanation:

threat protection status

malware detections

discover shadow IT

Reference:

<https://docs.microsoft.com/en-us/cloud-app-security/tutorial-shadow-it>

Question: 222

CertyIQ

A company deploys Microsoft Azure AD. You run the Identity Secure Score report. The report displays five security items.

Which three security items on the report have the most impact on the score? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Enable policy to block legacy authentication.
- B. Enable user risk policy.
- C. Require multi-factor authentication for all users.
- D. Delete/block accounts not used in last 30 days.
- E. Do not expire passwords.

Answer: ABC

Explanation:

(MAX SCORE for each in brackets)

- A. Enable policy to block legacy authentication. (20)
- B. Enable user risk policy or sign-in policy. (Both have 30)
- C. Require multi-factor authentication for all users. (30)
- D. Delete/block accounts not used in last 30 days. (1)
- E. Do not expire passwords. (10)

Reference:

<https://docs.microsoft.com/en-us/microsoft-365/security/defender/microsoft-secure-score?view=o365-worldwide>

Question: 223

CertyIQ

A company deploys Microsoft Azure AD. You enable multi-factor authentication. You need to inform users about the multi-factor authentication methods that they can use. Which of the following methods is NOT a valid multi-factor authentication method in Microsoft 365?

- A. Receive an automated call on the desk phone that includes a verification code.
- B. Use the Microsoft Authenticator mobile application to receive a notification and authenticate.
- C. Receive a call on a phone.
- D. Enter a Windows 10 PIN code when prompted.

Answer: D

Explanation:

A PIN code is NOT a form of MFA for Microsoft 365 (see link below). A PIN code is part of part of Windows Hello for Business, but the question does not reference Windows Hello for Business - only that MFA has been enabled and the answer option of using a PIN as part of MFA.

Think about it, if you log into Exchange Online by entering your username and password, it would never prompt for a PIN as both your password and PIN are both 'things you know', therefore NOT MFA.

<https://docs.microsoft.com/en-us/azure/active-directory/authentication/concept-mfa-howitworks#available-verification-methods>

Question: 224

CertyIQ

You deploy Enterprise Mobility + Security E5 and assign Microsoft 365 licenses to all employees. Employees must not be able to share documents or forward emails that contain sensitive information outside the company. You need to enforce the file sharing restrictions. What should you do?

- A. Use Microsoft Azure Information Protection to define a label. Associate the label with an Azure Rights Management template that prevents the sharing of files or emails that are marked with the label.
- B. Create a Microsoft SharePoint Online content type named Sensitivity. Apply the content type to other content types in Microsoft 365. Create a Microsoft Azure Rights Management template that prevents the sharing of any content where the Sensitivity column value is set to Sensitive.
- C. Use Microsoft Azure Information Rights Protection to define a label. Associate the label with an Active Directory Rights Management template that prevents the sharing of files or emails that are marked with the label.
- D. Create a label named Sensitive. Apply a Data Layer Protection policy that notifies users when their document contains personally identifiable information (PII).

Answer: A

Explanation:

Reference:

<https://docs.microsoft.com/en-us/azure/information-protection/what-is-azure-rms>

Question: 225

CertyIQ

HOTSPOT -

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Statement	Yes	No
Compliance Manager evaluates both Microsoft and customer controls.	<input type="radio"/>	<input type="radio"/>
Compliance Manager allows you to assign individuals within the organization to be responsible for the control.	<input type="radio"/>	<input type="radio"/>
Compliance Manager provides the ability to take actions to address issues from within the Service Trust portal.	<input type="radio"/>	<input type="radio"/>

Answer:

Answer Area

Statement	Yes	No
Compliance Manager evaluates both Microsoft and customer controls.	<input checked="" type="radio"/>	<input type="radio"/>
Compliance Manager allows you to assign individuals within the organization to be responsible for the control.	<input checked="" type="radio"/>	<input type="radio"/>
Compliance Manager provides the ability to take actions to address issues from within the Service Trust portal.	<input type="radio"/>	<input checked="" type="radio"/>

Explanation:

Yes

Compliance Manager evals both sets of controls

Yes

you can assign controls to people with Compliance Manager

No

Compliance Manager is no longer within the Service Trust Portal

Reference:

<https://docs.microsoft.com/en-us/microsoft-365/compliance/compliance-manager-improvement-actions>

<https://docs.microsoft.com/en-us/microsoft-365/compliance/compliance-manager>

Question: 226

CertyIQ

HOTSPOT -

You are a Microsoft 365 administrator for a company. The company implements federated authentication. For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer area

Statement	Yes	No
Users have the same passwords in the cloud and on-premises.	<input type="radio"/>	<input type="radio"/>
Users sing in again to access Microsoft 365.	<input type="radio"/>	<input type="radio"/>
You can configure federated authentication to require a smart card.	<input type="radio"/>	<input type="radio"/>

Answer:

Answer area

Statement	Yes	No
Users have the same passwords in the cloud and on-premises.	<input checked="" type="radio"/>	<input type="radio"/>
Users sign in again to access Microsoft 365.	<input type="radio"/>	<input checked="" type="radio"/>
You can configure federated authentication to require a smart card.	<input checked="" type="radio"/>	<input type="radio"/>

Explanation:

AD FS allows for a single sign on SSO:

1 - yes

2 - no

3 - smart card use, so yes

Reference:

<https://docs.microsoft.com/en-us/azure/security/fundamentals/choose-ad-authn>

Question: 227

CertyIQ

DRAG DROP -

A company plans to migrate to a hybrid cloud infrastructure.

You need to determine where to manage the environment after the migration is complete.

Match each item to the location where it will be managed. To answer, drag the appropriate item from the column on the left to its location on the right. Each item may be used once, more than once, or not at all.

NOTE: Each correct selection is worth one point.

Select and Place:

Answer Area

Configuration locations

Option

Microsoft 365 only

Configure multi-factor authentication for cloud services.

Configuration location

on-premises only

Configure email disclaimers.

Configuration location

both Microsoft 365 and on-premises

Configure compliance.

Configuration location

Set frequency of Microsoft Office 365 updates.

Configuration location

Answer:**Answer Area****Configuration locations****Option**

Microsoft 365 only

Configure multi-factor authentication for cloud services.

Microsoft 365 only

on-premises only

Configure email disclaimers.

both Microsoft 365 and on-premises

both Microsoft 365 and on-premises

Configure compliance.

both Microsoft 365 and on-premises

Set frequency of Microsoft Office 365 updates.

Microsoft 365 only

Explanation:**1. Configure multi-factor authentication for cloud services:**

- **Answer:** Microsoft 365 only
- **Explanation:** Multi-factor authentication (MFA) is configured through the Microsoft 365 admin center for cloud-based services.

2. Configure email disclaimers:

- **Answer:** Both Microsoft 365 and on-premises
- **Explanation:** Email disclaimers can be configured in Microsoft 365 for cloud-based emails or through on-premises Exchange servers for locally managed environments.

3. Configure compliance:

- **Answer:** Both Microsoft 365 and on-premises
- **Explanation:** Compliance can be managed through Microsoft 365 Compliance Center for cloud-based services or on-premises for local systems.

4. Set frequency of Microsoft Office 365 updates:

- **Answer:** Microsoft 365 only
- **Explanation:** Update frequency settings, such as choosing between monthly and semi-annual updates, are specific to Microsoft 365 as they relate to the cloud-managed Office 365 suite.

Reference:

<https://docs.microsoft.com/en-us/office365/securitycompliance/go-to-the-securitycompliance-center>
<https://docs.microsoft.com/en-us/exchange/security-and-compliance/mail-flow-rules/disclaimers-signatures-footers-or-headers> <https://www.itprotoday.com/email-and-calendaring/configure-email-disclaimer-exchange-server-2016> <https://docs.microsoft.com/en-us/office365/troubleshoot/administration/switch-channel-for-office-365>

Question: 228

A company deploys Microsoft 365.

The company needs to deploy a solution that meets the following requirements:

- allows access to Microsoft 365 only from corporate networks
- allows access to Microsoft 365 only from corporate-owned devices
- requires additional verification during authentication

You need to identify a solution that meets the requirements.

What should you select?

- A. Multi-factor authentication
- B. Conditional Access
- C. Azure Active Directory hybrid identity
- D. Self-service password reset

Answer: B

Explanation:

Reference:

<https://docs.microsoft.com/en-us/azure/active-directory/conditional-access/overview>

Question: 229

DRAG DROP -

Match each authentication identity to its scenario. To answer, drag the appropriate authentication identity from the column on the left to its scenario on the right.

Each authentication identity may be used once, more than once, or not at all.

NOTE: Each correct match is worth one point.

Select and Place:

Authentication identities

Azure Active Directory identity only

Azure Directory identity only

Azure Active Directory identity and
Azure Directory identity

Answer Area**Scenario**

Used to provide authentication for
Microsoft 365 services

Used to provide authentication for
Exchange Server

Authentication identity

Authentication identity

Authentication identity

Answer:

Authentication identities

Azure Active Directory identity only

Azure Directory identity only

Azure Active Directory identity and
Azure Directory identity

Answer Area**Scenario**

Used to provide authentication for
Microsoft 365 services

Used to provide authentication for
Exchange Server

Authentication identity

Azure Active Directory identity only

Azure Active Directory identity and
Azure Directory identity

Explanation:**1. Used to provide authentication for Microsoft 365 services:**

- **Answer:** Azure Active Directory identity only
- **Explanation:** Microsoft 365 services rely on Azure Active Directory (Azure AD) for authentication. It is the core identity provider for cloud-based services, including Microsoft 365.

2. Used to provide authentication for Exchange Server:

- **Answer:** Azure Active Directory identity and Azure Directory identity
- **Explanation:** Exchange Server, in a hybrid setup, uses both Azure AD (for cloud-based integration) and on-premises Active Directory (for local authentication).

Reference:

<https://docs.microsoft.com/en-us/microsoft-365/enterprise/about-microsoft-365-identity>

<https://mikeparker365.co.uk/2018/09/19/how-to-secure-exchange-2016-with-azure-ad-part-2-hybrid-modern-authentication/>

Question: 230**CertyIQ**

After experiencing security breaches with on-premises servers, a company is considering migrating to Microsoft 365 for their security solutions.

What are three security-related benefits of moving to Microsoft 365? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Microsoft employs a full-time team of penetration testers to identify vulnerabilities.
- B. Microsoft 365 prevents all attackers from gaining access to company data.
- C. Microsoft simplifies infrastructure management to help detect and respond to threats.
- D. Microsoft 365 monitors all customers for threats to prevent attacks.
- E. Microsoft 365 can troubleshoot security issues by accessing customer data without explicit permission from the customer.

Answer: ACD**Explanation:**

Microsoft employs a full-time team of penetration testers to identify vulnerabilities.

Microsoft simplifies infrastructure management to help detect and respond to threats.

Microsoft 365 monitors all customers for threats to prevent attacks.

Question: 231

CertyIQ

A company uses Microsoft 365.
The company wants to improve their compliance score based on Microsoft recommendations.
You need to identify the task that has the largest impact to the compliance score.
Which task should you choose?

- A. Detective discretionary
- B. Preventative mandatory
- C. Corrective discretionary
- D. Corrective mandatory

Answer: B

Explanation:

Control Mandatory Discretionary

Preventative High risk Medium risk

Detective Medium risk Low risk

Corrective Medium risk Low risk

So preventative - mandatory has the highest impact.

Reference:

<https://docs.microsoft.com/en-us/microsoft-365/compliance/meet-data-protection-and-regulatory-reqs-using-microsoft-cloud>

Question: 232

CertyIQ

A company uses Microsoft 365.
The company needs to remotely encrypt devices.
You need to identify which solution meets the requirement.
Which solution should you choose?

- A. Microsoft Intune
- B. Retention labels
- C. Azure Information Protection scanner
- D. Sensitivity labels

Answer: A

Explanation:

Use Intune to configure BitLocker Drive Encryption on devices that run Windows 10.

Reference:

<https://docs.microsoft.com/en-us/mem/intune/protect/encrypt-devices>

Question: 233

CertyIQ

HOTSPOT -

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Statement	Yes	No
The Microsoft 365 compliance center assesses a company's risk against industry and international regulations and standards.	<input type="radio"/>	<input type="radio"/>
Microsoft 365 Compliance Manager is a component of the Service Trust portal.	<input type="radio"/>	<input type="radio"/>
Customers can use Microsoft 365 Compliance Manager to grant a Microsoft engineer access to perform a specific task.	<input type="radio"/>	<input type="radio"/>

Answer:

Answer Area

Statement	Yes	No
The Microsoft 365 compliance center assesses a company's risk against industry and international regulations and standards.	<input checked="" type="radio"/>	<input type="radio"/>
Microsoft 365 Compliance Manager is a component of the Service Trust portal.	<input type="radio"/>	<input checked="" type="radio"/>
Customers can use Microsoft 365 Compliance Manager to grant a Microsoft engineer access to perform a specific task.	<input type="radio"/>	<input checked="" type="radio"/>

Explanation:

Note:

The old (classic) version of Compliance was in the Service Trust portal and still is. The GA release version has moved to the Microsoft 365 Compliance Center.

Compliance manager is no longer in the service trust portal, please check the following:

<https://docs.microsoft.com/en-us/office365/securitycompliance/get-started-with-service-trust-portal>

Reference:

<https://docs.microsoft.com/en-us/microsoft-365/compliance/compliance-manager>

Question: 234

CertyIQ

HOTSPOT -

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Statement	Yes	No
Microsoft Defender for Endpoint detects advanced attacks and automates investigation and remediation of security incidents.	<input type="radio"/>	<input type="radio"/>
Microsoft Defender for Office 365 helps protect against malicious attachments and links that are sent through email.	<input type="radio"/>	<input type="radio"/>
Microsoft Cloud App Security provides client virtual private network (VPN) access to Office 365 services.	<input type="radio"/>	<input type="radio"/>

Answer:

Answer Area

Statement	Yes	No
Microsoft Defender for Endpoint detects advanced attacks and automates investigation and remediation of security incidents.	<input checked="" type="radio"/>	<input type="radio"/>
Microsoft Defender for Office 365 helps protect against malicious attachments and links that are sent through email.	<input checked="" type="radio"/>	<input type="radio"/>
Microsoft Cloud App Security provides client virtual private network (VPN) access to Office 365 services.	<input type="radio"/>	<input checked="" type="radio"/>

Explanation:

Reference:

<https://docs.microsoft.com/en-us/windows/security/threat-protection/microsoft-defender-atp/microsoft-defe>

Question: 235

CertyIQ

DRAG DROP -

You are the Microsoft 365 administrator for a company.

You need to identify available cloud security features.

Match each feature to the correct description. To answer, drag the appropriate feature from the column on the left to its description on the right. Each feature may be used once, more than once, or not at all.

NOTE: Each correct selection is worth one point.

Select and Place:

Features	Description	Feature
Cloud Discovery dashboard	Classify and label emails and documents in the organization.	
Microsoft Azure AD Conditional Access	Block users from accessing cloud apps from certain devices.	
Microsoft Azure Security Center		
Microsoft Azure Information Protection		

Answer:

Features	Description	Feature
Cloud Discovery dashboard	Classify and label emails and documents in the organization.	Microsoft Azure Information Protection
Microsoft Azure AD Conditional Access	Block users from accessing cloud apps from certain devices.	Microsoft Azure AD Conditional Access
Microsoft Azure Security Center		
Microsoft Azure Information Protection		

Explanation:

Reference:

<https://www.microsoft.com/en-us/itshowcase/using-azure-information-protection-to-classify-and-label-corporate-data> <https://docs.microsoft.com/en-us/azure/active-directory/conditional-access/overview>

Question: 236

CertyIQ

A company uses Microsoft 365.

The company must identify which cloud apps and services are used in the company.

You need to identify which service can be used to find this information.

Which service should you use?

- A. Microsoft Defender for Office 365
- B. Microsoft Cloud App Security
- C. Azure Security Center
- D. Azure Active Directory

Answer: B

Explanation:

Microsoft Cloud App Security.

Microsoft Cloud App Security is a comprehensive service that provides visibility into cloud app usage in your organization, including Shadow IT discovery, risk assessment, and granular control over your cloud apps. It integrates with your existing Microsoft 365 and Azure services to deliver insights into cloud app usage and activities.

With Microsoft Cloud App Security, you can discover all cloud apps and services used within your organization, assess the risk of each app and service, and control access to those apps and services. You can also set policies to enforce compliance requirements and prevent unauthorized access to sensitive data.

Reference:

<https://docs.microsoft.com/en-us/cloud-app-security/what-is-cloud-app-security>

Question: 237

CertyIQ

HOTSPOT -

You are a Microsoft 365 administrator.

You need to implement the appropriate features for each scenario.

What should you implement? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Scenario	Feature
Restrict access to Microsoft Outlook by using a PIN.	<div><div></div><div>Mobile application protection policy</div><div>Device configuration policy</div></div>
Secure members of the Global Administrators group by using dynamic risk profiles.	<div><div></div><div>Microsoft Azure AD Identity Protection</div><div>Microsoft Azure AD Conditional Access</div><div>Microsoft Azure AD Privilege Identity Management</div></div>
Secure administrative roles by requiring approvals.	<div><div></div><div>Microsoft Azure AD Identity Protection</div><div>Microsoft Azure AD Privilege Identity Management</div><div>Microsoft Azure AD Domain Services</div></div>

Answer:

Answer Area

Scenario	Feature
Restrict access to Microsoft Outlook by using a PIN.	<div>Mobile application protection policy</div> <div>Device configuration policy</div>
Secure members of the Global Administrators group by using dynamic risk profiles.	<div>Microsoft Azure AD Identity Protection</div> <div>Microsoft Azure AD Conditional Access</div> <div>Microsoft Azure AD Privilege Identity Management</div>
Secure administrative roles by requiring approvals.	<div>Microsoft Azure AD Identity Protection</div> <div>Microsoft Azure AD Privilege Identity Management</div> <div>Microsoft Azure AD Domain Services</div>

Explanation:

"ensures that apps are protected with a PIN"

"introduces advanced data protection mechanisms, enhanced PIN configuration, and APP Mobile Threat Defense"

Azure AD Identity Protection for securing members by risk

"Organizations want to minimize the number of people who have access to secure information or resources"

Azure AD Privileged Identity Management to secure administrative roles

Reference:

<https://docs.microsoft.com/en-us/exchange/clients-and-mobile-in-exchange-online/outlook-for-ios-and-android/secure-outlook-for-ios-and-android> <https://docs.microsoft.com/en-us/azure/active-directory/identity-protection/overview> <https://docs.microsoft.com/en-us/azure/active-directory/privileged-identity-management/pim-configure>

Question: 238

CertyIQ

You manage a local Active Directory Domain Services environment. Your company purchases an Enterprise E1 license for all users.

You need to implement self-service password reset. You want to achieve this goal while minimizing costs. Which two actions should you perform? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Upgrade your subscription to Azure AD Premium P2.
- B. Deploy Azure AD Connect.
- C. Deploy Azure Information Protection.
- D. Upgrade your subscription to Azure AD Premium P1.

Answer: BD

Explanation:

B. Deploy Azure AD Connect.

D. Upgrade your subscription to Azure AD Premium P1.

Question: 239

CertyIQ

You are a Microsoft 365 administrator for a company.

What are two ways that you can ensure data security? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. service-level encryption using customer-provided key
- B. tenant-dedicated Microsoft Azure AD encryption using customer-provided key
- C. single-tenant infrastructure partitions for sensitive data
- D. data transfer using transport-layer security (TLS)

Answer: AD

Explanation:

Reference:

<https://docs.microsoft.com/en-us/azure/security/fundamentals/encryption-overview>

Question: 240

CertyIQ

A company uses Azure Active Directory.

The company requires that authentication requests from client applications that do not support modern authentication are blocked.

You need to identify the policy that meets the requirement.

Which policy should you select?

- A. Conditional Access
- B. Multi-factor authentication registration
- C. Sign-in risk
- D. User risk

Answer: A

Explanation:

Reference:

<https://docs.microsoft.com/en-us/azure/active-directory/conditional-access/overview>

Question: 241

CertyIQ

You are a Microsoft 365 administrator for a company.

You need to identify security vulnerabilities by using the Office 365 Attack Simulator.

Which three attack simulations are available? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Brute-force password
- B. Cross-site scripting
- C. Password-spray

- D. Denial-of-service
- E. Display name spear-phishing

Answer: ACE

Explanation:

Brute-force password

Password-spray

Display name spear-phishing

Reference:

<https://docs.microsoft.com/en-us/microsoft-365/security/office-365-security/attack-simulator>

Question: 242

CertyIQ

DRAG DROP -

A company plans to use Microsoft 365 Defender.

Which services should you use? To answer, drag the appropriate services to the correct requirements. Each service may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

Answer Area

Services

Requirement

Service

Microsoft Cloud App Security

Protect against malicious links in email.

Microsoft Defender for Endpoint

Identify unprotected Windows servers.

Microsoft Defender for Office 365

Answer:

Answer Area

Services

Requirement

Service

Microsoft Cloud App Security

Protect against malicious links in email.

Microsoft Defender for Endpoint

Identify unprotected Windows servers.

Microsoft Defender for Office 365

Microsoft Defender for Office 365

Microsoft Defender for Endpoint

Explanation:

Protect against malicious links in email

--->Microsoft Defender for Office 365

Identify unprotected Windows servers

--->Microsoft Defender for Endpoint

Reference:

<https://docs.microsoft.com/en-us/microsoft-365/security/defender/microsoft-365-defender?view=o365-worldwide>

Question: 243

CertyIQ

HOTSPOT -

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct match is worth one point.

Hot Area:

Answer Area

Statements	Yes	No
With cloud-only identities, Azure Active Directory (Azure AD) Connect synchronizes accounts from an on-premises Active Directory Domain Services (AD DS) domain to Microsoft 365	<input type="radio"/>	<input type="radio"/>
With hybrid identities, user accounts in Azure AD can have a password hash of the user account in an on-premises AD DS domain	<input type="radio"/>	<input type="radio"/>

Answer:

Answer Area

Statements	Yes	No
With cloud-only identities, Azure Active Directory (Azure AD) Connect synchronizes accounts from an on-premises Active Directory Domain Services (AD DS) domain to Microsoft 365	<input type="radio"/>	<input checked="" type="radio"/>
With hybrid identities, user accounts in Azure AD can have a password hash of the user account in an on-premises AD DS domain	<input checked="" type="radio"/>	<input type="radio"/>

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoft-365/enterprise/about-microsoft-365-identity?view=o365-worldwide>

Question: 244

CertyIQ

HOTSPOT -

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.
NOTE: Each correct match is worth one point.
Hot Area:

Answer Area

Statements	Yes	No
Microsoft Information Protection provides the ability to apply sensitivity labels in Office apps	<input type="radio"/>	<input type="radio"/>
Microsoft Information Protection helps administrators track sensitive information on Windows devices	<input type="radio"/>	<input type="radio"/>
Microsoft Information Protection works with data stored in Microsoft Azure and on-premises	<input type="radio"/>	<input type="radio"/>

Answer:

Answer Area

Statements	Yes	No
Microsoft Information Protection provides the ability to apply sensitivity labels in Office apps	<input checked="" type="radio"/>	<input type="radio"/>
Microsoft Information Protection helps administrators track sensitive information on Windows devices	<input checked="" type="radio"/>	<input type="radio"/>
Microsoft Information Protection works with data stored in Microsoft Azure and on-premises	<input checked="" type="radio"/>	<input type="radio"/>

Explanation:

yes

yes

yes

Reference:

<https://docs.microsoft.com/en-us/microsoft-365/compliance/information-protection?view=o365-worldwide>

Question: 245

CertyIQ

HOTSPOT -
A company plans to implement Microsoft Defender for Office 365.
Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.
NOTE: Each correct match is worth one point.
Hot Area:

Answer Area

Statements	Yes	No
You can configure Microsoft Defender for Office 365 policies to set the appropriate level of protection for your organization	<input type="radio"/>	<input type="radio"/>
You can use automated investigation and response (AIR) capabilities to start a security playbook for an automated investigation	<input type="radio"/>	<input type="radio"/>
You can configure the Microsoft Defender for Office 365 Attack Simulator to identify vulnerable users to help prevent a real attack	<input type="radio"/>	<input type="radio"/>

Answer:

Answer Area

Statements	Yes	No
You can configure Microsoft Defender for Office 365 policies to set the appropriate level of protection for your organization	<input checked="" type="radio"/>	<input type="radio"/>
You can use automated investigation and response (AIR) capabilities to start a security playbook for an automated investigation	<input checked="" type="radio"/>	<input type="radio"/>
You can configure the Microsoft Defender for Office 365 Attack Simulator to identify vulnerable users to help prevent a real attack	<input checked="" type="radio"/>	<input type="radio"/>

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoft-365/security/office-365-security/overview?view=o365-worldwide>
<https://docs.microsoft.com/en-us/microsoft-365/security/office-365-security/tenant-wide-setup-for-increased-security?view=o365-worldwide>
<https://docs.microsoft.com/en-us/microsoft-365/security/office-365-security/attack-simulator?view=o365-worldwide>

Question: 246

CertyIQ

A company plans to implement an insider risk solution in Microsoft 365.

The company needs to implement a solution that meets the following requirements:

- Uses machine learning to identify email risks.
- Provides workflows to remediate email risks.
- Provides a dashboard to display email risks, actions, and trends.

You need to identify a solution that meets the requirements.

Which solution should you select?

- A. Communication compliance policies
- B. Core eDiscovery cases
- C. Advanced eDiscovery cases

D. Sensitivity labels

Answer: A

Explanation:

Communication compliance policies

Reference:

<https://docs.microsoft.com/en-us/microsoft-365/compliance/communication-compliance?view=o365-worldwide>

Question: 247

CertyIQ

Your organization plans to deploy Microsoft 365 in a hybrid scenario. You need to ensure that employees can use a smart card for authentication. Which hybrid identity solution should you implement?

- A. password hash synchronization with single sign-on
- B. Active Directory Federation Services (AD FS)
- C. PingFederate and federation integration
- D. pass-through authentication and single sign-on

Answer: B

Explanation:

Federated authentication

When you choose this authentication method, Azure AD hands off the authentication process to a separate trusted authentication system, such as on-premises Active Directory Federation Services (AD FS), to validate the user's password.

The authentication system can provide additional advanced authentication requirements. Examples are smartcard-based authentication or third-party multifactor authentication. For more information, see [Deploying Active Directory Federation Service](#)

Reference:

<https://docs.microsoft.com/en-us/azure/security/azure-ad-choose-authn>

Question: 248

CertyIQ

HOTSPOT -

You implement Microsoft Azure Information Protection.

For each of the following statements, select Yes if the statement is true. otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Statement	Yes	No
You can supplement the default templates to apply restrictive controls.	<input type="radio"/>	<input type="radio"/>
Classification and protection information is available for on-premises file servers.	<input type="radio"/>	<input type="radio"/>
Installing the Azure Information Protection client installs an information protection bar to Microsoft Excel.	<input type="radio"/>	<input type="radio"/>

Answer:

Answer Area

Statement	Yes	No
You can supplement the default templates to apply restrictive controls.	<input checked="" type="radio"/>	<input type="radio"/>
Classification and protection information is available for on-premises file servers.	<input checked="" type="radio"/>	<input type="radio"/>
Installing the Azure Information Protection client installs an information protection bar to Microsoft Excel.	<input checked="" type="radio"/>	<input type="radio"/>

Explanation:

Reference:

<https://docs.microsoft.com/en-us/azure/information-protection/what-is-information-protection> <https://docs.microsoft.com/en-us/azure/information-protection/rms-client/client-classify-protect>

Question: 249

CertyIQ

You need to ensure that the process by which users sign in to Microsoft 365 confirms the identity of the user. Which feature should you use?

- A. mobile application management (MAM)
- B. Microsoft Defender for Office 365
- C. Multi-Factor Authentication (MFA)

D. data loss prevention (DLP) policies

Answer: C

Explanation:

Multi-Factor Authentication (MFA) is a two-step identity verification system that can be used to authenticate users.

Reference:

<https://docs.microsoft.com/en-us/azure/active-directory/authentication/concept-mfa-howitworks>

Question: 250

CertyIQ

You are a Microsoft 365 administrator for a company.

You need to ensure that company documents are marked as confidential. You must prevent employees from sharing documents with people outside the company.

What are two possible ways to achieve the goal? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Validate outbound emails by using DomainKeys Identified Mail (DKIM)
- B. Create sensitive information types
- C. Configure Secure/Multipurpose Internet Mail Extensions (S/MIME) settings for Outlook
- D. Create a data-loss prevention policy
- E. Apply sensitivity labels to documents

Answer: DE

Explanation:

A sensitive information type is just a way for Microsoft 365 to identify documents and messages containing instances of sensitive information. It won't do anything to stop people sharing that information unless you use the SIT in a DLP policy.

You need to create a DLP, so the answer is D and E

Reference:

<https://practical365.com/custom-sensitive-information-types/#comment-237004>

Question: 251

CertyIQ

HOTSPOT -

A company uses Microsoft 365 services that include Microsoft eDiscovery.

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Statements	Yes	No
Microsoft eDiscovery can be used to identify email content needed as evidence in a legal case	<input type="radio"/>	<input type="radio"/>
Microsoft eDiscovery can be used to search for specific documents that are stored in SharePoint Online	<input type="radio"/>	<input type="radio"/>
Microsoft eDiscovery can be used to ensure that documents in SharePoint sites are retained for seven years and then deleted	<input type="radio"/>	<input type="radio"/>

Answer:

Answer Area

Statements	Yes	No
Microsoft eDiscovery can be used to identify email content needed as evidence in a legal case	<input checked="" type="radio"/>	<input type="radio"/>
Microsoft eDiscovery can be used to search for specific documents that are stored in SharePoint Online	<input checked="" type="radio"/>	<input type="radio"/>
Microsoft eDiscovery can be used to ensure that documents in SharePoint sites are retained for seven years and then deleted	<input checked="" type="radio"/>	<input type="radio"/>

Explanation:

1. YES. Microsoft eDiscovery is a tool used to search and collect content from various sources, including emails, to identify and preserve evidence in legal cases.
2. YES. Microsoft eDiscovery can search for specific documents stored in SharePoint Online, as well as other locations like OneDrive for Business and Exchange Online.
3. While Microsoft eDiscovery can be used to help ensure compliance with retention policies, it does not automatically delete documents after seven years. Instead, retention policies need to be set up separately in Microsoft 365 compliance center or Microsoft SharePoint. Microsoft eDiscovery can help identify documents that should be retained or deleted based on those policies.

<https://learn.microsoft.com/en-us/microsoft-365/compliance/create-ediscovery-holds?view=o365-worldwide>

HOTSPOT -
Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.
NOTE: Each correct selection is worth one point.
Hot Area:

Answer Area

Statements	Yes	No
The Microsoft Authenticator app allows users to sign in to any platform or browser by receiving a phone notification	<input type="radio"/>	<input type="radio"/>
Windows Hello provides users with biometric authentication based on facial recognition or fingerprint matching	<input type="radio"/>	<input type="radio"/>
Fast Identity Online (FIDO) allows users to sign in without a username or password by using OAuth hardware tokens	<input type="radio"/>	<input type="radio"/>

Answer:

Answer Area

Statements	Yes	No
The Microsoft Authenticator app allows users to sign in to any platform or browser by receiving a phone notification	<input checked="" type="radio"/>	<input type="radio"/>
Windows Hello provides users with biometric authentication based on facial recognition or fingerprint matching	<input checked="" type="radio"/>	<input type="radio"/>
Fast Identity Online (FIDO) allows users to sign in without a username or password by using OAuth hardware tokens	<input checked="" type="radio"/>	<input type="radio"/>

Explanation:

Yes/Yes/Yes

The Microsoft Authenticator app can be used to sign in to various platforms or browsers by receiving a notification on a user's phone. The app provides an extra layer of security by requiring users to confirm their identity via their phone before accessing their accounts.

Windows Hello is a biometric authentication feature built into Windows 10, which allows users to sign in to their devices using facial recognition or fingerprint matching. It is a convenient and secure way to authenticate without having to remember complex passwords.

Fast Identity Online (FIDO) is an open authentication standard that enables users to sign in without using passwords by using hardware tokens, such as USB keys, or biometric factors, such as facial recognition or fingerprint matching. OAuth is a related standard that allows users to log in to third-party applications or

services without sharing their passwords with those services. Together, FIDO and OAuth provide a secure and easy way to authenticate without relying on passwords.

Question: 253

CertyIQ

A company plans to deploy a solution to manage its Windows 10 computers. Some computers are connected to the corporate network and some computers are connected to the internet,

The solution must meet the following requirements:

- Deploy an operating system to the computers.
- Join the computer to an on-premises Active Directory domain.
- Install Windows updates to the computers.

You need to identify a solution that meets the requirements.

Which solution should you choose?

- A. Microsoft Endpoint Manager
- B. Microsoft Intune
- C. Windows Autopilot
- D. Configuration Manager

Answer: D

Explanation:

You can use Configuration Manager to manage data centers, apps, software updates, and operating systems.

Configuration manager can do all 3 requirements

Question: 254

CertyIQ

A company deploys Microsoft 365.

The company plans to use sensitivity labels.

You need to identify the capabilities of sensitivity labels.

What are three capabilities of sensitivity labels? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Sensitivity labels can be customized.
- B. Sensitivity labels can ensure that a document is retained indefinitely.
- C. Sensitivity labels can trigger disposition reviews.
- D. Sensitivity labels can be used to encrypt documents.
- E. Sensitivity labels can automatically be applied to documents.

Answer: ADE

Explanation:

With sensitivity labels you can classify and help protect your sensitive content. Protection options include labels, watermarks, and encryption.

Reference:

<https://docs.microsoft.com/en-us/microsoft-365/compliance/sensitivity-labels?view=o365-worldwide>

Question: 255

CertyIQ

What are three capabilities of Security and Compliance Center? Each correct answer presents a complete solution.
NOTE: Each correct selection is worth one point.

- A. Management of e-discovery cases, holds, and exports
- B. Assessment and auditing of Active Directory event logs
- C. Prevention of data loss for Exchange Online and SharePoint Online
- D. Assessment and auditing of on-premises firewall logs
- E. Threat management by using email filtering and anti-malware software

Answer: ACE

Explanation:

Reference:

<https://docs.microsoft.com/en-us/office365/servicedescriptions/office-365-platform-service-description/office-365-securitycompliance-center>

Question: 256



HOTSPOT -
Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.
NOTE: Each correct selection is worth one point.
Hot Area:

Answer Area

Statements	Yes	No
Microsoft Cloud App Security can integrate with multiple clouds	<input type="radio"/>	<input type="radio"/>
Microsoft Cloud App Security can be used to assess the regulatory compliance of cloud apps	<input type="radio"/>	<input type="radio"/>
Microsoft Cloud App Security can provide behavioral analytics and anomaly detection	<input type="radio"/>	<input type="radio"/>

Answer:

Answer Area

Statements	Yes	No
Microsoft Cloud App Security can integrate with multiple clouds	<input checked="" type="radio"/>	<input type="radio"/>
Microsoft Cloud App Security can be used to assess the regulatory compliance of cloud apps	<input checked="" type="radio"/>	<input type="radio"/>
Microsoft Cloud App Security can provide behavioral analytics and anomaly detection	<input checked="" type="radio"/>	<input type="radio"/>

Explanation:

Reference:

<https://docs.microsoft.com/en-us/defender-cloud-apps/what-is-defender-for-cloud-apps> <https://docs.microsoft.com/en-us/defender-cloud-apps/>

Question: 257**CertyIQ**

HOTSPOT -

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Statements	Yes	No
Sensitivity labels can be applied automatically and can also prompt users to apply a recommended label.	<input type="radio"/>	<input type="radio"/>
Sensitivity labels can be used to restrict the sharing of information on SharePoint sites to external users.	<input type="radio"/>	<input type="radio"/>
Sensitivity labels can be used to manage conditional access policies for unmanaged devices.	<input type="radio"/>	<input type="radio"/>

Answer:**Answer Area**

Statements	Yes	No
Sensitivity labels can be applied automatically and can also prompt users to apply a recommended label.	<input checked="" type="radio"/>	<input type="radio"/>
Sensitivity labels can be used to restrict the sharing of information on SharePoint sites to external users.	<input checked="" type="radio"/>	<input type="radio"/>
Sensitivity labels can be used to manage conditional access policies for unmanaged devices.	<input checked="" type="radio"/>	<input type="radio"/>

Explanation:**Sensitivity labels can be applied automatically and can also prompt users to apply a recommended label.****Answer: Yes****Justification:** Sensitivity labels in Microsoft 365 can be configured to automatically apply to files and emails

when certain conditions are met. Additionally, they can prompt users with a recommendation to apply a specific label based on the content detected. This functionality helps ensure that sensitive information is appropriately labeled and protected. [Microsoft Learn](#)

Sensitivity labels can be used to restrict the sharing of information on SharePoint sites to external users.

Answer: Yes

Justification: Sensitivity labels can be applied to SharePoint sites to control external sharing settings. By configuring these labels, administrators can specify whether external sharing is allowed and to what extent, thereby restricting or permitting access to site content for external users. [Microsoft Learn](#)

Sensitivity labels can be used to manage conditional access policies for unmanaged devices.

Answer: Yes

Justification: Sensitivity labels can be utilized to manage access from unmanaged devices. By applying a sensitivity label to a SharePoint site or Microsoft 365 group, administrators can enforce conditional access policies that limit or block access from devices that are not compliant or managed by the organization.

Reference:

<https://docs.microsoft.com/en-us/office365/securitycompliance/sensitivity-labels>

Question: 258

CertyIQ

HOTSPOT -

A company plans to implement Microsoft Information Protection (MIP).

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Statements	Yes	No
You can use sensitivity labels to allow users in another organization to review the content of an encrypted email for a specified number of days.	<input type="radio"/>	<input type="radio"/>
You can use sensitivity labels to add a watermark to the body of an email.	<input type="radio"/>	<input type="radio"/>
You can use sensitivity labels to protect content in Microsoft Teams sites, Microsoft 365 groups, and SharePoint sites.	<input type="radio"/>	<input type="radio"/>

Answer:

Answer Area

Statements	Yes	No
You can use sensitivity labels to allow users in another organization to review the content of an encrypted email for a specified number of days.	<input checked="" type="radio"/>	<input type="radio"/>
You can use sensitivity labels to add a watermark to the body of an email.	<input checked="" type="radio"/>	<input type="radio"/>
You can use sensitivity labels to protect content in Microsoft Teams sites, Microsoft 365 groups, and SharePoint sites.	<input checked="" type="radio"/>	<input type="radio"/>

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoft-365/compliance/encryption-sensitivity-labels?view=o365-worldwide> <https://docs.microsoft.com/en-us/microsoft-365/compliance/apply-sensitivity-label-automatically?view=o365-worldwide> <https://docs.microsoft.com/en-us/microsoft-365/compliance/sensitivity-labels-teams-groups-sites?view=o365-worldwide>

Question: 259

CertyIQ

HOTSPOT -

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Statements	Yes	No
Microsoft Endpoint Manager includes the Intune Connector for Azure Active Directory.	<input type="radio"/>	<input type="radio"/>
Microsoft Endpoint Manager includes the Intune Exchange connector.	<input type="radio"/>	<input type="radio"/>
Microsoft Endpoint Manager can manage and monitor mobile devices.	<input type="radio"/>	<input type="radio"/>

Answer:

Answer Area

Statements	Yes	No
Microsoft Endpoint Manager includes the Intune Connector for Azure Active Directory.	<input checked="" type="radio"/>	<input type="radio"/>
Microsoft Endpoint Manager includes the Intune Exchange connector.	<input type="radio"/>	<input checked="" type="radio"/>
Microsoft Endpoint Manager can manage and monitor mobile devices.	<input checked="" type="radio"/>	<input type="radio"/>

Explanation:

Microsoft Endpoint Manager includes the Intune Connector for Azure Active Directory.

Answer: No

Justification: Microsoft Endpoint Manager includes the **Intune Connector for Active Directory**, not specifically for Azure Active Directory. This connector facilitates the integration between Intune and on-premises Active Directory environments, enabling features like Windows Autopilot deployment for hybrid Azure AD-joined devices. [Microsoft Learn](#)

Microsoft Endpoint Manager includes the Intune Exchange connector.

Answer: No

Justification: The on-premises Intune Exchange connector, which allowed Intune to communicate with on-premises Exchange servers, has been deprecated. Support for this connector ended in July 2020, and it was turned off by February 19, 2024. Organizations are advised to use alternative methods, such as Exchange hybrid modern authentication (HMA), to manage Exchange-related functionalities. [Microsoft Tech Community](#)

Microsoft Endpoint Manager can manage and monitor mobile devices.

Answer: Yes

Justification: Microsoft Endpoint Manager, through its integration with Intune, provides comprehensive management and monitoring capabilities for mobile devices. This includes device configuration, compliance policies, application deployment, and security management across various mobile platforms.

Reference:

<https://docs.microsoft.com/en-us/mem/endpoint-manager-overview>

Question: 260

CertyIQ

You are a company's Microsoft 365 administrator.
You need to retrieve the following information:

⇒ an assessment of your tenant's security status for a given regulation
⇒ a list of audit and assessment reports on Microsoft's cloud services
Which two portals have this information? Each correct answer presents a partial solution.
NOTE: Each correct selection is worth one point.

- A. Service Trust Portal
- B. Azure portal
- C. Compliance Center
- D. SharePoint admin center

Answer: AC

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoft-365/compliance/get-started-with-service-trust-portal?view=o365-worldwide> <https://docs.microsoft.com/en-us/microsoft-365/compliance/microsoft-365-compliance-center?view=o365-worldwide>

Question: 261

CertyIQ

HOTSPOT -

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Statements	Yes	No
Microsoft Service Trust Portal provides audit reports.	<input type="radio"/>	<input type="radio"/>
Microsoft Service Trust Portal provides penetration test reports.	<input type="radio"/>	<input type="radio"/>
Microsoft Service Trust Portal allows for the configuration of conditional access policies.	<input type="radio"/>	<input type="radio"/>

Answer:

Answer Area

Statements	Yes	No
Microsoft Service Trust Portal provides audit reports.	<input checked="" type="radio"/>	<input type="radio"/>
Microsoft Service Trust Portal provides penetration test reports.	<input type="radio"/>	<input checked="" type="radio"/>
Microsoft Service Trust Portal allows for the configuration of conditional access policies.	<input type="radio"/>	<input checked="" type="radio"/>

Explanation:

Microsoft Service Trust Portal provides audit reports.

Answer: Yes

Justification: The STP is a centralized platform where Microsoft publishes audit reports and other compliance-related information associated with its cloud services. Users can download audit reports produced by external auditors to gain insights into Microsoft's security and compliance practices. [Microsoft Learn](#)

Microsoft Service Trust Portal provides penetration test reports.

Answer: Yes

Justification: The STP includes a section for "Pen Test and Security Assessments," which provides attestations of penetration tests and security assessments conducted by third parties. This information helps organizations understand the security measures Microsoft has in place to protect its cloud services. [Microsoft Learn](#)

Microsoft Service Trust Portal allows for the configuration of conditional access policies.

Answer: No

Justification: The STP is designed to provide information, tools, and resources about Microsoft's security, privacy, and compliance practices. It does not offer functionalities for configuring conditional access policies. Such configurations are typically managed through the Microsoft Entra admin center or other specific administrative portals.

Reference:

<https://docs.microsoft.com/en-us/microsoft-365/compliance/get-started-with-service-trust-portal?view=o365-worldwide>

Question: 262

A company is evaluating Microsoft Azure Conditional Access policies.

You need to determine which scenarios Conditional Access policies support. Which three scenarios should you select? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. Multi-factor authentication
- B. Self-service password reset capabilities
- C. Hybrid Azure Active Directory joined device
- D. Blocked access to Microsoft 365 services for unverified users
- E. BitLocker deployment

Answer: ACD

Explanation:

AC: Common Azure Conditional Access policies decisions

* Block access

Most restrictive decision -

* Grant access

Least restrictive decision, can still require one or more of the following options:

Require multi-factor authentication

Require device to be marked as compliant

Require Hybrid Azure AD joined device

Require approved client app -

Require app protection policy (preview)

D: For customers with access to Identity Protection, user risk can be evaluated as part of a Conditional Access policy. User risk represents the probability that a given identity or account is compromised.

Reference:

<https://docs.microsoft.com/en-us/azure/active-directory/conditional-access/overview> <https://docs.microsoft.com/en-us/azure/active-directory/conditional-access/concept-conditional-access-conditions>

Question: 263

CertyIQ

DRAG DROP -

An organization plans to deploy Microsoft 365 in a hybrid scenario.

You need to provide a recommendation based on some common identity and access management scenarios. The solution must minimize costs.

Match each solution to its appropriate scenario. To answer, drag the appropriate solutions from the column on the left to the scenarios on the right. Each solution may be used once, more than once, or not at all.

NOTE: Each correct selection is worth one point.

Select and Place:

Answer Area

Solutions	Scenario	Solution
Active Directory Federation Services (AD FS)	Enable a federation option for authentication in a hybrid environment.	
PingFederate and federation integration	Allow administrators to reset user passwords in Microsoft Azure AD.	
Password hash synchronization with single sign-on	Support non-federated users who authenticate with on-premises AD, and support multi-factor authentication.	
Pass-through authentication and single sign-on		

Answer:

Answer Area

Solutions

Active Directory Federation Services (AD FS)

PingFederate and federation integration

Password hash synchronization with single sign-on

Pass-through authentication and single sign-on

Scenario

Enable a federation option for authentication in a hybrid environment.

Allow administrators to reset user passwords in Microsoft Azure AD.

Support non-federated users who authenticate with on-premises AD, and support multi-factor authentication.

Solution

Active Directory Federation Services (AD FS)

Password hash synchronization with single sign-on

Pass-through authentication and single sign-on

Explanation:

Reference:

<https://docs.microsoft.com/en-us/azure/security/azure-ad-choose-authn> <https://docs.microsoft.com/en-us/azure/active-directory/hybrid/how-to-connect-password-hash-synchronization> <https://docs.microsoft.com/en-us/azure/active-directory/hybrid/how-to-connect-pta>

Question: 264

CertyIQ

You are the Microsoft 365 administrator for a company.
An employee requests personal data under General Data Protection Regulation (GDPR) guidelines.
You need to retrieve data for the employee.
What should you do?

- A. Create a data subject request case.
- B. Create a retention policy.
- C. Create a data-loss prevention policy.
- D. Create a GDPR assessment.

Answer: A

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoft-365/compliance/gdpr-dsr-office365>

Question: 265

CertyIQ

HOTSPOT -

A company plans to deploy Microsoft Intune.

Which scenarios can you implement by using Intune? To answer, select the appropriate answer for the given scenarios.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Scenario	Yes	No
Intune app protection policies can protect access to Exchange Server on-premises mailboxes.	<input type="radio"/>	<input type="radio"/>
Intune app protection policies support apps that connect to on-premises Microsoft SharePoint Server.	<input type="radio"/>	<input type="radio"/>
Intune app protection policies require a mobile-device management (MDM) solution.	<input type="radio"/>	<input type="radio"/>

Answer:

Answer Area

Scenario	Yes	No
Intune app protection policies can protect access to Exchange Server on-premises mailboxes.	<input checked="" type="radio"/>	<input type="radio"/>
Intune app protection policies support apps that connect to on-premises Microsoft SharePoint Server.	<input type="radio"/>	<input checked="" type="radio"/>
Intune app protection policies require a mobile-device management (MDM) solution.	<input type="radio"/>	<input checked="" type="radio"/>

Explanation:

Box 1: Yes -

You can protect access to Exchange on-premises mailboxes by creating Intune app protection policies for Outlook for iOS/iPadOS and Android enabled with hybrid Modern Authentication.

Box 2: No -

App protection policies are not supported for other apps that connect to on-premises Exchange or SharePoint services.

Box 3: No -

App protection policies can be configured for apps that run on devices that are not enrolled in any mobile device management solution: These devices are typically employee owned devices that aren't managed or enrolled in Intune or other MDM solutions.

Reference:

<https://docs.microsoft.com/en-us/intune/app-protection-policy>

Question: 266

DRAG DROP -

You have a hybrid environment that includes Microsoft Azure AD. On-premises applications use Active Directory Domain Services (AD DS) for authentication.

You need to determine which authentication methods to use.

Match each feature to its authentication source. To answer, drag the appropriate authentication sources from the column on the left to the features on the right.

Each authentication source may be used once, more than once, or not at all.

NOTE: Each correct selection is worth one point.

Select and Place:

Answer Area**Authentication sources**

AD DS only

Azure AD only

AD DS and Azure AD

Client feature

Log on to devices by using Windows Hello.

Log on to devices that are managed by Microsoft Intune.

Sign in to Outlook on the web by using multi-factor authentication.

Authentication source

Answer:

Answer Area**Authentication sources**

AD DS only

Azure AD only

AD DS and Azure AD

Client feature

Log on to devices by using Windows Hello.

Log on to devices that are managed by Microsoft Intune.

Sign in to Outlook on the web by using multi-factor authentication.

Authentication source

AD DS and Azure AD

AD DS and Azure AD

Azure AD only

Explanation:

1. Log on to devices by using Windows Hello

- **Authentication Source: AD DS and Azure AD**

- Explanation: Windows Hello supports both on-premises AD DS and Azure AD authentication in a hybrid environment, offering secure sign-ins.

2. Log on to devices that are managed by Microsoft Intune

- **Authentication Source: AD DS and Azure AD**

- Explanation: Intune-managed devices can authenticate using both AD DS (via hybrid joined devices) and Azure AD.

3. Sign in to Outlook on the web by using multi-factor authentication

- **Authentication Source: Azure AD only**

- Explanation: Multi-factor authentication for Outlook on the web is an Azure AD feature and doesn't rely on AD DS.

Reference:

<https://docs.microsoft.com/en-us/windows/security/identity-protection/hello-for-business/hello-identity-verification>

Question: 267

CertyIQ

A company has a Microsoft 365 subscription. Employees are permitted to use devices that the company does not own to access company data in the cloud.

You need to restrict employees from copying data to personal OneDrive folders.

What should you use?

- A. Information Rights Management
- B. Microsoft Azure Security Center
- C. Microsoft Defender for Office 365
- D. Microsoft Endpoint Manager

Answer: D

Explanation:

Reference:

<https://docs.microsoft.com/en-us/intune/app-protection-policy>

Question: 268

CertyIQ

You are the network administrator of a company.

The Microsoft 365 tenant contains sensitive information. Employees must verify their identities when they sign into Microsoft 365 by providing information in addition to their Azure AD password.

You need to select the tools that employees can use to verify their identities.

Which two tools should you select? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Customer Lockbox for Office 365
- B. Azure Security Center
- C. Windows Hello for Business
- D. Microsoft Authenticator

Answer: CD

Explanation:

Two-step authentication can be implemented by using Windows Hello for Business or Microsoft Authenticator.

Reference:

<https://docs.microsoft.com/en-us/windows/security/identity-protection/hello-for-business/hello-manage-in-organization> <https://support.microsoft.com/en-us/help/4026727/microsoft-account-how-to-use-the-microsoft-authenticator-app>

Question: 269

CertyIQ

You need to move videos to a Microsoft 365 tenant and ensure that the contents are automatically transcribed. Which Microsoft 365 service should you use?

- A. Yammer
- B. Stream
- C. Flow

Answer: B

Explanation:

Microsoft Stream is used for video services, and includes deep search within automatic audio transcription.

Reference:

<https://docs.microsoft.com/en-us/stream/office-365-video-feature-breakdown>

Question: 270

CertyIQ

An organization uses Microsoft 365 Business to secure their data. Many users install the organization's data on their personal tablets and phones. You need to protect the organization's data stored on users' devices. Which three features support device security? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. Remotely wiping company data
- B. Enabling Advanced Threat Protection for users
- C. Disabling the device remotely
- D. Automatically deleting files after 90 days of inactivity
- E. Requiring users to have a PIN on their device

Answer: ADE

Explanation:

You can manage many of the Microsoft 365 Business security features in the admin center, which gives you a simplified way to turn these features on or off. In the admin center, you can do the following:

⇒ Set application management settings for Android or iOS devices.

These settings include deleting files from an inactive device after a set period, encrypting work files, requiring that users set a PIN, and so on.

⇒ Set application protection settings for Windows 10 devices.

These settings can be applied to company data on both company-owned, or personally owned devices.

⇒ Set device protection settings for Windows 10 devices.

You can enable BitLocker encryption to help protect data in case a device is lost or stolen, and enable Windows Exploit Guard to provide advanced protection against ransomware.

⇒ Remove company data from devices.

You can remotely wipe company data if a device is lost, stolen, or an employee leaves your company.

⇒ Reset Windows 10 devices to their factory settings.

You can reset any Windows 10 devices that have device protection settings applied to them.

Reference:

<https://docs.microsoft.com/en-us/microsoft-365/business/security-features>

Question: 271

CertyIQ

This question requires that you evaluate the underlined text to determine if it is correct.

You use Microsoft Intune for device management. You must determine how many devices run each operating system.

You must launch Intune and navigate to the Mobile Apps blade.

Select the correct answer if the underlined text does not make the statement correct. Select 'No change is needed' if the underlined text makes the statement correct.

- A. Device configuration
- B. Device compliance
- C. No change is needed
- D. Devices

Answer: D

Explanation:

devices is a correct answer

Reference:

<https://docs.microsoft.com/en-us/intune/device-inventory>

Question: 272

CertyIQ

HOTSPOT -

A company has a Microsoft 365 E5 subscription. The company plans to use eDiscovery to meet legal discovery requirements.

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Statement	Yes	No
You can create eDiscovery cases to preserve data in Exchange Online mailboxes.	<input type="radio"/>	<input type="radio"/>
Members of the discovery management role group have permissions to export messages.	<input type="radio"/>	<input type="radio"/>
You can create one eDiscovery case to preserve data in an Exchange Server mailbox and a OneDrive for Business site.	<input type="radio"/>	<input type="radio"/>

Answer:

Answer Area

Statement	Yes	No
You can create eDiscovery cases to preserve data in Exchange Online mailboxes.	<input checked="" type="radio"/>	<input type="radio"/>
Members of the discovery management role group have permissions to export messages.	<input checked="" type="radio"/>	<input type="radio"/>
You can create one eDiscovery case to preserve data in an Exchange Server mailbox and a OneDrive for Business site.	<input checked="" type="radio"/>	<input type="radio"/>

Explanation:

Reference:

<https://docs.microsoft.com/en-us/office365/securitycompliance/ediscovery#ediscoverycases> <https://docs.microsoft.com/en-us/office365/securitycompliance/manage-ediscovery-cases> <https://docs.microsoft.com/en-us/office365/securitycompliance/assign-ediscovery-permissions>

Question: 273

CertyIQ

You are the Microsoft 365 administrator for a company. You need to ensure that users receive a warning message if they select links in emails that might be unsafe. What should you do?

- A. Use Windows PowerShell to install the latest antimalware engine updates
- B. Enable Microsoft Office 365 Advanced Threat Protection
- C. Use the Microsoft Exchange Admin Center to configure a new spam-filter policy
- D. Use the Microsoft Exchange Admin Center to create a new antimalware policy

Answer: B

Explanation:

just please note that the new name is Microsoft Defender for Office 365.

Reference:

<https://docs.microsoft.com/en-us/office365/securitycompliance/atp-safe-links>

Question: 274

CertyIQ

A business acquaintance from another company sends you a document that is encrypted by Azure Information Protection (AIP). You are unable to open the document because the user account cannot be authenticated by the company's Azure Active Directory. You need to access the document. What should you do?

- A. Implement Azure Rights Management (RMS) for individuals for the user account.
- B. Implement Information Rights Management (IRM) for the Office application.
- C. Upgrade your account to include AIP for Office 365.

Answer: A

Explanation:

RMS for individuals is a free self-service subscription for users who need to open files that have been protected by Azure Information Protection. If these users cannot be authenticated by Azure Active Directory, this free sign-up service can create an account in Azure Active Directory for a user. As a result, these users can now authenticate by using their company email address and then read the protected files on computers or mobile devices.

Reference:

<https://docs.microsoft.com/en-us/azure/information-protection/rms-for-individuals>

Question: 275

CertyIQ

HOTSPOT -

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Statements	Yes	No
Cloud App Security identifies the cloud apps, infrastructure as a service (IaaS), and platform as a service (PaaS) services an organization uses.	<input type="radio"/>	<input type="radio"/>
Cloud App Security detects unusual behavior across apps and users as well as potential ransomware.	<input type="radio"/>	<input type="radio"/>
Cloud App Security prevents data leaks from noncompliant apps and limits access to regulated data.	<input type="radio"/>	<input type="radio"/>

Answer:

Statements

Yes

No

Cloud App Security identifies the cloud apps, infrastructure as a service (IaaS), and platform as a service (PaaS) services an organization uses.

☒☐

Cloud App Security detects unusual behavior across apps and users as well as potential ransomware.

☒☐

Cloud App Security prevents data leaks from noncompliant apps and limits access to regulated data.

☒☐

Explanation:

Box 1: Yes -

The Defender for Cloud Apps framework includes

* Discover and control the use of Shadow IT: Identify the cloud apps, IaaS, and PaaS services used by your organization. Investigate usage patterns, assess the risk levels and business readiness of more than 25,000 SaaS apps against more than 80 risks. Start managing them to ensure security and compliance.

Note: Microsoft renamed Microsoft Cloud App Security. It's now called Microsoft Defender for Cloud Apps.

Box 2: Yes -

The Defender for Cloud Apps framework includes:

* Protect against cyberthreats and anomalies: Detect unusual behavior across cloud apps to identify ransomware, compromised users or rogue applications, analyze high-risk usage and remediate automatically to limit the risk to your organization.

Box 3: Yes -

The Defender for Cloud Apps framework includes:

* Assess the compliance of your cloud apps: Assess if your cloud apps meet relevant compliance requirements including regulatory compliance and industry standards. Prevent data leaks to non-compliant apps, and limit access to regulated data.

Reference:

<https://docs.microsoft.com/en-us/defender-cloud-apps/what-is-defender-for-cloud-apps>

Question: 276

CertyIQ

A company uses Microsoft 365.

The company requires that you implement least privileged access.

You need to recommend solutions that meet the requirements.

Which two solutions should you recommend? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Device compliance
- B. IP address range restrictions
- C. Privileged Access Workstations (PAW) devices
- D. Just-in-time (JIT) access

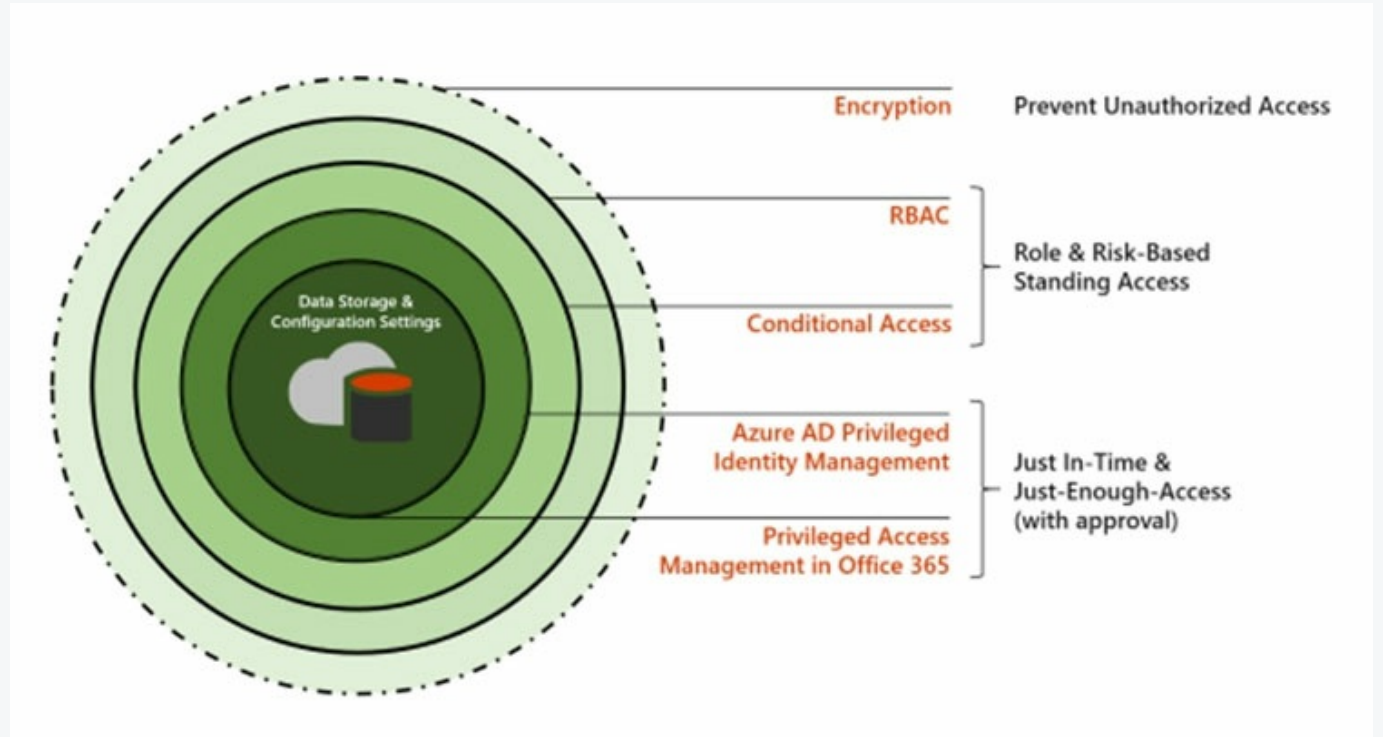
Answer: CD

Explanation:

C: Privileged Access Workstation (PAW) " This is the highest security configuration designed for extremely sensitive roles that would have a significant or material impact on the organization if their account was compromised. The PAW configuration includes security controls and policies that restrict local administrative access and productivity tools to minimize the attack surface to only what is absolutely required for performing sensitive job tasks. This makes the PAW device difficult for attackers to compromise because it blocks the most common vector for phishing attacks: email and web browsing.

D: As shown in the diagram, privileged access management builds on the protection provided with native

encryption of Microsoft 365 data and the role-based access control security model of Microsoft 365 services. When used with Azure AD Privileged Identity Management, these two features provide access control with just-in-time access at different scopes.



Reference:

<https://docs.microsoft.com/en-us/security/compass/privileged-access-devices> <https://docs.microsoft.com/en-us/microsoft-365/compliance/privileged-access-management-overview?view=o365-worldwide>

Question: 277

CertyIQ

A company uses Microsoft 365 for email. The company plans to implement a solution for employees who leave the company.

Currently, user accounts of terminated employees are deleted immediately. Mailbox content for terminated employees must be retained for 90 days and then deleted.

You need to identify solutions that meet the requirements.

What are two possible ways to achieve this goal? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Apply a Litigation Hold to the mailbox.
- B. Recover the inactive mailbox.
- C. Restore the inactive mailbox.
- D. Apply a retention policy to the mailbox.

Answer: AD

Explanation:

A: You can place a mailbox on Litigation hold to retain all mailbox content, including deleted items and the original versions of modified items. When you place a user mailbox on Litigation hold, content in the user's archive mailbox (if it's enabled) is also retained. When you create a hold, you can specify a hold duration (also called a time-based hold) so that deleted and modified items are retained for a specified period and then permanently deleted from the mailbox. Or you can just retain content indefinitely (called an infinite hold) or until the Litigation hold is removed.

D: In Exchange Online, you can use archive policies to automatically move mailbox items to personal (on-premises) or cloud-based archives. Archive policies are retention tags that use the Move to Archive retention action.

You can modify retention tags included in the default policy to meet your business requirements. For example, you can modify the archive DPT to move items to the archive after three years instead of two.

Reference:

<https://docs.microsoft.com/en-us/microsoft-365/compliance/create-a-litigation-hold?view=o365-worldwide> <https://docs.microsoft.com/en-us/exchange/security-and-compliance/modify-archive-policies>

Question: 278

CertyIQ

HOTSPOT -

A company uses Microsoft Viva Insights.

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Statements	Yes	No
System administrators can access the insights of other users from the Viva Insights app in Microsoft Teams.	<input type="radio"/>	<input type="radio"/>
Managers can access the insights of other users from the Viva Insights app in Microsoft Teams.	<input type="radio"/>	<input type="radio"/>
The insights in the Viva Insights app are based on a user's Exchange Online mailbox data.	<input type="radio"/>	<input type="radio"/>

Answer:

Statements	Yes	No
System administrators can access the insights of other users from the Viva Insights app in Microsoft Teams.	<input type="radio"/>	<input checked="" type="radio"/>
Managers can access the insights of other users from the Viva Insights app in Microsoft Teams.	<input type="radio"/>	<input checked="" type="radio"/>
The insights in the Viva Insights app are based on a user's Exchange Online mailbox data.	<input checked="" type="radio"/>	<input type="radio"/>

Explanation:

Box 1: No -

The insights for individuals that this app presents are completely personal and private. Personal insights in the app are for your eyes only; neither your manager nor the system administration can see your insights.

Box 2: No -

Box 3: Yes -

The personal insights and actions in the Viva Insights app are based on your Exchange Online mailbox data, such as email and calendar data. The insights are derived from data that is already available to you in your Exchange Online mailbox. For example, if you want to determine what commitments you made to others, you could manually review each email in your mailbox. The Insights app simply saves you from this tedious process.

Reference:

Question: 279

CertyIQ

HOTSPOT -

A company uses the Microsoft Intune Connector for Active Directory in Microsoft Endpoint Manager.

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Statements	Yes	No
The connector adds entries to on-premises Active Directory domains for computers that enroll by using Windows Autopilot.	<input type="radio"/>	<input type="radio"/>
The connector allows device access to Microsoft Exchange servers if devices are compliant with preset Intune policies.	<input type="radio"/>	<input type="radio"/>
The connector processes certificate requests from devices that use certificates for authentication.	<input type="radio"/>	<input type="radio"/>

Answer:

Answer Area

Statements	Yes	No
The connector adds entries to on-premises Active Directory domains for computers that enroll by using Windows Autopilot.	<input checked="" type="radio"/>	<input type="radio"/>
The connector allows device access to Microsoft Exchange servers if devices are compliant with preset Intune policies.	<input type="radio"/>	<input checked="" type="radio"/>
The connector processes certificate requests from devices that use certificates for authentication.	<input type="radio"/>	<input checked="" type="radio"/>

Explanation:

Box 1: Yes -

You can use Intune and Windows Autopilot to set up hybrid Azure Active Directory (Azure AD)-joined devices.

The Intune Connector for your Active Directory creates autopilot-enrolled computers in the on-premises Active Directory domain.

Box 2: No -

Need the Intune Exchange connector as well.

Box 3: No -

The connector adds entries to on-premises Active Directory domains for computers that enroll by using Windows Autopilot.

Answer: Yes

Justification: The Intune Connector for Active Directory is essential for deploying hybrid Azure AD-joined devices via Windows Autopilot. It facilitates the creation of computer objects in the on-premises Active Directory during the deployment process. [Reddit](#)

The connector allows device access to Microsoft Exchange servers if devices are compliant with preset Intune policies.

Answer: No

Justification: Managing device access to Microsoft Exchange servers based on compliance with Intune policies was previously handled by the Intune Exchange connector. However, support for this connector has been deprecated. Organizations are now advised to use alternative methods, such as Exchange hybrid modern authentication (HMA), to manage Exchange-related functionalities.

The connector processes certificate requests from devices that use certificates for authentication.

Answer: No

Justification: Processing certificate requests from devices for authentication purposes is managed by the **Certificate Connector for Microsoft Intune**, not the Intune Connector for Active Directory. The Certificate Connector facilitates the delivery and management of certificates for Intune-managed devices, supporting authentication and S/MIME functionalities. [Microsoft Learn](#)

Reference:

<https://docs.microsoft.com/en-us/mem/autopilot/windows-autopilot-hybrid> <https://docs.microsoft.com/en-us/mem/intune/protect/exchange-connector-install> <https://docs.microsoft.com/en-us/mem/intune/protect/certificates-configure>

Question: 280

CertyIQ

HOTSPOT -

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Statements	Yes	No
Microsoft 365 information protection and compliance solutions help organizations comply with regulatory compliance requirements.	<input type="radio"/>	<input type="radio"/>
Microsoft 365 provides security and information protection for single-tenant organizations that are located in multiple regions.	<input type="radio"/>	<input type="radio"/>
A mail-enabled security group is used for collaboration and includes a group email and shared workspaces.	<input type="radio"/>	<input type="radio"/>

Answer:

Statements	Yes	No
Microsoft 365 information protection and compliance solutions help organizations comply with regulatory compliance requirements.	<input checked="" type="radio"/>	<input type="radio"/>
Microsoft 365 provides security and information protection for single-tenant organizations that are located in multiple regions.	<input checked="" type="radio"/>	<input type="radio"/>
A mail-enabled security group is used for collaboration and includes a group email and shared workspaces.	<input type="radio"/>	<input checked="" type="radio"/>

Explanation:

Box 1: Yes -

Microsoft Purview Compliance Manager is a feature in the Microsoft Purview compliance portal that helps you manage your organization's compliance requirements with greater ease and convenience. Compliance Manager can help you throughout your compliance journey, from taking inventory of your data protection risks to managing the complexities of implementing controls, staying current with regulations and certifications, and reporting to auditors.

Box 2: Yes -

Also for multi-tenant organizations in single or multiple regions.

Box 3: No

<https://www.infiflex.com/exploring-the-capabilities-of-groups-in-microsoft-o365/amp/>

Reference:

<https://docs.microsoft.com/en-us/microsoft-365/compliance/compliance-manager?view=o365-worldwide>
<https://docs.microsoft.com/en-us/power-platform/admin/multiple-online-environments-tenants>
<https://docs.microsoft.com/en-us/microsoft-365/admin/create-groups/compare-groups?view=o365-worldwide#mail-enabled-security-groups>

Question: 281

CertyIQ

A company is evaluating Microsoft 365.
You need to determine the principles of Zero Trust.
Which two principles should you identify? Each correct answer presents part of the solution.
NOTE: Each correct selection is worth one point.

- A. Identify potential change
- B. Assume breach
- C. Verify explicitly
- D. Implement change

Answer: BC

Explanation:

Assume breach -

Building our processes and systems assuming that a breach has already happened or soon will. This means using redundant security mechanisms, collecting system telemetry, using it to detect anomalies, and

wherever possible, connecting that insight to automation to allow you to prevent, respond and remediate in near-real-time.

Verify explicitly -

To verify explicitly means we should examine all pertinent aspects of access requests instead of assuming trust based on a weak assurance like network location.

Examine the identity, endpoint, network, and resource then apply threat intelligence and analytics to assess the context of each access request.

Question: 282

CertyIQ

A company is evaluating Microsoft 365.

The company needs an add-on licensing solution that will protect against privacy risks.

You need to determine a solution.

Which solution should you use?

- A. Azure Monitor
- B. Microsoft Priva
- C. Safe Attachments
- D. Microsoft Purview

Answer: B

Explanation:

Microsoft Priva.

A privacy management solution that proactively identifies and helps protect against privacy risks, empower employees to make smart data handling decisions, and automate and manage subject requests at scale.

Reference:

<https://www.microsoft.com/en-ww/security/business/privacy/priva-privacy-management-software?market=af>

Question: 283

CertyIQ

A company is a Microsoft 365 reseller. The company does not provide managed services or direct customer support.

You need to provide licenses for customers and earn commissions for each license sold.

What should you do?

- A. Buy licenses for customers by using the Microsoft admin portal.
- B. Sign up as a Cloud Solution Provider direct reseller.
- C. Sign up as a Cloud Solution Provider indirect reseller.
- D. Buy licenses for customers from a Microsoft Authorized distributor.

Answer: D

Explanation:

Company does not provide managed services or direct customer support, and does not plan to do it (as far as we know)

Question: 284**CertyIQ**

A company has a Microsoft 365 subscription and a Microsoft Azure support plan. You need to implement only Azure services for which Microsoft provides technical support. Which two types of services and features can you implement? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. general availability
- B. targeted release
- C. public preview
- D. private preview

Answer: AC**Explanation:**

Support for Preview services and features is provided only for “Public Preview” programs. Other non-Public Preview and/or Beta services may be supported through our forums or other channels. Azure Support plans do not cover non-Public Previews services.

Question: 285**CertyIQ**

A company that has 50 employees plans to purchase a Microsoft 365 Business subscription. Which two payment methods are available? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. PayPal
- B. automatic bank transfer
- C. Enterprise Agreement
- D. credit card or debit card

Answer: BD**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/office365/admin/subscriptions-and-billing/pay-for-your-subscription?view=o365-worldwide>

Question: 286**CertyIQ**

A small advertising company has 250 employees. You need to migrate all users to Microsoft 365 and meet the following requirements:

- Provide a user-centric licensing solution for all users.
- Manage devices from a single location.
- Minimize licensing costs.

Which licensing model should you use?

- A. Microsoft 365 Business
- B. Microsoft 365 Education
- C. Microsoft 365 Enterprise E3
- D. Microsoft 365 Enterprise E5

Answer: A

Explanation:

A certainly is the answer but this name "Microsoft 365 Business" has been changed to Microsoft 365 Business Premium.

Reference:

<https://products.office.com/en-za/compare-all-microsoft-office-products?tab=2>

<https://docs.microsoft.com/en-us/microsoft-365/business/support/microsoft-365-business-faqs>

Question: 287

CertyIQ

You are the Microsoft 365 administrator for a company.

A user experiences an issue with SharePoint Online.

You need to resolve the issue.

Which two options can you use? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Go to the SharePoint admin center and create a support request.
- B. Contact Microsoft technical support by telephone.
- C. Create a new service request from the Microsoft 365 admin center.
- D. Create a service request from the SharePoint portal.

Answer: BC

Explanation:

"Support is available both online through the Microsoft 365 admin center and by telephone"

Reference:

<https://www.thewindowsclub.com/microsoft-support-chat-phone-number>

<https://blogs.technet.microsoft.com/praveenkumar/2013/07/17/how-to-create-service-requests-to-contact-office-365-support/>

Question: 288

CertyIQ

HOTSPOT -

A company subscribes to Microsoft 365.

You need to ensure that all administrators receive email notifications about potential service disruptions.

Which three options in the Edit Message center preferences dialog box should you select? To answer, select the appropriate items in the dialog box in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

Which messages do you want to see in Message center?

Azure Information Protection



Identity Management Service



Microsoft Exchange



Microsoft Intune



Mobile Device Management for Office 365



Office 365 Portal



Office Subscription



Would you like to receive email communication?

Choose whether you'd like us to email you a weekly digest or notify you when a major update or data privacy breach message is published.

Send a weekly email digest of my messages



Send me emails for major updates



Primary email address



Other email addresses

Please enter up to 2 email addresses, separated by a semicolon

Answer:

Which messages do you want to see in Message center?

Azure Information Protection



Identity Management Service



Microsoft Exchange



Microsoft Intune



Mobile Device Management for Office 365



Office 365 Portal



Office Subscription



Would you like to receive email communication?

Choose whether you'd like us to email you a weekly digest or notify you when a major update or data privacy breach message is published.

Send a weekly email digest of my messages



Send me emails for major updates



Primary email address



Other email addresses

Please enter up to 2 email addresses, separated by a semicolon

Explanation:

Reference:

<https://docs.microsoft.com/en-us/office365/admin/manage/message-center?view=o365-worldwide>

CertyIQ

Question: 289

DRAG DROP -

You are a Microsoft 365 administrator for a company.

You need to recommend an appropriate Microsoft Office 365 plan for a customer that minimizes costs.

Which subscription plans should you recommend? To answer, drag the appropriate plans to the correct features.

Each plan may be used once, more than once, or not at all.

NOTE: Each correct selection is worth one point.

Select and Place:

Answer Area

Office 365 plans	Office 365 feature	Office 365 plan
ProPlus	Local copy of Microsoft Outlook that connects to an Exchange Server instance.	Office 365 plan
Enterprise E1	Search and discovery with Delve.	Office 365 plan
Enterprise E3	eDiscovery with in-place, hold, and export	Office 365 plan
Enterprise E5	Advanced eDiscovery with in-place search, hold, export, and analytics.	Office 365 plan

Answer:

Office 365 plans	Office 365 feature	Office 365 plan
ProPlus	Local copy of Microsoft Outlook that connects to an Exchange Server instance.	Enterprise E1
Enterprise E1	Search and discovery with Delve.	ProPlus
Enterprise E3	eDiscovery with in-place, hold, and export	Enterprise E3
Enterprise E5	Advanced eDiscovery with in-place search, hold, export, and analytics.	Enterprise E5

Explanation:

Local copy of outlook, that connects to an exchange server instance - E1

Search and discovery with Delve - Pro Plus (now Microsoft 365 Apps for enterprise)

eDiscovery with in-place, hold, and export - E3

Advanced eDiscovery - E5

Reference:

<https://products.office.com/en-us/business/compare-more-office-365-for-business-plans>

Question: 290

DRAG DROP -

A company uses Microsoft 365.

You need to identify billing and purchasing features in Microsoft 365.

Match each feature to its description. To answer, drag the appropriate feature from the column on the left to its description on the right. Each feature may be used once, more than once, or not at all.

NOTE: Each correct selection is worth one point.

Select and Place:

Features

Billing profile

Billing invoice

Subscription license

Answer Area

Definition

Provides customization of invoices and payment options

Provides a summary of charges

Feature

Feature

Feature

Answer:

Features

Billing profile

Billing invoice

Subscription license

Answer Area

Definition

Provides customization of invoices and payment options

Provides a summary of charges

Feature

Billing profile

Billing invoice

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoft-365/commerce/billing-and-payments/manage-billing-profiles>

Question: 291

You need to determine the release date of Microsoft 365 features.

What should you use?

- A. Office Deployment Tool release history
- B. Microsoft 365 admin center
- C. Microsoft System Center
- D. Microsoft 365 Roadmap
- E. Windows Insider program

Answer: D

Explanation:

With dozens of apps and features, it can be challenging to keep up with what's new and what's coming soon. That's where the Microsoft 365 roadmap comes in. The roadmap is the central location for IT professionals, business decision makers, and anyone else who's interested, to see what's coming.

It was created to help you plan, communicate changes, and take full advantage of your Microsoft 365 subscription. Hence given answer is Correct - 'D'

Reference:

<https://www.microsoft.com/en-us/microsoft-365/roadmap?filters=>

Question: 292

CertyIQ

A company deploys Microsoft 365.
You notice improvements that can be made to some Microsoft 365 services.
You need to submit a formal feature request to Microsoft with your suggestions for improvements.
Which tool should you use?

- A. Microsoft Office Support site
- B. Security & Compliance Center
- C. Microsoft 365 Roadmap site
- D. Feedback Hub app
- E. UserVoice site

Answer: D

Explanation:

You can select the option UserVoice as the answer only until end of 2021.

Microsoft has variety of channels that allow customers to communicate.

1. In-product experiences - Not in the Option
2. Windows Feedback Hub - Feedback Hub is a universal app available in the Microsoft Store, or even bundled with Windows 10. It is designed to allow users — and in particular, Windows Insider users — to provide feedback, feature suggestions, and bug reports for the operating system.
3. Microsoft Tech Community - Not in the Option
4. Microsoft Store - Not in the Option

Answer is D.

Feedback Hub app - URL -

Reference:

<https://microsoftteams.uservoice.com> REDIRECTS to <https://feedbackportal.microsoft.com/>

<https://support.microsoft.com/en-us/office/uservoice-pages-430e1a78-e016-472a-a10f-dc2a3df3450a>

Question: 293

CertyIQ

HOTSPOT -

You manage point-of-sale terminals that run Windows 7.
You must upgrade the terminals to Windows 10. Terminals will not be upgraded again for at least five years. You have the following requirements:

- ⇒ Perform consistent scheduling of upgrades across all devices.
- ⇒ Minimize costs.

You need to prepare for the upgrades.
What should you use? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.
Hot Area:

Answer Area

Option	Value
Windows 10 version	<div><div></div><div>▼</div><div>Windows 10 Pro</div><div>Windows 10 Home</div><div>Windows 10 Enterprise</div><div>Windows 10 Enterprise LTSC</div></div>
Servicing channel	<div><div></div><div>▼</div><div>Semi-annual channel</div><div>Long-term servicing channel</div><div>Semi-annual channel (targeted)</div><div>Insider</div></div>
Servicing tool	<div><div></div><div>▼</div><div>Microsoft Intune</div><div>Windows Autopilot</div><div>Windows Server Update Services</div><div>System Center Configuration Manager</div></div>

Answer:

Answer Area

Option	Value
Windows 10 version	<div><div></div><div>▼</div><div>Windows 10 Pro</div><div>Windows 10 Home</div><div>Windows 10 Enterprise</div><div>Windows 10 Enterprise LTSC</div></div>
Servicing channel	<div><div></div><div>▼</div><div>Semi-annual channel</div><div>Long-term servicing channel</div><div>Semi-annual channel (targeted)</div><div>Insider</div></div>
Servicing tool	<div><div></div><div>▼</div><div>Microsoft Intune</div><div>Windows Autopilot</div><div>Windows Server Update Services</div><div>System Center Configuration Manager</div></div>

Explanation:

windows 10 enterprise LTSC

"The Long-term Servicing Channel is available only in the Windows 10 Enterprise LTSC edition"

Windows Server Update Services (WSUS) should be cheaper than Configuration manager since Configuration manager has the "greatest control"

Reference:

<https://docs.microsoft.com/en-us/windows/deployment/update/waas-overview#long-term-servicing-channel>

<https://docs.microsoft.com/en-us/windows/deployment/update/waas-overview#servicing-tools>

Question: 294

CertyIQ

HOTSPOT -

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Statements	Yes	No
Customers can purchase Microsoft 365 and pay monthly using a credit card.	<input type="radio"/>	<input type="radio"/>
Customers can purchase Microsoft 365 and pay annually using a credit card.	<input type="radio"/>	<input type="radio"/>
Customers can purchase Microsoft 365 through an Azure Cloud Solution Provider.	<input type="radio"/>	<input type="radio"/>

Answer:

Answer Area

Statements	Yes	No
Customers can purchase Microsoft 365 and pay monthly using a credit card.	<input checked="" type="radio"/>	<input type="radio"/>
Customers can purchase Microsoft 365 and pay annually using a credit card.	<input checked="" type="radio"/>	<input type="radio"/>
Customers can purchase Microsoft 365 through an Azure Cloud Solution Provider.	<input checked="" type="radio"/>	<input type="radio"/>

Explanation:

YYY

<https://www.microsoft.com/en-us/microsoft-365/buy/compare-all-microsoft-365-products#M365Personalmonthly>

Question: 295

CertyIQ

A company uses Microsoft 365.
Users who are based on-premises must be able to reset their own passwords.
The company plans to purchase Azure Active Directory (AD) licenses.
You need to identify the Azure AD licenses that meet this requirement.
Which two Azure AD licenses should you choose? Each correct answer presents a complete solution.
NOTE: Each correct selection is worth one point.

- A. Azure AD Premium P2
- B. Azure AD Free
- C. Office 365 apps
- D. Azure AD Premium P1

Answer: AD

Explanation:

Reference:

<https://docs.microsoft.com/en-us/azure/active-directory/authentication/concept-sspr-licensing>

Question: 296

CertyIQ

HOTSPOT -

Users report that they are unable to access specific SharePoint sites.

You need to view the current health of Microsoft 365.

What should you do? To answer, select the appropriate option in the answer area.

Hot Area:

Answer Area

Navigate to the

	▼
Service request history page	
Service health page	
SharePoint product page	
Threat management dashboard	

Answer:

Answer Area

Navigate to the

	▼
Service request history page	
Service health page	
SharePoint product page	
Threat management dashboard	

Explanation:

Service health page

Question: 297

CertyIQ

A company uses Microsoft 365.

Employees report that their searches are failing in Microsoft Outlook.

You need to determine the reason the searches are failing.

What are two possible ways to achieve this goal? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. View the mailboxes list in the Exchange admin center.
- B. View the Exchange Online advisories in the Service health dashboard.
- C. View the email activity in the usage reports.
- D. Submit a service request in Support Assistant.

Question: 298

DRAG DROP -

A company uses Microsoft 365.

The company has the following requirements:

- Team 1 users need to use web-based email and calendaring.
- Team 2 users need to use email and calendaring. They also need to hold telephone calls with clients and host online meetings.
- Team 3 users need access to tools that provide task and shift management
- Licensing costs need to be minimized.

Match each license to the appropriate users. To answer, drag the appropriate license from the column on the left to its appropriate user on the right. Each license may be used once, more than once, or not at all.

NOTE: Each correct match is worth one point.

Select and Place:

Licenses**Answer Area**

Microsoft 365 E3
Microsoft 365 E5
Microsoft 365 F3

**User**

Team1

Team2

Team3

License

Answer:**Licenses****Answer Area**

Microsoft 365 E3
Microsoft 365 E5
Microsoft 365 F3

**User**

Team1

Team2

Team3

License

Microsoft 365 F3
Microsoft 365 E5
Microsoft 365 F3

Explanation:

F3, E5, F3

E5 has the voice conferencing needed for team 2.

F3 is the cheapest way to have online apps (team 1), and it also has Teams, which is the "task and shift management bit" needed by team 3.

"Chat, meet, share files, and work with business apps within a shared workspace. Also includes Walkie Talkie, Tasks Management and Shift Management."

Reference:

<https://www.microsoft.com/en-us/microsoft-365/enterprise/office-365-f3?activetab=pivot%3aoverviewtab>
<https://www.microsoft.com/en-us/microsoft-365/enterprise/e5?activetab=pivot%3aoverviewtab>

Question: 299**CertyIQ**

HOTSPOT -

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

	Yes	No
A company must have highly reliable internet in order to adopt Microsoft 365.	<input type="radio"/>	<input type="radio"/>
A company that wants to use a single license for users with desktop computers and mobile devices should use Microsoft 365 licensing.	<input type="radio"/>	<input type="radio"/>

Answer:**Answer Area**

	Yes	No
A company must have highly reliable internet in order to adopt Microsoft 365.	<input checked="" type="radio"/>	<input type="radio"/>
A company that wants to use a single license for users with desktop computers and mobile devices should use Microsoft 365 licensing.	<input checked="" type="radio"/>	<input type="radio"/>

Explanation:

yes

yes

Reference:

<https://docs.microsoft.com/en-us/deployoffice/about-microsoft-365-apps>**Question: 300****CertyIQ**

DRAG DROP -

A company plans to deploy Azure Active Directory (Azure AD).

The company needs to purchase the appropriate Azure AD license or licenses while minimizing the cost.

Match each Azure AD license to its requirement. To answer, drag the appropriate Azure AD license from the column on the left to its requirement on the right.

Each Azure AD license may be used once, more than once, or not at all.

NOTE: Each correct match is worth one point.

Select and Place:

Licenses**Answer Area****Requirement**

Provides self-service password change for cloud users

Provides self-service group management for on-premises and cloud users

Provides multi-factor authentication for cloud users

License**Answer:****Licenses****Answer Area****Requirement**

Provides self-service password change for cloud users

Provides self-service group management for on-premises and cloud users

Provides multi-factor authentication for cloud users

License**Explanation:****Reference:**

<https://azure.microsoft.com/en-gb/pricing/details/active-directory/>

Question: 301**CertyIQ**

You are the Microsoft 365 administrator for a company.

Your company wants to learn more about what happens if the availability terms of the Microsoft Office 365 services are not met.

Where can you find this information?

- A. Service Level agreement
- B. Microsoft Services agreement
- C. Microsoft Cloud agreement
- D. Microsoft Products and Services agreement
- E. Microsoft Enterprise agreement

Answer: A**Explanation:****Reference:**

<https://docs.microsoft.com/en-us/office365/servicedescriptions/office-365-platform-service-description/service-level-agreement>

Question: 302**CertyIQ**

A company is purchasing a Microsoft 365 subscription to replace the current on-premises IT infrastructure.

You need to identify the impacts of subscribing to Microsoft 365. Which three outcomes can the company expect? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. Predictable Microsoft licensing costs
- B. Increased Exchange Server Client Access License (CAL) costs
- C. Increased Windows Server Client Access License (CAL) costs
- D. Increased service scalability
- E. Decreased on-premises infrastructure maintenance

Answer: ADE

Explanation:

- Predictable Microsoft licensing costs
- Increased service scalability
- Decreased on-premises infrastructure maintenance

Question: 303



DRAG DROP -
A company plans to deploy collaboration tools for employees. The company does not plan to deploy a hybrid environment.
You need to identify the features that are available in Teams and Skype for Business Server.
Match each environment to its feature. To answer, drag the appropriate environments from the column on the left to the features on the right. Each environment may be used once, more than once, or not at all.
NOTE: Each correct selection is worth one point.
Select and Place:

Answer Area

Environments		Environment
Teams only	Centralized archiving	Environment
Skype for Business Server only	Broadcast meetings	Environment
Teams and Skype for Business Server	Federated meetings	Environment

Answer:

Answer Area

Environments

Teams only
Skype for Business Server only
Teams and Skype for Business Server

Centralized archiving

Broadcast meetings

Federated meetings

Environment

Teams only
Teams and Skype for Business Server
Teams and Skype for Business Server

Explanation:

Centralized archiving:

<https://docs.microsoft.com/en-us/skypeforbusiness/plan-your-deployment/archiving/archiving>

Broadcast Meetings:

<https://docs.microsoft.com/en-us/skypeforbusiness/set-up-your-network-for-skype-meeting-broadcast/set-up-your-network-for-skype-meeting-broadcast>

Federated meetings:

<https://docs.microsoft.com/en-us/skypeforbusiness/manage/federation-and-external-access/managing-federation-and-external-access>

Reference:

<https://lucavitali.wordpress.com/2017/10/01/sfb-teams-features-comparison-table/>

Question: 304

CertyIQ

Your organization plans to deploy a subscription-based licensing model of Microsoft Office to devices. You must use group policy to enforce Office application settings. You need to deploy Office to the enterprise. Which version of Office should you deploy?

- A. Office 365 ProPlus
- B. Office Professional Plus 2016
- C. Office Online
- D. Office Home and Business 2016

Answer: A

Explanation:

Answers B and D are wrong because they are not a subscription-based licensing model

- Answer C is not the name of an existing product (not a licensing plan)

==>> Answer A "Office 365 Pro Plus (now called "Microsoft 365 Apps for Enterprise") is the correct answer

Reference:

<https://products.office.com/en-za/business/compare-more-office-365-for-business-plans>

Question: 305

CertyIQ

An organization plans to deploy Microsoft Office 2019 or Office 365 ProPlus.

What are two advantages of Office 365 ProPlus? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Features remain constant through the lifetime of the applications.
- B. Office 365 ProPlus includes downgrade rights.
- C. A single license may be deployed to multiple devices.
- D. Fully functional Office mobile apps are free to install and use.

Answer: CD

Explanation:

- A single subscription of Office 365 ProPlus allows you to install Office 365 on up to 5 devices.
- Office 365 ProPlus includes a fully functional, cloud-based online version that is free to use, though it does not require any installation.

Incorrect Answers:

Office 365 subscriptions (E3, E5, etc.) do not allow for downgrading.

Office 365 ProPlus is updates automatically. Updates include updates to existing features as well as new features being added to the product.

Reference:

<https://xo.xello.com.au/blog/office-365-proplus-top-business-benefits-for-users> <https://support.office.com/en-us/article/what-s-new-in-office-online-fc1de049-98f3-46da-a5aa-da4a19c3e909?ui=en-US&rs=en-US&ad=US>

Question: 306

CertyIQ

A company plans to migrate to Microsoft 365.

Firstline employees need to be able to collaborate by using Microsoft Yammer, SharePoint Online, and Teams. You must minimize costs.

Which subscription type should you use?

- A. E3
- B. ProPlus
- C. F3
- D. Personal

Answer: C

Explanation:

Reference:

<https://docs.microsoft.com/en-us/office365/servicedescriptions/office-365-platform-service-description/office-365-plan-options> <https://www.microsoft.com/en-us/microsoft-365/enterprise/f3?activetab=pivot%3aover>

Question: 307

CertyIQ

HOTSPOT -

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

	Yes	No
Licensing through a Cloud Solution Provider (CSP) allows you to purchase nonperpetual software for on-premises use.	<input type="radio"/>	<input type="radio"/>
Licensing through a Cloud Solution Provider (CSP) allows you to receive a discount based on volume.	<input type="radio"/>	<input type="radio"/>
Licensing through a Cloud Solution Provider (CSP) allows you to receive technical support on your Microsoft services from a certified partner.	<input type="radio"/>	<input type="radio"/>

Answer:

Answer Area

	Yes	No
Licensing through a Cloud Solution Provider (CSP) allows you to purchase nonperpetual software for on-premises use.	<input checked="" type="radio"/>	<input type="radio"/>
Licensing through a Cloud Solution Provider (CSP) allows you to receive a discount based on volume.	<input checked="" type="radio"/>	<input type="radio"/>
Licensing through a Cloud Solution Provider (CSP) allows you to receive technical support on your Microsoft services from a certified partner.	<input checked="" type="radio"/>	<input type="radio"/>

Explanation:

yes

yes

yes

Reference:

<https://partner.microsoft.com/en-us/licensing>

Question: 308**CertyIQ**

A company plans to purchase Microsoft 365.

You need to give management an overview of the Microsoft 365 pricing model.

Which of the following describes how the company will be billed for Microsoft 365?

- A. The company will be billed according to the amount of computing resources it uses each month across all users.
- B. The company will make a single payment for Microsoft 365, after which it owns the license for Microsoft 365 and can use it in an unlimited fashion.
- C. The company will be billed annually for a single Microsoft 365 license that can be shared among all employees.
- D. The company will be billed according to the number of user licenses acquired.

Answer: D**Explanation:**

You can see that the billing is per user per month so answer is D

Reference:

<https://www.microsoft.com/en-sg/microsoft-365/business/compare-all-microsoft-365-business-products>

Question: 309**CertyIQ**

You are the Microsoft 365 administrator for a company.

You need to track scheduled maintenance events in Microsoft 365 admin center.

Where can you track these events?

- A. Reports
- B. Support
- C. Service Health
- D. Message Center

Answer: D**Explanation:**

Planned maintenance events aren't shown in service health. You can track planned maintenance events by staying up to date with the Message center

Question: 310**CertyIQ**

You are the Office 365 administrator for a company.

You encounter a problem in your tenant. You launch the Microsoft 365 admin center and select Create a new service request.

You need to get help resolving your problem through the admin center.

Which three actions can you perform from the admin center? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Receive a Microsoft technical support phone number to speak with a Microsoft support technician.
- B. Request a Microsoft service technician to contact you by using email.

- C. Use the query text box to type information about your problem and receive links to help documentation.
- D. Schedule a time for a Microsoft service technician to call you.
- E. Chat with a live Microsoft service engineer.

Answer: BCD

Explanation:

C is self service option in case if its known issue with a known solution. Sometimes it even gives script to fix

B & D would appear once you are ready to submit the request in preferences that you want to be called or emailed by support.

Premier support used to have toll free years back but not anymore. Suprising Microsoft doesn't has a chat with support option so far.

Question: 311

CertyIQ

HOTSPOT -

An organization migrates to Microsoft 365. The company has an on-premises infrastructure that includes Exchange Server and Active Directory Domain Services.

Client devices run Windows 7.

You need to determine which products require the purchase of Microsoft 365 licenses for new employees. Which product licenses should the company purchase? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Product license

License required

Windows 10 Pro Upgrade

	▼
Required	
Not required	

Microsoft Office Professional

	▼
Required	
Not required	

Windows Server

	▼
Required	
Not required	

Microsoft Exchange Client Access

	▼
Required	
Not required	

Answer:

Answer Area

Product license	License required
Windows 10 Pro Upgrade	<div><div></div><div>Required</div><div>Not required</div></div>
Microsoft Office Professional	<div><div></div><div>Required</div><div>Not required</div></div>
Windows Server	<div><div></div><div>Required</div><div>Not required</div></div>
Microsoft Exchange Client Access	<div><div></div><div>Required</div><div>Not required</div></div>

Explanation:

1. Windows 10 Pro Upgrade: Not Required

Reason:

The scenario does not indicate that the organization is upgrading Windows 10 Pro licenses. Windows 10 Pro licenses are typically required when upgrading from a Home edition or moving to enterprise-grade functionality. If the organization is already using a compatible operating system or cloud services that don't rely on a local Pro version, this license isn't necessary for their migration to the cloud.

2. Microsoft Office Professional: Not Required

Reason:

Microsoft Office Professional is a standalone product. Since the company is migrating to the cloud, it's more likely they'll adopt **Microsoft 365 Apps for Enterprise** (formerly known as Office 365 ProPlus) rather than purchasing perpetual licenses for Office Professional. Cloud-based apps provide the same functionality with better integration into the Microsoft 365 ecosystem.

3. Windows Server: Required

Reason:

The company is migrating to the cloud but likely still relies on some on-premises infrastructure (e.g., Active Directory or hybrid configurations). For this reason, a Windows Server license would still be required to manage on-premises servers, support hybrid cloud configurations, and handle tasks like identity synchronization with Azure AD Connect.

Additionally, since other devices in their infrastructure are still running Windows 7, it's reasonable to assume their existing server environment needs updating as part of the overall migration effort.

4. Microsoft Exchange Client Access: Not Required**Reason:**

Client Access Licenses (CALs) for Microsoft Exchange are only required for on-premises Exchange servers. If the company is migrating to Microsoft 365, email services like Exchange Online are managed in the cloud, and CALs are not necessary. Microsoft 365 subscriptions cover all licensing for users accessing Exchange Online.

Reference:

<https://docs.microsoft.com/en-us/microsoft-365/enterprise/migration-microsoft-365-enterprise-workload#result>

Question: 312**CertyIQ****DRAG DROP -**

A company is investigating cloud solution provider (CSP) pricing models for Microsoft cloud services.

Match each CSP pricing model to its definition.

Instructions: To answer, drag the appropriate CSP pricing model from the column on the left to the definition on the right. Each CSP pricing model might be used once, more than once, or not at all.

NOTE: Each correct selection is worth one point.

Select and Place:

CSP pricing models

Direct bill

Indirect reseller

Enterprise agreement

Microsoft Open

Answer Area**Definition**

Partners purchase Microsoft products and subscriptions from Microsoft and sell them through their in-house sales staff

Providers purchase Microsoft products and subscriptions from Microsoft and sell them to customers through other third parties

CSP pricing model**Answer:**

CSP pricing models**Answer Area****Definition**

Partners purchase Microsoft products and subscriptions from Microsoft and sell them through their in-house sales staff

Providers purchase Microsoft products and subscriptions from Microsoft and sell them to customers through other third parties

CSP pricing model**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/partner-center/csp-overview>**Question: 313****CertyIQ**

HOTSPOT -

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area**Statements****Yes****No**

The Microsoft 365 Roadmap portal lists Microsoft 365 features that are in development

☐☐

The Microsoft 365 Roadmap portal lists Windows server features that are in development

☐☐

The Microsoft 365 Roadmap portal lists Azure Active Directory features that will be implemented

☐☐**Answer:****Answer Area****Statements****Yes****No**

The Microsoft 365 Roadmap portal lists Microsoft 365 features that are in development

☒☐

The Microsoft 365 Roadmap portal lists Windows server features that are in development

☐☒

The Microsoft 365 Roadmap portal lists Azure Active Directory features that will be implemented

☒☐**Explanation:**

Reference:

Question: 314

CertyIQ

HOTSPOT -

A company plans to use Microsoft 365. The company needs to determine licensing costs.

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Statements	Yes	No
A Microsoft Cloud Solution Provider can be used to get Microsoft 365 plan licensing costs.	<input type="radio"/>	<input type="radio"/>
The Microsoft Azure Pricing calculator can be used to get Microsoft 365 plan licensing costs.	<input type="radio"/>	<input type="radio"/>

Answer:

Answer Area

Statements	Yes	No
A Microsoft Cloud Solution Provider can be used to get Microsoft 365 plan licensing costs.	<input checked="" type="radio"/>	<input type="radio"/>
The Microsoft Azure Pricing calculator can be used to get Microsoft 365 plan licensing costs.	<input type="radio"/>	<input checked="" type="radio"/>

Explanation:

Reference:

<https://www.qbsgroup.com/news/what-is-the-microsoft-cloud-solution-provider-program/> <https://azure.microsoft.com/en-in/pricing/calculator/>

Question: 315

CertyIQ

An organization is researching Microsoft 365 licensing.

The organization must buy licenses that include Microsoft Intune.

You need to determine which licenses meet the requirements.

Which three licenses can you choose? Each correct answer presents a complete solution.
NOTE: Each correct selection is worth one point.

- A. Microsoft 365 Business Premium
- B. Microsoft 365 Business Basic
- C. Microsoft 365 Business Standard
- D. Microsoft 365 F3
- E. Microsoft 365 E3

Answer: ADE

Explanation:

Intune license is including under following products:

Microsoft 365 E5 -

Microsoft 365 E3 -

Enterprise Mobility + Security E5

Enterprise Mobility + Security E3

Microsoft 365 Business Premium -

Microsoft 365 F1 -

Microsoft 365 F3 -

Microsoft 365 Government G5 -

Microsoft 365 Government G3 -

Intune for Education (Microsoft 365 Education A5 / A3)

Reference:

<https://www.manishbangia.com/types-of-intune-licenses/>

Question: 316

CertyIQ

A company is developing their Windows as a service (WaaS) strategy.
The company needs to preview features from Microsoft in the development cycle as soon as possible.
You need to select the correct solution.
Which solution should you use?

- A. Servicing channels
- B. Proof of concept
- C. Deployment rings
- D. Flighting

Answer: D

Explanation:

In the past, when Microsoft developed new versions of Windows, it typically released technical previews near the end of the process, when Windows was nearly ready to ship. With Windows 10, new features will be delivered to the Windows Insider community as soon as possible " during the development cycle, through a process called flighting " so that organizations can see exactly what Microsoft is developing and start their

testing as soon as possible.

Flighting is the process of running Windows Insider Preview Builds on your device. When you run these early versions of Windows and give us feedback, you can help us shape the future of Windows. Once you've registered for the program, you can run Insider Preview builds on as many devices as you want, each in the channel of your choice.

Incorrect:

Not A: Servicing channels -

There are three servicing channels. The Windows Insider Program provides organizations with the opportunity to test and provide feedback on features that will be shipped in the next feature update. The General Availability Channel provides new functionality with feature update releases. Organizations can choose when to deploy updates from the General Availability Channel. The Long-Term Servicing Channel, which is designed to be used only for specialized devices (which typically don't run Office) such as those that control medical equipment or ATM machines, receives new feature releases every two to three years.

Not C: When you move to a service management model, you need effective ways of rolling out updates to representative groups of devices. We've found that a ring-based deployment works well for us at Microsoft and many other organizations across the globe. Deployment rings in Windows client are similar to the deployment groups most organizations constructed for previous major revision upgrades. They are simply a method to separate devices into a deployment timeline.

At the highest level, each ring comprises a group of users or devices that receive a particular update concurrently. For each ring, IT administrators set criteria to control deferral time or adoption (completion) that should be met before deployment to the next broader ring of devices or users can occur.

A common ring structure uses three deployment groups:

Preview: Planning and development

Limited: Pilot and validation -

Broad: Wide deployment -

Reference:

<https://docs.microsoft.com/en-us/windows/deployment/update/waas-overview#servicing-channels> <https://docs.microsoft.com/en-us/windows/deployment/update/create-deployment-plan>

Question: 317

CertyIQ

HOTSPOT -

A company uses Microsoft 365. The company has an application that runs on a device that does not have internet access.

The device can only be updated manually every two years.

You need to determine how you should update the device.

Select the answer that correctly completes the sentence.

Hot Area:

Deploy and update Windows as a service (WaaS) to this device by using

General Availability Channel
Long-Term Servicing Channel
Windows Insider Program
Microsoft Intune

Answer:

Deploy and update Windows as a service (WaaS) to this device by using

General Availability Channel
Long-Term Servicing Channel
Windows Insider Program
Microsoft Intune

Explanation:

Long-Term Servicing Channel (LTSC)

With the Long-Term Servicing Channel, a new major version of Windows Server is released every 2-3 years. Users are entitled to 5 years of mainstream support and 5 years of extended support. This channel provides systems with a long servicing option and functional stability, and can be installed with Server Core or Server with Desktop Experience installation options. Deployments of the LTSC of Windows Server are not affected by Semi-Annual Channel releases. The Long-Term Servicing Channel will continue to receive security and non-security updates, but it will not receive the new features and functionality.

Reference:

<https://docs.microsoft.com/en-us/windows-server/get-started/servicing-channels-comparison>

Question: 318

CertyIQ

HOTSPOT -

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Statements	Yes	No
The direct bill Cloud Solution Provider (CSP) model allows customers to purchase licenses directly from Microsoft.	<input type="radio"/>	<input type="radio"/>
The direct bill Cloud Solution Provider (CSP) model allows a single organizational point of contact for technical support.	<input type="radio"/>	<input type="radio"/>
The direct bill Cloud Solution Provider (CSP) model allows a single organizational point of contact for billing.	<input type="radio"/>	<input type="radio"/>

Answer:

Answer Area

Statements	Yes	No
The direct bill Cloud Solution Provider (CSP) model allows customers to purchase licenses directly from Microsoft.	<input type="radio"/>	<input checked="" type="radio"/>
The direct bill Cloud Solution Provider (CSP) model allows a single organizational point of contact for technical support.	<input checked="" type="radio"/>	<input type="radio"/>
The direct bill Cloud Solution Provider (CSP) model allows a single organizational point of contact for billing.	<input checked="" type="radio"/>	<input type="radio"/>

Explanation:

no

yes

yes

Reference:

<https://docs.microsoft.com/en-us/partner-center/csp-overview>

<https://docs.microsoft.com/en-us/partner-center/enrolling-in-the-csp-program>

Question: 319

CertyIQ

DRAG DROP -

You are the Microsoft 365 administrator for a company.

Which release types are used for each deployment scenario?

Match each deployment scenario to its appropriate release type. To answer, drag the appropriate deployment scenarios to the correct release types. Each deployment scenario may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

Answer Area

Deployment scenarios	Release type	Deployment scenario
Widespread deployment	Private release	
Limited deployment for a short duration	Public Preview	
Limited deployment to a small number of organizations for a short duration	General Availability	

Answer:

Answer Area

Deployment scenarios

Widespread deployment

Limited deployment for a short duration

Limited deployment to a small number of organizations for a short duration

Release type

Private release

Public Preview

General Availability

Deployment scenario

Limited deployment to a small number of organizations for a short duration

Limited deployment for a short duration

Widespread deployment

Question: 320

CertyIQ

You are the Microsoft 365 administrator for a company.
Which two admin roles can purchase more licenses? Each correct answer presents a complete solution.
NOTE: Each correct selection is worth one point.

- A. service administrator
- B. user management administrator
- C. global administrator
- D. billing administrator

Answer: CD

Explanation:

You must be either a Global or Billing admin to do the tasks

Reference:

<https://docs.microsoft.com/en-us/office365/admin/subscriptions-and-billing/buy-licenses?view=o365-worldwide>

Question: 321

CertyIQ

A company plans to purchase Microsoft 365 Enterprise licenses.
Which two options can you use? Each correct answer presents a complete solution.
NOTE: Each correct selection is worth one point.

- A. through a Cloud Solution Provider (CSP)
- B. from the Microsoft website using a corporate credit card
- C. from the Microsoft retail store
- D. with an Enterprise Agreement (EA) subscription from Microsoft

Answer: AD

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoft-365/business/get-microsoft-365-business> <https://www.microsoft.com/en-us/licensing/licensing-programs/enterprise?activetab=enterprise-tab%3aprimar2>

Question: 322

CertyIQ

DRAG DROP -

You are the Microsoft 365 administrator for a company.

You identify the following requirements:

Department	Office desktop products required	Requirements
acquisitions	Yes	Users require Office desktop products and must be able to schedule audio conferencing calls.
customer service	No	Users must be able to collaborate with other users and view their work schedules each week.
finance	Yes	You must automate investigation and response to threats against finance department content.
purchasing	Yes	Users require Office desktop products but do not require audio-conferencing capabilities.

You need to purchase Office 365 subscription based on the requirements for each department.

Which type of subscription should you use for each department? To answer, drag the appropriate license types to the correct departments. Each license type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

Subscription types

Microsoft 365 F1

Microsoft 365 E3

Microsoft 365 E5

Answer Area**Department**

acquisitions

customer service

finance

purchasing

Subscription type

Subscription type

Subscription type

Subscription type

Subscription type

Answer:

Subscription types

Microsoft 365 F1

Microsoft 365 E3

Microsoft 365 E5

Answer Area

Department	Subscription type
acquisitions	Microsoft 365 E3
customer service	Microsoft 365 F1
finance	Microsoft 365 E5
purchasing	Microsoft 365 E3

Explanation:

Reference:

<https://www.microsoft.com/en-us/microsoft-365/compare-all-microsoft-365-plans>

<https://docs.microsoft.com/en-us/microsoft-365/security/office-365-security/automated-investigation-response-office>

<https://www.microsoft.com/en-us/microsoft-teams/audio-conferencing>

Question: 323

CertyIQ

DRAG DROP -

You administer a Microsoft 365 tenant.

You need to be able to quickly identify the status of each service by its icon.

Which service status is associated with each icon? To answer, drag the appropriate service status to the correct targets. Each service status may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

Answer Area

Statuses

Incident

Advisory

Service is healthy

Icon



Service status

Answer:

Answer Area

Statuses

Icon



Service status

Service is healthy

Advisory

Incident

Explanation:

service is healthy

advisory

incident

Question: 324

CertyIQ

DRAG DROP -

A company is evaluating the licenses that are available in Microsoft 365.

The company needs to minimize licensing costs.

Match each license to its requirement. To answer, drag the appropriate license from the column on the left to its requirement on the right. Each license may be used once, more than once, or not at all.

NOTE: Each correct match is worth one point.

Select and Place:

Licenses

Microsoft 365 Business Premium

Microsoft 365 E3

Microsoft 365 E5

Microsoft 365 F3

Answer Area

Requirement

Users require a mailbox and will use Office web and mobile apps to access the mailbox.

Users require a mailbox and will use Outlook and mobile apps to access the mailbox.

Users require a Windows 10 Enterprise license and a mailbox. They will use Outlook to access the mailbox.

Users require a Windows 10 Enterprise license, a phone system license, and a mailbox. They will use Outlook to access the mailbox.

License

License

License

License

License

Answer:

Licenses

Answer Area

Requirement

Users require a mailbox and will use Office web and mobile apps to access the mailbox.

Users require a mailbox and will use Outlook and mobile apps to access the mailbox.

Users require a Windows 10 Enterprise license and a mailbox. They will use Outlook to access the mailbox.

Users require a Windows 10 Enterprise license, a phone system license, and a mailbox. They will use Outlook to access the mailbox.

License

Microsoft 365 F3

Microsoft 365 Business Premium

Microsoft 365 E3

Microsoft 365 E5

Explanation:

1. F3 is the cheapest, 8\$. Only mobile apps needed.
2. BP is the cheapest, 22\$. Desktop apps needed.
3. E3 is the cheapest, 36\$. Windows 10 needed.
4. E5 is only possible, 57\$. Phone system needed.

Reference:

<https://docs.microsoft.com/en-us/office365/servicedescriptions/office-365-platform-service-description/office-365-plan-options>

Question: 325

CertyIQ

A company deploys Microsoft 365.

You must implement conditional access to restrict access to administrative accounts when users authenticate from specific locations.

You need to select the lowest cost license that meets the requirement.

Which license should you choose?

- A. Azure Active Directory Premium P1
- B. Azure Active Directory Premium P2
- C. Azure Active Directory Free
- D. Azure Active Directory B2B

Answer: A

Explanation:

Conditional access policies require an Azure AD Premium P1 license.

Reference:

<https://docs.microsoft.com/en-us/azure/active-directory/conditional-access/overview#license-requirements>

Question: 326

CertyIQ

Your company plans to purchase a Microsoft 365 subscription.

The company requires intranet and team sites.

You need to select a Microsoft 365 subscription that provides the required features.

Which two subscriptions can you use? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Office 365 Home
- B. Office 365 Business Premium
- C. Office 365 Business
- D. Office 365 Business Essentials

Answer: BD

Explanation:

Reference:

<https://products.office.com/en-gb/compare-all-microsoft-office-products?activetab=tab:primaryr2>

Question: 327

CertyIQ

You use Microsoft Business Products.

When you try to create a support request, you receive the following message:

You don't have permission to access this page or perform this action.

You need to determine the cause of the error message.

What is the cause?

- A. Your password is expired
- B. Your account is disabled
- C. Your company does not have Premier support
- D. Your account is not a member of the global admin role

Answer: D

Explanation:

"If you get a message in the admin center telling you that you don't have permissions to edit a setting or page, it's because you are assigned a role that doesn't have that permission

Reference:

<https://docs.microsoft.com/en-us/office365/admin/add-users/about-admin-roles?view=o365-worldwide>

Question: 328

CertyIQ

HOTSPOT -

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Statement	Yes	No
Cloud solution providers can bill customers for Microsoft 365 licenses on an annual basis.	<input type="radio"/>	<input type="radio"/>
Cloud solution providers can provide 30-day trial licenses to customers.	<input type="radio"/>	<input type="radio"/>
Cloud solution providers can only charge customers for licenses that the customers use.	<input type="radio"/>	<input type="radio"/>

Answer:

Answer Area

Statement	Yes	No
Cloud solution providers can bill customers for Microsoft 365 licenses on an annual basis.	<input checked="" type="radio"/>	<input type="radio"/>
Cloud solution providers can provide 30-day trial licenses to customers.	<input checked="" type="radio"/>	<input type="radio"/>
Cloud solution providers can only charge customers for licenses that the customers use.	<input checked="" type="radio"/>	<input type="radio"/>

Explanation:

YES

YES

YES

Reference:

<https://docs.microsoft.com/en-us/partner-center/csp-documents-and-learning-resources>
<https://www.qbsgroup.com/news/what-is-the-microsoft-cloud-solution-provider-program/>

Question: 329

CertyIQ

HOTSPOT -

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Statement	Yes	No
By default, all Microsoft 365 subscribers are configured for targeted release.	<input type="radio"/>	<input type="radio"/>
To enable or disable targeted releases in an organization, select each user who should receive early access to features and functionality from a list.	<input type="radio"/>	<input type="radio"/>
To enable Microsoft Office Insider release in an organization, select each user who should receive preview access to features and functionality from a list.	<input type="radio"/>	<input type="radio"/>

Answer:

Answer Area

Statement	Yes	No
By default, all Microsoft 365 subscribers are configured for targeted release.	<input type="radio"/>	<input checked="" type="radio"/>
To enable or disable targeted releases in an organization, select each user who should receive early access to features and functionality from a list.	<input checked="" type="radio"/>	<input type="radio"/>
To enable Microsoft Office Insider release in an organization, select each user who should receive preview access to features and functionality from a list.	<input checked="" type="radio"/>	<input type="radio"/>

Explanation:

1. "By default, all Microsoft 365 subscribers are configured for targeted release."

Answer: No

Reason:

By default, all organizations are set to **Standard Release**, meaning new features are rolled out to all users only after they are thoroughly tested. To configure **Targeted Release**, an administrator needs to enable it for specific users or groups.

2. "To enable or disable targeted releases in an organization, select each user who should receive early access to features and functionality from a list."

Answer: Yes

Reason:

Administrators can enable **Targeted Release** for specific users or groups by selecting them in the **Microsoft 365 Admin Center**. This ensures only selected users receive early access to new features for testing before general availability.

3. "To enable Microsoft Office Insider release in an organization, select each user who should receive preview access to features and functionality from a list."

Answer: Yes

Reason:

As per the official Microsoft documentation you linked, **Microsoft 365 administrators** control who can access **Office Insider builds** within an organization. If you have an Office subscription through work or school, an administrator must enable Insider access for specific users in the organization. Without administrative approval, users cannot install or manage Insider builds.

Reference:

<https://docs.microsoft.com/en-us/deployoffice/change-management-for-office-365-clients>

<https://docs.microsoft.com/en-us/office365/admin/manage/release-options-in-office-365?view=o365-worldwide#set-up-the-release-option-in-the-microsoft-365-admin-center>

A company experiences a Microsoft 365 outage that affects an entire region. You check the Service Health Dashboard and observe that the service is healthy. After the incident is resolved, you need to find information in Service Health Dashboard that describes what happened during the outage. What should you use?

- A. Message Center
- B. incident closure summary
- C. Post-Incident Review (PIR)
- D. service request

Answer: C

Explanation:

"For unplanned customer-impacting service incidents in which there was broad and noticeable impact across a large number of organizations, a preliminary Post-Incident Review (PIR) will be delivered via your Service Health Dashboard within 48 hours of incident resolution, followed by a final PIR within five business days"

Reference:

<https://docs.microsoft.com/en-us/office365/servicedescriptions/office-365-platform-service-description/service-health-and-continuity>

Question: 331

CertyIQ

HOTSPOT -

You are the Microsoft 365 administrator for a company.

Which option should you select on the Microsoft 365 Roadmap page to display all general availability features for SharePoint Online?

Hot Area:

Answer Area

Microsoft 365 Roadmap

Get the Latest Updates

Microsoft 365 is a complete, intelligent solution, including Office 365, Windows 10, and Enterprise Mobility + Security, that empowers everyone to be creative and work together, securely.

Search for a product, release or specific update

Filters | Clear All

Products

Enterprise Mobility + Security

Office 365

Windows 10

Platform

Cloud Instance

Showing 480 updates:

In Development Launched Excel OneDrive for Business Outlook SharePoint Microsoft Trust Microsoft Forms Planner StaffHub Sway Compliance Yammer Access Exchange Project Microsoft Stream Groups Word OneNote Booking O365 Information Protection Windows

In development 184

Rolling out 50

Launched 296

Description	Status	Products	Release
Live events in Yammer	In development	Yammer	December CY2018
Email sender rewriting of unverified domains for EOP relayed emails	In development	Online All environments O365 Information Protection	December CY2018

Answer:

Get the Latest Updates

Microsoft 365 is a complete, intelligent solution, including Office 365, Windows 10, and Enterprise Mobility + Security, that empowers everyone to be creative and work together, securely.

Search for a product, release or specific update

Filters | Clear All

Download Share RSS

Products

- ☐ Enterprise Mobility + Security
- ☐ Office 365
- ☒ Windows 10

Platform

Cloud Instance

Showing 480 updates:

In Development Launched Excel OneDrive for Business Outlook SharePoint Microsoft Trust Microsoft Forms Planner StaffHub Sway Compliance Yammer Access Exchange Project Microsoft Stream Groups Word OneNote Booking O365 Information Protection Windows

<div>In development</div> <div>184</div>	<div>Rolling out</div> <div>50</div>	<div>Launched</div> <div>296</div>
<div>+</div>		
Description	Status	Products
Live events in Yammer	In development	Yammer
Email sender rewriting of unverified domains for EOP relayed emails	In development	Online All environments O365 Information Protection

	Release
	December CY2018
	December CY2018

Explanation:

Reference:

<https://www.microsoft.com/en-us/microsoft365/roadmap?filters=Launched%2CWindows%2COnline%2CO365>

Question: 332

CertyIQ

DRAG DROP -

Your company uses Microsoft 365 with a business support plan. You need to identify Service Level Agreements (SLAs) from Microsoft for the support plan. What response can you expect for each event type? To answer, drag the appropriate responses to the correct event types. Each response may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content. NOTE: Each correct selection is worth one point. Select and Place:

Response

continuously with a one-hout response time

during business hours with no commitment for response time

continuously with no commitment for response time

continuously with a next-day response time

Answer Area

Event type	Response
Critical	
High	
Noncritical	

Answer:

Answer Area

Response

continuously with a one-hour response time

during business hours with no commitment for response time

continuously with no commitment for response time

continuously with a next-day response time

Event type

Critical

High

Noncritical

Response

continuously with a one-hour response time

during business hours with no commitment for response time

during business hours with no commitment for response time

Explanation:

Note that the event categories appear to have been renamed to; Critical (Sev A), High (Sev B) and Medium (Sev C)

And the 3 subscription types are;

- 'Business' (basic, standard, premium and 365 Apps)
- 'All MS365 and Office365'; Education (A), Enterprise (E), Frontline (F) and Government (G)
- 'Elevated support options'

Reference:

<https://docs.microsoft.com/en-us/office365/servicedescriptions/office-365-platform-service-description/support>

Question: 333

CertyIQ

A company is evaluating virtualization services.
You need to determine the difference between Microsoft 365 and Azure Virtual Desktop.
Which feature is unique to Microsoft 365?

- A. Users can sign into a dedicated virtual machine.
- B. Users can rename their assigned virtual machine.
- C. Administrators can assign users to the local administrators group on the virtual machine.
- D. Administrators can connect the virtual machine to an on-premises network.
- E. Administrators can manage the virtual machines by using Microsoft Endpoint Manager.

Answer: B

Explanation:

Users can rename their assigned virtual machine. - No, users cannot rename their assigned virtual machine in Azure Virtual Desktop.

Question: 334

CertyIQ

HOTSPOT -

A company is evaluating Microsoft 365.
You need to determine the Microsoft Viva analytics capabilities.
Select the answer that correctly completes the sentence.

Hot Area:

Briefing emails in Microsoft Outlook and the MyAnalytics dashboard are all features of Microsoft

	▼
Viva Connections	
Viva Insights	
Viva Learning	
Viva Topics	

Answer:

Briefing emails in Microsoft Outlook and the MyAnalytics dashboard are all features of Microsoft

	▼
Viva Connections	
Viva Insights	
Viva Learning	
Viva Topics	

Question: 335

CertyIQ

A company is developing their Windows as a service (WaaS) strategy.

The company wants to roll out the most recently released Windows updates to specific devices before rolling them out to other devices.

You need to recommend the correct feature to meet the requirement.

Which feature should you recommend?

- A. Servicing channels
- B. Deployment rings
- C. Insider Preview builds
- D. Servicing stack updates
- E. Group policies

Answer: B

Explanation:

Deployment rings

Question: 336

CertyIQ

HOTSPOT -

A company is evaluating Microsoft 365.

You need to describe Microsoft 365 security principles.

Select the answer that correctly completes the sentence.

Hot Area:

The model that assumes a security breach from an uncontrolled network is

Zero Trust
Secure by default
Zero day
Secure score

Answer:

The model that assumes a security breach from an uncontrolled network is

Zero Trust
Secure by default
Zero day
Secure score

Question: 337

CertyIQ

DRAG DROP -

A company is evaluating Microsoft Viva.

You need to recommend the appropriate Microsoft Viva modules.

Which module should you use? To answer, drag the appropriate modules to the correct features. Each module may be used once, more than once, or not at all.

You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

Modules

Insights
Topics
Connections
Learning

Answer Area

Feature

Provides a unified app in Microsoft Teams that includes Workplace Analytics, MyAnalytics and Glint.

Uses artificial intelligence (AI) to identify knowledge and experts in a company and displays them in Microsoft Teams.

Provides centralized collaboration for users by using a company-branded app in Microsoft Teams.

Module

Answer:

Modules

Insights
Topics
Connections
Learning

Answer Area

Feature

Provides a unified app in Microsoft Teams that includes Workplace Analytics, MyAnalytics and Glint.

Uses artificial intelligence (AI) to identify knowledge and experts in a company and displays them in Microsoft Teams.

Provides centralized collaboration for users by using a company-branded app in Microsoft Teams.

Module

Insights
Topics
Connections

Explanation:

INSIGHTS

TOPICS

CONNECTIONS

Question: 338

CertyIQ

DRAG DROP -

A company is migrating to Microsoft 365.

The company is evaluating collaboration integrations in Microsoft Teams.

You need to recommend the Microsoft Power Platform integration that provides the appropriate feature.

Which integrations should you recommend? To answer, drag the appropriate integrations to the correct features. Each integration may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.
Select and Place:

Integrations	Answer Area	Integration
<div>Power Virtual Agents</div>	Feature Users can create chatbots without writing any code and publish the bots in Microsoft Teams.	<div></div>
<div>Power Apps</div>	Users can create and reference apps by using tabs in Microsoft Teams.	<div></div>
<div>Power Automate</div>	Users can create flows to automate tasks that can be triggered from Microsoft Teams.	<div></div>

Answer:

Integrations	Answer Area	Integration
<div>Power Virtual Agents</div>	Feature Users can create chatbots without writing any code and publish the bots in Microsoft Teams.	<div>Power Virtual Agents</div>
<div>Power Apps</div>	Users can create and reference apps by using tabs in Microsoft Teams.	<div>Power Apps</div>
<div>Power Automate</div>	Users can create flows to automate tasks that can be triggered from Microsoft Teams.	<div>Power Automate</div>

Question: 339

CertyIQ

HOTSPOT -
A company is evaluating threat protection in Microsoft 365.
Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.
NOTE: Each correct selection is worth one point.
Hot Area:

Statements	Yes	No
Microsoft 365 Defender for Endpoint can block malware on Windows 10 devices.	<div><input type="radio"/></div>	<div><input type="radio"/></div>
Microsoft 365 Defender for Office 365 is a solution that can detect malicious emails.	<div><input type="radio"/></div>	<div><input type="radio"/></div>
Microsoft 365 Defender for Endpoint requires a separate installation for Windows 10 devices.	<div><input type="radio"/></div>	<div><input type="radio"/></div>

Answer:

Statements**Yes****No**

Microsoft 365 Defender for Endpoint can block malware on Windows 10 devices.

☒☐

Microsoft 365 Defender for Office 365 is a solution that can detect malicious emails.

☒☐

Microsoft 365 Defender for Endpoint requires a separate installation for Windows 10 devices.

☒☐**Explanation:**

YES

YES

YES

Question: 340**CertyIQ**

DRAG DROP -

A furniture distribution company uses Microsoft 365.

The company would like to optimize employee interaction in Microsoft Teams company wide.

You need to determine a solution.

Which solution should you use? To answer, drag the appropriate solutions to the correct requirements. Each solution may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

Solutions

Customer insights

Viva Insights

Engagement insights

Supply Chain insights

Answer Area**Requirement**

Determine the number of meetings in which an individual joined on time and refrained from multitasking during the meeting.

Empower business leaders to address critical questions about the supply chain operations and boost employee engagement through the Outcomes page in Microsoft Teams.

Solution**Answer:****Solutions**

Customer insights

Viva Insights

Engagement insights

Supply Chain insights

Answer Area**Requirement**

Determine the number of meetings in which an individual joined on time and refrained from multitasking during the meeting.

Empower business leaders to address critical questions about the supply chain operations and boost employee engagement through the Outcomes page in Microsoft Teams.

Solution

Viva Insights

Supply Chain insights

Explanation:

1. "Determine the number of meetings in which an individual joined on time and refrained from multitasking during the meeting."

- **Solution:** Viva Insights
 - **Reason:**
Viva Insights provides productivity and well-being insights for employees and managers, including metrics like meeting behaviors (e.g., multitasking during meetings, punctuality, and engagement). It is designed to help individuals and teams improve work habits and collaboration.
-

2. "Empower business leaders to address critical questions about the supply chain operations and boost employee engagement through the Outcomes page in Microsoft Teams."

- **Solution:** Supply Chain Insights
- **Reason:**
Supply Chain Insights focuses on supply chain operations, providing insights for optimizing processes, addressing disruptions, and empowering decision-making. While the statement also mentions employee engagement, the supply chain aspect makes this the appropriate solution.

Question: 341

CertyIQ

A company is considering using Microsoft cloud services.
You need to determine which mobility features Microsoft Intune supports.
Which three features does Microsoft Intune support? Each correct answer presents a complete solution.
NOTE: Each correct selection is worth one point.

- A. It provides mobile application management (MAM) capabilities.
- B. It upgrades operating systems on mobile phone devices.
- C. It provides mobile device management (MDM) capabilities.
- D. It deploys operating systems to mobile phone devices.
- E. It deploys applications to mobile phone devices.

Answer: ACE

Explanation:

It provides mobile application management (MAM) capabilities.

It provides mobile device management (MDM) capabilities.

It deploys applications to mobile phone devices.

Question: 342**CertyIQ**

A company is evaluating Microsoft 365.
You need to determine the deployment methods for Microsoft 365 Apps.
Which two tools can you use? Each correct answer presents a complete solution.
NOTE: Each correct selection is worth one point.

- A. Microsoft Support and Recovery Assistant
- B. Office Customization Tool
- C. Office Deployment Tool
- D. Microsoft Deployment Toolkit

Answer: BC**Explanation:**

- B.
Office Customization Tool
- C.
Office Deployment Tool

Question: 343**CertyIQ**

HOTSPOT -
Your company uses Microsoft 365 services.
Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.
NOTE: Each correct selection is worth one point.
Hot Area:

Statements	Yes	No
You can read, like, and reply to Microsoft Yammer conversations from a Microsoft Outlook inbox.	<input type="radio"/>	<input type="radio"/>
You can add a Microsoft Stream tab to a Microsoft Teams channel.	<input type="radio"/>	<input type="radio"/>
You can book meetings and reject conflicting meetings by using a Microsoft SharePoint site calendar.	<input type="radio"/>	<input type="radio"/>

Answer:

Statements	Yes	No
You can read, like, and reply to Microsoft Yammer conversations from a Microsoft Outlook inbox.	<input checked="" type="radio"/>	<input type="radio"/>
You can add a Microsoft Stream tab to a Microsoft Teams channel.	<input checked="" type="radio"/>	<input type="radio"/>
You can book meetings and reject conflicting meetings by using a Microsoft SharePoint site calendar.	<input checked="" type="radio"/>	<input type="radio"/>

Question: 344**CertyIQ**

A company uses Microsoft 365.
The company cancels a subscription that has a traditional add-on associated to it. The add-on has an expiration date that is different than its associated subscription.
You need to determine what happens to the add-on.
What happens to the add-on?

- A. The add-on will remain until its expiration date is reached.
- B. The add-on will be automatically transferred to another active subscription.
- C. The add-on will remain until manually canceled by the company.
- D. The add-on is immediately canceled with the subscription.

Answer: D**Explanation:**

There are two types of add-ons:

Traditional add-ons are linked to a specific subscription. If you cancel the subscription, the associated add-on is also canceled.

Standalone add-on subscriptions appear as a separate subscription on the Your products page and have their own expiration date.

Reference:

<https://docs.microsoft.com/en-us/microsoft-365/commerce/buy-or-edit-an-add-on?view=o365-worldwide>

Question: 345**CertyIQ**

A company is planning to implement Microsoft 365.
The company has not purchased licenses from Microsoft.
You need to recommend a licensing solution.
Which licensing solution should you recommend?

- A. Full user subscription licenses
- B. Step-up user subscription licenses
- C. Add-on user subscription licenses
- D. From Software Assurance (SA) user subscription licenses

Answer: A**Explanation:**

Incorrect:

Not B: Step-up USLs -

Are for Microsoft 365 customers who want to upgrade the level of their service during the term of the enrollment or agreement. These licenses must be purchased on the same agreement or enrollment as the base license from which the customer is upgrading.

Not D: What does Software Assurance do? Microsoft Software Assurance provides licenses for version upgrades. Software Assurance customers automatically receive licensing rights that will allow them to deploy new software versions whenever they are released.

Reference:

<https://docs.microsoft.com/en-us/microsoft-365/commerce/licenses/subscriptions-and-licenses?view=o365-worldwide>

Question: 346

HOTSPOT

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Answer Area

Statements	Yes	No
You can create inactive mailboxes to retain mailbox content indefinitely.	<input type="radio"/>	<input type="radio"/>
You can use retention policies to verify that a record is deleted.	<input type="radio"/>	<input type="radio"/>
You can use the Label Activity Explorer to search for and view label activity.	<input type="radio"/>	<input type="radio"/>

Answer:

Statements	Yes	No
You can create inactive mailboxes to retain mailbox content indefinitely.	<input type="radio"/>	<input checked="" type="radio"/>
You can use retention policies to verify that a record is deleted.	<input checked="" type="radio"/>	<input type="radio"/>
You can use the Label Activity Explorer to search for and view label activity.	<input type="radio"/>	<input checked="" type="radio"/>

Explanation:**1. You can create inactive mailboxes to retain mailbox content indefinitely - No**

Inactive mailboxes retain mailbox content only as long as the applied retention policy is in effect. They are not designed to retain content "indefinitely." The retention duration is determined by the retention policy applied.

2. You can use retention policies to verify that a record is deleted - Yes

Retention policies can enforce both retention and deletion of content. When a retention policy is configured to delete content after a specific period, it can ensure that a record is deleted according to the policy.

3. You can use the Label Activity Explorer to search for and view label activity - No

The Label Activity Explorer does not allow you to perform searches. It provides an overview and insights into label usage and activity but lacks specific search functionality for granular activity.

<https://learn.microsoft.com/en-us/purview/create-and-manage-inactive-mailboxes>

<https://learn.microsoft.com/en-us/exchange/security-and-compliance/messaging-records-management/retention-tags-and-policies>

Question: 347

HOTSPOT

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Answer Area

Statements	Yes	No
You can use Microsoft Teams and SharePoint Newsfeed to provide enterprise social features in SharePoint.	<input type="radio"/>	<input type="radio"/>
You can disable the enterprise social collaboration feature in SharePoint.	<input type="radio"/>	<input type="radio"/>
You can use different enterprise social collaboration services in SharePoint simultaneously.	<input type="radio"/>	<input type="radio"/>

Answer:

Statements	Yes	No
You can use Microsoft Teams and SharePoint Newsfeed to provide enterprise social features in SharePoint.	<input type="radio"/>	<input checked="" type="radio"/>
You can disable the enterprise social collaboration feature in SharePoint.	<input checked="" type="radio"/>	<input type="radio"/>
You can use different enterprise social collaboration services in SharePoint simultaneously.	<input type="radio"/>	<input checked="" type="radio"/>

Explanation:

You can use Microsoft Teams and SharePoint Newsfeed to provide enterprise social features in SharePoint.

No

Explanation: Enterprise social features in SharePoint are provided by Viva Engage (formerly Yammer) and Newsfeed, not Microsoft Teams.

You can disable the enterprise social collaboration feature in SharePoint.

Yes

Explanation: SharePoint administrators can disable enterprise social collaboration features by turning off either Viva Engage or Newsfeed in the SharePoint admin center.

You can use different enterprise social collaboration services in SharePoint simultaneously.

No

Explanation: Administrators can choose either Viva Engage or Newsfeed as the enterprise social collaboration service in SharePoint, but not both simultaneously.

Question: 348

CertyIQ

DRAG DROP

-

A company is migrating to Microsoft 365.

The company is evaluating app integrations in Microsoft Teams.

Which app integrations should you recommend? To answer, drag the appropriate integrations to the correct features. Each integration may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Integrations

Outgoing webhooks

Incoming webhooks

Connectors

Cards

Answer Area

Feature

Allows users to send text-based messages to a company's web services.

Enables external services to send messages to Teams channels through an HTTP endpoint.

Allows users to subscribe to receive alerts and information from web services.

Integration

Answer:

Answer Area

Feature

Allows users to send text-based messages to a company's web services.

Enables external services to send messages to Teams channels through an HTTP endpoint.

Allows users to subscribe to receive alerts and information from web services.

Integration

Outgoing webhooks

Incoming webhooks

Connectors

Explanation:

abs- These apps can be added directly to Teams by creating tabs for those apps. Apps can be accessed from the tabs. It will have the least administrative overhead.

Power Virtual Agents:- Users can create chatbots using Power Virtual Agents without writing any code. Users can then integrate those bots into Microsoft Teams by publishing the bots and making them reachable to Microsoft Teams from the Power Virtual Agents portal.

Webhooks- Microsoft Teams enables your users with outgoing webhooks, incoming webhooks. Outgoing webhooks enable your users to send text-based messages to your organization's web services. Your services can then respond with a message consisting of text or a card that includes text and image-type content.

Incoming webhooks are also available. Incoming webhooks enable your external services to send messages to your Teams channels through an HTTP endpoint. This is useful for notification and tracking tools.

Connectors- Connectors are a way for your users to subscribe to receive alerts and information from your web services.

Question: 349

CertyIQ

HOTSPOT

-

Your company uses Microsoft Teams.

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Answer Area

Statements	Yes	No
You can translate a message into another language in Teams.	<input type="radio"/>	<input type="radio"/>
You can use #mentions to notify another user in a channel conversation or in a Teams chat.	<input type="radio"/>	<input type="radio"/>
You can mark a message as important or urgent in Teams.	<input type="radio"/>	<input type="radio"/>

Answer:

Answer Area

Statements	Yes	No
You can translate a message into another language in Teams.	<input checked="" type="radio"/>	<input type="radio"/>
You can use #mentions to notify another user in a channel conversation or in a Teams chat.	<input type="radio"/>	<input checked="" type="radio"/>
You can mark a message as important or urgent in Teams.	<input checked="" type="radio"/>	<input type="radio"/>

Explanation:

1. Yes, it has this feature
2. No, you need to use @ to mention someone.
3. Yes, you can "flag" messages as important/urgent

Question: 350

CertyIQ

A company is evaluating Microsoft 365.

You need to determine the capabilities of Microsoft Viva Insights.

What are two features of Microsoft Viva Insights? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. A dashboard that recommends taking regular breaks throughout the day.
- B. Tracking completed recommended learning assigned to a manager's team.
- C. A dashboard that uses dynamic cards that can aggregate data from a SharePoint site.
- D. General work pattern information about a manager's team.

Answer: AD

Explanation:

A dashboard that recommends taking regular breaks throughout the day.

General work pattern information about a manager's team.

Question: 351

CertyIQ

HOTSPOT

-

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Answer Area

Statements	Yes	No
You can deploy Microsoft 365 Apps for enterprise from a local source by using Configuration Manager.	<input type="radio"/>	<input type="radio"/>
You can deploy Microsoft 365 Apps for enterprise from the cloud by using the Office Deployment Tool.	<input type="radio"/>	<input type="radio"/>
You can deploy Microsoft 365 Apps for enterprise from a local source by using the Office Deployment Tool.	<input type="radio"/>	<input type="radio"/>

Answer:

Answer Area

Statements	Yes	No
You can deploy Microsoft 365 Apps for enterprise from a local source by using Configuration Manager.	<input checked="" type="radio"/>	<input type="radio"/>
You can deploy Microsoft 365 Apps for enterprise from the cloud by using the Office Deployment Tool.	<input checked="" type="radio"/>	<input type="radio"/>
You can deploy Microsoft 365 Apps for enterprise from a local source by using the Office Deployment Tool.	<input checked="" type="radio"/>	<input type="radio"/>

Explanation:

YES YES YES

Choose how you want to deploy:

Deploy from a local source with Configuration Manager: Manage your deployment with Configuration Manager, and download and deploy Office from distribution points on your network.

Deploy from the cloud with the Office Deployment Tool: Manage your deployment with the ODT, and install Office on client devices directly from the Office CDN.

Deploy from a local source with the Office Deployment Tool: Manage your deployment with the ODT, and

download and deploy Office from a local source on your network.

Self-install from the cloud: Manage your deployment from the Office portal and have your users install Office on their client devices directly from the portal.

<https://learn.microsoft.com/en-us/deployoffice/plan-microsoft-365-apps>

<https://learn.microsoft.com/en-us/deployoffice/deploy-microsoft-365-apps-configuration-manager>

Question: 352

CertyIQ

HOTSPOT

A company is evaluating Microsoft 365.

You need to determine the endpoint management capabilities of Microsoft 365.

Select the answer that correctly completes the sentence.

Answer Area

A cloud-based virtual machine solution that can use FSLogix is

Windows 365 Cloud PC
Azure Virtual Desktop
Virtual PC
Windows Autopilot

Answer:

Answer Area

A cloud-based virtual machine solution that can use FSLogix is

Windows 365 Cloud PC
Azure Virtual Desktop
Virtual PC
Windows Autopilot

Explanation:

<https://learn.microsoft.com/en-us/fslogix/overview>

Question: 353

CertyIQ

HOTSPOT

A company is evaluating Microsoft 365.

You need to recommend a service that meets the company's requirements.

Select the answer that correctly completes the sentence.

Answer Area

A company can improve employee engagement by allowing employees to create user posts and share files within an interest group by using Microsoft _____.

Exchange
OneDrive
Planner
Yammer
Viva

Answer:

Answer Area

A company can improve employee engagement by allowing employees to create user posts and share files within an interest group by using Microsoft _____.

Exchange
OneDrive
Planner
Yammer
Viva

Explanation:

Yes, companies can improve employee engagement by using Yammer. Yammer is a social networking platform designed for communication, collaboration and connectivity within an organization. It allows employees to create user posts and share files within an interest group.

Question: 354

CertyIQ

HOTSPOT

A company is evaluating Microsoft 365.

Select the answer that correctly completes the sentence.

Answer Area

To provide a web page where external customers can schedule an online appointment with staff, you should implement _____.

Microsoft Bookings
Microsoft Teams
Microsoft Planner
Microsoft To Do

Answer:

To provide a web page where external customers can schedule an online appointment with staff, you should implement



Microsoft Bookings
Microsoft Teams
Microsoft Planner
Microsoft To Do

Microsoft Bookings is a scheduling tool within the Microsoft 365 suite designed to manage appointments. It allows organizations to create booking pages where clients can schedule appointments based on available time slots. This service integrates with Microsoft Outlook calendars, ensuring real-time availability and reducing scheduling conflicts. Features include customizable appointment types, automated confirmation and reminder emails, and the ability to handle cancellations or rescheduling. These functionalities streamline the appointment scheduling process for both the organization and its clients.

Therefore, if the question pertains to selecting a Microsoft 365 service that facilitates appointment scheduling, **Microsoft Bookings** is the appropriate choice.

Question: 355

CertyIQ

A company is evaluating the services provided in Microsoft 365.

You need to ensure the service meets the following requirements:

- Allows users to upload corporate videos to a centralized location.
- Allows users to watch trending and most popular corporate videos.

You need to recommend a Microsoft 365 service that meets the requirements.

Which service should you use?

- A. Microsoft Stream
- B. SharePoint Online
- C. Microsoft OneDrive
- D. Microsoft Teams

Answer: A

Explanation:

Microsoft Stream is a correct answer

Question: 356

CertyIQ

A company uses Microsoft 365.

You need to identify the portal that users should use to install Office applications.

What should you identify?

- A. Microsoft 365 admin center
- B. Microsoft Volume Licensing Service Center
- C. Azure portal

Answer: D

Explanation:

You can install application through Microsoft 365 user portal

Question: 357

CertyIQ

DRAG DROP

A company uses Microsoft 365.

The company is evaluating which Zero Trust security policies to implement.

Which Zero Trust security principle should you recommend? To answer, drag the appropriate principles to the correct requirements. Each principle may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Principles

Verify explicitly

Least privileged access

Assume breach

Threat protection

Answer Area

Requirement

Monitor all access requests to confirm the context of each access request.

Only grant users the environment and device permissions necessary to meet required business goals.

Monitor, analyze, and automate response to security incidents.

Principle

Answer:

Answer Area

Requirement

Monitor all access requests to confirm the context of each access request.

Only grant users the environment and device permissions necessary to meet required business goals.

Monitor, analyze, and automate response to security incidents.

Principle

Verify explicitly

Least privileged access

Assume breach

Explanation:

verify explicitly

least privileged access

assume breach

Question: 358

CertyIQ

HOTSPOT

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Answer Area	Statements	Yes	No
	The Microsoft Compliance Manager portal can be used to create data loss prevention (DLP) policies.	<input type="radio"/>	<input type="radio"/>
	The Microsoft Service Trust portal can be used to provide financial compliance and standards reports.	<input type="radio"/>	<input type="radio"/>

Answer:

Answer Area	Statements	Yes	No
	The Microsoft Compliance Manager portal can be used to create data loss prevention (DLP) policies.	<input checked="" type="radio"/>	<input type="radio"/>
	The Microsoft Service Trust portal can be used to provide financial compliance and standards reports.	<input checked="" type="radio"/>	<input type="radio"/>

Explanation:

The Microsoft Compliance Manager portal can be used to create data loss prevention (DLP) policies.

Answer: Yes

Justification: The Microsoft Compliance Manager portal is indeed a part of the broader Microsoft compliance ecosystem that integrates with other tools like Microsoft Purview, and it can be used in conjunction with other portals to manage and create DLP policies, as clarified by the link you provided. (learn.microsoft.com)

The Microsoft Service Trust portal can be used to provide financial compliance and standards reports.

Answer: Yes

Justification: The Microsoft Service Trust portal does offer financial compliance and standards reports, which are available for various industries, including financial services. (microsoft.com)

Question: 359

CertyIQ

HOTSPOT

A company is evaluating Microsoft 365.

You need to identify Microsoft 365 security principles.

Select the answer that correctly completes the sentence.

Answer Area

Verify explicitly, least privileged access, and assume breach are principles for

Zero Trust

Zero-day exploit

Microsoft Secure Score

Secure by default

Answer:

Answer Area

Verify explicitly, least privileged access, and assume breach are principles for

Zero Trust
Zero-day exploit
Microsoft Secure Score
Secure by default

Explanation:

Zero Trust Security Model:

Microsoft's Zero Trust approach operates on the premise: "Never trust, always verify." This model requires strict verification for every person and device attempting to access resources, regardless of their location within or outside the network perimeter. Key components include:

Verification of Identities: Ensuring that all users are authenticated and authorized.

Device Health Attestation: Confirming that devices meet security standards before granting access.

Least Privilege Access: Providing users with the minimal level of access necessary for their roles.

Assume Breach Mentality: Operating under the assumption that breaches can occur, and implementing measures to minimize potential damage.

By adopting the Zero Trust model, organizations can enhance their security posture, especially in environments with increasing remote access and diverse device usage.

Therefore, if the question pertains to identifying a core Microsoft 365 security principle, "Zero Trust" is the appropriate choice.

Question: 360

CertyIQ

A company needs to protect users from malicious URLs and attachments that are in emails.

You need to select a solution that meets the requirement.

Which service should you select?

- A. Microsoft Defender for Office 365
- B. Microsoft Defender for Identity
- C. Microsoft Defender for Endpoint
- D. Microsoft Cloud App Security

Answer: A

Explanation:

Microsoft Defender for Office 365

Question: 361

HOTSPOT

-

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Answer Area

Statements	Yes	No
Microsoft Defender for Identity uses Azure Active Directory to detect and identify compromised identities.	<input type="radio"/>	<input type="radio"/>
Microsoft Cloud App Security allows users to identify and combat cyber threats in multiple Microsoft 365 and Azure services.	<input type="radio"/>	<input type="radio"/>
Microsoft Defender for Identity protects against malicious threats posed by email messages and web links that are used in collaboration tools.	<input type="radio"/>	<input type="radio"/>

Answer:**Answer Area**

Statements	Yes	No
Microsoft Defender for Identity uses Azure Active Directory to detect and identify compromised identities.	<input type="radio"/>	<input checked="" type="radio"/>
Microsoft Cloud App Security allows users to identify and combat cyber threats in multiple Microsoft 365 and Azure services.	<input checked="" type="radio"/>	<input type="radio"/>
Microsoft Defender for Identity protects against malicious threats posed by email messages and web links that are used in collaboration tools.	<input type="radio"/>	<input checked="" type="radio"/>

Explanation:

No/Yes/No

Microsoft Defender for Identity

Statement: Monitors both on-premises Active Directory and cloud identities.

Answer: No

Justification: According to [Microsoft documentation](#), Microsoft Defender for Identity focuses solely on monitoring on-premises Active Directory environments. It does not monitor cloud identities.

Microsoft Defender for Cloud Apps

Statement: Provides rich visibility, control over data travel, and sophisticated analytics to identify and combat cyber threats across all your cloud services.

Answer: Yes

Justification: As described in the [Microsoft documentation](#), Microsoft Defender for Cloud Apps operates as a Cloud Access Security Broker (CASB) that offers robust visibility, control over data flow, and advanced analytics to combat threats across multiple cloud services.

Microsoft Defender for Office 365

Statement: Protects against threats posed by email and web links.

Answer: No

Justification: The [Microsoft documentation](#) explains that Microsoft Defender for Office 365 protects against email threats, links, and collaboration tools, but this protection is specifically targeted at Office 365 environments. This may not extend to all generic "email and web link" scenarios, depending on the interpretation.

Question: 362

CertyIQ

HOTSPOT

-

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Answer Area

Statements	Yes	No
Microsoft Cloud App Security is used to block a specific application in a company.	<input type="radio"/>	<input type="radio"/>
Microsoft Cloud App Security provides offerings that prevent confidential information from leaking outside the organization.	<input type="radio"/>	<input type="radio"/>
Microsoft manages legal requests for a company's data that is in Microsoft Cloud App Security.	<input type="radio"/>	<input type="radio"/>

Answer:

Answer Area

Statements	Yes	No
Microsoft Cloud App Security is used to block a specific application in a company.	<input checked="" type="radio"/>	<input type="radio"/>
Microsoft Cloud App Security provides offerings that prevent confidential information from leaking outside the organization.	<input checked="" type="radio"/>	<input type="radio"/>
Microsoft manages legal requests for a company's data that is in Microsoft Cloud App Security.	<input checked="" type="radio"/>	<input type="radio"/>

Explanation:

- <https://techcommunity.microsoft.com/t5/security-compliance-and-identity/block-access-to-unsanctioned-apps-with-microsoft-defender-atp/ba-p/1121179>
- <https://learn.microsoft.com/en-us/defender-cloud-apps/policies-information-protection>
- <https://learn.microsoft.com/en-us/defender-cloud-apps/cas-compliance-trust>

Microsoft Cloud App Security is used to block a specific application in a company.

Answer: Yes

Justification: Microsoft Cloud App Security (now part of Microsoft Defender for Cloud Apps) provides the capability to block specific applications within the organization through policies and integration with other

security services. It can detect and restrict the usage of unsanctioned applications and control access to sanctioned ones.

Microsoft Cloud App Security provides offerings that prevent confidential information from leaking outside the organization.

Answer: Yes

Justification: Microsoft Cloud App Security includes data loss prevention (DLP) policies that help prevent the leakage of sensitive or confidential information across cloud apps. This functionality ensures that confidential data remains within the organization and does not inadvertently or maliciously leave the enterprise.

Microsoft manages legal requests for a company's data that is in Microsoft Cloud App Security.

Answer: Yes

Justification: Microsoft Cloud App Security (Defender for Cloud Apps) integrates with Microsoft's broader compliance and legal services. While Microsoft Cloud App Security itself doesn't handle legal requests directly, Microsoft has tools to help manage legal requests (like subpoenas, data subject requests) for data across their cloud services, including data within Microsoft Cloud App Security.

Question: 363

CertyIQ

HOTSPOT

-

A hospital is evaluating digital transformation solutions for their workforce.

Select the answer that correctly completes the sentence.

Microsoft categorizes workers who work directly with customers or the general public as ▼ workers.

Backoffice
Frontline
Hybrid
Microsoft Teams

Answer:

Microsoft categorizes workers who work directly with customers or the general public as ▼ workers.

Backoffice
Frontline
Hybrid
Microsoft Teams

Explanation:

Microsoft 365 Frontline is designed specifically to address the needs of these types of workers, providing them with access to necessary productivity tools and ensuring efficient communication, collaboration, and security.

Here are the key elements of **Microsoft 365 Frontline**:

Access to Key Office Apps: Frontline workers get access to Office apps, though typically through mobile and web versions.

Collaboration via Teams: Integration with Microsoft Teams allows frontline workers to communicate, collaborate, and manage tasks.

Security & Compliance: Even frontline workers have the security and compliance benefits provided by Microsoft 365.

Device Management: Enables the organization to manage devices used by frontline workers, ensuring they meet company security standards.

This solution helps businesses enable productivity, communication, and security for workers who do not work at desks but are crucial to business operations.

Question: 364

CertyIQ

HOTSPOT

-

A company is considering migrating to cloud-based infrastructure and solutions.

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Answer Area

Statements	Yes	No
Running virtual machines on server hardware deployed in a datacenter that is maintained by your company is an example of a private cloud solution.	<input type="radio"/>	<input type="radio"/>
Using Azure Backup to back up virtual machines on server hardware your company maintains is an example of a private cloud solution.	<input type="radio"/>	<input type="radio"/>
Running Azure Virtual Desktop is an example of a public cloud solution.	<input type="radio"/>	<input type="radio"/>

Answer:

Answer Area

Statements	Yes	No
Running virtual machines on server hardware deployed in a datacenter that is maintained by your company is an example of a private cloud solution.	<input checked="" type="radio"/>	<input type="radio"/>
Using Azure Backup to back up virtual machines on server hardware your company maintains is an example of a private cloud solution.	<input type="radio"/>	<input checked="" type="radio"/>
Running Azure Virtual Desktop is an example of a public cloud solution.	<input checked="" type="radio"/>	<input type="radio"/>

Explanation:

1. yes

Running virtual machines on server hardware deployed in a datacenter that is maintained by your company is an example of a private cloud solution. This type of solution is referred to as a private cloud because the server hardware is owned and managed by the customer's own IT team, rather than being hosted and managed by a third-party provider.

2. no

Using azure backup to back up virtual machines on server hardware your company maintains is not an example of a private cloud solution. Azure Backup is a cloud-based backup solution that allows customers to store their data in the cloud. While the customer owns the server hardware, the data is stored on a third-party provider's cloud infrastructure.

3. yes

Running azure virtual desktop is an example of a public cloud solution. Azure Virtual Desktop is a cloud-based virtualization solution that allows customers to access virtual desktops that are running in the cloud. This is an example of a public cloud solution because the data and applications are hosted and managed by a third-party provider.

Question: 365

CertyIQ

HOTSPOT

-

A company is evaluating Microsoft 365.

Select the answer that correctly completes the sentence.

The modules that are named Connections, Insights, Learning, and Topics are part of

	▼
Microsoft Viva	
Microsoft Teams	
Microsoft Yammer	
Microsoft Planner	

Answer:

The modules that are named Connections, Insights, Learning, and Topics are part of

	▼
Microsoft Viva	
Microsoft Teams	
Microsoft Yammer	
Microsoft Planner	

Explanation:

Microsoft Viva

Justification:

The modules **Connections**, **Insights**, **Learning**, and **Topics** are part of **Microsoft Viva**. Microsoft Viva is a

comprehensive employee experience platform that integrates with Microsoft 365, offering a range of modules to enhance employee engagement, well-being, learning, and knowledge sharing.

Connections: Provides an intranet experience that connects employees to company resources and communications.

Insights: Offers personalized insights and data-driven recommendations to improve employee productivity and well-being.

Learning: Facilitates continuous learning by integrating learning content into the workflow.

Topics: Uses AI to organize and share knowledge across the organization, helping employees find relevant information quickly.

These modules are specifically part of **Microsoft Viva**, not Microsoft Teams, Yammer, or Planner.

Question: 366

CertyIQ

HOTSPOT

-

A company is evaluating ways to improve their productivity by using Microsoft 365.

You need to determine the correct productivity feature.

Select the answer that correctly completes the sentence.

A company can view a team's work patterns, such as regular after-hours work, by using

	▼
Manager insights	
Personal insights	
Application insights	
Leader insights	
Customer insights	

Answer:

A company can view a team's work patterns, such as regular after-hours work, by using

	▼
Manager insights	
Personal insights	
Application insights	
Leader insights	
Customer insights	

Explanation:

Manager insights provide much-needed insight into work behaviors within your team that may cause stress and burnout. With access to this information, managers are empowered to nip unhealthy work patterns in the bud before they get out of hand (e.g., ongoing after-hours work, meetings overload, insufficient focus time). By identifying these patterns early, managers can assist their teams in finding a balance between productivity and well-being.

<https://learn.microsoft.com/en-us/azure/azure-monitor/app/app-insights-overview?tabs=net>

Question: 367

HOTSPOT

-

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Statements	Yes	No
A retention policy is an example of information governance in Microsoft 365.	<input type="radio"/>	<input type="radio"/>
Managing inactive mailboxes is an example of information governance in Microsoft 365.	<input type="radio"/>	<input type="radio"/>
Creating a new Exchange throttling policy is an example of information governance in Microsoft 365.	<input type="radio"/>	<input type="radio"/>

Answer:

Statements	Yes	No
A retention policy is an example of information governance in Microsoft 365.	<input checked="" type="radio"/>	<input type="radio"/>
Managing inactive mailboxes is an example of information governance in Microsoft 365.	<input checked="" type="radio"/>	<input type="radio"/>
Creating a new Exchange throttling policy is an example of information governance in Microsoft 365.	<input type="radio"/>	<input checked="" type="radio"/>

Explanation:

Reference:

<https://learn.microsoft.com/en-us/microsoft-365/compliance/data-governance-solution?view=o365-worldwide>

Question: 368

HOTSPOT

-

A company is evaluating Microsoft 365 Apps.

You need to describe the capabilities in Microsoft 365 Apps.

Select the answer that correctly completes the sentence.

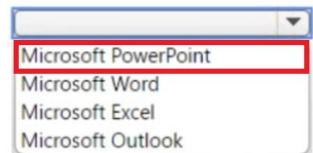
Answer Area

A Microsoft 365 Apps file can be published directly to Microsoft Stream by using the export option in

Microsoft PowerPoint
Microsoft Word
Microsoft Excel
Microsoft Outlook

Answer:**Answer Area**

A Microsoft 365 Apps file can be published directly to Microsoft Stream by using the export option in

**Explanation:**

Reference:

<https://learn.microsoft.com/en-us/stream/embed-video-powerpoint>

Question: 369**CertyIQ**

You are an IT director that is evaluating the capabilities of Microsoft Endpoint Manager.

You need to present the capabilities to key stakeholders.

Which three capabilities should you present to the stakeholders? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Set up and preconfigure new Windows devices.
- B. Monitor on-premises servers.
- C. Report on cloud-based security event information.
- D. Manage cloud-based mobile devices.
- E. Deploy on-premises desktop apps.

Answer: ACD**Explanation:**

Set up and preconfigure new Windows devices.

Report on cloud-based security event information.

Manage cloud-based mobile devices.

Question: 370**CertyIQ**

A company is evaluating Microsoft 365.

You need to identify the collaboration features of OneDrive.

What are two collaboration features of OneDrive? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Inviting external users to an online meeting
- B. Coauthoring of supported documents.
- C. Chatting with multiple users.

D. Sharing files with external users.

Answer: BD

Explanation:

Coauthoring of supported documents.

Sharing files with external users.

Question: 371

CertyIQ

DRAG DROP

-

A company is migrating to Microsoft 365.

The company is evaluating work management features in Microsoft 365.

You need to recommend the appropriate Microsoft 365 services.

Which services should you recommend? To answer, drag the appropriate services to the correct features. Each service may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Services

- Microsoft Bookings
- Microsoft Planner
- Microsoft Project
- Microsoft To Do

Answer Area

Feature

Provides a service that allows you to track, manage, and organize your team's appointments and calendars.

Provides a service that allows you to assign and manage tasks by using task cards.

Provides a service that allows you to plan, prioritize, and manage resources.

Service

Answer:

Services

- Microsoft Bookings
- Microsoft Planner
- Microsoft Project
- Microsoft To Do

Answer Area

Feature

Provides a service that allows you to track, manage, and organize your team's appointments and calendars.

Provides a service that allows you to assign and manage tasks by using task cards.

Provides a service that allows you to plan, prioritize, and manage resources.

Service

- Microsoft Bookings
- Microsoft Planner
- Microsoft Project

Explanation:

Answer:

1. Service for managing appointments and bookings: Microsoft Bookings
2. Service for assigning and managing tasks using task cards: Microsoft Planner
3. Service for planning, prioritizing, and managing resources: Microsoft Project

Justification:

- **Microsoft Bookings:** Designed for scheduling and managing appointments, making it ideal for businesses that need to handle customer bookings efficiently.
- **Microsoft Planner:** Provides a visual way to organize teamwork, allowing users to create plans, assign tasks, and track progress using task cards.
- **Microsoft Project:** Offers advanced project management capabilities, including resource planning, scheduling, and prioritization, suitable for complex project management needs.

These services are tailored to meet specific work management requirements within Microsoft 365.

<https://www.microsoft.com/en-us/microsoft-365/project/project-plan-3?activetab=pivot%3aoverviewtab>

Question: 372

CertyIQ

DRAG DROP

-

A company has an Exchange Server instance and plans to start using Microsoft 365 and Azure services.

You need to choose the appropriate resource based on its scenario.

Which resource should you choose for each scenario? To answer, drag the appropriate resources to the correct scenarios. Each resource may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Products

Exchange Server

Microsoft Azure
virtual machines

Answer Area

Scenario

The company owns the hardware and is responsible for provisioning, managing, and maintaining the operating system and the software.

Microsoft owns the hardware. The company is responsible for provisioning, managing, and maintaining the operating system and software.

Product

Answer:

Products

Exchange Server

Microsoft Azure
virtual machines

Answer Area

Scenario

The company owns the hardware and is responsible for provisioning, managing, and maintaining the operating system and the software.

Microsoft owns the hardware. The company is responsible for provisioning, managing, and maintaining the operating system and software.

Product

Exchange Server

Microsoft Azure
virtual machines

Explanation:

Scenario 1: The company owns the hardware and is responsible for provisioning, managing, and maintaining the operating system and the software.

- **Answer:** Exchange Server
- **Justification:** In this case, the company is responsible for managing everything, including the hardware, operating system, and software. This scenario describes an **on-premises solution** where the company would manage and maintain Exchange Server on their own hardware.

Scenario 2: Microsoft owns the hardware. The company is responsible for provisioning, managing, and maintaining the operating system and software.

- **Answer:** Microsoft Azure virtual machines
- **Justification:** In this scenario, Microsoft owns the hardware (data centers, servers, etc.), but the company is responsible for provisioning and managing the operating system and software. This is typical of **Infrastructure as a Service (IaaS)** with **Microsoft Azure**, where the company runs its own virtual machines in the Azure cloud but is responsible for the operating system and applications on those virtual machines.

Question: 373

CertyIQ

HOTSPOT

-

A company is evaluating the capabilities of Windows 365 and Azure Virtual Desktop.

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Answer Area

Statements	Yes	No
Users must have a Microsoft Intune license to use Windows 365.	<input type="radio"/>	<input type="radio"/>
Windows 365 uses a multi-session Windows operating system.	<input type="radio"/>	<input type="radio"/>
Azure Virtual Desktop uses a FSLogix container to store user profile data.	<input type="radio"/>	<input type="radio"/>

Answer:

Answer Area

Statements	Yes	No
Users must have a Microsoft Intune license to use Windows 365.	<input type="radio"/>	<input checked="" type="radio"/>
Windows 365 uses a multi-session Windows operating system.	<input type="radio"/>	<input checked="" type="radio"/>
Azure Virtual Desktop uses a FSLogix container to store user profile data.	<input checked="" type="radio"/>	<input type="radio"/>

Explanation:

No

While Intune can be used to manage Windows 365 devices, it is not a mandatory requirement. Windows 365 can be managed through other methods as well.

Windows 365 uses a multi-session Windows operating system.

No

Windows 365 is designed for single-session use, providing each user with a dedicated Windows instance. Multi-session capabilities are a feature of Azure Virtual Desktop.

Azure Virtual Desktop uses a FSLogix container to store user profile data.

Yes

Azure Virtual Desktop utilizes FSLogix technology to manage and store user profiles in containers, allowing for faster logins and a consistent user experience across sessions.

Question: 374

CertyIQ

A company plans to deploy Microsoft Viva Insights.

The company has concerns with the privacy of data that is used in Viva Insights.

You need to identify the source of data that is used in Viva Insights.

What are three data sources of Viva Insights? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. email m Exchange Online
- B. chats in Microsoft Teams
- C. documents in OneDrive for Business
- D. websites accessed in a browser
- E. email in Exchange Server

Answer: ABC

Explanation:

Their Exchange Online mailbox

Their activity in OneDrive and SharePoint documents

Their chat and call history from Teams and from Skype for Business

Reference:

<https://learn.microsoft.com/en-us/viva/insights/personal/overview/privacy-guide-admins>

Question: 375

CertyIQ

HOTSPOT

-

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Answer Area

Statements	Yes	No
Data loss prevention (DLP) policies allow you to search for content in Microsoft Teams and SharePoint Online and export the content for review.	<input type="radio"/>	<input type="radio"/>
Sensitivity labels allow you to refine the results from a search for content in Microsoft Teams and SharePoint Online.	<input type="radio"/>	<input type="radio"/>
Advanced eDiscovery allows you to manage the custodians that are relevant to a case.	<input type="radio"/>	<input type="radio"/>

Answer:

Answer Area

Statements	Yes	No
Data loss prevention (DLP) policies allow you to search for content in Microsoft Teams and SharePoint Online and export the content for review.	<input type="radio"/>	<input checked="" type="radio"/>
Sensitivity labels allow you to refine the results from a search for content in Microsoft Teams and SharePoint Online.	<input checked="" type="radio"/>	<input type="radio"/>
Advanced eDiscovery allows you to manage the custodians that are relevant to a case.	<input checked="" type="radio"/>	<input type="radio"/>

Explanation:

no

yes

yes

Question: 376

CertyIQ

HOTSPOT

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Answer Area

Statements	Yes	No
Microsoft Cloud App Security (MCAS) integrates with the Intelligent Security Graph to generate Microsoft Defender for Identity alerts.	<input type="radio"/>	<input type="radio"/>
Microsoft Cloud App Security (MCAS) integrates with Secure Score to report the available security features that may reduce risk.	<input type="radio"/>	<input type="radio"/>
Microsoft Cloud App Security (MCAS) integrates with Microsoft Power BI to automate a response when alerts are triggered.	<input type="radio"/>	<input type="radio"/>

Answer:

Answer Area

Statements	Yes	No
Microsoft Cloud App Security (MCAS) integrates with the Intelligent Security Graph to generate Microsoft Defender for Identity alerts.	<input checked="" type="radio"/>	<input type="radio"/>
Microsoft Cloud App Security (MCAS) integrates with Secure Score to report the available security features that may reduce risk.	<input checked="" type="radio"/>	<input type="radio"/>
Microsoft Cloud App Security (MCAS) integrates with Microsoft Power BI to automate a response when alerts are triggered.	<input checked="" type="radio"/>	<input type="radio"/>

Explanation:

Statement 1:

Microsoft Cloud App Security (MCAS) integrates with the Intelligent Security Graph to generate Microsoft Defender for Identity alerts.

- **Answer:** Yes
- **Justification:**
MCAS leverages Microsoft's Intelligent Security Graph to enhance its threat detection capabilities. This integration enables MCAS to generate alerts, including those related to identity threats, which can be surfaced in Microsoft Defender for Identity.

Statement 2:

Microsoft Cloud App Security (MCAS) integrates with Secure Score to report the available security features that may reduce risk.

- **Answer:** Yes
- **Justification:**
MCAS contributes to Microsoft Secure Score by providing insights into security configurations and recommending actions to reduce risk. This integration helps organizations improve their overall security posture.

Statement 3: Microsoft Cloud App Security (MCAS) integrates with Microsoft Power BI to automate a response when alerts are triggered.

- Answer: Yes

- Justification:

MCAS has native integrations with Microsoft Power BI, allowing the monitoring of user activities and alerts. Additionally, **MCAS can integrate with Power BI to automate responses** using built-in policies and automation workflows. When alerts are triggered, MCAS can automatically apply governance actions such as session control, file quarantine, or other remediation actions. This level of automation supports an organization's security and compliance needs.

1. <https://learn.microsoft.com/en-us/defender-cloud-apps/mdi-integration>

2. <https://learn.microsoft.com/en-us/microsoft-365/security/defender/microsoft-secure-score?view=o365-worldwide>

3. <https://learn.microsoft.com/en-us/power-bi/enterprise/service-security-using-defender-for-cloud-apps-controls>

Question: 377

CertyIQ

A company is evaluating Microsoft 365.

You need to identify the benefits of an Enterprise Agreement.

What is a benefit of an Enterprise Agreement?

- A. Locked-in pricing for the duration of the term.
- B. All licenses are perpetual.
- C. Simplified non-expiring licensing model.
- D. Simplified per-device licensing model.

Answer: A

Explanation:

Locked-in pricing for the duration of the term.

Question: 378

CertyIQ

A company is evaluating Microsoft 365.

You need to determine how you can filter Microsoft 365 roadmap items.

What are three methods to filter items? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Cloud instance
- B. Licensing type
- C. Product
- D. Region
- E. Platform

Answer: ACE

Explanation:

Product, Release phase, platform, Cloud instance and New or updated.

<https://www.microsoft.com/en-us/microsoft-365/roadmap?filters=>

Question: 379

CertyIQ

A company plans to implement Microsoft Sentinel.

You need to describe the capabilities of Microsoft Sentinel.

Which two sets of capabilities does it provide? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. security orchestration, automation, and response
- B. numeric score to measure an organization's security posture
- C. security and management of devices, data, and users for managed service providers
- D. security information and event management

Answer: AD

Explanation:

Security orchestration, automation, and response (SOAR) Security information and event management (SIEM) <https://learn.microsoft.com/en-gb/azure/sentinel/overview>

Question: 380

CertyIQ

HOTSPOT

-

A company is investigating Microsoft 365 threat protection solutions.

You need to identify the services provided by Microsoft Defender.

Which services should you identify? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer Area

Description

A platform that collects behavioral telemetry including process, kernel, memory, and registry information.

A platform that has anti-malware, anti-spam, and anti-spoofing protection.

A platform that identifies, detects, and investigates advanced threats by using correlated Active Directory signals.

A platform that allows conditional access policies, log traffic analysis, and API connectors to software hosted by third parties.

Service

Microsoft Defender for Endpoint
Microsoft Defender for Office 365
Microsoft Defender for Identity
Microsoft Defender for Cloud Apps

Microsoft Defender for Endpoint
Microsoft Defender for Office 365
Microsoft Defender for Identity
Microsoft Defender for Cloud Apps

Microsoft Defender for Endpoint
Microsoft Defender for Office 365
Microsoft Defender for Identity
Microsoft Defender for Cloud Apps

Microsoft Defender for Endpoint
Microsoft Defender for Office 365
Microsoft Defender for Identity
Microsoft Defender for Cloud Apps

Answer:

Answer Area

Description

A platform that collects behavioral telemetry including process, kernel, memory, and registry information.

A platform that has anti-malware, anti-spam, and anti-spoofing protection.

A platform that identifies, detects, and investigates advanced threats by using correlated Active Directory signals.

A platform that allows conditional access policies, log traffic analysis, and API connectors to software hosted by third parties.

Service

Microsoft Defender for Endpoint
Microsoft Defender for Office 365
Microsoft Defender for Identity
Microsoft Defender for Cloud Apps

Microsoft Defender for Endpoint
Microsoft Defender for Office 365
Microsoft Defender for Identity
Microsoft Defender for Cloud Apps

Microsoft Defender for Endpoint
Microsoft Defender for Office 365
Microsoft Defender for Identity
Microsoft Defender for Cloud Apps

Microsoft Defender for Endpoint
Microsoft Defender for Office 365
Microsoft Defender for Identity
Microsoft Defender for Cloud Apps

Question: 381

CertyIQ

HOTSPOT

-

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Answer Area

Statements	Yes	No
Microsoft Cloud App Security is used to block a specific application in a company.	<input type="radio"/>	<input type="radio"/>
Microsoft Cloud App Security provides offerings that prevent confidential information from leaking outside the organization.	<input type="radio"/>	<input type="radio"/>
Microsoft manages legal requests for a company's data that is in Microsoft Cloud App Security.	<input type="radio"/>	<input type="radio"/>

Answer:

Answer Area

Statements	Yes	No
Microsoft Defender for Identity uses Azure Active Directory to detect and identify compromised identities.	<input checked="" type="radio"/>	<input type="radio"/>
Microsoft Cloud App Security allows users to identify and combat cyber threats in multiple Microsoft 365 and Azure services.	<input checked="" type="radio"/>	<input type="radio"/>
Microsoft Defender for Identity protects against malicious threats posed by email messages and web links that are used in collaboration tools.	<input type="radio"/>	<input checked="" type="radio"/>

Explanation:

Yes

Microsoft Cloud App Security can be used to block a specific application in a company. To block an app, you can tag it as unsanctioned in Defender for Cloud Apps.

Yes

No

Question: 382

CertyIQ

HOTSPOT

-

A company plans to migrate to Microsoft 365.

You need to identify the Microsoft 365 products that the company can use for each Zero Trust model pillar.

Which products should you identify? To answer, select the appropriate option in the answer area.

NOTE: Each correct selection is worth one point.

Answer Area

Zero Trust model pillar

Product

Infrastructure

Azure Firewall
Just-in-time (JIT) access
Microsoft Defender for Endpoint
Microsoft Defender for Cloud Apps

Data

Azure Firewall
Microsoft Sentinel
Microsoft Defender for Cloud Apps
Microsoft Purview Information Protection

Visibility, Automation, Orchestration

Azure Firewall
Just-in-time (JIT) access
Microsoft Defender for Endpoint
Microsoft Purview Information Protection

Answer:

Answer Area

Zero Trust model pillar

Product

Infrastructure

Azure Firewall
Just-in-time (JIT) access
Microsoft Defender for Endpoint
Microsoft Defender for Cloud Apps

Data

Azure Firewall
Microsoft Sentinel
Microsoft Defender for Cloud Apps
Microsoft Purview Information Protection

Visibility, Automation, Orchestration

Azure Firewall
Just-in-time (JIT) access
Microsoft Defender for Endpoint
Microsoft Purview Information Protection

Explanation:

Infrastructure : Microsoft Defender for Cloud Apps

<https://www.microsoft.com/en-us/security/business/solutions/cloud-security>

Question: 383**CertyIQ**

Employees of a company are collaborating on a project.

The project manager reports frequent interruptions from team members who request project updates. The project manager wants team members to be able to make and review project updates.

You need to recommend a collaboration solution that allows the team to track individual tasks and overall project progress.

Which two work management applications should you recommend? Each correct answer is a complete solution.

NOTE: Each correct selection is worth one point.

- A. Microsoft Lists
- B. Microsoft Outlook
- C. Microsoft Bookings
- D. Microsoft Planner

Answer: AD**Explanation:**

MS List and MS Planner

Question: 384**CertyIQ**

HOTSPOT

-

A company is investigating Microsoft 365.

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Answer Area

Statements

Yes

No

Microsoft Planner is available as an app in Microsoft Teams.

☐☐

Microsoft Planner tasks can be added to Microsoft Outlook calendar.

☐☐

Microsoft Planner can be integrated with FindTime.

☐☐

Answer:

Answer Area

Statements

Yes

No

Microsoft Planner is available as an app in Microsoft Teams.

☒☐

Microsoft Planner tasks can be added to Microsoft Outlook calendar.

☒☐

Microsoft Planner can be integrated with FindTime.

☐☒

Question: 385

CertyIQ

A company is evaluating Microsoft 365.

You need to determine which apps integrate with Viva Insights.

Which two apps should you identify? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Microsoft Teams
- B. Microsoft Outlook
- C. Microsoft Excel
- D. Microsoft Word

Answer: AB

Explanation:

- A. Microsoft Teams

Question: 386

CertyIQ

HOTSPOT

-

A company is investigating Microsoft 365.

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Answer Area

Statements	Yes	No
Microsoft To Do integrates with Microsoft Outlook for desktop computers.	<input type="radio"/>	<input type="radio"/>
The Microsoft To Do application can be installed on mobile devices.	<input type="radio"/>	<input type="radio"/>
Tasks in Microsoft To Do can be viewed from the Microsoft Lists website.	<input type="radio"/>	<input type="radio"/>

Answer:

Answer Area

Statements	Yes	No
Microsoft To Do integrates with Microsoft Outlook for desktop computers.	<input checked="" type="radio"/>	<input type="radio"/>
The Microsoft To Do application can be installed on mobile devices.	<input checked="" type="radio"/>	<input type="radio"/>
Tasks in Microsoft To Do can be viewed from the Microsoft Lists website.	<input type="radio"/>	<input checked="" type="radio"/>

Question: 387

CertyIQ

A company uses Microsoft cloud services.

The company needs to protect against security breaches.

You need to follow Microsoft's approach to security.

Which approach should you use?

- A. Will never breach security of specific applications
- B. Will never breach the perimeter network
- C. Will never breach security
- D. Will only breach the perimeter network
- E. Will breach security

Answer: C

Explanation:

Will Never Breach Security

Question: 388

CertyIQ

HOTSPOT

-

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Answer Area

Statements	Yes	No
Data Loss Prevention policies can prevent users from opening a document that contains sensitive information in SharePoint.	<input type="radio"/>	<input type="radio"/>
Data Loss Prevention policies can be configured to allow users to override a policy.	<input type="radio"/>	<input type="radio"/>
Data Loss Prevention policies can prevent users from sharing sensitive information in a Microsoft Teams channel or chat session.	<input type="radio"/>	<input type="radio"/>

Answer:

Answer Area

Statements	Yes	No
Data Loss Prevention policies can prevent users from opening a document that contains sensitive information in SharePoint.	<input checked="" type="radio"/>	<input type="radio"/>
Data Loss Prevention policies can be configured to allow users to override a policy.	<input checked="" type="radio"/>	<input type="radio"/>
Data Loss Prevention policies can prevent users from sharing sensitive information in a Microsoft Teams channel or chat session.	<input checked="" type="radio"/>	<input type="radio"/>

Explanation:

yes

yes

yes

Question: 389

CertyIQ

HOTSPOT

-

A company is evaluating Zero Trust security principles for Microsoft 365.

You need to identify a Zero Trust security principle used in Microsoft 365.

Select the answer that correctly completes the sentence.

Answer Area

A Zero Trust security principle that uses segmented access for networks, users, devices, and applications is .

assume breach
least privileged access
verify explicitly
shared responsibility model

Answer:

Answer Area

A Zero Trust security principle that uses segmented access for networks, users, devices, and applications is

assume breach
least privileged access
verify explicitly
shared responsibility model

Explanation:

Assume breach Minimize blast radius and segment access. Verify end-to-end encryption and use analytics to get visibility, drive threat detection, and improve defenses

<https://www.microsoft.com/en-us/security/business/zero-trust>

Question: 390

CertyIQ

A company uses Microsoft 365.

The company requires that you implement solutions for explicit verification.

You need to recommend solutions that meet the requirements.

Which three solutions should you recommend? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Multifactor authentication (MFA)
- B. Just-in-time (IT) access
- C. Passwordless authentication
- D. Block legacy authentication
- E. Privileged Access Workstations (PAW) devices

Answer: ACD

Explanation:

- A. Multifactor authentication (MFA)
- C. Passwordless authentication
- D. Block legacy authentication

Question: 391

CertyIQ

HOTSPOT

-

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Answer Area

Statements	Yes	No
Conditional access policies allow you to require multi-factor authentication for Microsoft Azure management tasks.	<input type="radio"/>	<input type="radio"/>
Conditional access policies allow you to require multi-factor authentication for users who have administrative roles.	<input type="radio"/>	<input type="radio"/>
Configuration of app specific settings require devices to be managed by an organization.	<input type="radio"/>	<input type="radio"/>

Answer:

Answer Area

Statements	Yes	No
Conditional access policies allow you to require multi-factor authentication for Microsoft Azure management tasks.	<input checked="" type="radio"/>	<input type="radio"/>
Conditional access policies allow you to require multi-factor authentication for users who have administrative roles.	<input checked="" type="radio"/>	<input type="radio"/>
Configuration of app specific settings require devices to be managed by an organization.	<input type="radio"/>	<input checked="" type="radio"/>

Explanation:

yes

yes

no

Question: 392

CertyIQ

A company uses Microsoft 365 services. The company is evaluating multi-factor authentication (MFA) methods.

You need to determine which MFA methods are supported in Microsoft 365.

Which three methods are supported? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A.verification code sent in a phone call
- B.custom security question
- C.verification code sent in a text message
- D.Microsoft Authenticator smart phone app
- E.biometric retinal scanner

Answer: ACD

Explanation:

- A.verification code sent in a phone call
- C.verification code sent in a text message
- D.Microsoft Authenticator smart phone app

Question: 393**CertyIQ**

A company is evaluating Microsoft 365.

You need to identify applications that are part of Microsoft 365 Apps for enterprise.

Which three applications should you identify? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A.Microsoft Teams
- B.Microsoft Visual Studio
- C.Microsoft OneNote
- D.Microsoft Excel
- E.Microsoft Project

Answer: ACD**Explanation:**

Apps Included: Outlook, OneDrive, Word, Excel, PowerPoint, Microsoft Teams

<https://www.microsoft.com/en-us/microsoft-365/enterprise/microsoft-365-apps-for-enterprise-product?activetab=pivot%3aoverviewtab>

Question: 394**CertyIQ**

HOTSPOT

-

A company is evaluating Microsoft 365.

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Answer Area

Statement	Yes	No
Microsoft 365 A5 licenses are used for small businesses.	<input type="radio"/>	<input type="radio"/>
Microsoft 365 G5 licenses are used for educational institutions.	<input type="radio"/>	<input type="radio"/>
Microsoft 365 E5 licenses are used for enterprise organizations.	<input type="radio"/>	<input type="radio"/>

Answer:

Answer Area

Statement	Yes	No
Microsoft 365 A5 licenses are used for small businesses.	<input type="radio"/>	<input checked="" type="radio"/>
Microsoft 365 G5 licenses are used for educational institutions.	<input type="radio"/>	<input checked="" type="radio"/>
Microsoft 365 E5 licenses are used for enterprise organizations.	<input checked="" type="radio"/>	<input type="radio"/>

Explanation:

A5 license : includes Office 365 for the web with popular web apps like Outlook, Word, PowerPoint, Excel, and OneNote (plus full access to the Office desktop apps) so students, faculty, and staff can work together, communicate seamlessly, and create amazing content.

Question: 395

CertyIQ

HOTSPOT

-

A company is investigating the service-level agreements (SLAs) provided by Microsoft 365.

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Answer Area

Statements

Yes

No

The SLA commits to providing 100% uptime and email delivery.

☐☐

Every Microsoft 365 application has an individual SLA commitment.

☐☐

Microsoft offers a service credit if the SLA is not upheld.

☐☐

Answer:

Answer Area

Statements

Yes

No

The SLA commits to providing 100% uptime and email delivery.

☐☒

Every Microsoft 365 application has an individual SLA commitment.

☐☒

Microsoft offers a service credit if the SLA is not upheld.

☒☐

Question: 396

CertyIQ

You need to identify which license to use for BitLocker.

Which license should you identify?

- A.Office 365 E3
- B.Microsoft 365 E3
- C.Windows 365 Standard
- D.Microsoft Dynamics 365 Sales Professional

Answer: B

Explanation:

Microsoft 365 E3

Question: 397

CertyIQ

A company uses Microsoft 365.

The company has the following reporting requirements:

- Number of users connecting to Microsoft 365 services from Microsoft browsers.
- Number of files in SharePoint Online.
- Number of files in OneDrive.

You need to meet the company's reporting requirements.

Which admin center or portal should you use?

- A.Microsoft 365 compliance portal
- B.Microsoft 365 admin center
- C.Exchange admin center
- D.SharePoint admin center

Answer: B

Explanation:

Go to Microsoft 365 admin Center=> Reports=>UsageMicrosoft 365 usage reports show how people in your business are using Microsoft 365 services. Reports are available for the last 7 days, 30 days, 90 days, and 180 days. Data won't exist for all reporting periods right away. The reports become available within 48 hours.https://learn.microsoft.com/en-US/microsoft-365/admin/activity-reports/activity-reports?WT.mc_id=365AdminCSH_inproduct&view=o365-worldwide

Question: 398

CertyIQ

DRAG DROP

-

A company is evaluating Microsoft 365.

You need to describe features of Microsoft portals.

Which web portals should you identify? To answer, drag the appropriate web portal to the correct feature. Each web portal may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Web portals

- Microsoft 365 user portal
- Microsoft 365 admin center
- Microsoft Volume Licensing Service Center

Answer Area

Feature

- Install Microsoft 365 apps.
- Add and remove user licenses.
- View Microsoft 365 usage reports

Web portal

Answer:

Web portals

Microsoft 365 user portal

Microsoft 365 admin center

Microsoft Volume Licensing Service Center

Answer Area

Feature

Install Microsoft 365 apps.

Add and remove user licenses.

View Microsoft 365 usage reports

Web portal

Microsoft 365 user portal

Microsoft 365 admin center

Microsoft 365 admin center

Explanation:

user portal- admin center- admin center

Question: 399

CertyIQ

DRAG DROP

A company wants to analyze content by using Microsoft 365 Apps.

You need to describe the connected experiences the company can use.

Which connected experiences should you describe? To answer, drag the appropriate connected experiences to the correct descriptions. Each connected experience may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Connected experiences

Editor

Similarity checker

Tap

Friendly links

Answer Area

Description

Provides advanced grammar and style refinements such as clarity, conciseness, formality, and vocabulary suggestions.

Allows you to use and repurpose existing content from relevant files most often used by coworkers.

Identifies how much content in a document is original and inserts citations when necessary.

Connected experience

Answer:

Answer Area

Description

Provides advanced grammar and style refinements such as clarity, conciseness, formality, and vocabulary suggestions.

Allows you to use and repurpose existing content from relevant files most often used by coworkers.

Identifies how much content in a document is original and inserts citations when necessary.

Connected experience

Editor

Tap

Similarity checker

Explanation:

Q1: Editor: Q2: Tap:Q3: Similarity checker

Reference:

<https://support.microsoft.com/en-us/office/check-your-document-for-similarity-to-online-sources->

6d942360-b5ca-445f-a84d-6e8c66fc40d2

<https://support.microsoft.com/en-us/office/editor-s-spelling-grammar-and-refinement-availability-by-language-eed60e9f-6b2e-4070-b30c-42efa6cff55a> and <https://www.microsoft.com/en-us/microsoft-365/microsoft-editor?ocid=cmmbmze0otw&rtc>

<https://support.microsoft.com/en-au/office/find-and-use-the-content-you-need-when-you-need-without-leaving-word-860118fc-1f61-41f6-922f-40084a284658>

Question: 400

CertyIQ

DRAG DROP

A company plans to migrate to Microsoft 365.

The company is evaluating the products of Microsoft 365.

You need to recommend the Microsoft 365 product to meet each collaboration requirement.

Which products should you recommend? To answer, drag the appropriate products to the correct collaboration requirements. Each product may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Product		Answer Area		Product
Yammer	•	Collaboration requirement		
Team sites	•	Share news and announcements with users in Microsoft Teams and Microsoft Outlook.		
Microsoft Power Apps	•	Provide users with file storage and sharing, and coauthoring of documents.		

Answer:

Product		Answer Area		Product
Yammer	•	Collaboration requirement		Yammer
Team sites	•	Share news and announcements with users in Microsoft Teams and Microsoft Outlook.		
Microsoft Power Apps	•	Provide users with file storage and sharing, and coauthoring of documents.		Team sites

Question: 401

CertyIQ

HOTSPOT

A company is evaluating Microsoft 365.

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Answer Area

Statements	Yes	No
Microsoft 365 Apps can be deployed with Microsoft Defender for Endpoint.	<input type="radio"/>	<input type="radio"/>
Microsoft 365 Apps can be deployed from a local network share.	<input type="radio"/>	<input type="radio"/>
Microsoft 365 Apps can be deployed with Microsoft Endpoint Configuration Manager.	<input type="radio"/>	<input type="radio"/>

Answer:

Answer Area

Statements	Yes	No
Microsoft 365 Apps can be deployed with Microsoft Defender for Endpoint.	<input type="radio"/>	<input checked="" type="radio"/>
Microsoft 365 Apps can be deployed from a local network share.	<input checked="" type="radio"/>	<input type="radio"/>
Microsoft 365 Apps can be deployed with Microsoft Endpoint Configuration Manager.	<input checked="" type="radio"/>	<input type="radio"/>

Explanation:

The first should be NO because Defender is no Deployment tool.

Question: 402

CertyIQ

HOTSPOT

-

A company is evaluating Microsoft 365.

You need to determine the correct component to secure.

Select the answer that correctly completes the sentence.

Answer Area

The company needs to secure the front desk workers' corporate phones and computers, which are also known as

- endpoints
- applications
- infrastructure
- identities

Answer:

Answer Area

The company needs to secure the front desk workers' corporate phones and computers, which are also known as

endpoints
applications
infrastructure
identities

Explanation:

some examples of endpoints are mobile devices, phones, desktop computers, virtual machines, embedded devices and servers. Answer is correct

Question: 403

CertyIQ

DRAG DROP

A company is evaluating Microsoft cloud services.

You need to identify the differences between the cloud services.

Match each cloud service to its definition. Each cloud service may be used once, more than once, or not at all.

NOTE: Each correct match is worth one point.

Cloud services

Microsoft 365 Apps

Microsoft 365

Windows 365

Dynamics 365

Answer Area

Definition

Services that include Exchange Online, SharePoint Online, and Microsoft Teams.

Service that provides Cloud PCs to users.

Cloud service

Answer:

Answer Area

Definition

Services that include Exchange Online, SharePoint Online, and Microsoft Teams.

Service that provides Cloud PCs to users.

Cloud service

Microsoft 365

Windows 365

Question: 404

CertyIQ

A company wants to improve interaction between users.

The company requires information about collaboration features in Microsoft Excel for Microsoft 365.

You need to identify Excel collaboration features for the company.

Which two features should you identify? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A.co-authoring
- B.threaded comments
- C.line focus
- D.mail merge

Answer: AB

Explanation:

<https://support.microsoft.com/en-us/office/the-difference-between-threaded-comments-and-notes-75a51eec-4092-42ab-abf8-7669077b7be3>

Question: 405

CertyIQ

HOTSPOT

-

A company is evaluating Microsoft cloud services.

You need to determine the licensing differences between Office 365 and Microsoft 365.

Select the answer that correctly completes the sentence.

Answer Area

One of the primary differences between Office 365 and Microsoft 365 is that Microsoft 365 can include licensing for

Windows 10
Exchange Online
SharePoint Online
OneDrive
Office Apps

Answer:

Answer Area

One of the primary differences between Office 365 and Microsoft 365 is that Microsoft 365 can include licensing for

Windows 10
Exchange Online
SharePoint Online
OneDrive
Office Apps

Question: 406

CertyIQ

A company is evaluating Microsoft 365.

You need to identify concepts of using the principle of least privilege.

Which two concepts should you identify? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A.Just-in-time access
- B.Just-enough-access
- C.Azure AD multifactor authentication
- D.Blocking legacy authentication

Answer: AB

Explanation:

Just-in-Time (JIT) access and Just-Enough-Access (JEA) are concepts of using the least privilege. JIT access is a security protocol where permission to access applications or systems is only for a preset limited timeframe on an as-needed basis. This prevents the risks associated with standing privileges that hackers or fraudulent insiders can exploit¹. JEA is a model that provides service team engineers with temporary privileged access to production environments when such access is required to support Microsoft online services. Answer is correct.

Question: 407

CertyIQ

DRAG DROP

-

A company is evaluating Microsoft 365.

You need to identify features of Zero Trust.

Which features should you choose? To answer, drag the appropriate features to the correct capabilities. Each feature may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Features

- Adaptive Access
- Threat Protection
- Policy Optimization

Answer Area

Capability

- Governance and compliance
- Forensics and response automation

Feature

-
-

Answer:

Answer Area

Capability

- Governance and compliance
- Forensics and response automation

Feature

- Policy Optimization
- Threat Protection

Explanation:

<https://www.microsoft.com/en-us/security/business/zero>

Question: 408

CertyIQ

HOTSPOT

-

A company is evaluating security capabilities of Microsoft Sentinel.

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Answer Area

Statement

Yes

No

The Microsoft cloud native security information event management (SIEM) system receives alerts from a variety of sources and triggers security task processes in response.

☐☐

The Microsoft cloud native security orchestration automated response (SOAR) system collects data from a variety of sources, analyzes the data, and automatically generates alerts in response.

☐☐

Microsoft Sentinel playbooks can be used to send Microsoft Teams chat messages.

☐☐

Answer:

Answer Area

Statement

Yes

No

The Microsoft cloud native security information event management (SIEM) system receives alerts from a variety of sources and triggers security task processes in response.

☒☐

The Microsoft cloud native security orchestration automated response (SOAR) system collects data from a variety of sources, analyzes the data, and automatically generates alerts in response.

☒☐

Microsoft Sentinel playbooks can be used to send Microsoft Teams chat messages.

☒☐

Explanation:

Playbook - Yes Start when a new Microsoft Sentinel incident is created. Send a message to your security operations channel in Microsoft Teams or Slack to make sure your security analysts are aware of the incident.

Question: 409

CertyIQ

A company has Microsoft 365 E3 licenses.

Users require Microsoft 365 E5 licenses instead of the Microsoft 365 E3 licenses.

You need to recommend a licensing solution that minimizes costs.

What should you recommend?

- A.Step-up user subscription licenses
- B.Add-on user subscription licenses
- C.Software Assurance user subscription licenses
- D.Fun user subscription licenses

Answer: A

Explanation:

Step-up user subscription licenses

Question: 410



DRAG DROP

-

A company uses Microsoft 365. The company provisions employee user accounts in Active Directory and synchronizes the accounts to Azure Active Directory (Azure AD). The company provisions contractor user accounts in Azure AD.

The company has the following business requirements:

- Employees in the sales department and contractors must be enabled for self-service password reset (SSPR).
- Employees in management must be enabled for conditional access policies.

The company requires a solution that has the least cost.

You need to implement the appropriate Azure AD edition for the users.

What should you use? To answer, drag the appropriate Azure AD editions to the correct users. Each Azure AD edition may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct match is worth one point.

Azure AD editions	Answer Area	
	Users	Azure AD edition
Azure AD Free	Sales employees	
Azure AD Premium P1	Management employees	
Azure AD Premium P2	Contractors	
Office 365 Apps		

Answer:

Answer Area

Users

Sales employees

Management employees

Contractors

Azure AD edition

Azure AD Premium P1

Azure AD Premium P1

Azure AD Free

Question: 411

CertyIQ

DRAG DROP

A company deploys Azure App Services apps in Azure. Users authenticate to the apps by using single sign-on (SSO).

The company requires access to the apps from the following types of devices:

- Personal devices that do not require an organizational account to sign in to the device.
- Company devices in on-premises Active Directory that are automatically provisioned in Azure Active Directory (Azure AD).

You need to identify how the devices will be provisioned in Azure AD.

What should you use? To answer, drag the appropriate Azure AD device identities to the correct requirements. Each Azure AD device identity may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Azure AD device identities

Azure AD joined device

Azure AD registered device

Hybrid Azure AD joined device

Answer Area

Requirement

Personal devices

Company devices

Azure AD device identity

Answer:

Answer Area

Requirement

Personal devices

Company devices

Azure AD device identity

Azure AD registered device

Hybrid Azure AD joined device

Question: 412

HOTSPOT

-

A company is evaluating threat protection solutions of Microsoft 365.

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Answer Area

Statements	Yes	No
Microsoft Sentinel only allows for built-in workbooks.	<input type="radio"/>	<input type="radio"/>
Microsoft Sentinel only allows for built-in correlation rules.	<input type="radio"/>	<input type="radio"/>
Microsoft Sentinel integrates with Azure Logic Apps.	<input type="radio"/>	<input type="radio"/>

Answer:**Answer Area**

Statements	Yes	No
Microsoft Sentinel only allows for built-in workbooks.	<input type="radio"/>	<input checked="" type="radio"/>
Microsoft Sentinel only allows for built-in correlation rules.	<input type="radio"/>	<input checked="" type="radio"/>
Microsoft Sentinel integrates with Azure Logic Apps.	<input checked="" type="radio"/>	<input type="radio"/>

Question: 413

A company uses Microsoft 365.

The company requires a survey that must be set up as follows:

- Provide real-time results.
- Support built-in analytics to evaluate responses.
- Be able to export results to Microsoft Excel.

You need to implement a solution.

What should you use?

- A.To Do
- B.Project
- C.Forms
- D.Planner
- E.Lists

Answer: C

Explanation:

Correct AnswerTo set up a survey with the specified requirements in a Microsoft 365 environment, you should use Microsoft Forms. Microsoft Forms is a part of the Microsoft 365 suite that allows users to create surveys, quizzes, and polls. It provides real-time results, built-in analytics for evaluating responses, and the ability to export results to Microsoft Excel.

Question: 414**CertyIQ**

HOTSPOT

-

A company is evaluating Microsoft 365.

You need to identify the capabilities of Microsoft Exchange.

Which feature should you identify? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer Area**Description**

An email sent to this entity will be delivered to individual users associated with the entity. Does not have a calendar.

Feature

▼

shared mailbox
distribution list
equipment mailbox

An email sent to this entity will be delivered to the entity and has a calendar.

▼

mail contact
shared mailbox
distribution list

Answer:**Answer Area****Description**

An email sent to this entity will be delivered to individual users associated with the entity. Does not have a calendar.

Feature

▼

shared mailbox
distribution list
equipment mailbox

An email sent to this entity will be delivered to the entity and has a calendar.

▼

mail contact
shared mailbox
distribution list

Explanation:

Distribution list

Question: 415

CertyIQ

DRAG DROP

-

A company plans to implement Microsoft 365 Apps.

The company has the following productivity requirements:

- Provide feedback on a presenter's body language.
- Provide recommendations on spelling and grammar.

You need to recommend the Microsoft 365 feature for each requirement.

Which features should you recommend? To answer, drag the appropriate features to the correct requirements. Each feature may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Features

Speaker Coach

Microsoft Editor

Microsoft Researcher

PowerPoint Designer

Answer Area**Requirement**

Feedback on presenter's body language.

Recommendations on spelling and grammar.

Feature**Answer:****Answer Area****Requirement**

Feedback on presenter's body language.

Recommendations on spelling and grammar.

Feature

Speaker Coach

Microsoft Editor

Question: 416

CertyIQ

DRAG DROP

-

A company deploys an Azure App Service named App1.

The company has the following requirements for apps in App1:

- Apps must use the same identity to access Azure Storage.
- Users outside the company must be able to access the apps by using their social media identity.

You need to identify the Azure Active Directory (Azure AD) identify solutions.

What should you use? To answer, drag the appropriate identity solution to the correct requirement. Each identity solution may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Identity solutions

User-assigned managed identity

System-assigned managed identity

Azure AD business to business (B2B) identity

Azure AD business to customer (B2C) identity

Answer Area

Requirement	Identity solution
App1 identity to access storage	
Social media identity to access App1	

Answer:

Answer Area

Requirement	Identity solution
App1 identity to access storage	System-assigned managed identity
Social media identity to access App1	Azure AD business to customer (B2C) identity

Question: 417

CertyIQ

A company subscribes to Microsoft 365 and uses Azure Active Directory. Users are required to use a corporate computer and the Microsoft Authenticator app.

The company wants to protect employee device when the employees are out of the country/region.

You need to identify the conditional access signals the company should use.

Which two signals should you identify? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A.cloud apps
- B.user risk
- C.group membership
- D.named location

Answer: BD

Explanation:

B. user risk.

D. named location.

Question: 418

CertyIQ

HOTSPOT

-

A company is investigating the service-level agreements (SLAs) provided by Microsoft 365.

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Answer Area

Statements	Yes	No
The SLA describes the Microsoft uptime commitments for Microsoft Online Services.	<input type="radio"/>	<input type="radio"/>
The SLA describes the Microsoft connectivity commitments for Microsoft Online Services.	<input type="radio"/>	<input type="radio"/>
The SLA describes the support options available to managed service providers.	<input type="radio"/>	<input type="radio"/>

Answer:

Answer Area

Statements	Yes	No
The SLA describes the Microsoft uptime commitments for Microsoft Online Services.	<input checked="" type="radio"/>	<input type="radio"/>
The SLA describes the Microsoft connectivity commitments for Microsoft Online Services.	<input checked="" type="radio"/>	<input type="radio"/>
The SLA describes the support options available to managed service providers.	<input checked="" type="radio"/>	<input type="radio"/>

Explanation:

yes

yes

yes

Question: 419

CertyIQ

DRAG DROP

A company is evaluating productivity solutions of Microsoft 365.

You need to describe the various productivity solutions.

Match each service to its definition.

To answer, drag the appropriate service from the column on the left to its definition on the right. Each service may be used once, more than once, or not at all.

NOTE: Each correct match is worth one point.

Services

Microsoft Lists

Microsoft Forms

Microsoft To Do

Microsoft Bookings

Answer Area

Definition

Track who owns physical assets and the check-in and check-out dates of assets. Enable multiple users to manage the asset information.

Enable service technicians to set their schedule and customers to schedule against the availability of the technician.

Track daily and weekly priorities, set due dates, and notify others when priorities are completed.

Service

Answer:

Answer Area

Definition

Track who owns physical assets and the check-in and check-out dates of assets. Enable multiple users to manage the asset information.

Enable service technicians to set their schedule and customers to schedule against the availability of the technician.

Track daily and weekly priorities, set due dates, and notify others when priorities are completed.

Service

Microsoft Forms

Microsoft Bookings

Microsoft Lists

Question: 420

CertyIQ

DRAG DROP

A company plans to use Microsoft 365 to deploy devices.

The company has the following deployment requirements:

- Sales users must use a deployment process that will customize the out-of-box experience (OOBE) for Windows devices.
- Kiosk devices must use a package that contains all the configurations, settings, and apps that apply to the devices. The kiosk devices are not connected to the internet.

You need to identify which tool to use to deploy the devices.

Which tool should you use? To answer, drag the appropriate tools to the correct devices. Each tool may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Tool

Windows Autopilot

Windows 365 Business

Windows 365 Enterprise

Windows Insider Program

Windows Imaging and Configuration Designer (ICD)

Answer Area

Device

Sales

Kiosk

Tool

Answer:

Answer Area**Device**

Sales

Tool

Windows Autopilot

Kiosk

Windows Imaging and Configuration Designer (ICD)

Question: 421**CertyIQ**

DRAG DROP

-

A company is migrating to Microsoft 365.

The company is reviewing the billing account options in Microsoft 365.

You need to recommend a billing account options.

Which billing account type should you recommend? To answer, drag the appropriate billing accounts to the correct scenario. Each billing account may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Billing accountsMicrosoft Online Services
programMicrosoft Products &
Services Agreement
(MPSA) programMicrosoft Customer
AgreementMicrosoft Cloud Solution
Provider (CSP) program**Answer Area****Scenario**

Billing account is created when an individual signs up for a Microsoft 365 subscription directly.

Billing account is created when a company signs a volume licensing agreement to purchase software and online services.

Billing account**Answer:****Billing accounts**Microsoft Online Services
programMicrosoft Products &
Services Agreement
(MPSA) programMicrosoft Customer
AgreementMicrosoft Cloud Solution
Provider (CSP) program**Answer Area****Scenario**

Billing account is created when an individual signs up for a Microsoft 365 subscription directly.

Billing account is created when a company signs a volume licensing agreement to purchase software and online services.

Billing accountMicrosoft Online Services
programMicrosoft Products &
Services Agreement
(MPSA) program**Explanation:**

Microsoft online services Program

Question: 422

CertyIQ

A company plans to implement Microsoft 365.

The company requires a Microsoft service that provides the following:

- Technical support
- An assigned Customer Success Account Manager
- Advisory support
- Cloud assistance
- Technical training

You need to identify the Microsoft service that will help the company implement Microsoft 365.

Which solution should you use?

- A. Microsoft Online Services Program
- B. Microsoft Cloud Solution Provider (CSP)
- C. Microsoft Unified support

Answer: C**Explanation:**

C. Microsoft Unified support

<https://www.microsoft.com/en-us/unifiedsupport/details>

Question: 423

CertyIQ

DRAG DROP

-

A company is assessing Microsoft 365 Apps.

You need to identify the Microsoft 365 Apps application that supports each feature.

Which application should you use? To answer, drag the appropriate Microsoft 365 Apps applications to the correct features. Each Microsoft 365 Apps application may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Microsoft 365 Apps

Access

PowerPoint

OneDrive

Publisher

Answer Area**Features**

Generates graphs and can store data in an Azure SQL database.

Accesses, edits, and organizes files from multiple devices.

Converts Microsoft Word documents into presentations.

Creates labels, newsletters, and marketing materials from templates.

Microsoft 365 Apps

Answer:

Answer Area

Features

Generates graphs and can store data in an Azure SQL database.

Accesses, edits, and organizes files from multiple devices.

Converts Microsoft Word documents into presentations.

Creates labels, newsletters, and marketing materials from templates.

Microsoft 365 Apps

Access

OneDrive

PowerPoint

Publisher

Explanation:

Access.

OneDrive.

Power point.

Publisher.

Question: 424

CertyIQ

HOTSPOT

-

A company plans to deploy Microsoft 365.

The company has not deployed any Microsoft products. The company requires a user subscription license (USL) that minimizes license costs.

You need to identify which license solution to use.

Select the answer that correctly completes the sentence.

Answer Area

The company should use the

▼

Full USL.

Add-on USL.

Step Up USL.

From SA USL.

Answer:

Answer Area

The company should use the

Full USL.
Add-on USL.
Step Up USL.
From SA USL.

Explanation:

Correct answer is Full Usl.

Question: 425

CertyIQ

DRAG DROP

-

A company is evaluating Microsoft 365 identity and access management solutions.

You need to describe the differences between user- and system-assigned managed identity solutions.

Which managed identities should you describe? To answer, drag the appropriate managed identities to the correct descriptions. Each managed identity may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Managed identities

Answer Area

User-assigned

System-assigned

Description

Deleted only when the parent Azure resource is deleted.

Independent of any resource and must be explicitly deleted.

Can be used only with a single Azure resource and is not shared with other resources.

Can be used with multiple Azure resources and can be shared with other resources.

Managed identity

Answer:

Managed identities

Answer Area

User-assigned

System-assigned

Description

Deleted only when the parent Azure resource is deleted.

Independent of any resource and must be explicitly deleted.

Can be used only with a single Azure resource and is not shared with other resources.

Can be used with multiple Azure resources and can be shared with other resources.

Managed identity

System-assigned

User-assigned

System-assigned

User-assigned

Question: 426

DRAG DROP

-

A company plans to use Microsoft 365 Defender.

You need to identify the tools that support the Microsoft 365 Defender features.

Which tool should you identify? To answer, drag the appropriate tools to the correct features. Each tool may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Tools	Answer Area								
<div>Incidents</div> <div>Secure Score</div> <div>Threat analytics</div> <div>Advanced hunting</div>	<table><thead><tr><th>Feature</th><th>Tool</th></tr></thead><tbody><tr><td>A group of alerts when suspicious or malicious activity is detected.</td><td></td></tr><tr><td>A query-based tool that lets administrators search raw data for threats, malware, and malicious activity.</td><td></td></tr><tr><td>A measure of the security posture of the company's apps, devices, data, and identities.</td><td></td></tr></tbody></table>	Feature	Tool	A group of alerts when suspicious or malicious activity is detected.		A query-based tool that lets administrators search raw data for threats, malware, and malicious activity.		A measure of the security posture of the company's apps, devices, data, and identities.	
Feature	Tool								
A group of alerts when suspicious or malicious activity is detected.									
A query-based tool that lets administrators search raw data for threats, malware, and malicious activity.									
A measure of the security posture of the company's apps, devices, data, and identities.									

Answer:

Tools	Answer Area								
<div>Incidents</div> <div>Secure Score</div> <div>Threat analytics</div> <div>Advanced hunting</div>	<table><thead><tr><th>Feature</th><th>Tool</th></tr></thead><tbody><tr><td>A group of alerts when suspicious or malicious activity is detected.</td><td>Incidents</td></tr><tr><td>A query-based tool that lets administrators search raw data for threats, malware, and malicious activity.</td><td>Advanced hunting</td></tr><tr><td>A measure of the security posture of the company's apps, devices, data, and identities.</td><td>Secure Score</td></tr></tbody></table>	Feature	Tool	A group of alerts when suspicious or malicious activity is detected.	Incidents	A query-based tool that lets administrators search raw data for threats, malware, and malicious activity.	Advanced hunting	A measure of the security posture of the company's apps, devices, data, and identities.	Secure Score
Feature	Tool								
A group of alerts when suspicious or malicious activity is detected.	Incidents								
A query-based tool that lets administrators search raw data for threats, malware, and malicious activity.	Advanced hunting								
A measure of the security posture of the company's apps, devices, data, and identities.	Secure Score								

Explanation:

Incidents.

Advanced hunting.

Secure Score.

Question: 427

DRAG DROP

-

A company is evaluating Microsoft 365 collaboration solutions.

You need to describe the features of various Microsoft Viva solutions.

Match each Microsoft Viva app to its description.

To answer, drag the appropriate Microsoft Viva app from the column on the left to its description on the right. Each Microsoft Viva app may be used once, more than once, or not at all.

NOTE: Each correct selection is worth one point.

Microsoft Viva apps**Answer Area****Description**

A Microsoft Teams app that provides a personalized news feed, dashboard, and resources for an employee.

A Microsoft Teams app that uses Yammer and provides access to communities where employees can share stories and interact with other coworkers.

A Microsoft Teams app, website, and Microsoft Outlook add-in that provides Microsoft-defined, user-specific recommendations for an employee.

A Microsoft Teams app that provides an objectives and key results management solution for an organization.

Microsoft Viva app

Answer:**Answer Area****Description**

A Microsoft Teams app that provides a personalized news feed, dashboard, and resources for an employee.

A Microsoft Teams app that uses Yammer and provides access to communities where employees can share stories and interact with other coworkers.

A Microsoft Teams app, website, and Microsoft Outlook add-in that provides Microsoft-defined, user-specific recommendations for an employee.

A Microsoft Teams app that provides an objectives and key results management solution for an organization.

Microsoft Viva app**Question: 428****CertyIQ**

HOTSPOT

-

A to determine the appropriate application applications of Microsoft 365.

You need to determine the appropriate application for a given scenario.

Select the answer that correctly completes the sentence.

Answer Area

Users can create and edit video and audio and add text-to-speech recordings by using

Answer:

Answer Area

Users can create and edit video and audio and add text-to-speech recordings by using

Sway.
Delve.
Clipchamp.
Whiteboard.

Question: 429

CertyIQ

HOTSPOT

-

A company is evaluating work management tools in Microsoft 365.

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Answer Area

Statement

Yes

No

Microsoft Forms has a built-in ability to send customers an SMS message.

☐☐

Users without Microsoft accounts can take a survey in Microsoft Forms.

☐☐

A survey in Microsoft Forms that is owned by a former employee can have the ownership transferred to a Microsoft 365 group.

☐☐

Answer:

Answer Area

Statement

Yes

No

Microsoft Forms has a built-in ability to send customers an SMS message.

☐☒

Users without Microsoft accounts can take a survey in Microsoft Forms.

☒☐

A survey in Microsoft Forms that is owned by a former employee can have the ownership transferred to a Microsoft 365 group.

☒☐

Explanation:

No

Yes

Yes

Question: 430

CertyIQ

HOTSPOT

-

A company plans to implement Microsoft 365 to manage projects and appointments with customers.

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Answer Area

Statements	Yes	No
Microsoft Planner can be used to provide customized appointments that customers can schedule on a website.	<input type="radio"/>	<input type="radio"/>
Microsoft Planner can be used to ensure customers receive confirmations and reminders with automatic appointment notifications through email and SMS.	<input type="radio"/>	<input type="radio"/>
Microsoft Planner can be used to assign and manage tasks for customers on a Kanban board by using task cards.	<input type="radio"/>	<input type="radio"/>

Answer:

Answer Area

Statements	Yes	No
Microsoft Planner can be used to provide customized appointments that customers can schedule on a website.	<input type="radio"/>	<input checked="" type="radio"/>
Microsoft Planner can be used to ensure customers receive confirmations and reminders with automatic appointment notifications through email and SMS.	<input type="radio"/>	<input checked="" type="radio"/>
Microsoft Planner can be used to assign and manage tasks for customers on a Kanban board by using task cards.	<input checked="" type="radio"/>	<input type="radio"/>

Explanation:

No

No

Yes

Question: 431

CertyIQ

HOTSPOT

A company is evaluating threat protection solutions of Microsoft 365.

The solution must meet the following requirements:

- Act as a gatekeeper between the hosted applications and the end user
- Work gatekeeper between the hosted of the end user
- Work regardless of the device of the end user

Which solution should you deploy?

Select the answer that correctly completes the sentence.

Answer Area

You need to deploy Microsoft Defender for

▼

Endpoint.
Identity.
Office 365.
Cloud Apps.

Answer:

Answer Area

You need to deploy Microsoft Defender for

▼

Endpoint.
Identity.
Office 365.
Cloud Apps.

Explanation:

You Need to Deploy Microsoft Defender for Cloud Apps.

Question: 432

CertyIQ

HOTSPOT

A company is evaluating Microsoft 365 threat protection solutions.

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Answer Area

Statements	Yes	No
Secure Score in the Microsoft Defender portal supports recommendations for SharePoint Online.	<input type="radio"/>	<input type="radio"/>
Secure Score in the Microsoft Defender Portal helps organizations compare their score with other organizations.	<input type="radio"/>	<input type="radio"/>
Secure Score in the Microsoft Entra admin center supports recommendations for Exchange Online.	<input type="radio"/>	<input type="radio"/>

Answer:

Answer Area

Statements	Yes	No
Secure Score in the Microsoft Defender portal supports recommendations for SharePoint Online.	<input checked="" type="radio"/>	<input type="radio"/>
Secure Score in the Microsoft Defender Portal helps organizations compare their score with other organizations.	<input checked="" type="radio"/>	<input type="radio"/>
Secure Score in the Microsoft Entra admin center supports recommendations for Exchange Online.	<input type="radio"/>	<input checked="" type="radio"/>

Explanation:

Yes

Yes

No

Question: 433

CertyIQ

A company is using Microsoft 365 Defender.

The company requires the ability to filter alerts and recommend actions that a security team can approve or reject.

You need to identify the component that filters and recommends actions.

Which component should you use?

- A.Cloud Access Security Broker
- B.threat trackers
- C.automated investigation and response
- D.advanced hunting
- E.threat analytics

Answer: C

Explanation:

Correct answer is C:automated investigation and response.

Question: 434**CertyIQ**

A company plans to purchase a Microsoft 365 subscription.

The company must license Microsoft 365 software and cloud services for a minimum three-year period.

You need to identify which pricing model supports the licensing requirements.

Which pricing model should you use?

- A.Microsoft Cloud Solution Provider (CSP)
- B.Microsoft Customer Agreement
- C.Microsoft Products and Services Agreement (MPSA)
- D.Microsoft Online Services Program
- E.Microsoft Enterprise Agreement (EA)

Answer: E**Explanation:**

Microsoft Enterprise Agreement (EA).

Question: 435**CertyIQ**

A company purchases Microsoft 365 subscription directly.

The company is evaluating various support options that do not have additional costs for Microsoft 365 services.

You need to identify which support options are provided at no additional cost.

Which options should you identify? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A.Microsoft 365 admin center support request
- B.Microsoft Unified support
- C.Professional Direct Support for Microsoft 365
- D.Q&A forums and online help

Answer: AD**Explanation:**

A.Microsoft 365 admin center support request.

D.Q&A forums and online help.

Question: 436**CertyIQ**

A company plans to migrate to Microsoft 365.

Firstline employees need to be able to collaborate by using Microsoft Yammer, SharePoint Online, and Teams. You must minimize costs.

Which subscription type should you use?

- A.F3
- B.Personal
- C.E3
- D.Apps

Answer: A**Explanation:**

Correct answer is A:F3.

Question: 437**CertyIQ**

HOTSPOT

-

A company is evaluating Microsoft 365.

You need to evaluate the licensing options available in Microsoft 365.

Select the answer that correctly completes the sentence.

Microsoft 365 Apps, Microsoft Teams Phone System, Power BI Pro, and Microsoft Defender for Office 365 are all features of the

Microsoft 365 Apps for enterprise license
Office 365 E1 license
Office 365 E3 license
Office 365 E5 license

Answer:

Microsoft 365 Apps, Microsoft Teams Phone System, Power BI Pro, and Microsoft Defender for Office 365 are all features of the

Microsoft 365 Apps for enterprise license
Office 365 E1 license
Office 365 E3 license
Office 365 E5 license

Question: 438**CertyIQ**

HOTSPOT

-

A company plans to implement Microsoft Defender XDR.

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Microsoft Defender XDR solutions

Statement	Yes	No
Conditional Access App Control integrates Microsoft and third-party cloud apps to enforce policies, detect threats, and provide governance actions to resolve issues.	<input type="radio"/>	<input type="radio"/>
Microsoft Secure Score provides real-time visibility and control over access and activities within cloud apps.	<input type="radio"/>	<input type="radio"/>
The Cloud Access Security Broker monitors user activities for anomalous behaviors and controls access to resources through access controls.	<input type="radio"/>	<input type="radio"/>

Answer:

Microsoft Defender XDR solutions

Statement	Yes	No
Conditional Access App Control integrates Microsoft and third-party cloud apps to enforce policies, detect threats, and provide governance actions to resolve issues.	<input checked="" type="radio"/>	<input type="radio"/>
Microsoft Secure Score provides real-time visibility and control over access and activities within cloud apps.	<input checked="" type="radio"/>	<input type="radio"/>
The Cloud Access Security Broker monitors user activities for anomalous behaviors and controls access to resources through access controls.	<input checked="" type="radio"/>	<input type="radio"/>

Explanation:

Yes

Yes

Yes

A company plans to implement Microsoft 365 productivity apps.

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Microsoft 365 productivity solutions

Statement	Yes	No
Microsoft Stream is a multi-track audio and video compositing editor that can be used to create videos.	<input type="radio"/>	<input type="radio"/>
Microsoft Sway is a visual collaboration canvas app that can sync between chats, meetings, emails, and documents.	<input type="radio"/>	<input type="radio"/>
Power BI is a cloud-based business analytics tool that connects to, visualizes and analyzes data.	<input type="radio"/>	<input type="radio"/>

Answer:

Microsoft 365 productivity solutions

Statement	Yes	No
Microsoft Stream is a multi-track audio and video compositing editor that can be used to create videos.	<input checked="" type="radio"/>	<input type="radio"/>
Microsoft Sway is a visual collaboration canvas app that can sync between chats, meetings, emails, and documents.	<input type="radio"/>	<input checked="" type="radio"/>
Power BI is a cloud-based business analytics tool that connects to, visualizes and analyzes data.	<input checked="" type="radio"/>	<input type="radio"/>

Explanation:

1.Microsoft Stream is a multi-track audio and video compositing editor that can be used to create videos.

Yes.

Microsoft Stream is a video-sharing service for organizations, primarily used for storing, sharing, and managing video content such as meeting recordings and training videos. It is not a multi-track audio and video compositing editor (like Adobe Premiere Pro or Camtasia).

2.Microsoft Sway is a visual collaboration canvas app that can sync between chats, meetings, emails, and documents.

No

Microsoft Sway is not a collaboration tool like Teams or Outlook. It is a presentation and storytelling tool designed to create interactive reports, newsletters, and presentations. It does not sync between chats, meetings, and emails.

3.Power BI is a cloud-based business analytics tool that connects to, visualizes, and analyzes data."

Yes.

Power BI is indeed a cloud-based business intelligence tool developed by Microsoft. It is used for data visualization, analysis, and interactive reporting. It integrates with multiple data sources and helps users make data-driven decisions.

Question: 440

CertyIQ

A company plans to migrate to Microsoft 365.

Frontline employees need to be able to collaborate by using Microsoft Viva Engage, SharePoint Online, and Teams. You must minimize costs.

Which subscription type should you use?

- A.F3
- B.Personal
- C.E3
- D.Apps

Answer: A

Explanation:

A. F3

F3 Plan: The Microsoft 365 F3 plan is designed for frontline workers and includes access to Microsoft Teams, SharePoint Online, and other essential productivity tools. It is cost-effective and tailored for employees who need to collaborate and communicate effectively.

Question: 441**CertyIQ**

A company is evaluating Microsoft Entra capabilities.

You need to identify a type of service principal in Microsoft Entra.

Which type can you use?

- A.app-only access
- B.delegated access
- C.managed identity

Answer: C**Explanation:**

C. managed identity.Managed identities are a type of service principal that provide an automatically managed identity in Azure AD for applications to use when connecting to resources that support Azure AD authentication. This simplifies the management of credentials and enhances security

Question: 442**CertyIQ**

DRAG DROP

-

A company is evaluating Microsoft 365 and Microsoft Entra solutions.

You need to describe the device management capabilities of Microsoft Entra ID.

Match each device identity to its feature.

To answer, move the appropriate device identity from the column on the left to its feature on the right. You may use each device identity once, more than once, or not at all.

NOTE: Each correct match is worth one point.

Answer Area**Device identities****Feature****Device identity**

Microsoft Entra hybrid joined

Bring your own device (BYOD)

Microsoft Entra joined

Cloud-hosted corporate device

Microsoft Entra registered

On-premises managed device

Answer:

Answer Area

Feature

Device identity

Bring your own device (BYOD)	Microsoft Entra registered
Cloud-hosted corporate device	Microsoft Entra joined
On-premises managed device	Microsoft Entra hybrid joined

Question: 443

CertyIQ

A company plans to migrate to Microsoft 365.

The company prefers to purchase Microsoft licensing in three-year agreements.

You need to recommend a pricing model to the company.

Which pricing model should you recommend?

- A. Enterprise Agreement
- B. Cloud Solution Provider
- C. Direct Billing

Answer: A

Explanation:

A. Enterprise Agreement An Enterprise Agreement (EA) is a volume licensing program designed for organizations with 500 or more users or devices. It offers: Three-year agreements with price protection
Predictable costs with the flexibility to scale up as needed
Discounted pricing for bulk purchases
Centralized management of Microsoft 365 licenses
Since the company prefers a three-year agreement, EA is the best option compared to: Cloud Solution Provider (CSP) – Suitable for smaller businesses with monthly or annual billing, but not three-year contracts. Direct Billing – Typically used for individual or small business purchases, not long-term agreements.

Question: 444

CertyIQ

HOTSPOT

-

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Answer Area

Statements	Yes	No
Microsoft Intune helps manage and monitor Android OS-based mobile devices.	<input type="radio"/>	<input type="radio"/>
Microsoft Intune helps manage and monitor Windows 10 personal desktop computers.	<input type="radio"/>	<input type="radio"/>
Microsoft Intune is used to manage company-owned devices only.	<input type="radio"/>	<input type="radio"/>

Answer:

Answer Area

Statements	Yes	No
Microsoft Intune helps manage and monitor Android OS-based mobile devices.	<input checked="" type="radio"/>	<input type="radio"/>
Microsoft Intune helps manage and monitor Windows 10 personal desktop computers.	<input checked="" type="radio"/>	<input type="radio"/>
Microsoft Intune is used to manage company-owned devices only.	<input type="radio"/>	<input checked="" type="radio"/>

Explanation:

1.Microsoft Intune helps manage and monitor Android OS-based mobile devices."

Yes

Microsoft Intune supports the management of Android devices, including company-owned and personal (BYOD) devices, through Mobile Device Management (MDM) and Mobile Application Management (MAM).

2.Microsoft Intune helps manage and monitor Windows 10 personal desktop computers.

Yes

Microsoft Intune supports the management of Windows 10 devices, including personal and corporate desktops, through policies, compliance settings, and security configurations.

3.Microsoft Intune is used to manage company-owned devices only.

No

Microsoft Intune manages both company-owned and personal (BYOD) devices, allowing organizations to enforce policies on a wide range of devices while maintaining user privacy.

Question: 445

HOTSPOT

-

CertyIQ

A company is using Microsoft Teams for collaboration.

The company plans to allow employees to collaborate with other Microsoft Entra organizations by using Teams shared channels. Employees must be able to add users from the other organizations to the shared channel without having to switch organizations or to sign in with a different account.

You need to ensure employees can collaborate with users from other Microsoft Entra organizations.

Select the answer that correctly completes the sentence.

Microsoft Entra External ID

To ensure employees can collaborate with users from other Microsoft Entra organizations, you need to use

▼

B2B collaboration
B2B direct connect
Hybrid identity
Internal member

Answer:

Microsoft Entra External ID

To ensure employees can collaborate with users from other Microsoft Entra organizations, you need to use

▼

B2B collaboration
B2B direct connect
Hybrid identity
Internal member

Explanation:

B2B (Business-to-Business) Collaboration in Microsoft Entra ID (formerly Azure AD) allows organizations to invite external users (such as vendors, partners, or customers) to securely collaborate.

Question: 446

CertyIQ

Answer:

Question: 447

CertyIQ

A group of employees and users outside the company must be able to collaborate on a project in real time by using a whiteboard.

In the Microsoft 365 admin portal, which Office 365 product should you configure?

A.Microsoft Viva Engage

B.Microsoft Office Delve

C.Microsoft SharePoint Online

D.Microsoft Teams

Answer: D

Explanation:

Correct answer is D:Microsoft Teams.

Question: 448

CertyIQ

DRAG DROP

-

A company is evaluating Microsoft 365 collaboration apps.

You need to describe the collaboration apps.

Match each collaboration app to its description. To answer, move the appropriate collaboration app from the column on the left to its description on the right. You may use each collaboration app once, more than once, or not at all.

NOTE: Each correct match is worth one point.

Microsoft 365 collaboration apps

Microsoft OneDrive

Microsoft Outlook

Microsoft Planner

Microsoft PowerPoint

Microsoft 365 collaboration apps

Description	Collaboration app
Put tasks on a board for your team.	
Work together on a presentation.	
Share your schedule with others.	
Stop sharing a file when collaboration is complete without deleting the file.	

Answer:

Microsoft 365 collaboration apps

Description

Put tasks on a board for your team.

Work together on a presentation.

Share your schedule with others.

Stop sharing a file when collaboration is complete without deleting the file.

Collaboration app

Microsoft Planner

Microsoft PowerPoint

Microsoft Outlook

Microsoft OneDrive

Question: 449

CertyIQ

HOTSPOT

A company is planning to implement Teams.

The company requires functionality in Teams that provides the following information:

- a summary of key points of discussions during meetings
- the next steps for meeting participants
- the tasks that are assigned to meeting participants

You need to recommend a solution.

Select the answer that correctly completes the sentence.

Teams capabilities

To provide Teams meeting summaries and identify follow-up steps and tasks, the company should use

Chatbot
Copilot
Microsoft Power Apps
Microsoft Power Automate

Answer:

Teams capabilities

To provide Teams meeting summaries and identify follow-up steps and tasks, the company should use

Chatbot
Copilot
Microsoft Power Apps
Microsoft Power Automate

Question: 450

DRAG DROP

A company has a hybrid environment and plans to implement Microsoft Defender XDR services. Users authenticate to Microsoft 365 by using Active Directory Federation Services (AD FS).

The company has the following requirements for the Microsoft Defender XDR services:

- Detect the authentication attempts to AD FS from attackers.
- Apply a sensitivity label to sensitive files that are stored in SharePoint.
- Protect against phishing and malware threats.

You need to identify which Microsoft Defender XDR services to use.

Which Microsoft Defender XDR services should you use? To answer, move the appropriate Microsoft Defender XDR services to the correct requirements. You may use each Microsoft Defender XDR service once, more than once, or not at all. You may need to move the split bar between panes or scroll to view content.

NOTE: Each correct match is worth one point.

Microsoft Defender XDR services		Microsoft Defender XDR services		Microsoft Defender XDR service
Defender for Cloud Apps		Requirement		
Defender for Endpoint		Detect authentication attempts to AD FS from attackers.		
Defender for Identity		Apply a sensitivity label to sensitive files stored in SharePoint.		
Defender for Office 365		Protect against phishing and malware threats.		

Answer:

Microsoft Defender XDR services		Microsoft Defender XDR service
Requirement		
Detect authentication attempts to AD FS from attackers.		Defender for Identity
Apply a sensitivity label to sensitive files stored in SharePoint.		Defender for Office 365
Protect against phishing and malware threats.		Defender for Endpoint

Explanation:

Defender for Identity.

Microsoft Defender for Identity is a security solution that helps protect Active Directory (AD) from cyber threats.

It detects compromised credentials, lateral movement, and identity-based attacks (such as suspicious AD FS authentication attempts).

Defender for Office 365.

Microsoft Defender for Office 365 protects against threats related to email, collaboration tools, and file storage in Office apps like SharePoint, OneDrive, and Teams.

Defender for Endpoint.

Microsoft Defender for Endpoint is designed to prevent, detect, investigate, and respond to advanced threats on end-user devices.

It includes anti-phishing, anti-malware, and endpoint detection capabilities to safeguard against cyber threats.

Question: 451

CertyIQ

Answer:

Question: 452

CertyIQ

Answer:

Question: 453

CertyIQ

HOTSPOT

-

A company is reviewing the user subscription licenses (USLs) available in Microsoft 365.

For each of the following statements, select Yes if the statement is true. Otherwise, select No

NOTE: Each correct selection is worth one point.

Answer Area

Statements	Yes	No
From SA USLs are for new customers who have not previously purchased Microsoft products and services.	<input type="radio"/>	<input type="radio"/>
Full USLs are for existing Microsoft customers who want to upgrade an existing Microsoft 365 service.	<input type="radio"/>	<input type="radio"/>
Standalone add-on licenses have a different expiration date than other subscriptions in Microsoft 365.	<input type="radio"/>	<input type="radio"/>

Answer:

Answer Area

Statements

Yes No

From SA USLs are for new customers who have not previously purchased Microsoft products and services.

☐☒

Full USLs are for existing Microsoft customers who want to upgrade an existing Microsoft 365 service.

☐☒

Standalone add-on licenses have a different expiration date than other subscriptions in Microsoft 365.

☒☐

Explanation:

From SA USLs are for new customers who have not previously purchased Microsoft products and services."

No .

From SA USLs (User Subscription Licenses) are not for new customers.

They are specifically for customers who already have an existing Software Assurance (SA) license and are transitioning to a cloud subscription.

Full USLs are for existing Microsoft customers who want to upgrade an existing Microsoft 365 service."

No .

Full USLs (User Subscription Licenses) are intended for customers who do not have an existing qualifying license and need a brand-new Microsoft 365 subscription.

Standalone add-on licenses have a different expiration date than other subscriptions in Microsoft 365.

Yes.

Question: 454

CertyIQ

Answer:

Question: 455

CertyIQ

Answer:

Question: 456

CertyIQ

Answer:

Question: 457**CertyIQ**

You are using Microsoft 365 services with a Cloud Services Provider (CSP).

The CSP informs you that the monthly uptime of your Microsoft 365 services for the previous month was 97%.

You need to determine the service credit that you should receive from Microsoft.

Which service credit percentage should you receive?

- A.0%
- B.25%
- C.50%
- D.100%

Answer: C**Question: 458****CertyIQ****Answer:****Question: 459****CertyIQ****Answer:****Question: 460****CertyIQ****Answer:****Question: 461****CertyIQ**

HOTSPOT

-

You have a Microsoft 365 subscription that contains an Azure Virtual Desktop deployment. The Azure Virtual Desktop deployment contains the resources shown in the following table.

Name	Description
Pool1	Host pool
Host1	Session host in Pool1
AppGroup1	Application group in Pool1

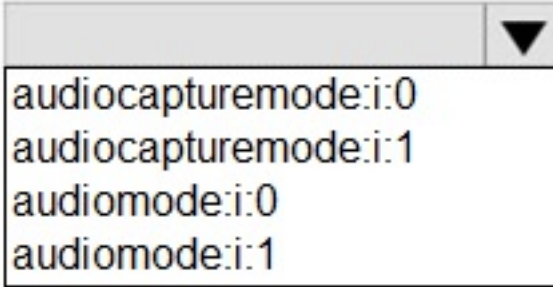
You install the Teams for virtual desktop infrastructure (VDI) client on Host1. Media optimization is NOT configured.

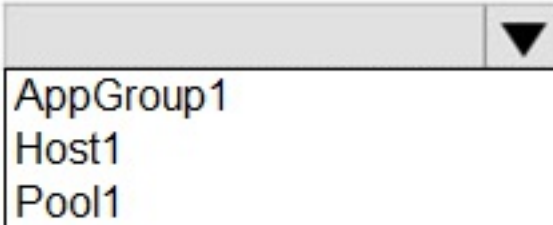
You need to ensure that audio during a Teams meeting is redirected to a user's local device.

Which RDP Property setting should you configure, and to which resource should you apply the setting? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

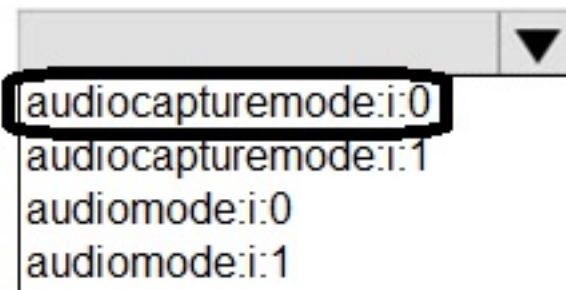
Answer Area

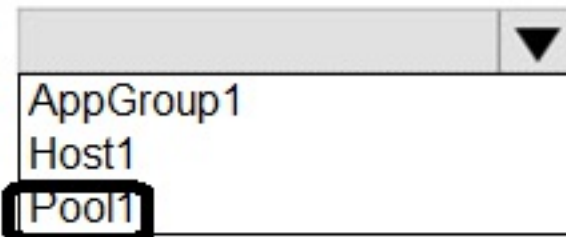
RDP Property setting: 

Resource: 

Answer:

Answer Area

RDP Property setting: 

Resource: 

Explanation:

audiocapturemode:i:0 means microphone redirection is disabled in the remote session.

Pool1 refers to a host pool that provides virtual desktop access to users.

HOTSPOT

Your company has a Microsoft Teams deployment that contains a team named HR Taskforce. The members of HR Taskforce are shown in the HR Taskforce exhibit. (Click the HR Taskforce tab.)

Activity

Chat

Teams

Calendar

Calls

Files

Apps

Help

Microsoft Teams

Search for or type a command

MB

Teams

HT

HR Taskforce

General

Benefits

Onboarding

Staff Reviews

Business Development

HT

HR Taskforce

Welcome to the HR Taskforce team.

Members

Pending Requests

Settings

Analytics

Apps

Channels

Search for members

Add member

Owners (1)

Name	Title	Location	Tags	Role
MB	Megan Bowen	Auditor	12/1110	Owner

Members and Guests (18)

Name	Title	Location	Tags	Role
LG	Lee Gu	CVP Research & Development	23/1101	Member
PF	Patti Fernandez	President	15/1102	Member
EB	Emily Braun	Budget Analyst	97/2502	Member
GA	Grady Archic	CVP Legal	19/2109	Member
CC	Christie Cline	Sn VP Sales & Marketing	131/2105	Member
PG	Pradeep Gupta	Accountant II	98/2202	Member

The members of a private channel named Staff Reviews are shown in the Members exhibit. (Click the Members tab.)

Activity

Chat

Teams

Calendar

Calls

Files

Apps

Help

Microsoft Teams

Search for or type a command

PF

Teams

HT

HR Taskforce

General

Staff Reviews

Benefits

Onboarding

HT

HR Taskforce > Staff Reviews

Process and documentation for staff reviews.

Members

Settings

Channel

Search for members

Add member

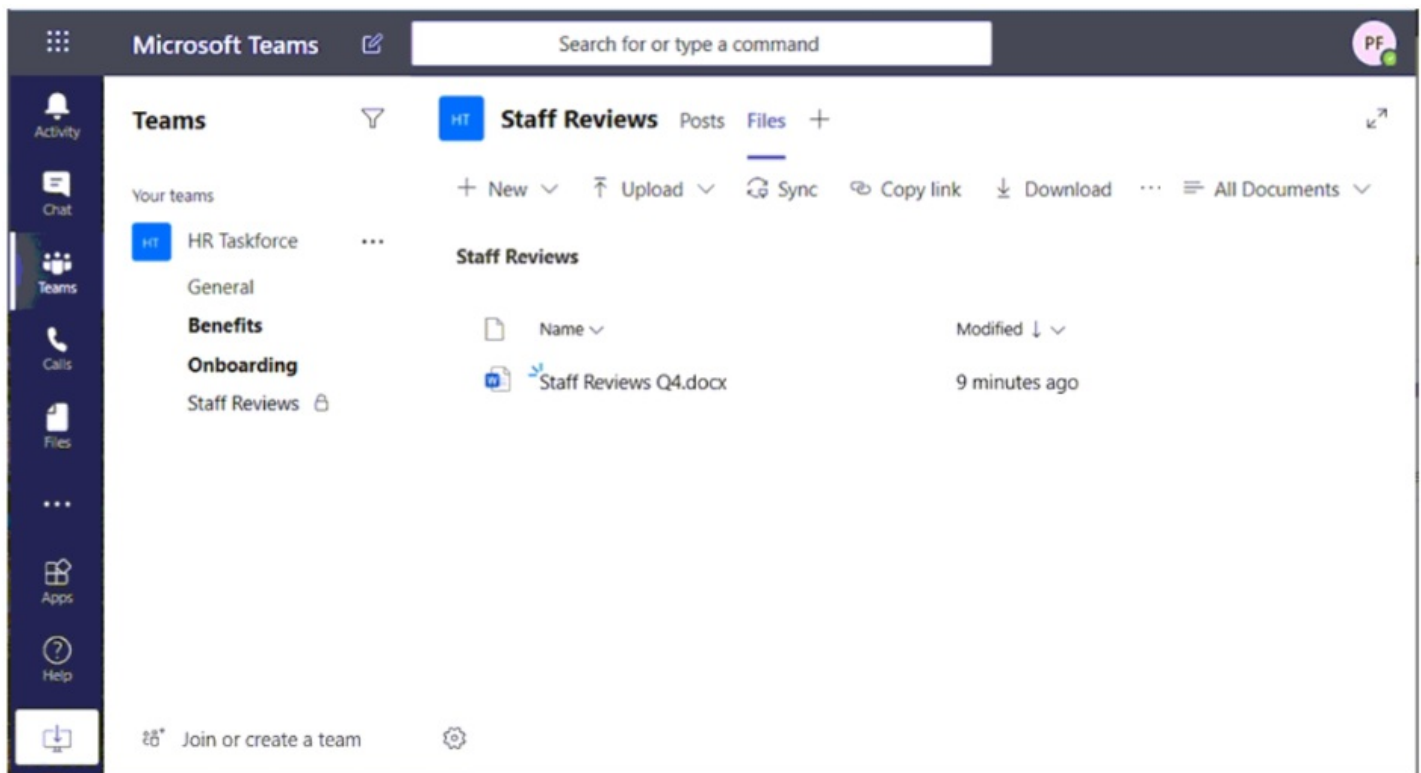
Owners (1)

Name	Title	Location	Role	
PF	Patti Fernandez	President	15/1102	Owner

Members and Guests (1)

Name	Title	Location	Role	
EB	Emily Braun	Budget Analyst	97/2502	Member

The files in the Staff Reviews channel are shown in the Files exhibit. (Click the Files tab.)



For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Answer Area

Statements	Yes	No
A user named Megan Bowen can view the name, description, and owner of the Staff Reviews channel.	<input type="radio"/>	<input type="radio"/>
A user named Megan Bowen can open the Staff Reviews Q4.docx file.	<input type="radio"/>	<input type="radio"/>
A user named Megan Bowen can add new members to the Staff Reviews channel.	<input type="radio"/>	<input type="radio"/>

Answer:

Answer Area

Statements	Yes	No
A user named Megan Bowen can view the name, description, and owner of the Staff Reviews channel.	<input checked="" type="radio"/>	<input type="radio"/>
A user named Megan Bowen can open the Staff Reviews Q4.docx file.	<input type="radio"/>	<input checked="" type="radio"/>
A user named Megan Bowen can add new members to the Staff Reviews channel.	<input type="radio"/>	<input checked="" type="radio"/>

Question: 463

CertyIQ

You use Microsoft 365 Usage Analytics.
You need to know the number of users who are active in both January and February.
Which adoption metric should you use?

- A. MoMReturningUsers
- B. EnabledUsers
- C. ActiveUsers
- D. CumulativeActiveUsers

Answer: A

Explanation:

MoMReturningUsers checks both the current and previous month.

ActiveUsers only checks the current month.

References:

<https://docs.microsoft.com/en-us/office365/admin/usage-analytics/active-user-in-usage-reports?view=o365-worldwide>

Thank you

Thank you for being so interested in the premium exam material.
I'm glad to hear that you found it informative and helpful.

If you have any feedback or thoughts on the bumps, I would love to hear them.
Your insights can help me improve our writing and better understand our readers.

Best of Luck

You have worked hard to get to this point, and you are well-prepared for the exam
Keep your head up, stay positive, and go show that exam what you're made of!

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